

One-Time Smartphone/Mobile Broadband Retention Credit Offer

Verizon Wireless is pleased to introduce this one-time Offer to
City of Aurora ("Customer").

Availability

Eligible Subscriber Lines: Customer's existing Government Subscriber Lines qualify to receive this offer in accordance with the Offer Requirements below. This Offer must be accepted and completed by **December 15, 2025** or it will expire ("Promo Period").

One-Time Smartphone/Mobile Broadband Retention Credit Offer

Provided Customer maintains a minimum of one-thousand-seven-hundred (1,700) existing, actively billing, Government Subscriber lines by the close of the "Promo Period". Verizon Wireless will provide Customer with a one-time \$392,000.00 Account Retention Credit within the Promo Period. The credit will be applied to Customer's invoice within 2-3 bill cycles following the conclusion of the "Promo Period", and will appear as "Other Charges and Credits". **Please Note: Any Eligible Government Subscriber line taking advantage of the \$392,000.00 Smartphone/Mobile Broadband Retention Credit Offer that are deactivated during the "Promo Period" will not be eligible to receive the credit offer. No exceptions.**

Terms & Conditions

This Offer is subject to availability and is not subject to any substitutions. This Offer **cannot** be combined with any other generally available equipment or accessory offers, credits, discount programs, or promotions. This offer is not available for entities requesting or receiving E-Rate funding. Equipment discount incentives, credits, and or plans extended to City of Aurora expressly exclude business from E-Rate participating customers. This offer is being extended to City of Aurora under the **State of Illinois (SOIL)** Contract. Please indicate acceptance of this offer, and acknowledgement that City of Aurora is not currently receiving, and has no future plans to receive any E-Rate funding by signing and returning the acknowledgement at the bottom of this letter. This Offer is subject to the terms and conditions of the **State of Illinois (SOIL)** Contract.

Customer Acknowledgement:

I acknowledge that I have received the attached limited time equipment and subsidy Offer and that I agree to the terms and conditions set forth.

Eligible Customer/Company Name: City of Aurora

Profile ID: 60859

Customer Print Name/Title:

Customer Signature:

Effective Date:

Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

Confidential - Subject to Contract

CITY OF AURORA

00047470.0

October 20, 2025

