Jerod Powell

Aurora, IL 60506

Education

Barnett's Bicycle Institute April 2016 Certificate of Completion

East Aurora High School August, 2000 - June, 2005 Diploma

Awards

Blue Jacket Sailor of the year 2007 United States Navy USS Minneapolis St. Paul

Work Experience

May 2016 – Present Bicycle maintenance and sales All Spoked Up

- Provide customer service in bicycle sales
- Provide top notch repairs to bicycles from all major companies
- Organized repair plans dealing with parts orders, customer financial situations, and time management

December 2015 – Present

Barista

Two Brothers Roundhouse

- Provide customer service
- Prepare and serve beverages ranging from coffee and espresso to an assortment of beers
- Assist customers in deciding which coffees to choose from

February 2015 – February 2016

Barista/ Food handler

Rivers Edge Café

- Prepared and served food and hand crafted drinks in a timely manner
- Kept kitchen in a clean and safe state at all times
- Senior member of staff
- Ensured food product availability on a daily basis

August 2013 - July 2014

Intern/ Program Coordinator

Triple Threat Mentoring

- Oversaw the planning and development of after school programs
- Implemented weekly supply runs for programing
- Recruited Children as well as volunteers for the entire company
- Planned and implemented programming for international sites
- Ran entire programs while improving the way in which they ran

September 2012 – August 2013

Barista/ Food Handler

Rivers Edge Café

- Prepared and served food and hand crafted drinks in a timely manner
- Kept kitchen in a clean and safe state at all times
- Ensured food product availability on a daily basis

May 2012 – September 2012

Maintenance/ Exhibit Guide

SciTech Children's Museum

- Maintained cleanliness of museum grounds and exhibits
- Repaired exhibits
- Provided tours of the museum
- Planned for and ran birthday parties based off science themes

June 2006 - March 2010

Machinist Mate Petty Officer 3rd Class

United States Navy

- Oversaw the safe operation of the USS Alexandria
- Maintained security of the USS Alexandra and crew
- Scheduled and made mechanical repairs to the USS Alexandria

February, 2006 - June, 2006

Customer Service Representative

Luigi's Family Fun Center

- Provide customer service
- Oversaw safety of laser tag operations
- Showed knowledge of computer systems and game operating system

October, 2004 - April, 2005

Customer Service

Old Navy

- Provide customer service
- Maintained a neat and organized work center
- Dealt with customer sales

June, 2004 - October, 2004

Waiter

Jason's at Grey's Mill

- Provide customer service
- Took food and drink orders from customers
- Provided knowledgeable recommendations from the menu

June, 2002 - June, 2004 Cashier / Customer Service Jewel

- Oversaw sales
- Provide customer service
- Responsible for restocking of merchandise
- Responsible for cashier till and money management

Volunteer Work

February 2013 – Present Volunteer/ Mentor Triple Threat Mentoring Aurora

- Lead two programs
- Teach bicycle repair
- Lead a BMX Race team
- Fundraising for programming

February, 2008 - May, 2008 Volunteer/ Mentor/ Big Brother Big Brothers Big Sisters Hawaii

- Mentoring elementary school aged boys after school
- Provided a safe environment to Mentor
- Established meaningful relationships that would encourage healthy growth later on in their lives

References

Pete Cleary, Head Manager, All Spoked Up, Lindsey Quigley, Baker, Two Brothers, Amy Petit, Owner/ Manager, Rivers Edge Café,

Interests and Activities

Everything bicycles. What's happening in downtown Aurora Volunteering at Triple Threat Mentoring Bicycle Friendly designation for Aurora

Jerod Powell