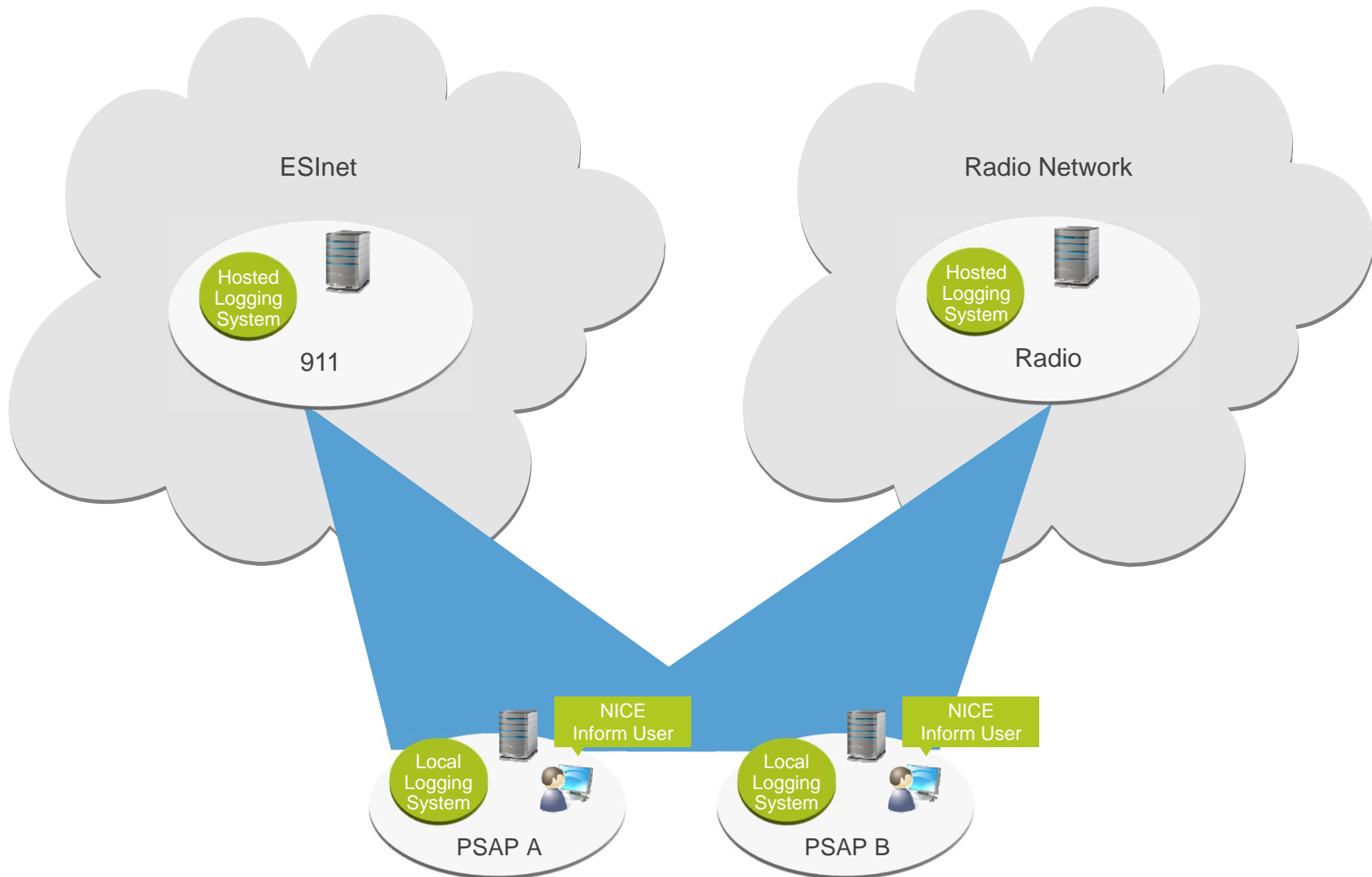# Integrated 911 & P25 Radio
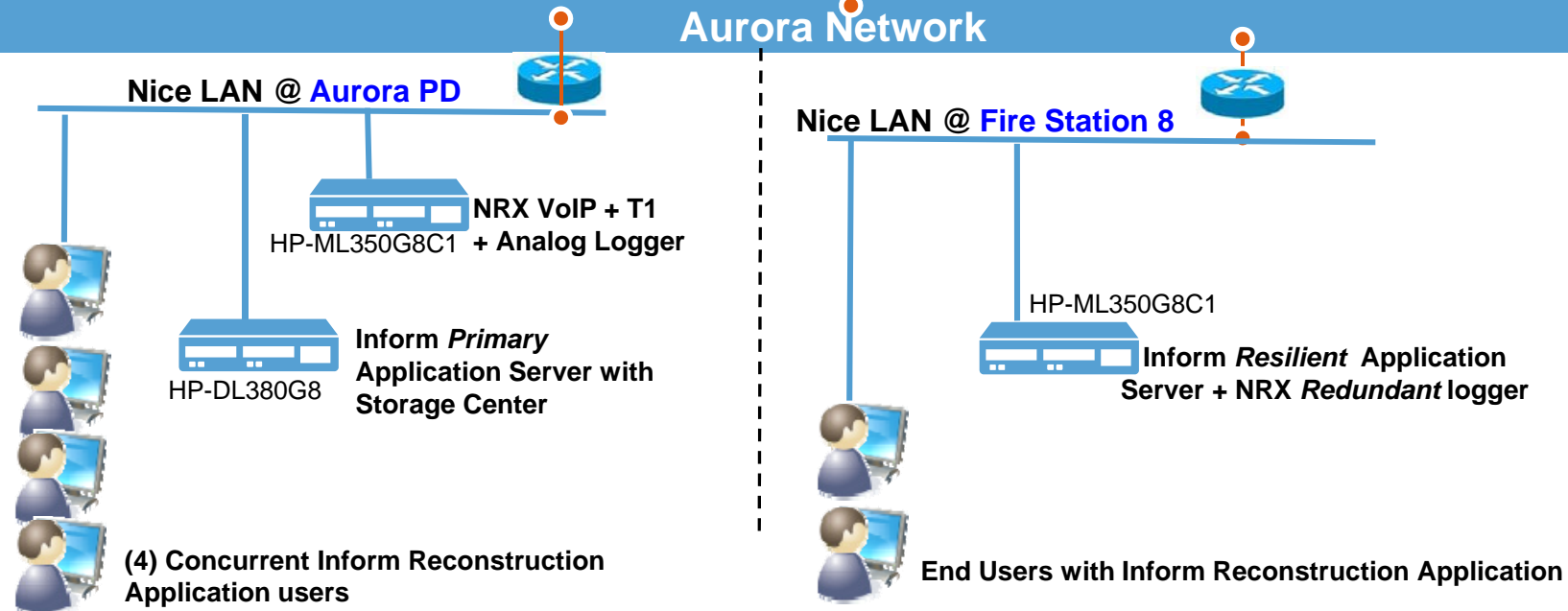
# Aurora Nice Recording Overview

WORD SYSTEMS, INC.
Since 1977

## Harris Radio Network

HP-DL380G8

**Nice Harris IP Logger @ Aurora PD**

HP-DL380G8

**Nice Harris IP Logger @ Fire Station 8**

**VNIC Connection**

**Central Electronics**

**P25 Core**

## Aurora Network

**Nice LAN @ Aurora PD**

**NRX VoIP + T1 + Analog Logger**

HP-ML350G8C1

HP-DL380G8

**Inform *Primary* Application Server with Storage Center**

**(4) Concurrent Inform Reconstruction Application users**

**Nice LAN @ Fire Station 8**

HP-ML350G8C1

**Inform *Resilient* Application Server + NRX *Redundant* logger**

**End Users with Inform Reconstruction Application**

080516jh

NICE
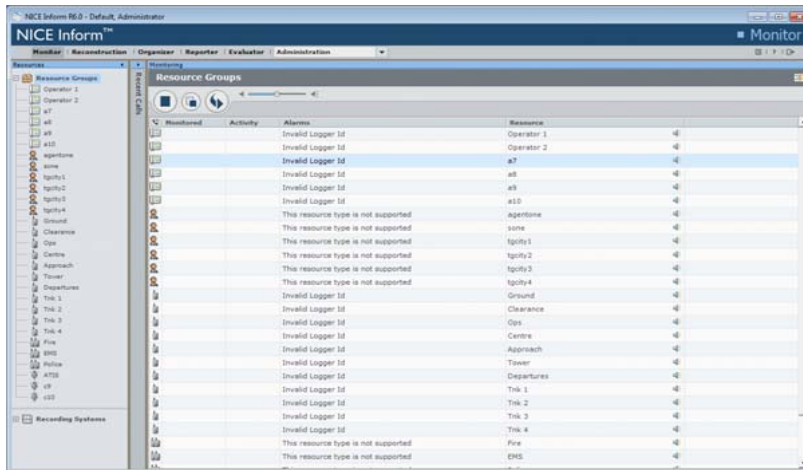
# Monitor Module

## Monitor interactions

- **A supervision tool for a non-intrusive insight into a team's communications activity**

- **Near real time monitoring**

- **Monitor up to 10 channels at once**

- **Change balance and volume per channel**



## RCR enables instant call review

- **Automatically replays the last call on a selected channel**

- **Replay of completed radio talk-group transmissions**



NICE®
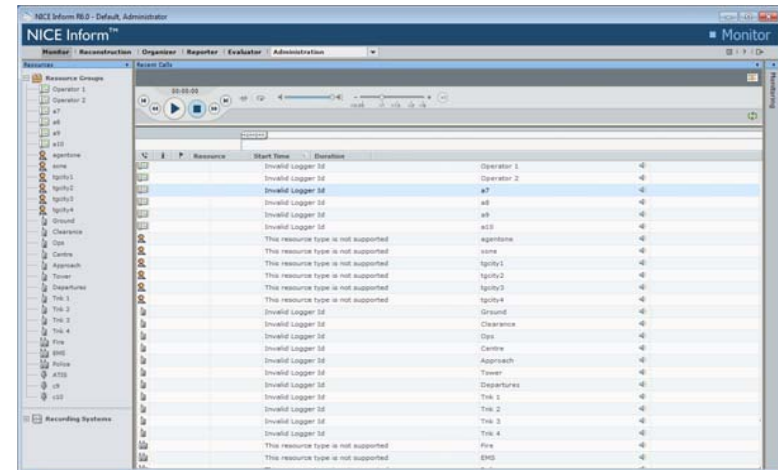
# Reconstruction Module

- **Authentic, synchronised, incident reconstruction**

- **360° real-time view 'exactly as it happened'**

- **What people 'said, saw and did'**

- **Advanced features include:**

  - 'Cut' and 'Paste' clipboard – saves time in sorting relevant scenario items

  - Filter - filtering search results

  - Volume control/balance per audio entry – for enhanced focus

  - Streaming of video and audio – speeds up the information review

  - Information Balloon – snapshot of interaction

  - Audio Redaction

  - And many more…



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# Text-to-9-1-1 in Inform

- Search text conversation by: content, texter #, location, position ID and time

- Text conversation is displayed:
  - On the incident timeline
  - In the Information Panel
  - In the Results List

- Visibility of inbound and outbound messages part of single conversations

- Text can be viewed/managed in Reconstruction, Organizer, Evaluator and Media Player



**NICE**®

# Reconstruction Audio Redaction Feature

- **Rich and Powerful Interface**
  - Part of the NICE Inform Reconstruction / Organizer
  - Reposition the recording by click on any point
  - Drag-able time bar
  - Mark start and end of redaction points

- **Increased Zoom - ability to zoom in up to 50ms**

- **Auto-Scroll – keeps cursor in view during playback**

- **Redact each call individually**

- **Save multiple redacted calls to a single .wav/.wma file**
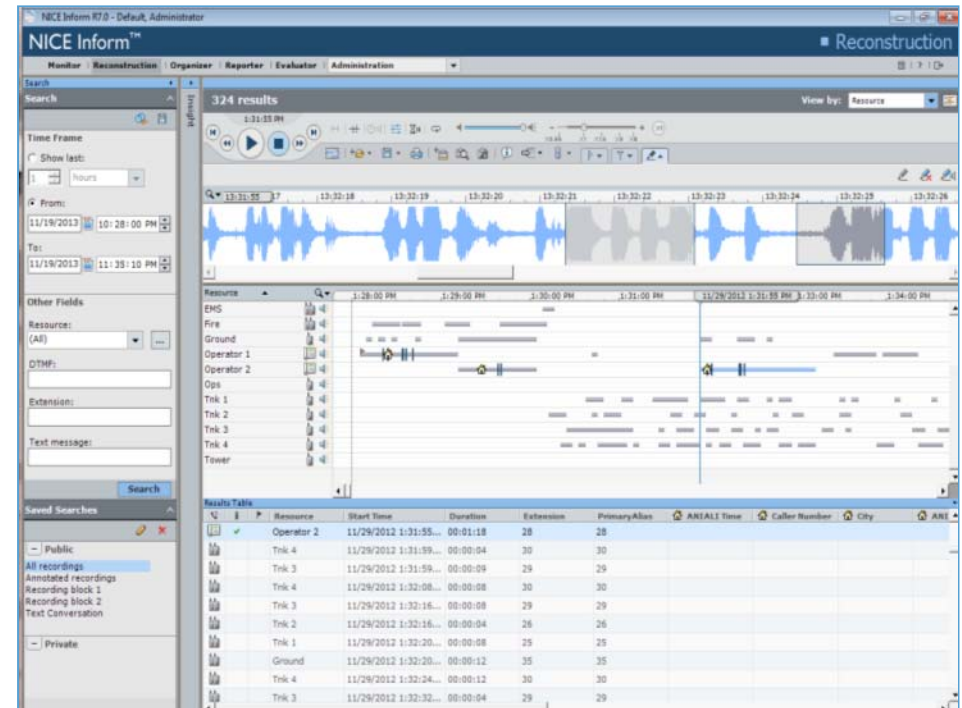


Save time on audio reproductions & comply with privacy regulations (e.g. U.S. HIPPA)

**NICE®**

# 3rd Party Video & Audio Imported for Complete View

- **Comprehensive understanding of incidents**

- **Universal - supports standard audio & video formats**

- **Investment protection – continue to use existing 3rd party recorder**



Incorporate video from news channel, citizen cell phone, and other sources

# NICE Media Player

- **Tools for non-Inform users to review Incidents**

- **Encrypted distributions with username and password**

- **Synchronous playback of all media types including 3rd party imported video and audio**

- **Review incident notes**

- **Loaded by executable file**



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# Audit

- Enables users to search and retrieve the audit trail over a given period

- The audit trail contains all of the actions on the Inform system, such as user logons, or the list of recordings being replayed by each user
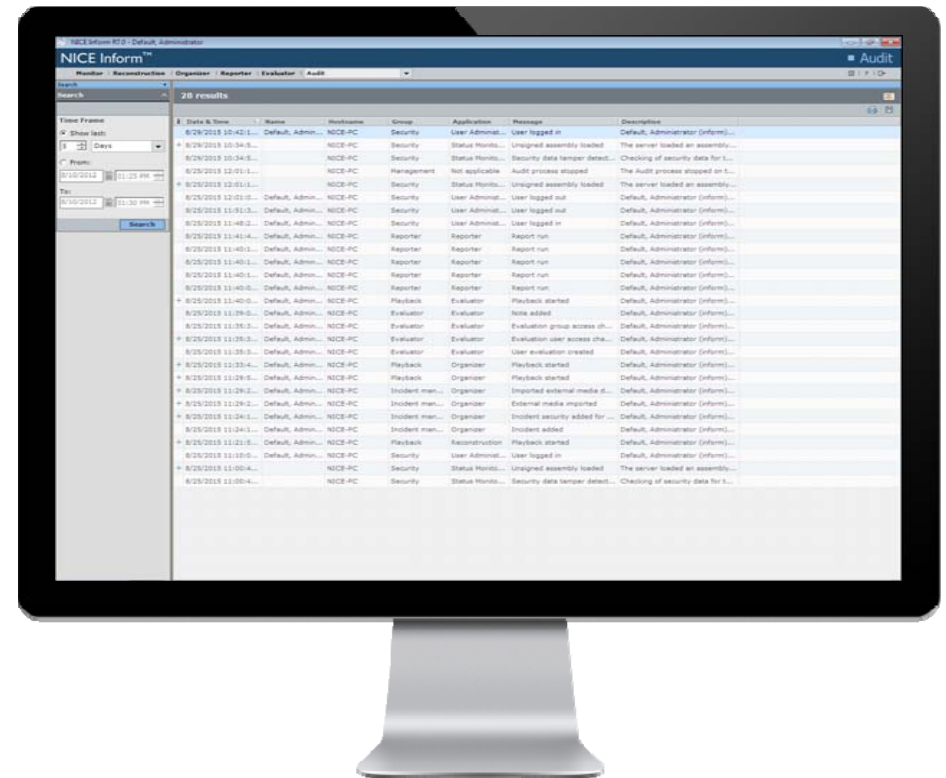
# Inform Reporter

## 📞 Call Volume Reports

- **Activity per Resource over time**

- **Busiest Radios**

- **Average Call Duration per resource**

- **Call Activity per Hour-of-the-Day**

- **Others**



## 📋 Evaluation Reports

- **Number of evaluations by status**

- **Average % score per operator**

- **Average % score per group**

- **Average score per question**

- **Scoring trends**



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