

## **CITY OF AURORA, ILLINOIS SERVICES AGREEMENT**

**THIS AGREEMENT**, is entered on the Effective Date between the City of Aurora, Illinois (“City”) an Illinois home rule municipal corporation, with its office of City Clerk located at 44 E Downer Place, Aurora, Illinois and the GoGo Technologies, Inc., (Contractor), for the Services herein described. The terms “Effective Date,” “Contractor,” and “Services” shall be defined as set forth in Exhibit A.

**1. Scope of Services.** The Contractor shall perform the Services set forth in Exhibit A and any attachments thereto.

**2. Term.** The term of this Agreement shall be as set forth in Exhibit A. If provided in Exhibit A, the Agreement shall renew without further action by the Parties as set forth in therein, provided that the City Council of the City has budgeted funds for the services contemplated by this Agreement.

**3. Standard of Performance.** Contractor shall perform all Services set forth in this Agreement, and any other agreed documents incorporated herein, with the degree, skill, care and diligence customarily required of a professional performing services of comparable scope, purpose and magnitude and in conformance with the applicable professional standards. Contractor shall, at all times, use its best efforts to assure timely and satisfactory rendering and completion of the Services. Contractor shall ensure that Contractor and all of its employees or subcontractors performing Services under this Agreement shall be: (i) qualified and competent in the applicable discipline or industry; (ii) appropriate licensed as required by law; (iii) strictly comply with applicable federal, state, and local laws, regulations or ordinances; and (iv) strictly conform to the terms of this Agreement. Contractor shall, at all times until the completion of the Services, remain solely responsible for the professional and technical accuracy of all Services and deliverables furnished, whether such services are rendered by the Contractor or others on its behalf, including, without limitation, its subcontractors. No review, approval, acceptance, nor payment for any and all of the Services by the City shall relieve the Contractor from the responsibilities set forth herein.

**5. Payment.** Contractor shall invoice the City for its Services rendered in the amount and with the frequency set forth in Exhibit A. Upon receipt, the City shall review and process such invoices for payment in accordance with the procedures and the time limitations provided by the Local Government Prompt Payment Act. Approved but unpaid amounts shall accrue interest and penalties in the amount and to the extent authorized the Act.

**6. Termination.**

**Termination for Convenience.** The City has the right to terminate this Agreement, in whole or in part, for any reason or if sufficient funds have not been appropriated to cover the estimated requirement of the Services not yet performed, by providing Contractor with thirty (30) days notice specifying the termination date. On the date specified, this Agreement will end. If this Agreement is terminated by the City, as provided herein, the City shall pay the Contractor

only for services performed up the date of termination. After the termination date, Contractor has no further contractual claim against the City based upon this Agreement and any payment so made to the Contractor upon termination shall be in full satisfaction for Services rendered. Contractor shall deliver to the City all finished and unfinished documents, studies and reports and shall become the property of the City.

## **7. Indemnification and Insurance**

- (a) **Insurance.** The Contractor shall provide to the City evidence that it has obtained and maintains the insurance coverages set forth in Exhibit B. In all cases, the Contractor shall provide the City with a certificate naming the City as an additional insured party and shall not cancel such insurance without prior notice to the City.
- (b) **Indemnification.** Contractor shall indemnify, defend, and hold harmless the City, its elected officials, officers, and employees from and against all claims, losses, damages, costs and expenses, including without limitation, reasonable attorney's fees arising from or out of Contractor's performance of its obligations under this Agreement, including specifically those brought by third parties.
- (c) **Non-Wavier.** Neither by the insurance or indemnifications requirements of this Agreement does the City waive any privilege, defense, or immunity, which may be available to it, its elected officials, officers, or employees by law, including, but not limited to those set forth in the Local Governmental and Governmental Employees Tort Immunity Act.

## **8. Miscellaneous Provisions.**

a. **Illinois Freedom of Information Act.** The Contractor acknowledges the requirements of the Illinois Freedom of Information Act (FOIA) and agrees to comply with all requests made by the City of Aurora for public records (as that term is defined by Section 2(c) of FOIA in the undersigned's possession and to provide the requested public records to the City of Aurora within two (2) business days of the request being made by the City of Aurora. The undersigned agrees to indemnify and hold harmless the City of Aurora from all claims, costs, penalty, losses and injuries (including but not limited to, attorney's fees, other professional fees, court costs and/or arbitration or other dispute resolution costs) arising out of or relating to its failure to provide the public records to the City of Aurora under this agreement.

b. **Entire Agreement.** This Agreement, along with the documents set forth in Section 1 and incorporated by reference elsewhere in this Agreement, with consent of the parties, represents the entire agreement between the parties with respect to the performance of the Services. No other contracts, representations, warranties or statements, written or verbal, are binding on the parties. This Agreement may only be amended as provided herein.

c. **Consents and Approvals.** The Parties represent and warrant to each other that each has obtained all the requisite consents and approvals, whether required by internal operating procedures or otherwise, for entering into this Agreement and the undertakings contemplated herein.

**d. Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be an original, but all of which shall constitute one and the same instrument.

**e. Jurisdiction and Venue.** The Parties agree that in the event of litigation arising from this Agreement, the exclusive venue for the adjudication of such disputes shall be the Circuit Court of the Sixteenth Judicial Circuit, Kane County and that the Illinois law shall apply to such disputes without regard to its choice of law principles.

**f. Construction of Contract Provisions.** The Parties acknowledge that this Agreement and all the terms and conditions contained herein have been fully reviewed and negotiated by the Parties. Having acknowledged the foregoing, the Parties agree that any principle of construction or rule of law that provides that, in the event of any inconsistency or ambiguity, an agreement shall be construed against the drafter of the agreement shall have no application to the terms and conditions of this Agreement.

Date: \_\_\_\_\_

**FOR: CITY OF AURORA, ILLINOIS**

By: \_\_\_\_\_

Jolene Coulter

Director of Purchasing

**FOR: CONTRACTOR**

By: \_\_\_\_\_

Print: \_\_\_\_\_

Title: \_\_\_\_\_

**EXHIBIT A  
CITY OF AURORA, ILLINOIS  
SERVICES AGREEMENT**

<b>Contractor Information ("Contractor")</b>	
<b>Legal Name:</b>	<b>GoGo Technologies, Inc.,</b>
<b>Type of Entity:</b>	<input type="checkbox"/> Illinois Business Corporation <input type="checkbox"/> Illinois Not-For Profit Corporation <input type="checkbox"/> Illinois Limited Liability Company or Limited Partnership <input type="checkbox"/> Partnership or Solo Proprietorship <input checked="" type="checkbox"/> Other. Organized under the laws of the State of <u>Delaware</u> , and authorized to do business in Illinois.
<b>Address:</b>	<b>1600 Bryant Street, NO 410477, San Francisco, CA 94141</b>
<b>Email</b>	All service-related emails shall be sent to enterprise@gogograndparent.com.
<b>Phone</b>	

<b>Contract Term Information</b>	
<b>Effective Date:</b>	<b>Upon Execution by the parties</b>
<b>Term:</b>	<b>Through December 31, 2025</b>
<b>Renewal Period:</b>	<b>No Renewals are Authorized</b>

<b>Payment Terms</b>	
<input type="checkbox"/> Daily	The City shall compensate the Contractor on an hourly daily basis at the rate of \$100.00 per hour.
<input type="checkbox"/> Monthly	The City shall compensate the Contractor on a monthly basis at the rate of \$_____ per calendar month.
<input checked="" type="checkbox"/> Total	The total compensation of the Contractor under this Agreement shall not exceed \$100,000.00.
<input checked="" type="checkbox"/> Other	Payment will be as set forth in Exhibit A.

<b>Expenses</b>	
<input type="checkbox"/> Authorized	The City shall reimburse the Contractor for its ordinary and customary expenses incurred in the performance of the Services under this Agreement.
<input checked="" type="checkbox"/> Not Authorized	The Contractor is responsible for its ordinary and customary expenses incurred in the performance of the Services under this Agreement.

## **EXHIBIT A**

### **Scope of Work**

The Contractor agrees to perform the Services set forth herein pursuant to this Agreement.

GoGo Technologies Inc. offers on-demand transportation services for senior citizens, as further described. The City of Aurora acknowledges and agrees that GoGo Technologies, Inc. does not provide any transportation services. GoGo Technologies, Inc. serves only as an unaffiliated intermediary between Authorized Residents and third-party drivers ("Third-Party Drivers") that offer on-demand transportation via third-party ride sharing platforms and services (including, without limitation, Uber and Lyft) ("Third-Party Ride Share Platforms")

GoGo Technologies, Inc. will provide a dedicated telephone support line. As part of receiving services all participants will be required to sign the waiver attached as Exhibit C.

The City of Aurora shall be responsible for the pass-through cost of the ride shares incurred by GoGo Technologies, Inc. to facilitate the Services (the "Fare Pass-Through Expenses"), plus a safety and monitoring fee of thirty cents (\$0.30) per minute for time spent monitoring the rides.

After the end of each calendar month, GoGo Technologies, Inc. will send the City of Aurora an invoice including all Fare Pass-Through Expenses and Service Fees for such calendar month. The total expenses for the Fare Pass-Through and Service Fees are not to exceed \$80,000.00 total.

In addition to the ride share and monitoring costs, the City of Aurora will pay GoGo Technologies, Inc. 20% of the total budget, or \$20,000.00. This is referred to as the Mobility Management Fee. The fee will be paid as follows:

Upon execution of this agreement by both parties, GoGo Technologies, Inc. can invoice the City of Aurora for the first \$2,000 of the fee.

The invoices for services provided in the months of July through December of 2025 shall each include a \$3,000.00/month payment towards the fee, for a total of \$18,000.00.

## **EXHIBIT B INSURANCE REQUIREMENTS**

The Contractor, GoGo Technologies Inc., at its own expense, shall secure and maintain in effect throughout the duration of this contract, insurance of the following kinds and limits to cover all locations of the Contractor's operations.

The Contractor shall furnish Certificates of Insurance to the City before starting or within ten (10) days after the execution of the contract, whichever date is reached first. All insurance policies shall be written with insurance companies approved by the City and licensed to do business in the State of Illinois and having a rating of not less than A IX, according to the latest edition of the A.M. Best Company; and shall include a provision preventing cancellation of the insurance policy unless thirty (30) days prior written notice is given to the City.

This provision shall also be stated on each Certificate of Insurance as: "Should any of the above described policies be canceled before the expiration date thereof, the issuing company will endeavor to mail ten (10) days written notice to the certificate holder named to the left."

If requested, the awardee of this proposal will give the City a copy of the insurance policies. The policies must be delivered to the City within two weeks of the request.

The limits of liability for the insurance required shall provide coverage for not less than the following amount, or greater where required by law:

- (1) Worker's Compensation Insurance - Statutory amount.
- (2) General Liability Insurance:
  - (a) \$1,000,000 per occurrence and \$2,000,000 general aggregate
  - (b) \$500,000 per occurrence for Property Damage
  - (c) \$1,000,000 per occurrence for Personal Injury
- (3) Auto Liability Insurance:
  - (a) Bodily injury with limits not less than \$1,000,000
  - (b) Property damage with limits not less than \$500,000
- (4) Umbrella excess liability of \$1,000,000 per occurrence, \$2,000,000 aggregate

The Contractor shall include the City as a primary, non-contributory additional named insured on both General and Auto Liability Insurance policies and indicate said status on any Certificates of Insurance provided to the City pursuant to this project. The Contractor shall pay all insurance premiums without cost to the City.

## Exhibit C

### **Waiver and Release of Liability**

**Welcome to GoGo!** The City of Aurora (“City”) has contracted with GoGo Technologies, Inc. (“Go Go”) to coordinate with third-party drivers (“**Third-Party Drivers**”) that offer on-demand transportation via third-party ride sharing platforms and services (including, without limitation, Uber and Lyft) (“**Third-Party Ride Share Platforms**”). GoGo will coordinate with Third-Party Drivers and Third-Party Ride Share Platforms on your behalf (“**you**” or “**Passenger**”) but does not directly provide you with any transportation services.

**Passenger Responsibilities and Acknowledgments.** By using GoGo’s ride coordination services to request transportation from Third-Party Drivers through Third-Party Ride Share Platforms, you hereby agree to comply with all terms, conditions, and policies required by GoGo and the applicable Third-Party Ride Share Platforms, including but not limited to any terms related to conduct and safety. Passenger acknowledges and agrees that they are solely responsible for their conduct and behavior while using the transportation services provided by Third-Party Drivers and agree to behave in a respectful, non-disruptive, and safe manner at all times. This includes, but is not limited to, wearing seatbelts, following applicable laws and regulations, and refraining from engaging in any inappropriate, offensive, or illegal behavior that may cause harm or discomfort to the Third-Party Drivers or other passengers.

**Release.** You hereby release, indemnify, and hold harmless the City of Aurora, its elected officials, employees, volunteers and other representatives and GoGo, its affiliates, officers, directors, employees, and agents from any and all liability, claims, demands, actions, and causes of action arising from or related to your use of Third-Party Drivers and/or Third-Party Ride Share Platforms, including but not limited to any personal injuries, death, property damage, or other damages or expenses resulting therefrom. You acknowledge and agree that the City of Aurora and GoGo shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages, including but not limited to damages for loss of profits, goodwill, use, data, or other intangible losses, resulting from your use of Third-Party Drivers or Third-Party Ride Share Platforms.

**Privacy and Data Sharing.** You acknowledge and agree that your personal information and data collected by Third-Party Ride Share Platforms in connection with your use of transportation services are subject to the privacy policies and terms of the respective Third-Party Ride Share Platforms. GoGo does not control and is not responsible for the privacy practices or policies of these Third-Party Ride Share Platforms. Additionally, you acknowledge and agree that GoGo may share certain personal information and data with the City of Aurora. This information may include, but is not limited to, your name, contact information, and ride history. By using GoGo’s services, you consent to the sharing of this information with the City of Aurora for the purpose of administering and improving the services provided by GoGo, and with any other third party as may be required by your Organization’s privacy policies.

**Communication and Rates.** You agree to receive communications from GoGo, including but not limited to ride confirmations, updates, and support messages, via SMS (text message) and standard phone calls. You acknowledge that standard messaging and call rates may apply as determined by your mobile service provider. GoGo shall not be responsible for any costs or charges incurred in connection with these communications.

By: \_\_\_\_\_

Print Name of participant: \_\_\_\_\_