



Delivery Services Work Order

Customer Name: CITY OF AURORA
Contact Name: Christopher Minick
Phone:

Legal Entity: UKG Kronos Systems LLC
Solution Id: 6009252
Email: minickc@aurora.il.us
Title: Chief Financial Officer

Creation Date: 4/24/2024
SR Number: SR-2024-00015760
Currency: USD

Scope of Services:

UKG will provide resource(s) to complete the following services:

SRP Number	Service Name
SRP-2024-00016011	Project Add-On Hours T&M
Description of Services	An additional 270 hours of professional services are required to support the five month project extension (June 2024); hours are for solution consultant and project manager roles.

Quote and Billing Frequency:

Time and Materials:

The following billing frequency will apply to the services listed below: Bill as you go

Billed monthly as delivered

SRP Number	Work Location	Billing Role	Quantity	Unit Price	Total Price
SRP-2024-00016011	Remote	Solution Consultant	240.00	USD 180.00	USD 43,200.00
SRP-2024-00016011	Remote	Project Manager	30.00	USD 180.00	USD 5,400.00

Summary of Fees:

Fee Totals	Total Price
Total Time and Materials Services	USD 48,600.00

Fees and Payment Assumptions:

- This Work Order is subject to the terms of agreement between the parties which governs the Delivery Services.
- Projects are submitted for resource assignment and scheduling upon Work Order approval.
- All services are contingent upon customer involvement as mutually agreed to throughout the project. If additional services are required, an additional Work Order will be created.
- Additional scope and revision not contained in the original requirements will be considered a new request and are not part of the scope of the services or maintenance plan.
- All services will be performed remotely unless otherwise noted.
- Travel and expenses are not included in the services fees. If travel and expenses are incurred, Customer will pay UKG reasonable out-of-pocket expenses incurred as a result of UKG’s performance of Services (i.e., travel and lodging costs , See UKG Travel and Expense Policy).
- Customer agrees to pay UKG for all fees due pursuant to this Work Order plus any applicable federal, state and local taxes.
- Request details, services assumptions and attachments for this order are available in the then current UKG Customer portal.

Accepted and Agreed to:

CITY OF AURORA

Signature:_____

Contact Name: Brookie Nelson
Title: Principal Services Project Manager
Date Signed: 4/25/2024

