

GEORGE P. SCOWINS  
[REDACTED]  
AURORA, ILLINOIS 60502  
[REDACTED]

## PROFESSIONAL EXPERIENCE

### **MIRACLE-EAR -- 1996 to 2010**

Office Manager and Hearing Instrument Dispenser -- Manages staff and marketing for designated territory, performs all hearing tests and evaluations, dispenses and services instruments, counsels user and family in conjunction with primary care physician for ear dysfunction.

### **WAGNER BELTONE, Chicago, Illinois -- 10/94 to 8/96**

Hearing, screening, and testing, instrument repairs, deliveries, computer fitting, telemarketing, and administrative functions (part-time).

### **HOMEMAKERS, INC. / JOHN M. SMYTH COMPANY -- 5/70 to 9/96**

#### **Store, Sales, and Operations Manager--North Avenue and Deerfield**

Since 1988 responsible for launch and management of nine million dollar retail furniture operation and staff of 60. Facilitated the automation of a PC based accounts receivable process and administered sales and inventory control through a main frame.

#### **Customer Service Manager -- Schaumburg 1986 -1988**

Responsible for reorganization and management of staff of 15 and delivery and service of all merchandise sold in 15 million dollar operation. Duties included daily negotiation with vendors. Represented management in contract negotiations with warehouse and repair shop unions.

#### **Rug Buyer/Service Manager --Downers Grove 1978 -1986**

Purchased oriental and area rugs for all five stores, managed staff of 14 for customer service and delivery, negotiated with vendors and represented management in contract negotiations.

#### **Buyer/Operations/Purchasing Manager --Smyth Michigan Avenue 1971-1978**

Centralized and managed the purchasing function for all Smyth stores. Reorganized operations and managed staff of 12 for sales operations, and customer service for custom carpet/drapery department.

## EDUCATION

DePaul University -- Bachelor of Science in Commerce

State of Illinois Hearing Aid Dispenser License # 2312

National Board for Certification in Hearing Instrument Science- April, 1997

American Conference of Audioprosthology Certification Program - May, 1997

Illinois Hearing Society Annual Convention -- May, 2011; April, 2012; March, 2013; March, 2015.