

WSI Technologies

9045 River Rd. Ste. 125
Indianapolis, IN 46240
Indianapolis, IN 46240



SOW to transition CAMA trunks to ESInet SIP trunk recording for City of Aurora

Date	Services Performed By:	Services Performed For:
TBD in 2024	WSI Technologies 9045 River Rd. Ste. 125 Indianapolis, IN 46240	City of Aurora 1200 East Indian Trail Aurora, IL 60505

City of Aurora ("Client") and WSI Technologies ("Contractor"), effective TBD (the "Agreement"). This

SOW is subject to the terms and conditions contained in the Agreement between the parties and is made a part thereof. Any term not otherwise defined herein shall have the meaning specified in the Agreement. In the event of any conflict or inconsistency between the terms of this SOW and the terms of this Agreement, the terms of this SOW shall govern and prevail.

This Statement of Work (hereinafter called the "SOW"), effective as of January 20, 2023, is entered into by and between Contractor and Client, and is subject to the terms and conditions specified below. The Exhibit(s) to this SOW, if any, shall be deemed to be a part hereof. In the event of any inconsistencies between the terms of the body of this SOW and the terms of the Exhibit(s) hereto, the terms of the body of this SOW shall prevail.

Period of Performance

The Services shall commence on Date To Be Determined, and shall continue through approximately 24 working hours. This work will be conducted during normal business hours. If the Client requests labor outside of normal business hours, the rate shall increase to \$270 per hour.

Engagement Resources

James Magby, Field Resource Supervisor or designee.

Scope of Work

Contractor shall provide the Services and Deliverable(s) as follows: Reconfigure 2 recording cores, 1 at Aurora PD and 1 at AFD. The reconfiguration will remove the analog CAMA trunk 911 twisted pair wires from the 66-telephony block. Any resources that reside BELOW the CAMA trunks on the telephony block will be disconnected and moved UP the block to fill in where the CAMA trunks were. New SIP trunks are being configured by AT&T and will hand-off to WSI via span ports on the AT&T or Client provided managed network switches. AT&T will provide a list of IP addresses for WSI to target to record the ESInet SIP trunk audio traffic. WSI will be stopping the recording services and will be removing all power from the existing “temporary” servers for a period of 4 to 8 hours. The database and all previously recorded audio will be migrated from the “temporary” servers to new servers provided by the City of Aurora.

Client Responsibilities

- Provide IP address information for the target SIP trunks
- Provide access to each of the NICE servers as needed by WSI field personnel
- Facilitate vendor meetings with 3rd party vendors as needed
- Provide new servers to replace the “temporary” servers that are in place currently
- Help to manage the down time of each server by routing calls to backup site or mitigating loss of recording services by implementing any emergency or maintenance protocols are in place for loss of service.

City of Aurora



WSI Technologies

By: _____

By: _____

Name:
Title:

Name:
Title:

				
Digital Voice Logging System			Quote Date:	2/5/2024
Prepared For: City of Aurora, Attention Timothy Kopacz				
Prepared By: Jim Hansen				
Professional Services				
	Migration of NICE Software and Licensing to Customer provided Server Hardware as site part of the ESInet Migration for the City of Aurora. Estimated 24 hours. See attached of Work.	Inst-on Statement		\$4,320.00
			Order Total	\$4,320.00
Terms and Conditions				
A	<i>This quote does not include State and Local taxes. Customer to provide tax exempt certificate or taxes will be added to the invoice.</i>			
B	<i>Payment terms; Net 30 days.</i>			
C	<i>This price list together with all of its Exhibit and license terms and conditions from the software manufacturer, which are hereby incorporated by reference, constitutes the entire agreement with respect to its subject matter. No inconsistent or additional terms submitted by Customer in any purchase order or similar document will be binding on Word Systems.</i>			
D	<i>Please mail purchase orders to WSI Technologies, 9045 River Road, Suite 125, Indianapolis, IN 46240 or FAX-317-544-2192</i>			
E	QUOTATION IS VALID FOR 90 DAYS			
	Approved By	PO#		
	Title	Date		