

CentralSquare Technologies, LLC 1000 Business Center Drive Lake Mary, FL 32746

April 28, 2022

John Curley Director of Building & Permits City of Aurora 77 South Broadway Aurora, IL 60505

Dear Mr. Curley:

CentralSquare Technologies (CentralSquare) strives to build vendor relationships that provide our customers with the best possible solutions. Our third-party solution provider program helps our customers identify trusted, compliant, third-party products that extend the functionality of their investment.

We are pleased to recommend Selectron Technologies as our only Strategic Alliance vendor with an established interface for enterprise wide IVR, texting for building and utilities applications, on-premise or hosted, with end-to-end advanced voices responsive call functionality. Our fourteen-year partnership with Selectron allows our two organizations to provide efficiencies of operations increasing product effectiveness and customer satisfaction.

Selectron has:

- A focus on local government and municipalities
- Implementation and support services to meet our customer's needs
- Offerings that extend or enhance CentralSquare's products and are a natural fit for integration
- Testing and certification with the appropriate CentralSquare software versions

We are committed to customer success and consistently seek new ways to meet our customer's needs through effective strategic alliance relationships that extend our offering.

Sincerely,

-DocuSigned by:

Ron A Anderson

Ron Anderson Vice President of Sales, Public Safety & Justice CentralSquare Technologies