

This Order Form, subject the terms and conditions of the Agreement (as defined below), is entered into between GolfNow, LLC ("GolfNow") and City of Aurora, an Illinois home-rule municipal corporation ("Client") (individually, a "Party" and collectively, the "Parties"), effective as of the Effective Date set forth below, and shall govern GolfNow's provision of software, marketing, and/or technology services for Client's golf courses listed below.

GolfNow:	Client (Legal Entity Name):	City of Aurora, an Illinois home-rule municipal corporation
7580 Golf Channel Drive Orlando, FL 32819	Client's Mailing Address:	44 East Downer Place Aurora, IL 60505 USA
	Client's Golf Course List: Phillips Park Golf Course, 1001 Hill Avenue, Aurora, IL 60505	

Prepared By:	Jason Jaffrey	Client's Contact Name:	Jolene Coulter
Phone:	(480) 600-3899	Client's Contact Phone:	(630) 256-3760
Email:	jason.jaffrey@nbcuni.com	Client's Email:	jcoulter@aurora-il.org

TERM AND RENEWALS: The Initial Term of this Agreement shall be effective as of the last date of the last signature written below (the "Effective Date") and shall expire Three (3) Years Two (2) Months thereafter and shall be non-cancellable, except as provided herein. UPON EXPIRATION OF THE INITIAL TERM, THIS AGREEMENT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE ONE (1) YEAR TERMS UNLESS OTHERWISE TERMINATED BY EITHER PARTY IN WRITING AT LEAST THIRTY (30) DAYS PRIOR TO ANY RENEWAL TERM.

### PRODUCT(S) & SERVICE(S)

Golf Course	Product	Program
Phillips Park Golf Course, 1001 Hill Avenue,	Platform	GolfNow
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Platform	EZ TeeOff
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Tech	G1 Full System
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Plus	Brand
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Call Center	Answers Staff-on-Demand
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Other	SmartPlay
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Other	Booking Engine
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Other	Payments
Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill Avenue,	Other	Website
Aurora, IL 60505		

## **HARDWARE**



Golf Course	Hardware Package	Quantity
Phillips Park Golf Course, 1001 Hill	HWP-1021: G1 - Bev Cart/Starter (Payments)	3
Avenue, Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill	HWP-1016: G1 - Pro Shop - Wired Pin Pad	2
Avenue, Aurora, IL 60505		
Phillips Park Golf Course, 1001 Hill	HWP-1019: G1 - F&B - Pro – Wired Pin Pad	1
Avenue, Aurora, IL 60505		

See Exhibit A for Items included in each Hardware Package

# **TOTAL PAYMENT(S)**

# **Trade Payment Terms**

Payment Number: PD2-30732	Days In Advance to Load: 10
Phillips Park Golf Course, 1001 Hill Avenue, Aurora,	24,5
IL 60505	Trade Time will have a Bookable Window beginning at 9:50
Trade Provided: All Days	AM
Trade Load Time: 10:00 AM	
18 Holes	
Cart Included	
Bookable for 1 to 4 Players	
,	
Payment Number: PD2-6366	Days In Advance to Load: 10
Phillips Park Golf Course, 1001 Hill Avenue, Aurora,	
IL 60505	Trade Time will have a Bookable Window beginning at 11:00
Trade Provided: All Days	AM
Trade Load Time: 11:50 AM	
18 Holes	
Cart Included	
Bookable for 1 to 4 Players	
Payment Number: PD2-30732	Days In Advance to Load: 10
Phillips Park Golf Course, 1001 Hill Avenue, Aurora,	- 1 - 111 - 111 - 111 - 111 - 111 - 111 - 111 - 111
IL 60505	Trade Time will have a Bookable Window beginning at 12:30
Trade Provided: All Days	PM
Trade Load Time: 1:20 PM	
18 Holes	
Cart Included	
Bookable for 1 to 4 Players	

## **Trade Floor & Utilization Guarantee**

GolfNow and Client agree to work cooperatively to determine reasonable Trade Time Pricing at Phillips Park Golf Course, 1001 Hill Avenue, Aurora, IL 60505 on All Days according to the following guidelines:



#### **Trade Floor & Utilization Guarantee**

- During the initial thirty (30) days of the Term (the "30-Day Test Period") GolfNow shall not price Trade Times at a discount of more than twenty-five percent (25%) lower than Partner's prevailing publicly posting rate within ninety (90) minutes of posted Trade Time (member guest rates do not apply);
- If during the 30-Day Test Period GolfNow does not sell fifty percent (50%) of available Trade Times, Client shall allow GolfNow to move such Trade Time(s) to an alternative time frame and/or increase the Trade Time discount to thirty-five percent (35%), the tee time(s) of which shall be at the discretion of GolfNow, during a second 30-day test period following the 30-Day Test Period (the "Second Test Period");
- If during the Second Test Period GolfNow does not sell fifty percent (50%) of available Trade Times, Client shall allow GolfNow to move such Trade Time(s) to an alternative time frame and/or increase the Trade Time discount to forty-five percent (45%) ("Third Test Period");
- In the event GolfNow is unable to liquidate fifty percent (50%) of Trade Times after Third Test Period, GolfNow has the right to terminate this Agreement; and
- For the avoidance of doubt, promotions and marketing initiatives conducted by GolfNow (including GolfNow promotional codes) shall be separate from and excluded from these Trade Time Pricing guidelines.

## **Deposit Terms**

Golf Course	Days of Week	Deposit Details	Applies to Rounds Booked Via
Phillips Park Golf Course,	All Days	15% of sale price shall be collected at	TeeOff.com
1001 Hill Avenue, Aurora,		time of booking	
IL 60505			

#### **SmartPlay Service Fees**

Golf Course	Service Fee Percentage	Service Fee Paid To
Phillips Park Golf Course, 1001 Hill	10.00 %	GolfNow
Avenue, Aurora, IL 60505		

SmartPlay Service Fees shall be paid directly to GolfNow by Customers at the time of purchase

## **Merchant Processing Fees for GolfNow Payments**

Golf Course	Card Present Rate	Card Not Present Rate	ACH Rate	Chargeback Fee
Phillips Park Golf Course, 1001 Hill	2.30 % + 0.00 per	2.90 % + 0.30 per	\$1.00 per	\$10.00 per
Avenue, Aurora, IL 60505	transaction	transaction	transaction	representment

### **Specific Terms**

It is understood and agreed by the Parties that any reference to the Client's indemnification of any party or entity in this Agreement or in GolfNow's Terms and Conditions on the website, shall mean the Client only agrees to the indemnification to the extent allowed by Illinois state law.

It is understood and agreed by the Parties that the terms of this agreement and the Terms and Conditions on the GolfNow website are subject to Freedom of Information Act.

Any disputes of the Agreement or the Terms and Conditions on the GolfNow Website are governed by the laws on Illinois without regard to any conflict of law principles. Any disputes arising out this Agreement or the Terms and Conditions on the GolfNow website which cannot be resolved by the Parties the exclusive for a for any litigation shall be the United States District Court for the Northern District of Illinois (Eastern Division) or the Circuit Court of the Sixteenth Judicial Circuit, Kane County Illinois.



Parties agree that any conflicting terms between the Terms and Conditions on the GolfNow website and the Agreement shall be governed by the Agreement.

GOLFNOW BOOKING ENGINE	ACKNOWLEDGED
Client shall be required to use a booking engine powered by GolfNow.	Yes
ONLINE MARKETING	ACKNOWLEDGED
Does Client agree to grant GolfNow permission to purchase keywords in search engine marketing that include Client's name, or any other trade name, trademark or other intellectual property belonging to Client?	Yes
MILITARY TEE TIMES	ACKNOWLEDGED
Does Client agree to grant GolfNow permission to add Client inventory to MilitaryTeeTimes.com at a fifteen percent (15%) discount relative to all inventory released and posted on golfnow.com?	No

AGREED TO AND ACCEPTED		
This Order Form is subject to all the Standard Terms and Conditions and applicable Additional Terms located on the website: https://golf.nbcsportsnext.com/about/terms-and-conditions/ (the "Terms and Conditions"), subject to change by GolfNow from time to time, and any attached addenda (collectively, the "Agreement"). The Agreement shall constitute a legally binding agreement between Client and GolfNow, and Client accepts and agrees to the terms of the Agreement by signing below.		
Initial Here to confirm you have read the Terms and Conditions		
Client Signature:	Printed Name:	_ Date:
GolfNow Signature:	Printed Name:	_ Date:

If you are a Tax Exempt organization, please check box and click button below to upload a current copy of your tax exemption certification.

Tax Exempt



### **EXHIBIT A**

# Hardware Items included in each Hardware Package

Product	Included in Hardware Package	Mfg Model Number
APG Cash Drawer Cable	HWP-1016	CD-101A
APG Heavy Duty Cash Drawer	HWP-1016	T320-BL1616
Epson OmniLink TM-T88VI - G1	HWP-1016	C31CE94061
Ethernet Cable - 3'	HWP-1016	A3L781-03-BLU
Ethernet Cable 10'	HWP-1016	15199
Ethernet Patch Cable - 7'	HWP-1016	15196
Ethernet Switch	HWP-1016	GS105NA
Honeywell Barcode scanner	HWP-1016	1200G-2USB-1
1200g - G1		
MX915 Chip and Pin Pad	HWP-1016	M177-409-01-R
MX915 CONNECT I/O MOD	HWP-1016	P132-602-00-R
MX915 PWR SUP	HWP-1016	PWR132-003-01-B
Optiplex 7410 AIO 23.8"	HWP-1016	3000149791897
Touch/Wifi		
USB Cable 6'	HWP-1016	28102
USB Hub	HWP-1016	ST4200MINI2-I
APG Cash Drawer Cable	HWP-1019	CD-101A
APG Heavy Duty Cash Drawer	HWP-1019	T320-BL1616
Epson OmniLink TM-T88VI - G1	HWP-1019	C31CE94061
Ethernet Cable - 3'	HWP-1019	A3L781-03-BLU
Ethernet Cable 10'	HWP-1019	15199
Ethernet Patch Cable - 7'	HWP-1019	15196
Ethernet Switch	HWP-1019	GS105NA
iPad Pro 12.9 128 GB WiFi	HWP-1019	MNXP3LL/A
MX915 Chip and Pin Pad	HWP-1019	M177-409-01-R
MX915 CONNECT I/O MOD	HWP-1019	P132-602-00-R
MX915 PWR SUP	HWP-1019	PWR132-003-01-B
USB Cable 6'	HWP-1019	28102
WINDFALL STAND FOR IPAD	HWP-1019	H549-BG-I
12.9"		
Apple iPad 10.2" 9 Gen	HWP-1021	MK663LL/A
WiFi/Cellular		
G1 eDynamo - bluetooth	HWP-1021	21079802-I
UAG iPad 10.2 Case	HWP-1021	12191HB14040