



Experiences That Matter

Order Form

Offer XN0006QFYN from 6/5/2024 valid until 9/30/2024.

This Order Form prepared by the named Avaya entities becomes effective upon Customer's signature and after Order Confirmation sent by Avaya.

Customer

CITY OF AURORA
44 E DOWNER PL
AURORA IL 60505, US

Avaya Customer ID
0052046234

Contact Person
Tony Ferrell
+1-6302565872
ferrellt@aurora.il.us

Avaya

As defined in the Offer Summary below

Avaya LLC
350 Mt. Kemble Avenue
Morristown NJ 07960, US

Commercial Registration:
3178280



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Offer Summary

The following summarizes products and services included in this offer.

Avaya	Product/ Services	Start Date *	End Date	Cur.	One-Time Charge	Regular Recurring Rate	Billing Cycle
Avaya LLC	Avaya Device as a Service			USD	0.00	2,047.14	Monthly
Avaya LLC	Devices			USD	15,612.80	0.00	One-Time
Avaya LLC	Packaged Professional Services			USD	25,725.00	0.00	Milestone Billing
Total (USD)					41,337.80	2,047.14	

Amounts are exclusive of applicable taxes, fees and/or shipping costs.

This offer may contain usage-based service(s) as indicated in the applicable Service Descriptions. Any usage beyond the contracted quantities will be invoiced as described in the Service Description, unless otherwise stated in the Quote Details below.

Please note that some services ordered through the present Customer Order Form may renew automatically at the expiry of the initial contract end date. Please refer to the relevant provisions of the Service Descriptions for more details.

- * If **Start Date** is blank then Avaya Cloud / Subscription Services activation will commence within 24 hours of order placement.

Contract activation & Billing will always commence on the 1st day of the month following the service activation.

The Start date is the anticipated start date. The order date may be later than the anticipated start date at the time this Customer Order Form was created. At time of placement, the start date will be updated. Where a co-Termination date is selected, the end date remains unchanged. Otherwise, the end date will be adjusted to move out relative to the start date.

- ** If Avaya Cloud Office by RingCentral services are included then the start date specific to the Avaya Cloud Office by RingCentral service will begin on the date the service is activated. Recurring monthly/annual billing may not occur on the first day of the month if the service is not activated on the first day of the month.



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Payments

The following presents the totals of the One-Time and Recurring Changes by taking all applicable payment arrangements into account:

Product/Services	Cur.	Total One-Time and Milestone Charges	Term	Total Term Charge	Free Service Month Discount	Total of Recurring Charges
Avaya Device as a Service	USD	0.00	60	122,828.40	6,141.42	116,686.98
Devices	USD	15,612.80		0.00	0.00	0.00
Packaged Professional Services	USD	25,725.00		0.00	0.00	0.00
Total	USD	41,337.80		122,828.40	6,141.42	116,686.98

Milestone Billing

This proposal contains Avaya Professional Services which will be billed on a pro-rata basis at completion of the following milestone stages. The affected services are marked with 'Milestone Billing' in the column 'Billing Cycle'.

#	Milestone	Milestone Charge %	Milestone Charge (USD)
1	Order Receipt	50	12,862.50
2	Project Completion	50	12,862.50
Sub Total (USD)			25,725.00



Experiences That Matter

Order Form

Terms & Conditions

The following terms (collectively, the applicable "Terms") will apply to purchases made under this order:

Agreements (SLSA)**Avaya's Software License & Services Agreement including any Order Specific Terms as mentioned in the SLSA and applicable to the Order**<https://download.avaya.com/css/public/documents/101080419>

Service Description**The applicable service documents are available under the following links****Avaya Device as a Service**<https://support.avaya.com/css/public/documents/101078032>**Packaged Professional Services**<https://www.avaya.com/ecomm/utills/doc/stream/7d4e8f63da9a0adee6928c2ad45e191dae0a71b9458d03d289ae3c6d4f6851d543d305d0021af/>

The purchase of services and/or products detailed herein is subject to, and incorporates by reference, the applicable Terms in effect as of the date of the final binding order. Cloud and hosted services may require online registration to be activated.

To the extent that different Avaya entities perform the ordered services, each entity shall be obligated only for the performance of its portion as set forth above in the Summary. Joint and several liability shall be excluded.





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Order Form

Contract

Signature below confirms agreement to the Offer and the Terms and Conditions as set forth in this Order Form.

Customer

for and on behalf of:

CITY OF AURORA

By: _____

Name: _____

Title: _____

Date: _____

DocuSigned by:
Craig Iwata
B2CCC30D33BA460...

Craig Iwata

Sr. Director

7/22/2024



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Order Form

Quote Details: Avaya Device as a Service; Devices

Quote ID	AUS702W2JK	Quote Generated	05-Jun-24
Sold By	Avaya LLC	Quote Valid Until	24-Jul-24
Customer	CITY OF AURORA	Start Date *	Sept 1, 2024
Location Name	Location 1	Service End	Aug 30, 2029
Currency	USD	Billing Frequency	Monthly

Customer Name	CITY OF AURORA	ID:	0052046234
Billing Company	CITY OF AURORA	ID:	0052046234
Payer Company	CITY OF AURORA	ID:	0102334463

Rates

Services	Material	Description	QTY	Rate (USD)	One-Time Charge (USD)	Free Service Months	Monthly Charge (USD)
Avaya Device as a Service	414988	Avaya Conference Phones B199-DaaS	15	7.36	0.00	3	110.40
Avaya Device as a Service	415031	Avaya IP Phone J179 TAA-DaaS	147	3.52	0.00	3	517.44
Avaya Device as a Service	415033	Avaya IP Phone J139-DaaS	673	2.02	0.00	3	1,359.46
Avaya Device as a Service	432331	J129 IP PHONE GLOBAL-DaaS	44	1.36	0.00	3	59.84
Devices	700516182	POLY OBI302 ATA NA-Purchase for	164	95.20	15,612.80		0.00
Sub Total (USD)					15,612.80		2,047.14



Experiences That Matter

Order Form

Quote Details: Packaged Professional Services

Quote ID	PUS702W2JT	Quote Generated	05-Jun-24
Sold By	Avaya LLC	Quote Valid Until	24-Jul-24
Customer	CITY OF AURORA	Start Date *	Sept 1, 2024
Location Name	Location 1	Service End	Aug 30, 2029
Currency	USD	Billing Frequency	Milestone Billing

Customer Name	CITY OF AURORA	ID:	0052046234
Billing Company	CITY OF AURORA	ID:	0052046234
Payer Company	CITY OF AURORA	ID:	0102334463

Rates

Services	Material	Description	QTY	Rate (USD)	One-Time Charge (USD)	Monthly Rate (USD)
Packaged Professional Services	410499	ACO PREMIUM IMPLEMENTATION UP TO 1500 SEATS AND 5 SITES	1	24,225.00	24,225.00	0.00
Packaged Professional Services	416064	APS PKG ACO PREMIUM 1 ADDITIONAL CUSTOMER SITE	4	187.50	750.00	0.00
Packaged Professional Services	416065	APS PKG ACO PREMIUM 1 ADDITIONAL CALL FLOW	4	187.50	750.00	0.00
Sub Total (USD)					25,725.00	0.00

Payments

Professional services will be billed on a pro-rata basis at completion of the following milestones stages:

#	Milestone	Milestone Charge %	Milestone Charge (USD)
1	Order Receipt	50	12,862.50
2	Project Completion	50	12,862.50
Sub Total (USD)			25,725.00