



J.A. AIR CENTER  
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FAA APPROVED REPAIR STATION NF2R029L

June 26, 2016

Dear Mayor Weisner and Aurora Council Members,

As Aurora Airport's largest employer and one who has invested over \$10 million dollars to develop a first class operation and infrastructure, we write to you as the Airport Maintenance Contract for Wolff and Associates is under consideration for an extension. While you usually hear when city businesses or residents are unhappy, we wish to, instead, offer our support and thank you for providing us safe and reliable service.

Airport plowing and maintenance is complicated by strict FAA guidelines to protect our multimillion dollar planes and ensure passenger safety. Contractors carry large insurance policies and require specialized training. Wolf and Associates has met and exceeded the level of service required for many years. In fact, our airport remains open when others are closed. Aurora Airport's safe and reliable reputation, helps all of us compete in a challenging marketplace. It also furthers the case for future FAA investments as we are important to the state's overall transportation system. Aurora Airport is a *true* reliever for Midway and other airports.

JA Air Center enjoys a national reputation and has consistently been voted among the top 5 North and South American Fixed Based Operators for the 6<sup>th</sup> straight year. We are proud of our record and are committed to providing the best service possible for our users. Wolff and Associates also takes customer service seriously, too. They are an important ingredient for continued growth and success. We are thankful for your continued support and interest in the airport. We hope that this contract will be extended. Of all the difficult decisions confronting local government, this one is something we can all feel good about.

Sincerely,

Brad Zeman  
President