



**AT&T HIGH VOLUME CALLING IVSM
Up To \$12,000 MARC
Service Agreement**

Customer	AT&T
CITY OF AURORA Street Address: 44 E DOWNER PL City: AURORA State/Province: IL Zip Code: 60505 Country: USA	AT&T Corp.
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Title: Street Address: City: State/Province: Zip Code: Country: USA Telephone: Email: Customer Account Number or Master Account Number:	Name: JENNIFER KUCEBA Street Address: 4513 WESTERN AV City: LISLE State/Province: IL Zip Code: 60532 Country: USA Telephone: 847-207-7379 Email: JK9872@ATT.COM Sales/Branch Manager: ROB MOSKAL SCVP Name: TERRI NORMAN Sales Strata: GOV ED Sales Region: EAST With a copy (for Notices) to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: Company Name: Agent Street Address: City: State: Zip Code: Telephone: Fax: Email: Agent Code	

Customer agrees to purchase the Service identified below in accordance with this Service Agreement and the following documents, which are incorporated by reference: (i) applicable Tariffs, Guidebooks found at att.com/servicepublications; and (ii) the AT&T Business Services Agreement ("BSA") located <http://www.corp.att.com/agreement/>. AT&T may revise Tariffs, Guidebooks and the BSA (collectively "Service Publications") at any time and may direct Customer to websites other than listed above. The order of priority of the documents that form this Agreement is: this Service Agreement, and the applicable Service Publications; provided that Tariffs will be first in priority in any jurisdiction where applicable law or regulation does not permit contract terms to take precedence over inconsistent Tariff terms. This Agreement continues so long as Services are provided under this Agreement.

The Effective Date of this Service Agreement is the date signed by the last party.

AT&T reserves the right to reject this Service Agreement if not signed by Customer and submitted to AT&T on or before June 30, 2017.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:



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1. SERVICE, SERVICE PROVIDER and SERVICE PUBLICATION

Service	AT&T High Volume Calling IV SM – an optional calling plan for outbound and inbound long distance services
Service Provider	SBC Long Distance, LLC d/b/a AT&T Long Distance (“AT&T”)
Service Publication	AT&T Long Distance Voice Product Reference and Pricing Guidebook (“Guidebook”) and applicable state tariff or guidebook: http://cpr.att.com/pdf/sbclid/sbclidmain.html

2. SERVICE AGREEMENT TERM and EFFECTIVE DATES

Service Agreement Term	Selected below.
Start Date of Service Agreement Term	When this Service Agreement is implemented in the AT&T billing system.
Effective Date of Rates and Discounts	Start Date of Service Agreement Term.
Rates Following end of Service Agreement Term	Non-stabilized out of Term rates applicable to Customer’s plan then in effect in the Service Publication.

3. MARC, MINIMUM NUMBER of ACCESS LINES, RATES and CHARGES

A. Domestic Interstate Rates and Charges

Domestic: \$600, \$2,400, \$6,000, \$9,000 OR \$12,000 MARC	
Minimum of 2 access lines	
Term and Interstate Rates*	2 Year Term \$2,400 MAC - Sw \$.0430

B. Domestic Intrastate Rates and Charges. The following rates shall apply for intrastate interlata and intralata DDD and TFS calls.

California
Select One

Nevada
Select One

Texas, Oklahoma and Kansas
Select One

Michigan, Illinois, Indiana & Ohio
2 Year Term \$2,400 MAC - Sw \$0.043

Arkansas
Select One

Wisconsin
Select One

Missouri
Select One

The MARC and term commitment selected above must match those selected in Section 3.A. Otherwise, the rates selected above shall be void and the applicable rates shall be those listed in the applicable Tariffs.

C. International Rates and Charges (Select One)

<input type="checkbox"/> International – High Volume Calling IV Option C Rates Non-recurring charge: \$9.95
<input checked="" type="checkbox"/> Standard International Rates No additional non-recurring charge



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4. GENERAL TERMS

- A. If Customer fails to maintain the minimum number of access lines, Customer will be moved to a High Volume Calling Plan II with the same MARC and term commitments at the then-current usage rates in the Guidebook.
- B. **Additional Services, Rates and Charges:** The rates and charges for the following are not stabilized for the Service Agreement Term: International, International Mobile Termination Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone origination and other third-party pass through charges, regulatory fees, surcharges, and TFS charges. All such rates and charges are as set forth in the then-current Guidebook or Tariffs, and are subject to change at any time.
- C. **Automatic Dialer Devices.** CUSTOMER SHALL NOT USE AUTODIALERS, PREDICTIVE DIALERS OR OTHER DEVICES THAT GENERATE AUTOMATED OUTBOUND CALLS IN CONJUNCTION WITH SERVICE OR SERVICE COMPONENTS PROVIDED UNDER THIS SERVICE AGREEMENT IS STRICTLY PROHIBITED. AT&T MAY TERMINATE THIS SERVICE AGREEMENT IMMEDIATELY IF CUSTOMER USES SUCH DEVICES.
- D. **Cancellation.** If Customer is non-responsive or not ready to have AT&T provision/fulfill the Service, AT&T may cancel this Service Agreement: (1) ninety (90) Days after Customer executes this Service Agreement; or (2) if Customer appropriately applies for E-Rate funding, (a) the later of (i) ninety (90) days after July 1st of the applicable E-Rate funding year or (ii) ninety (90) days after the date of the E-Rate Funding Commitment Decision Letter (FCDL)* for the Service in such E-Rate funding year, but, in any event, (b) upon expiration of the last day of such E-Rate funding year.

	<i>New or upgrade to an existing AT&T Long Distance Agreement</i>
<input type="checkbox"/>	This is a new AT&T Long Distance Service Agreement
<input checked="" type="checkbox"/>	This is an upgrade to an existing AT&T Long Distance Agreement and the guidelines from Section 3.9.7 Revenue and Term plan Commitments of the Guidebook will apply to such existing agreement.