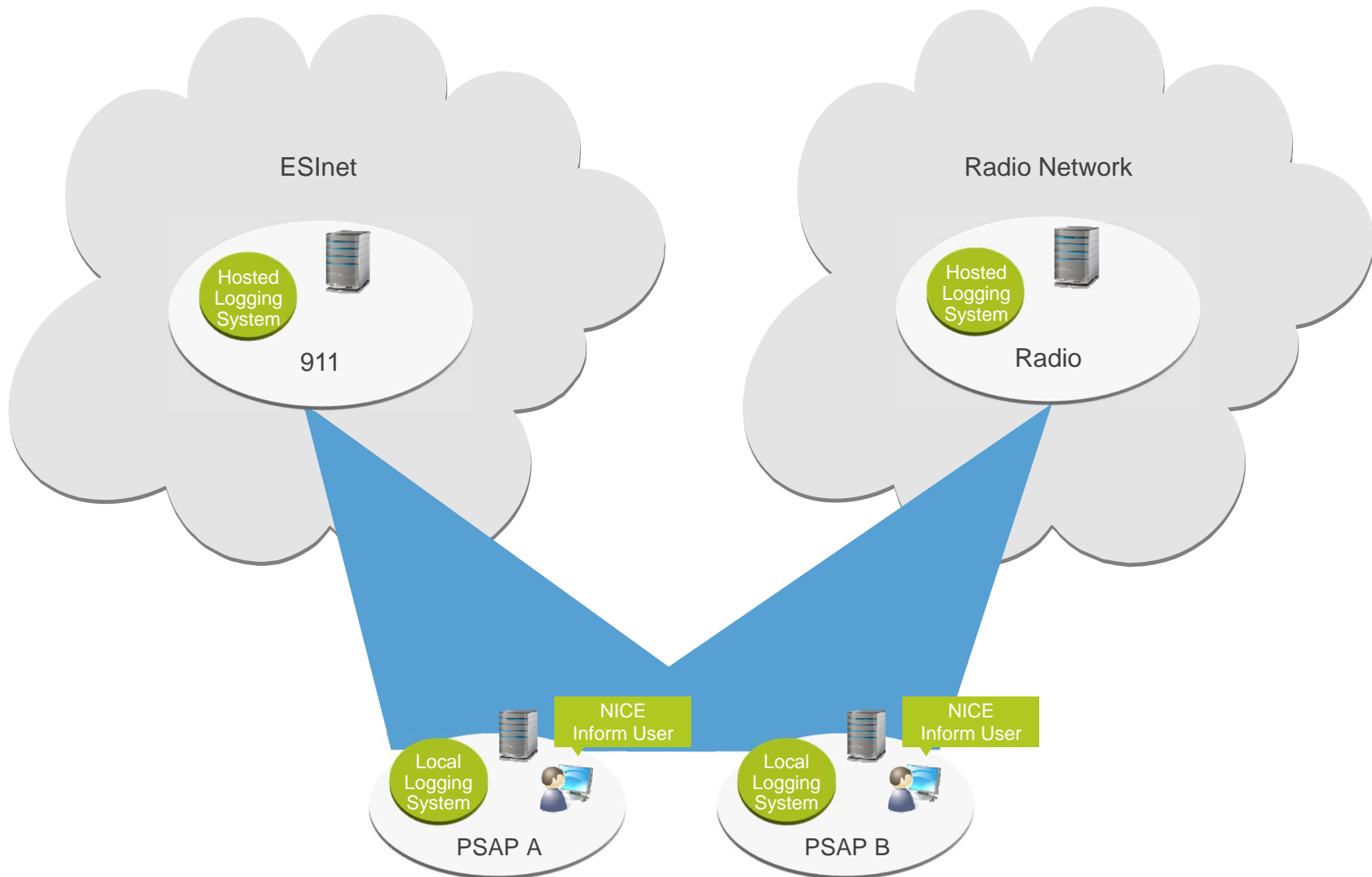


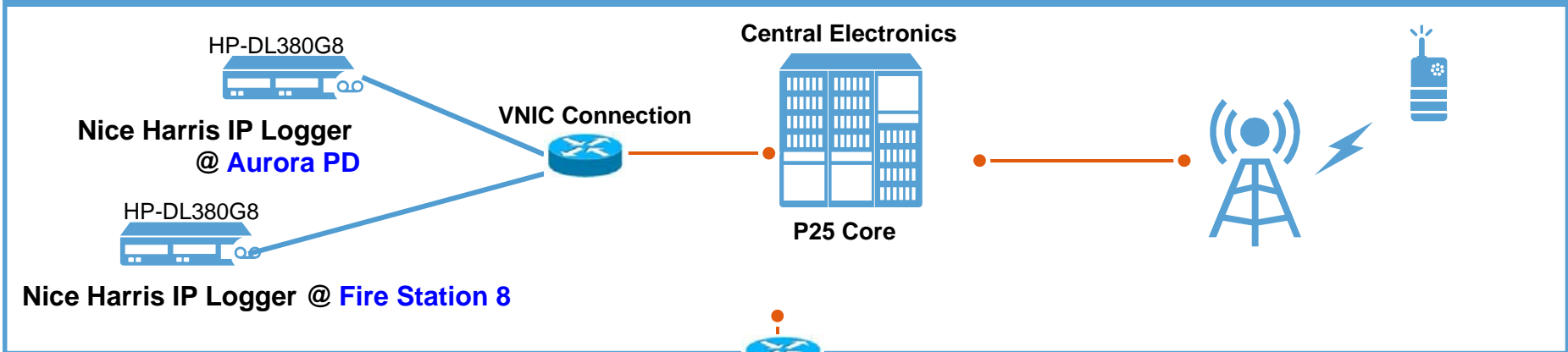
# Integrated 911 & P25 Radio



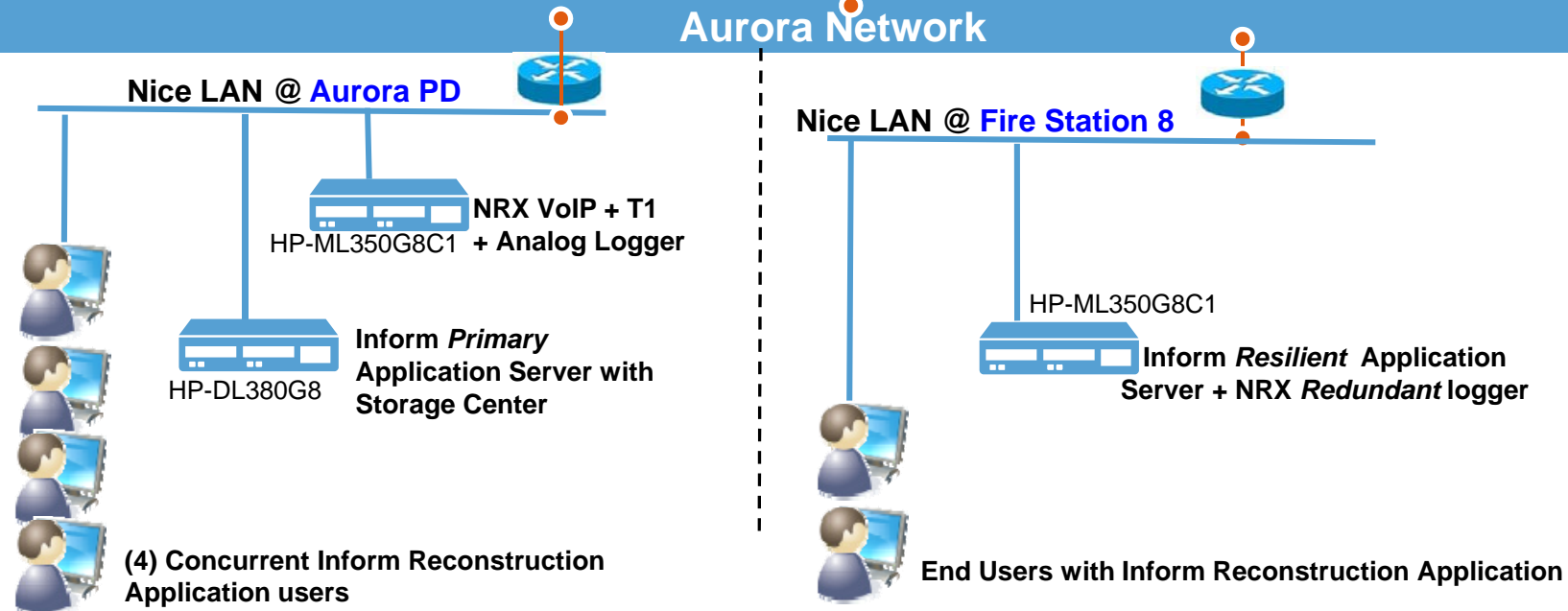


# Aurora Nice Recording Overview

## Harris Radio Network



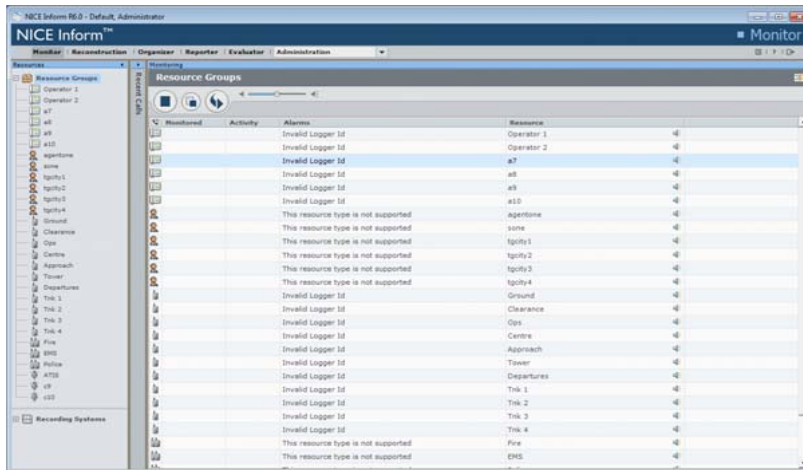
## Aurora Network



# Monitor Module

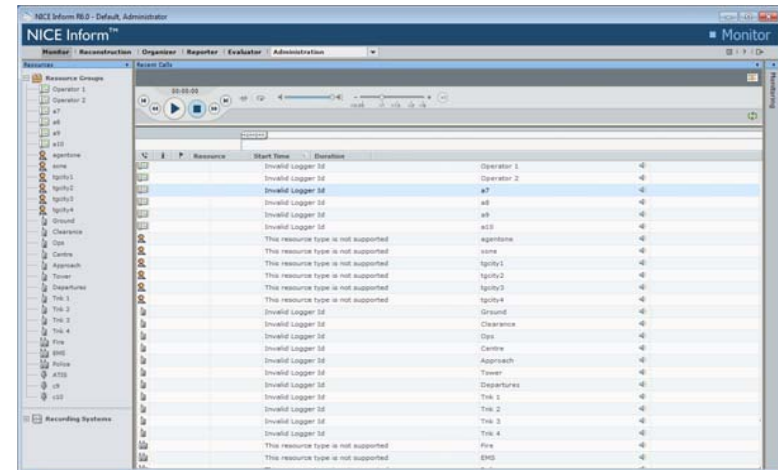
## Monitor interactions

- A supervision tool for a non-intrusive insight into a team's communications activity
- Near real time monitoring
- Monitor up to 10 channels at once
- Change balance and volume per channel



## RCR enables instant call review

- Automatically replays the last call on a selected channel
- Replay of completed radio talk-group transmissions



# Reconstruction Module

- Authentic, synchronised, incident reconstruction
- 360° real-time view 'exactly as it happened'
- What people 'said, saw and did'
- Advanced features include:
  - 'Cut' and 'Paste' clipboard – saves time in sorting relevant scenario items
  - Filter - filtering search results
  - Volume control/balance per audio entry – for enhanced focus
  - Streaming of video and audio – speeds up the information review
  - Information Balloon – snapshot of interaction
  - Audio Redaction
  - And many more...



# Text-to-9-1-1 in Inform

- Search text conversation by: content, texter #, location, position ID and time
- Text conversation is displayed:
  - On the incident timeline
  - In the Information Panel
  - In the Results List
- Visibility of inbound and outbound messages part of single conversations
- Text can be viewed/managed in Reconstruction, Organizer, Evaluator and Media Player

The screenshot displays the NICE Inform software interface, specifically the 'shooting event evaluation' window. The interface is divided into several panels:

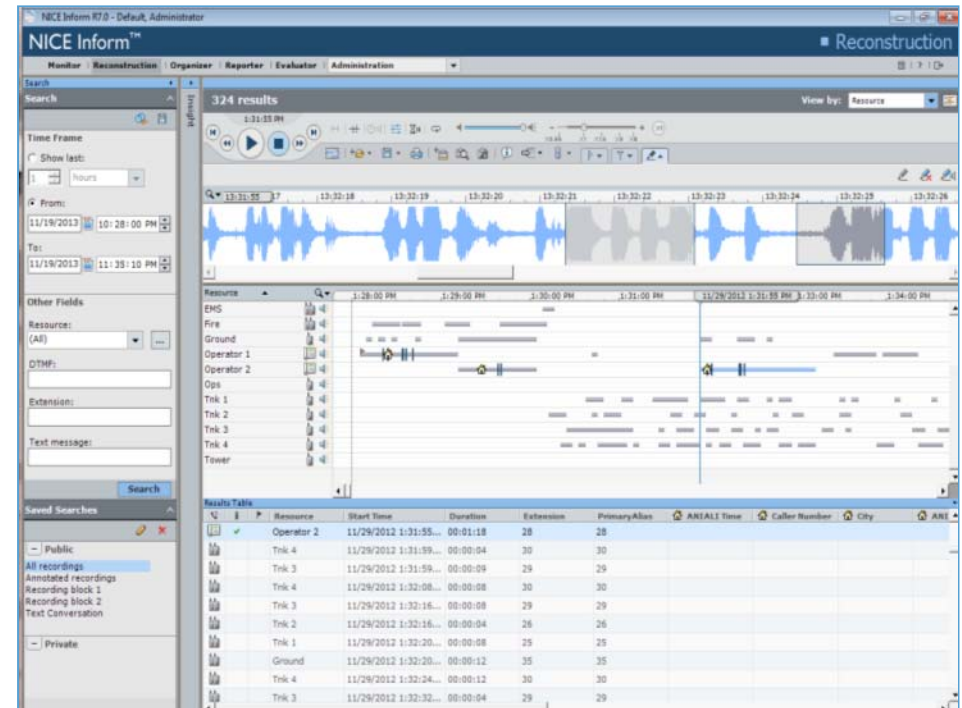
- Information Panel:** Shows a list of text conversations with details such as date, time, and content. A blue arrow points from this panel to the 'Information' pop-up window.
- Results List:** Displays a list of resources and their durations. A blue arrow points from this list to the 'Information' pop-up window.
- Media Player:** Shows a video thumbnail of a shooting scene. A blue arrow points from this player to the 'Information' pop-up window.
- Evaluator Panel:** Contains a list of performance questions for evaluation, such as 'Was the address/location confirmed?' and 'Did the call taker confirm whether weapons were involved or present at the residence?'. A blue arrow points from this panel to the 'Information' pop-up window.

The 'Information' pop-up window shows a detailed view of a text conversation:

- Message 1:** 19/11/2013 22:47:00, 16 ST SHOOTING HURRY, 720-850-9999
- Message 2:** 19/11/2013 22:47:10, 911, where on 16th did this happen?, Brad Smith
- Message 3:** 19/11/2013 22:47:20, By 711, btween 15 n 16, 720-850-9999
- Message 4:** 19/11/2013 22:47:30, between 15th and 16th street, by Arapahoe?, Brad Smith
- Message 5:** 19/11/2013 22:47:39, ya hrry tho, 720-850-9999

# Reconstruction Audio Redaction Feature

- Rich and Powerful Interface
  - Part of the NICE Inform Reconstruction / Organizer
  - Reposition the recording by click on any point
  - Drag-able time bar
  - Mark start and end of redaction points
- Increased Zoom - ability to zoom in up to 50ms
- Auto-Scroll – keeps cursor in view during playback
- Redact each call individually
- Save multiple redacted calls to a single .wav/.wma file



Save time on audio reproductions & comply with privacy regulations (e.g. U.S. HIPPA)

# 3<sup>rd</sup> Party Video & Audio Imported for Complete View

- Comprehensive understanding of incidents
- Universal - supports standard audio & video formats
- Investment protection – continue to use existing 3rd party recorder

The screenshot displays the NICE Inform R6.0 software interface. The main window is titled "NICE Inform R6.0 - Default, Administrator" and "NICE Inform™". The "Organizer" tab is active, showing a tree view of incident details for "Vehicle break-in (3342534)". The "Reconstruction Content" section is expanded, showing various media sources including "NTSC DVD - 30fps (N...", "cell phone video", and "NTSC DVD - 30fp...". A central video player shows a scene with a car. A "Results Table" at the bottom lists the imported resources:

Resource	Start Time	Duration
NTSC DVD - ...	4/7/2008 12:...	00:02:54
21_L:119522...	4/7/2008 12:...	00:00:49
22_L:119522...	4/7/2008 12:...	00:00:40

A green callout box on the left side of the interface contains the text: "Incorporate video from news channel, citizen cell phone, and other sources".

# NICE Media Player

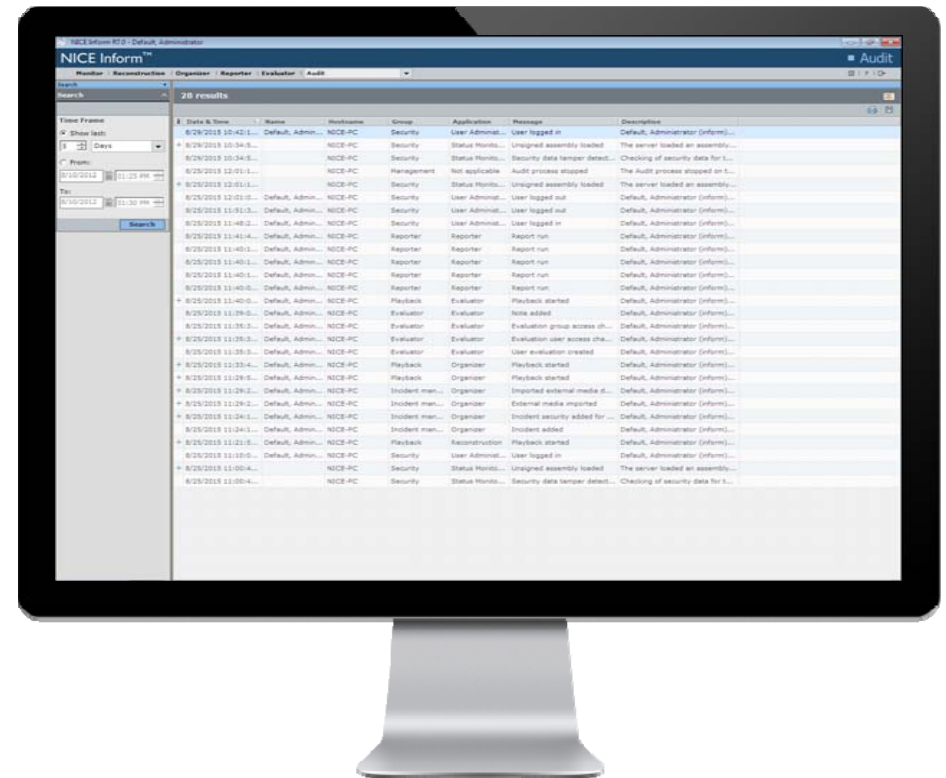
- Tools for non-Inform users to review Incidents
- Encrypted distributions with username and password
- Synchronous playback of all media types including 3rd party imported video and audio
- Review incident notes
- Loaded by executable file





# Audit

- Enables users to search and retrieve the audit trail over a given period
- The audit trail contains all of the actions on the Inform system, such as user logons, or the list of recordings being replayed by each user



# Inform Reporter

## Call Volume Reports

- Activity per Resource over time
- Busiest Radios
- Average Call Duration per resource
- Call Activity per Hour-of-the-Day
- Others



## Evaluation Reports

- Number of evaluations by status
- Average % score per operator
- Average % score per group
- Average score per question
- Scoring trends

