Power Metrics Advanced

Reporting requirements, budgetary limitations and depleted resources mean that every decision you make and every dollar that you spend for your PSAP impacts your community, your staff and your operations – exponentially. Keeping your center running smoothly and effectively in such a demanding and unforgiving environment isn't easy, especially when lives are at stake.

Make Decisions That Make A Difference

Power Metrics Advanced by Intrado, an advanced reporting and analysis tool, helps increase operational effectiveness by giving you the tools you need to get the most out of your management information systems. Power Metrics provides reporting against i3 standards and works seamlessly with Intrado's VIPER® platform .This web-based application uses call-, incident-, response-, and resource-related information from Power 9-1-1® to generate a wide range of comprehensive statistical reports.

Full end-to-end reporting – monitored from the moment a 9-1-1- call is received to the very second the emergency is resolved – can be tracked and quantified with critical post-incident information such as the time of a call, how long it took to answer the call, questions asked by the operator, the caller's answer, and to which agencies the call was transferred. With Power Metrics Advanced, you get the data you need to analyze call volume and trunk statistics to help you plan for future hardware and trunking needs.

Fully customizable Power Metrics Advanced helps 9-1-1 decision makers understand the strengths, weaknesses and operational efficiency of an individual agency, or an entire jurisdiction. Easy-to-read reports generated in response to your queries provide a quick snapshot of your center's performance with a single click.

Intrado Life & Safety

- Trusted by PSAPs nationwide and the country's largest wireless carriers to deliver lifesaving emergency communications
- Deliver industry standard equipment and services with proven hardware and software solutions

40+
Over 40 years of 9-1-1 innovation and leadership

5000+
Primary and secondary PSAPs supported

14,200
Call handling positions supported

1000
Nearly 1000 NG9-1- PSAPs deployed, including multiple statewide

Information to Insight

Complex Reporting Requirements, Simply Solved

Operational data not only helps you make decisions about Staffing, Training, and Employee Evaluation, Power Metrics Advanced supports complex, region-wide comparative performance data, seamlessly reporting on all aspects of multiple PSAP operations within an entire county, jurisdiction or state, from one web-based location, regardless of the hardware manufacturer.

Benefits

- Proven reporting solution integrates with VIPER® and Power 911®
- Generate simple and complex reports with one click, anytime, anywhere you have an internet connection
- Analyze overall 9-1-1 answer time to determine PSAP performance
- Quickly respond to legislative inquiries regarding call volume, call stats and funding requests
- Cultivate a true and comprehensive understanding of the 9-1-1 landscape in your center and across a county or state

Features

- Web-based
- Intuitive, one-click reporting
- Local data capture, compression and delivery
- Standard pre-configured reports
- Tools for customized, ad hoc reporting
- State and county 9-1-1 management report
- Report sharing
- Zero data loss model
- 24/7 monitoring
- Unlimited Customer Service access

About Intrado

Intrado, formerly West, is an innovative, cloud-based, global technology partner to clients around the world. Intrado Life & Safety connects people and organizations at the right time and in the right ways to the nearest emergency assistance, providing thousands of public safety agencies and first responders with critical data points to coordinate the best emergency response. Our end-to-end, NG9-1-1-compliant solutions help organizations keep their users of both traditional and emerging technologies safe.

For more information, please call 1-877-262-3775,
email safety@intrado.com or visit www.intrado.com/life-safety

Intrado
Information to Insight