

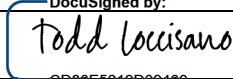
STATE OF ILLINOIS CONTRACT RENEWAL

Department of Innovation and Technology
JPMC Verizon Wireless Voice, Data, Equipment
CMS793372P

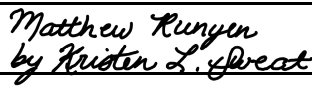
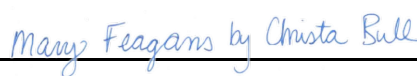
The undersigned Agency and Vendor, CELLCO PARTNERSHIP DBA VERIZON WIRELESS, (the Parties) agree that the following shall renew the Contract referenced herein. All terms and conditions set forth in the original Contract, not amended herein, shall remain in full force and effect as written. In the event of conflict, the terms of this Renewal shall prevail.

IN WITNESS WHEREOF, the Agency and the Vendor cause this Renewal to be executed on the dates shown below by representatives authorized to bind the respective PARTIES.

VENDOR

Vendor Name: Cellco Partnership d/b/a Verizon Wireless	Address: One Verizon Way, Basking Ridge, NJ 07920
Signature:  DocuSigned by: GD00E5219D09406...	Phone: 217-836-9229 (Sales)
Printed Name: Todd Loccisano	Fax: 240-280-3686
Title: VP – Contract Management	Email: Provided in attached Contacts List.
Date: September 29, 2022	

STATE OF ILLINOIS

Procuring Agency: Innovation and Technology	Phone:
Street Address: 120 West Jefferson Street	Fax:
City, State ZIP: Springfield, IL 62702	
Official Signature: 	Date: 9/30/2022
Printed Name: Jennifer Ricker	by Jenifer L. Johnson, Chief of Staff
Official's Title: Secretary	
Legal Signature: 	Date: 9/30/22
Legal Printed Name: Matthew Runyen by Kristen L. Sweat	
Legal's Title: General Counsel by Deputy General Counsel	
Fiscal Signature: 	Date: 9/30/22
Fiscal's Printed Name: Mary Feagans	by DoIT Comptroller Christa Bull

Fiscal's Title: Acting Chief Fiscal Officer	
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STATE USE ONLY		NOT PART OF CONTRACTUAL PROVISIONS	
BB# 23-448DOIT-TELEC-R-142688		Project Title MC Verizon Wireless Voice, Data, Equipment	
Contract # CMS793372P		Procurement Method (IFB, RFP, Small, etc): RFP	
IPB Ref. #		IPB Publication Date: Award Code: B	
Subcontractor Utilization? ☐ Yes ☐ No		Subcontractor Disclosure? ☐ Yes ☐ No	
Funding Source		Obligation #	
CPO 33 – General Counsel Approval:			
Signature		Printed Name Date	

1. **DESCRIPTION OF CONTRACT BEING RENEWED:** The Illinois Department of Innovation and Technology (DoIT) and CELLCO PARTNERSHIP DBA VERIZON WIRELESS are renewing Contract # CMS793372P for wireless voice (including push-to-talk/direct connect/walkie-talkie service), data airtime services, and wireless equipment. This is the final three (3) year renewal option. This is a joint purchase master contract ("JMPC") available to all governmental units and/or qualified not-for-profit agencies in Illinois.
2. **TERMS AND CONDITIONS:** This Renewal is on the same terms and conditions as the Contract being renewed except as changed and described herein. Specifically, the Contract is amended as follows:

The following clauses are added to **Section 4.10 Indemnification and Liability:**

4.10.1 DATA BREACH PREVENTION, NOTICE, AND REMEDIATION: Vendor shall ensure the security, storage, and integrity of the State's content, data, computers, networks, and systems (which may include the use of encryption technology to protect the State's content and data from unauthorized access). Notwithstanding anything to the contrary in this contract, to the extent that Vendor experiences or causes an information breach or security incident that impacts the State's data, content, computers, systems, or networks, Vendor shall immediately notify the State and will use best efforts to immediately remedy any such breach or incident, and to prevent any further breach or incident, at Vendor's expense, in accordance with applicable privacy rights, laws, regulations, policies, and standards, including but not limited to the Illinois Personal Information Protection Act (815 ILCS 530). Vendor shall reimburse the State for any and all reasonable costs incurred by the State in responding to, and mitigating damages caused by, any such breach or security incident, including all costs of notice and/or remediation.

4.10.2 DATA LOSS AND DAMAGE TO STATE COMPUTER SYSTEMS: Vendor shall adhere to all indemnification and liability obligations stated in this Contract and will remain liable where any damage or impairment to the State's computers, systems, and networks, or any loss or corruption of the State's data or content, is due to Vendor's negligent or intentional acts and omissions. Further, Vendor shall reimburse the State for any and all reasonable costs incurred by the State in restoring such data, content, computers, systems, or networks.

Section 4.19 Notices is replaced in its entirety with the following:

4.19 NOTICES: Notices and other communications provided for herein shall be given in writing via electronic mail whenever possible. If transmission via electronic mail is not possible, then notices and other communications shall be given in writing via registered or certified mail with return receipt requested, via receipted hand delivery or via courier (UPS, Federal Express or other similar and reliable carrier). Notices to Vendor and Notice to the State not sent via electronic mail shall be sent using the contact information as provided with the signatures. Notices to the State via electronic mail shall be sent as described in the contract list, titled SOI and Vendor Contacts for Notifications, which is attached to this Contract Renewal and may be updated from time to time by the State with notice to Verizon. All legal notices sent by electronic mail to DoIT pursuant to this Contract or as required by this Contract, shall include the DoIT General Counsel, at DoIT.GeneralCounsel@illinois.gov. Notices to the Vendor via electronic mail shall be sent as described in the contract list, titled SOI and Vendor Contacts for Notifications, which is attached to this Contract Renewal and may be updated from time to time by the Vendor with notice to the State. Each such notice shall be deemed to have been provided at the time it is actually received. By giving notice, either Party may change its contact information.

The following is a new Section 4.28:

4.28 COVID-19 PROTECTIONS: In response to the COVID-19 pandemic, Governor J.B. Pritzker issued Executive Orders 2021-22 and 2021-23. These Executive Orders mandate certain contractors shall use face coverings, have COVID-19 vaccinations, or undergo testing for COVID-19 when in indoor public places, Health Care Facilities, Schools, Institutions of Higher Education, and State-owned and operated congregate facilities. Vendor shall adhere to the requirements of these Executive Orders as applied by the Agency. The Agency may also implement vaccination or testing requirements that exceed those in the Executive Orders.

3. **RENEWAL TERM:** This RENEWAL shall begin October 3, 2022 and shall run through October 2, 2025.
4. **COSTS:** Pricing for the products and services included in the Contract during the first renewal term shall remain unchanged. Pricing for products and services added with this second Contract renewal are provided in the revised comprehensive State of Illinois Pricing Catalog attached to this Contract renewal.
5. **MAXIMUM AMOUNT:** The total payments under this contract shall not exceed \$N/A without a formal amendment.
6. **SUBCONTRACTORS:** Will subcontractors be utilized? ☒ Yes ☐ No

As also provided in the Utilization Plan attached to this renewal, the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals only apply to Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

The above estimates of \$40M, \$3.2M, \$704,000, and \$96,000 are included for illustration purposes only, and the BEP and VBP subcontracting goals of 22% and 3% respectively apply to Dollars Subject to the Goal (as defined above) based on the actual amount of total DoIT purchases during the Second Renewal.

Subcontractors Added or Continuing during Third Renewal Period

- Subcontractor Name: ARQ LLC, d/b/a ARQ

Amount to be paid: 15% of Dollars Subject to the Goal.

Address: 3002 Dow Avenue, Suite 416, Tustin, California 92780

Description of work: Professional services and equipment relating to cellular coverage enhancement in State-owned or occupied buildings.

- Subcontractor Name: Fidelity Print Communications

Amount to be paid: 5% of Dollars Subject to the Goal

Address: 2829 S. 18th Avenue, Broadview, Illinois 60155

Description of Work: Commercial printing

- Subcontractor Name: Ficek Electric & Communication Systems, Inc.

Amount to be paid: 2% of Dollars Subject to the Goal.

Address: 12 Gunia Drive, LaSalle, Illinois 61301

Description of work: Project management, deployment services, and technical support.

- Subcontractor Name: PC Net Services

Amount to be paid: 3% of Dollars Subject to the Goal.

Address: 2534 Simon Drive, Montgomery, Illinois 60538

Description of Work: Network services, provisioning, and implementation

Subcontractor Removed

- Subcontractor Name: IT Architects Corporation

Address: 505 N. Lake Shore Drive, Suite 217, Chicago, Illinois 60611

- 6.1. All contracts with the subcontractors identified above must include the Standard Certifications completed and signed by the subcontractor.
- 6.2. If the annual value of any the subcontracts is more than \$50,000, then the Vendor must provide to the State the Financial Disclosures and Conflicts of Interest for that subcontractor.
- 6.3. If the subcontractor is registered in the Illinois Procurement Gateway (IPG) and the Vendor is using the subcontractor's Standard Certifications or Financial Disclosures and Conflicts of Interest from the IPG, then the Vendor must also provide a completed Forms B for the subcontractor.
- 6.4. If at any time during the term of the Contract, Vendor adds or changes any subcontractors, Vendor will be required to promptly notify, in writing, the State Purchasing Officer or the Chief Procurement Officer of the names and addresses and the expected amount of money that each new or replaced subcontractor will receive pursuant to the Contract. Any subcontracts entered into prior to award of the Contract are done at the Vendor's and subcontractor's risk.

7. ATTACHMENTS:

SOI and Vendor Contacts for Notifications

State of Illinois Pricing Catalog

STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM UTILIZATION PLAN – VERIZON (Utilization Plan)

STATE OF ILLINOIS

TAXPAYER IDENTIFICATION NUMBER

I certify that:

The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and

I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and

I am a U.S. person (including a U.S. resident alien).

- If you are an individual, enter your name and SSN as it appears on your Social Security Card.
- If you are a sole proprietor, enter the owner's name on the name line followed by the name of the business and the owner's SSN or EIN.
- If you are a single-member LLC that is disregarded as an entity separate from its owner, enter the owner's name on the name line and the D/B/A on the business name line and enter the owner's SSN or EIN.
- If the LLC is a corporation or partnership, enter the entity's business name and EIN and for corporations, attach IRS acceptance letter (CP261 or CP277).
- For all other entities, enter the name of the entity as used to apply for the entity's EIN and the EIN.

Name: Cellco Partnership

Business Name: Verizon Wireless

Taxpayer Identification Number: 22-3372889

Social Security Number:

or

Employer Identification Number: 23-2259884

Legal Status (check one):

- | | |
|--|---|
| ☐ Individual | ☐ Governmental |
| ☐ Sole Proprietor | ☐ Nonresident alien |
| ☒ Partnership | ☐ Estate or trust |
| ☐ Legal Services Corporation | ☐ Pharmacy (Non-Corp.) |
| ☐ Tax-exempt | ☐ Pharmacy/Funeral Home/Cemetery (Corp.) |
| ☐ Corporation providing or billing
medical and/or health care services | ☐ Limited Liability Company |
| ☐ Corporation NOT providing or billing
medical and/or health care services | (select applicable tax classification) |
| | ☐ D = disregarded entity |
| | ☐ C = corporation |
| | ☐ P = partnership |

Signature of Authorized Representative:

DocuSigned by:
Todd Locisano
0000E5219D09400...

Date: Friday, September 29, 2022

SOI Contacts for Verizon Wireless Notifications - Updated 9/16/2022

Notification	Contact Name	Email
Network Notification	Distribution List	DoIT.VZW.MaintenanceNotification@illinois.gov
General Customer Notifications	Cindy Emmett	Cindy.emmett@illinois.gov
	Dale Walters	Dale.walters@illinois.gov
	Cher Clodfelter	Cheryl.clodfelter@illinois.gov
Billing Notifications	Billing Help Desk	DoIT.BillingHelpDesk@Illinois.gov
DoIT Leadership Notifications	Jennifer Ricker	Jennifer.Ricker@Illinois.gov
	Jennifer Johnson	Jennifer.L.Johnson@Illinois.gov
	Lori Sorenson	Lori.Sorenson@Illinois.gov
	Dale Walters	Dale.Walters@Illinois.gov
	Van Auston	Van.Austin@Illinois.gov
Monthly Detail Reports	Cindy Emmett	Cindy.Emmett@Illinois.gov
	Dale Walters	Dale.Walters@Illinois.gov
	Cher Clodfelter	Cheryl.Clodfelter@Illinois.gov
	Mary Davis	Mary.Davis@Illinois.gov
	Jeff Schmid	Jeff.Schmid@Illinois.gov
	Leslie Barrow	Leslie.Barrow@Illinois.gov
	Billing Help Desk	DoIT.BillingHelpDesk@Illinois.gov
Contract or Other Legal Notices	DoIT General Counsel	DoIT.GeneralCounsel@illinois.gov

Verizon Wireless Contacts for SOI Notifications - Updated 09/21/2022

Notification	Contact Name	Email/Phone
Orders	Order Desk Team Distribution List	orderdeskcell@verizonwireless.com
	Steve Anderson, Supervisor Business Finance Operations	steve.anderson@verizonwireless.com
Customer Service, Billing/Reporting	Government Customer Operations (GCO) Team Distribution List	StateofILcorporateprogram@verizonwireless.com
	Global Enterprise Advisor	StateofIL@verizonwireless.com
	State of IL Dedicated GCO Team Phone	800-540-4263
Wireless Enterprise Help Desk	Enterprise SOI DoIT Repair Team to call to report for Private Network Issues, Public IP issues, IWIN issues and outages	800-525-0481
International Support Help Desk	Call here prior to having customer leave on their trip to check SIM card is registered and also for international coverage questions to set expectations.	800-711-8300 or 908-559-4899
Verizon Crisis Response Team	Michael Olson	michael.olson@verizon.com
Contract or Other Legal Notices	Charlie Chavez	charlie.chavez@verizonwireless.com
	Robert Pesqueira	robert.pesqueira@verizonwireless.com
Sales	Pamela Zuiker	pamela.zuiker@verizonwireless.com
	Donald Miller	Don.B.Miller@verizonwireless.com

State of Illinois Pricing Catalog

Monthly Access Fee Discount on Commercially Eligible Calling Plans and Commercially Eligible Data Features

21%

Note: Subject to any limitations as indicated elsewhere in this Pricing Catalog and any Exhibits. Government Subscribers qualify for monthly access fee discounts on eligible voice and data plans with monthly access fees of \$34.99 and higher available for Government Subscribers. Qualifying data features of \$24.99 or higher will also receive a discount of 21% off the Monthly Access Fee on data features available for Government Subscribers. Verizon Wireless has applied various discounts on State of Illinois Custom Plans and Features for Government Subscribers, please see tables below. Verizon Wireless will make available to the State commercially available products and services which are currently available to Government customers. Please note that commercially available products and services are subject to availability and change. As new commercially available products and services become available to Government customers, Verizon Wireless will offer those products and services to the State.

The pricing offered to the State of Illinois under the scope of the contract between the State of Illinois and Verizon Wireless will be subject to the assumptions as stated in this State of Illinois Pricing Catalog. Pricing and availability, as specifically detailed within the attached Pricing Catalog, is subject to change, upon mutual agreement in writing and if within the scope of the underlying procurement, between the State of Illinois and Contract Vendor. Verizon Wireless is not proposing pricing based on minimum usage, but is offering rates that are contingent upon Verizon Wireless remaining the primary vendor.

Accessory Discount

25% (discount applies to eligible accessories)

Note: Excluded categories currently include: Waterproof Cases (Lifeproof & Atlas Cases, etc.), Smart Accessories, Apple-branded Products, Portable Power (Mophie products, Motorola Power Packs, etc), Memory Cards, Stereo Headphones (Bluetooth and Wired, Headphones and Buds), Cables, Home Solutions, Mounts and Docks, Keyboards (Bluetooth and Folios). This exclusions list is subject to change.

The following accessories when purchased by the Department of Innovation and Technology ("DoIT" assigned from the Illinois Department of Central Management Services on February 28, 2018) will be eligible to receive a 25% discount. This discount applies exclusively to DoIT: Bluetooth In-Car Speakerphone (JBT2FREEWAYUSB modem adapter cables Magnetic Mount/Window Mount antennas for 4G LTE. Current models are listed above. Should these accessories no longer be available, Verizon Wireless may make replacement models available. Make and model of replacement accessories at Verizon Wireless' sole discretion.

Accessory pricing is subject to change and availability and quantities may be limited. Resale of accessories is expressly prohibited outside of the State of Illinois agencies. Please note that equipment availability and subject to change without notice.

Equipment Offers

Handset Offer: During the initial term of the resulting Agreement, Customer's Government Subscribers activating new service and selecting a 12-month Line Term, qualify to purchase a basic device for \$0.01 per device, subject to availability, make and model at Verizon Wireless' sole discretion. This offer cannot be combined with any other credits, Equipment offers, programs or promotions.

Voice Calling Plans

Custom State of Illinois Government Subscriber Regional Flat Rate**

The State of Illinois Regional Flat Rate Calling Plan is **not** eligible for monthly access fee discounts

Monthly Access Fee	\$0.00
Domestic Anytime Minutes	0
Per Minute Rate	\$0.06
Nationwide Roaming Rate (includes Long Distance)	\$0.50
Domestic Long Distance	Included for Domestic Long Distance Calls Made from Home Calling
Home Calling Area*	State of Illinois
Data Sent or Received	\$1.99/ MB or per data package

Notes:* This plan includes a home airtime area that encompasses the State of Illinois only. Current coverage details can be found at www.verizonwireless.com. Verizon Wireless reserves the right to disconnect any non-emergency Subscriber line on this Flat Rate plan that has no usage for three (3) consecutive months after 60 days prior notice to Customer. The State of Illinois will notify Verizon Wireless of emergency lines activated on this plan. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

The only Push to Talk Plus feature that can be added to this rate plan is the \$10.00 Push To Talk Plus feature.

With the exception of lines on the DoIT accounts, Verizon Wireless reserves the right to limit the number of Government Subscribers Lines on this plan should the customers total number of lines on the plans listed below exceed 35% of the total Government Subscriber Lines on a customer's profile.

- Custom State of Illinois Government Subscriber Regional Flat Rate,
- Custom State of Illinois Government Subscriber Nationwide Flat Rate,
- Grandfathered - Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Regional Flat Rate,
- Grandfathered Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Nationwide Flat Rate

In the event customer exceeds the 35% limit, Verizon Wireless reserves the right to migrate lines to other price plans, in this catalog after 60 days prior notice to Customer.

Custom State of Illinois Government Subscriber Nationwide Flat Rate**

The State of Illinois Nationwide Flat Rate Calling Plan is **not** eligible for monthly access fee discounts.

Monthly Access Fee	\$0.00
Domestic Anytime Minutes	0
Per Minute Rate	\$0.10
Domestic Long Distance	Included
Domestic Night & Weekend Minutes	Unlimited
Mobile to Mobile Calling Minutes	Unlimited
Data Sent or Received	\$1.99/ MB or per data package

Notes: This plan includes a home airtime area that is nationwide. Current coverage details can be found at www.verizonwireless.com. Verizon Wireless reserves the right to disconnect any non-emergency Subscriber line on this Flat Rate plan that has no usage for three (3) consecutive months, after 60 days prior notice to Customer. The State of Illinois will notify Verizon Wireless of emergency lines activated on this plan. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

The only Push to Talk Plus feature that can be added to this rate plan is the \$10.00 Push To Talk Plus feature.

With the exception of lines on the DoIT' accounts, Verizon Wireless reserves the right to limit the number of Government Subscribers Lines on this plan should the customers total number of lines on the plans listed below exceed 35% of the total Government Subscriber Lines on a customer's profile.

- Custom State of Illinois Government Subscriber Regional Flat Rate,
- Custom State of Illinois Government Subscriber Nationwide Flat Rate,
- Grandfathered - Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Regional Flat Rate,
- Grandfathered Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Nationwide Flat Rate

In the event customer exceeds the 35% limit, Verizon Wireless reserves the right to migrate lines to other price plans, in this catalog after 60 days prior notice to Customer.

Custom State of Illinois Nationwide for Government Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Nationwide for Government Share	0 Minutes Add-a-	100 Minutes	200 Minutes	400 Minutes	600 Minutes	1000 Minutes
Monthly Access Fee (Non-share)	N/A	N/A	N/A	\$28.35	\$41.52	\$53.68
Monthly Access Fee (Share)	\$15.99 ¹	\$23.99	\$28.69	\$30.38	\$43.55	\$55.70
Monthly Anytime Voice Minutes	0	100	200	400	600	1000
Friends & Family for Government	N/A				Friends & Family (Up to 10 numbers)	
Unlimited Domestic Push To Talk Plus	\$10.00	\$5.00				
Domestic Voice Overage Rate	\$0.25 per minute					
Domestic Mobile to Mobile	Unlimited					
Domestic Night & Weekend Minutes	Unlimited					
Domestic Long Distance	Included					
Data Sent or Received	\$1.99/ MB or per data package ²					
Domestic Text, Picture and Video Messages	100 Included Overage per message: Text \$0.02/ Outgoing Text \$0.10 / Pic & Video \$0.25					

Notes Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹The \$15.99 zero minute plan can only be up to 50% of an accounts total share lines. ²Smartphones and Data Multimedia Phones require a data package. 4G service requires 4G Equipment and 4G coverage. Voice Share Option: Sharing among voice anytime minutes is available only among Lines active on these plans and the Custom State of Illinois 3G/4G Nationwide Email for Government Calling plans on the same account.

Custom State of Illinois Nationwide Push to Talk Plus Calling Plan

The State of Illinois Push to Talk Plus Calling Plan is **not** eligible for Monthly Access Fee discounts.

Nationwide Push to Talk Plus (non-share)	Government Subscribers Only
Monthly Access Fee	\$15.00
Monthly Anytime Voice Minutes ¹	0
Push to Talk Plus	Unlimited
Data Sent or Received	\$1.99/ MB or per data package ²

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk Plus terms and conditions apply. ¹Subscribers to the Push to Talk Plus Unlimited Calling Plan cannot place or receive regular cellular wireless calls other than to 611 and 911. (These calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, subscribers will be charged \$0.25 per minute for non-Push to Talk Plus voice calls. ²Smartphones and Multimedia Phones require a data package.

Voice & Data Calling Plans

Custom State of Illinois 3G/4G Flexible Government Plans For Basic & Smartphones

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Basic Phones				Smartphones			
Gross Monthly Access Fee	\$35.00	\$50.00	\$60.00	\$70.00	\$80.00	\$90.00	\$100.00
Monthly Access Fee discount applied	\$27.65	\$39.50	\$47.40	\$55.30	\$63.20	\$71.10	\$79.00
Shared Data Allowance	100 MB	1 GB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage	\$10.00 per						
Mobile Hotspot	N/A	Includ					
Monthly Anytime Minutes	Unlimited						
Messaging Allowance	Unlimited Domestic and International Messaging						

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. 4G service requires 4G Equipment and 4G coverage. Access to corporate email through Exchange ActiveSync, Lotus Notes Traveler or Good for Enterprise. Corporate email via BlackBerry Enterprise Server (BES) is available for an additional \$15.00 per line. Mobile Hotspot is available on all capable devices and allows Government Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

Data Sharing: Lines activated on these plans can only share with other lines on these plans and with lines on the 3G/4G Custom Flexible Government Plans for Data Devices and the 3G/4G Custom Mobile Broadband Government SharePlan For Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. If available, plan changes may be backdated to the beginning of the current billing cycle. However, plan changes may not take effect until the billing cycle following the change request. For details, please refer to the Verizon Wireless Plan and Feature Details.

Nationwide Voice Calling Share Plans: Basic Feature Phones Only

Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply

Monthly Access Charge (shared minutes)	\$14.99	\$29.99
Shared* Domestic Anytime Voice Minutes Per Month	200	500
Overage Rate per minute	\$0.06	
Domestic Night & Weekend Minutes	Unlimited	
Domestic Mobile to Mobile Minutes	Unlimited	
Domestic Text, Picture & Video Message Allowance	800	
Domestic Text, Message Overage Rates (per message per address)	\$0.10 outbound/\$0.02 inbound per Text	
Domestic Picture & Video Message Overage Rates (per message per address)	\$0.25 per Picture or Video Message	
Domestic Long Distance	Included	
Domestic Data (data can be blocked)	3G \$1.99 per MB or per data package 4G data blocked. Data package must be selected.	

OPTIONAL FEATURES

Unlimited Domestic Push-to-Talk Plus (PTT+)	\$2.00 (device dependent) (3G)83270/(4G) 81174)
Unlimited Domestic Picture & Video Message (SMS/MMS)	\$10.00 (75659)

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice-capable basic phone, except that existing lines on 3G basic phone may change to these plans while 3G service is available. 4G Service requires for 4G Equipment and 4G Coverage.

*Voice minutes can share with Nationwide voice and/or voice & data bundle plans that are eligible for sharing. Voice block may be added to these plans to accommodate PTT+ only.

Voice Sharing (Domestic Only) Profile Share: At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages. Plan changes may not take effect until the billing cycle following the change request.

Custom State of Illinois 3G/4G Flexible Government Plans For Data Devices

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Connected Devices, Tablets, Netbooks,	Connected Devices, Tablets, Netbooks, Notebooks, Jetpacks, USBs, Mobile Broadband Devices				
Gross Monthly Access Fee	\$20.00	\$35.00	\$40.00	\$50.00	\$60.00	\$70.00
Monthly Access Fee discount applied	\$20.00	\$27.65	\$31.60	\$39.50	\$47.40	\$55.00
Shared Data Allowance	1 GB	2 GB	4 GB	6 GB	8 GB	10
Data Overage Rate	\$10.00 per					

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

Data Sharing: *Lines activated on these plans can only share with other lines on these plans and with lines on the 3G/4G Custom Flexible Government Plans for Basic and Smartphones and the 3G/4G Custom Mobile Broadband Government SharePlan For Data Devices.* At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. If available, plan changes may be backdated to the beginning of the current billing cycle. However, plan changes may not take effect until the billing cycle following the change request. For details, please refer to the Verizon Wireless Plan and Feature Details.

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$70.00
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance*	Unlimited
Canada & Mexico Data and Messaging Allowance**	Unlimited
Mobile Hotspot^	Included
Domestic, Canada and Mexico Long Distance Toll Free^^	Included
International Messaging Allowance^^^	Unlimited

Notes: Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

**For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day.

^Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds up to 600kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^^^Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com. PP#99719

4G Business TravelPass Feature¹:

Unlimited Plan for Smartphones – Government (99719)

Government Subscribers Only. Rates are not eligible for discounts.

Canada and Mexico Daily Rate²	\$0.00 (SPO 988)
Rest of World Daily Rate^{2,3}	\$10.00/day
Non-Travel Pass Countries⁴	Pay As You Go Rates

Notes: ¹ This feature requires a 4G LTE GSM/UMTS global-capable device. ² The daily rate covers a 24-hour time period. ³ For eligible countries, ⁴ non-TravelPass country rates and additional information, go to www.verizonwireless.com/international. For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced to 200 KBPS for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a commercial feature and is subject to change, with 60 days' notice to the State. This feature can only be added to lines activated on the Unlimited Plan for Smartphones – Government (99719) under this Agreement.

Custom 4G Verizon Unlimited Smartphone Plan for Public Sector

Government Subscribers Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$65.00
Monthly Access Fee (Discount Applied)	\$51.35
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited ⁽¹⁾
Domestic Mobile Hotspot	Unlimited ⁽²⁾
Domestic and International Messaging Allowance	Unlimited ⁽³⁾

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

⁽¹⁾ In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

⁽²⁾ Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage up to 600kbps for the remainder of the then-current billing cycle for the line that exceeds the data usage.

⁽³⁾ Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com. PP#23655

***Plan 23655 is eligible to use Travel SPO 383. Please visit verizonwireless.com/international for rates and destinations, which are subject to change without notice.

Custom Business 5G Ultra Wideband Bolt-On Feature

Government Subscribers Only

Not eligible for discounts.

Monthly Access Fee	\$10.00
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Notes: Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, where available. Current coverage details can be found at www.verizonwireless.com/5G. This feature is only available to 5G UWB capable smartphones on Custom Unlimited Business Plan for Smartphones (Plan Code 23655).

4G Business TravelPass Feature¹:

Custom 4G Verizon Unlimited Smartphone Plan for Public Sector (23655)

Government Subscribers Only. Rates are not eligible for discounts.

Canada and Mexico Daily Rate ²	\$5.00/day (SPO 383)
Rest of World Daily Rate ^{2,3}	\$10.00/day
Non-Travel Pass Countries ⁴	Pay As You Go Rates

Notes: This feature requires a 4G LTE GSM/UMTS global-capable device. ¹The daily rate covers a 24-hour time period. ²For eligible countries, ³non-TravelPass country rates and additional information, go to www.verizonwireless.com/international. For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This feature can only be added to lines activated on the Custom 4G Verizon Unlimited Smartphone Plan for Public Sector (23655) under this Agreement.

One Talk Solution: Government Subscribers Only

The plans/features below reflect any applicable discount. No additional discounts apply.

One Talk is a mobile first business telephone system that combines Smartphones and Desk phones (standard and 4G) capabilities into a fully integrated office solution providing a single telephone number ("Mobile Data Number/MDN") with the same type of advanced calling and messaging features.

Desk Phone/Mobile Client (App)

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, Custom Flexible Business Plans, Nationwide)	Account Level Plans (e.g. Verizon Plans, More Everything)
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk Price Plan (100 MB Data)	\$10.00	\$0.00 (the new Verizon Plans)
One Talk Feature	\$15.00	\$15.00
One Talk Line Access Charge	N/A	\$10.00

Auto Receptionist (AR) and Hunt Group (HG)

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, Custom Flexible Business Plans, Nationwide)	Account Level Plans (e.g. Verizon Plans, More Everything)
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk AR Price Plan (100 MB Data)	\$10.00	\$0.00
One Talk AR Feature	N/A	\$10.00
One Talk AR Line Access Charge	N/A	\$10.00
One Talk HG Price Plan (100 MB Data)	\$0.00	\$0.00
One Talk HG Feature	N/A	\$0.00
One Talk HG Line Access Charge	N/A	\$0.00

One Talk Side View (Smartphone, One Talk Dialers, and Mobile Client Apps) Only³

Business App Integrations

One Talk Basic Integrations³ provides access to the Google Workspace/Microsoft 365 apps Contacts, Email, Calendar, and productivity suite. This feature is included with One Talk Smartphone, One Talk Dialers, and Mobile Client App activations

One Talk Basic Integrations	\$0.00 (SPO 1922)
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Optional Features

One Talk Premium Visual Voicemail for Android Smartphone	\$2.99
One Talk Premium Visual Voicemail for Desk Phone & Mobile App	
One Talk Voicemail To Text for iOS Smartphones	
One Talk Caller Name ID	

Additional Devices per MDN¹

Standard One Talk Desk Phones: For MDN's activated on a Smartphone, Standard Desk Phone or, Mobile App, a maximum of up to eight (8) additional devices can be shared with the MDN as follows: one (1) Smartphone, up to two (2) standard One Talk desk phones and up to five (5) mobile Apps.

Additional Device Pricing

Smartphone Device	One Talk Standard Desk Phone	Mobile Client (App) ² (Includes Smartphones and Tablets)
Additional devices (endpoint) incur a \$10.00 monthly access	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network. One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices.

One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls originated from a Smartphone, or Mobile drop if either party leaves Verizon 4G and/or Wi-Fi coverage. When outside of the 4G coverage area and without 4G or Wi-Fi service, the [Smartphone](#) device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user.

For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. ¹Each One Talk phone number can be shared between devices with the following limits: Up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, two standard desk phones and a single smartphone using One Talk. You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. ²The Mobile App can be used in eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialers (Basic, Enhanced, and Native)), wireless and Wi-Fi tablets. The Desktop app can be used in Windows PCs and Mac OS devices, limit five (5) total per MDN (including primary device). Installing the One Talk Mobile App consumes an estimated 30MB of data, the Desktop App consumes approximately 110MB of data. ³All Google Workspace business plans are supported, however, Gmail is not supported; and all Microsoft 365 personal and business plans are supported.

The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

This is a current retail plan and is subject to change or be discontinued, with 60 days' notice to the State. This One Talk Connected desk phone is not compatible with Private Network Traffic Management (PNTM) or Private Network.

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

For additional information regarding One Talk please visit: <https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/>

4G Business Unlimited One Talk Plans

Government Subscribers Only

These plans are NOT eligible for monthly access fee discounts.

Auto Receptionist

Monthly Access Fee	\$10.00 (99319)
Voice Minutes Allowance	Unlimited
Data Allowance ¹	Unlimited

Mobile Client (App)/Standard One Talk Desk Phone

Monthly Access Fee	\$10.00 (99320)
Voice Minutes Allowance	Unlimited
Data Allowance ¹	Unlimited
SMS (Text) Domestic Messaging	Unlimited (73503)

One Talk Side View (Smartphone, One Talk Dialers, and Mobile Client Apps) Only⁵

Business App Integrations

One Talk Basic Integrations⁵ provides access to the Google Workspace/Microsoft 365 apps Contacts, Email, Calendar, and productivity suite. This feature is included with One Talk Smartphone, One Talk Dialers, and Mobile Client App activations

One Talk Basic Integrations	\$0.00 (SPO 1922)
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Additional Devices per MDN³

Standard One Talk Desk Phones: For MDN's activated on a Smartphone, Standard Desk Phone or, Mobile Client, a maximum of **up to eight (8) additional devices** can be shared with the MDN as follows: one (1) Smartphone, up to two (2) standard One Talk desk phones and up to five (5) mobile clients.

One Talk Connected 4G Desk Phones: For MDN's activated on a One Talk Connected desk phone, a maximum of **up to seven (7) additional devices** can be shared with the MDN as follows: one (1) One Talk Connected desk phone, one (1) additional One Talk standard desk phone and up to five (5) mobile clients

Additional Device Pricing

Smartphone Device	One Talk Standard Desk Phone	Mobile Client (App) ⁴ (Includes Smartphones and Tablets)
Additional devices (endpoint) incur a \$10.00 monthly access	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network.

One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls originated from a One Talk Connected desk phone drop if either party leaves Verizon 4G coverage. When outside of the 4G coverage area devices will only operate over Wi-Fi or LAN with standard voice and SMS messaging capabilities and all One Talk features available to the user. One Talk Connected desk phones will operate over LAN when no 4G service is available.

For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. ³Each One Talk phone number can be shared between devices with the following limits: (a) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, a single LTE Desk phone and a single standard desk phone or (b) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, two standard desk phones and a single smartphone using One Talk. ⁴The Mobile App can be used in eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialers (Basic, Enhanced, and Native)), wireless and WiFi tablets. The Desktop app can be used in Windows PCs and Mac OS devices, limit five (5) total per MDN (including primary device. Installing the One Talk Mobile App consumes an estimated 30MB of data, the Desktop App consumes approximately 110MB of data. ⁵All Google Workspace business plans are supported, however, Gmail is not supported; and all Microsoft 365 personal and business plans are supported.

The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

¹After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

For additional information regarding One Talk please visit: <https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/>

This is a current retail plan and is subject to change or be discontinued, with 60 days' notice to the State. Business Unlimited One Talk Plans is not compatible with Private Network Traffic Management (PNTM) or Private Network.

One Talk Call Queue

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

Government Subscribers Only

No Domestic Roaming or Long Distance Charges

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$25.00	\$45.00
Calls in Queue	10 calls held in queue	25 calls held in queue
Monthly Call Queue Agent Feature	\$1.00 per line/per month*	

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network. One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is **not** compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls drop if either party leaves Verizon 4G LTE coverage. When outside of the 4G LTE coverage area and without 3G or WiFi service, the device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user. ¹One (1) additional Desk Phone can be added as an additional device per MDN. ²Mobile Client (App) eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialers), wireless and WiFi tablets; limit five (5) total per MDN (including primary device). Installing the One Talk Mobile App consumes an estimated 30MB of data, the Desktop App consumes approximately 110MB of data.

1. Call queue has a maximum limit of 40 agents per call queue setup.
2. Dial MDN direct or be routed through Auto Receptionist

For additional information regarding One Talk please visit: <https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/>

One Talk Messaging for Hunt Group

This feature is not eligible for further discounts

Monthly Access Fee	\$9.99 (88212)
Hunt Group Recipients	Up to 20 maximum per line
SMS/MMS Unlimited¹	Included

Note: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network. One Talk service is applied to the Verizon MDN and Hunt Group delivers one or more One Talk phone numbers to provide specialized support to customers. Mobile devices associated with the One Talk App can send and receive text messages to Hunt Groups.

¹One Talk SMS is only available on the Mobile Client (App).

Messaging for Hunt Groups can support having simultaneous call sequence – once a customer sends out an SMS it will be sent to all the Messaging for Hunt Group members

For additional information regarding One Talk please visit: <https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/>

One Talk Connected 4G Desk Phone Plans

Government Subscribers Only

These plans are NOT eligible for monthly access fee discounts.

Plan	Monthly Access	Voice Minutes Allowance	Data Allowance	Data Overage
47598 – Flexible Business LTE Desk Phone Unlimited Talk and Text	\$10.00	Unlimited	500 MB (Share)	\$10.00/GB
48043 – Nationwide for Business LTE Desk Phone Unlimited Talk and Text			500 MB	
48083 - One Talk LTE Desk Phone Unlimited Talk and Text	\$10.00	Unlimited	Unlimited ¹	
48084 - Business Unlimited LTE Desk Phone	\$10.00	Unlimited	Unlimited ¹	

Auto Receptionist (AR) and Hunt Group (HG)

One Talk Primary MDN	Monthly Access	
	Line Level Plans	Account Level Plans
One Talk Auto Receptionist Feature	\$10.00	\$0.00
One Talk Auto Receptionist Line Access Charge	N/A	
One Talk Hunt Group Feature	\$0.00	
One Talk Hunt Group Line Access Charge	N/A	

Optional Features

One Talk Premium Visual Voicemail for Android Smartphone	\$2.99
One Talk Premium Visual Voicemail for Desk Phone & Mobile Client (App)	
One Talk Voicemail To Text for iOS Smartphones	
One Talk Caller Name ID	

Additional Devices per MDN¹

For MDN's activated on a One Talk Connected desk phone, a maximum of up to seven (7) additional devices can be shared with the MDN as follows: one (1) One Talk Connected desk phone, one (1) additional One Talk standard desk phone and up to five (5) Mobile Clients (Apps).

*Current One Talk customers adding a One Talk Connected desk phone must change to this configuration.

One Talk Standard Desk Phone	Mobile Client (App)² (Includes Smartphones and Tablets)
\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network. **Only One Talk Connected desk phone devices can be activated on this plan.**

One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls originated from a One Talk Connected 4G desk phone drop if either party leaves Verizon 4G coverage. When outside of the 4G coverage area devices will only operate over Wi-Fi or LAN with standard voice and SMS messaging capabilities and all One Talk features available to the user. One Talk Connected desk phones will operate over LAN when no 4G service is available.

For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. ¹Each One Talk phone number can be shared between devices with the following limits: ¹Up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, a single LTE Desk phone and a single standard desk phone. You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. ²The Mobile App can be used in eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialers (Basic, Enhanced, and Native)), wireless and WiFi tablets. The Desktop app can be used in Windows PCs and Mac OS devices, limit five (5) total per MDN (including primary device. Installing the One Talk Mobile App consumes an estimated 30MB of data, the Desktop App consumes approximately 110MB of data.

The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

¹After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. ²Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 22 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

This is a current retail plan and is subject to change or be discontinued, with 60 days' notice to the State. This One Talk Connected desk phone is not compatible with Private Network Traffic Management (PNTM) or Private Network.

For additional information regarding One Talk please visit: <https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/>

Custom State of Illinois 3G/4G Nationwide Email for Government Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

State of Illinois Nationwide for Government	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Monthly Access Fee (non-share)	N/A	\$62.99	\$73.99
Monthly Access Fee (share)	\$46.99	\$63.99	\$74.99
Monthly Anytime Voice Minutes	400	600	1000
Friends & Family (up to 10 numbers)	Included ¹		
Unlimited Domestic Push To Talk Plus	\$5.00		
Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Domestic Data Allowance	Unlimited*		
Mobile Hotspot	\$10.00 per line		
Domestic Text (SMS) and Multimedia (MMS) Messages	Unlimited		

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Friends & Family eligibility varies on selected calling plan.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Voice Share Option: Sharing among voice anytime minutes is available only among Lines active on these plans and the Custom State of Illinois Nationwide for Government Calling plans on the same account.

Custom State of Illinois Government Subscriber Smartphone Calling Plan

The calling plan below reflects the Monthly Access Fee discount. No additional discounts apply.

Discounted Monthly Access Fee	\$35.99
Domestic MB Allowance	Unlimited*
Home Airtime/Min. Rate	\$0.12
Mobile to Mobile Calling	Unlimited
Domestic Text Messages	Unlimited
Domestic Long Distance	Included
Overage Rate Per KB	n/a

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Friends & Family eligibility varies on selected calling plan.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Custom State of Illinois 3G/4G Smartphone Feature for Government Subscribers

The feature below reflects the monthly access fee discount. No additional discounts apply.

Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts.

Monthly Access Fee	\$35.54
Domestic MB Allowance	Unlimited*
Domestic Mobile Hotspot	\$10.00 per line

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks.

This feature requires a voice calling plan.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Custom State of Illinois 3G/4G Smartphone Feature for Government Subscribers

The feature below reflects the monthly access fee discount. No additional discounts apply.

Includes BlackBerry Internet service compatible with POP3, and IMAP Email Accounts only, excluding BES.

Monthly Access Fee	\$23.69
Domestic MB Allowance	Unlimited*
Domestic Mobile Hotspot	\$10.00 per line

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks.

This feature requires a voice calling plan.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Custom Wireless Home Phone for Government Plan*: No Domestic Roaming or Long Distance Charges

This Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (93792)
Monthly Anytime Minutes	Unlimited

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. Activation on this plan requires a separate billing account. Activations on this plan are limited to no more than 9 lines per account. *May only be activated on a Verizon Wireless Home Phone Approved Device. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

Single Basic Phone Unlimited Talk Plus 500MB Plan

(Business Phone Connect)

Government Subscribers Only

No Domestic Roaming or Long Distance Charges

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$30.00 (36677)
Monthly Anytime Minutes	Unlimited
BPC Data Rate 500 MB	\$10.00 per GB overage rate

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. *May only be activated on a Verizon Wireless Business Phone Connect Approved Device. This is not a Home Phone Service. This service is generally utilized to replace POTS lines.

International (Global) Plans

Custom State of Illinois 3G/4G Nationwide International Email for Government Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

State of Illinois Nationwide for Government	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Monthly Access Fee (share)	\$71.24	\$83.43	\$94.68
Monthly Anytime Voice Minutes	400	600	1000
Friends & Family (up to 10 numbers)	Included ¹		
Unlimited Domestic Push To Talk Plus	\$5.00		
Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Domestic Data Allowance	Unlimited*		
International Data Allowance ²	Unlimited		
Domestic Messaging	Unlimited		

Notes: Current coverage details can be found at www.verizonwireless.com. The Unlimited Data allowance applies in the United States, Canada, Mexico, and the rest of the world where coverage is available. See attached Calling Plan and Feature Details for important information about calling plans, features and options. These plans are not eligible for discounts on month to month activations. ¹Friends & Family eligibility varies on selected calling plan. Mobile Hotspot is not available with this plan.

²In the event that any subscriber exceeds more than 500 MBs of international travel data usage for three consecutive monthly billing cycles, Verizon Wireless reserves the right, upon 60 days written notice, to terminate these plans for such subscribers. Subscriber lines removed from this plan will be placed on the currently offered generally available international travel feature.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Custom State of Illinois 3G/4G International Email Feature - Global Smartphones[†]

(includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts)

The calling feature below reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$51.34
International Data Allowance ¹	Unlimited
Domestic Data Allowance	Unlimited*
International Voice	Global Phone, and roaming rates for calls made while traveling internationally

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. [†]Requires State of Illinois Custom 3G/4G Nationwide Email for Government Calling Plans. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. Data access is always available on Smartphone devices. A data plan or feature is always required to use a BlackBerry device. These plans are not eligible for discounts on month to month activations. Mobile Hotspot is not available with this feature.

¹In the event that any subscriber exceeds more than 500 MBs of international travel data usage for three consecutive monthly billing cycles, Verizon Wireless reserves the right, upon 60 days notice, to terminate this feature for such subscribers. Subscriber lines removed from this feature will be placed on the currently offered generally available international travel feature.

*Should 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

**SingleRate for Enterprise Domestic Shared Business Email and Messaging with
International Travel Voice, Email, and Messaging
(Subsidized - Discounted)
Government Subscribers Only**

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$65.00 /(4G) 95266)	\$85.00 /(4G) 95268)
Monthly Domestic Voice Allowance in US/Canada/Mexico	Unlimited	Unlimited
Domestic Data Allowance in U.S. (with Sharing)	2 GB	3 GB
Domestic Data Overage Rate	\$10.00 per GB	\$10.00 per GB
Mobile Hotspot*	Included	Included
Domestic and International Travel Messaging Allowance†	Unlimited	Unlimited
International Travel Voice Allowance (ROW)**	120 Minutes	180 Minutes
International Travel Voice Overage Rate	\$0.40 per minute	\$0.30 per minute
International Travel Data Allowance††	1 GB	1 GB
International Travel Data Overage Rate	\$45.00 per GB	\$40.00 per GB
International Long Distance – Toll Free	Included	Included

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Domestic coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on these plans.

††The international travel data allowance applies in Canada, Mexico, and the **rest of the world (ROW), where coverage is available; aircraft and cruise ship data usage is not included. To see supported countries, go to www.verizonwireless.com/international. *Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices. International travel voice minutes and international travel data allowances do not share.

†Prevailing rates apply to all other messaging types. Verizon Wireless reserves the right to terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to the customer.

Data Sharing (Domestic Only) Profile Share: Lines on the same profile can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Mobile Broadband Plans

Custom State of Illinois Mobile Broadband Data Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Pricing for Tablets, Netbooks, 4G LTE Modems, 3G & 4G LTE Dedicated Mobile Hotspots

Monthly Access Charge	\$35.99
Domestic Monthly Data Allowance*	Unlimited
Domestic Per Minute Rate ¹	\$0.25 per minute
Domestic Long Distance	Included
Rate Plan # (Jetpack, USB, Tablet)	95598
Rate Plan # (Router, Permitted Stationary Device)	53936

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. ¹Per Minute Rate applies to voice calls and other non-NationalAccess data usage in the United States.

*Should 5 to 25 GB of data usage be reached in any given billing cycle on any line, Verizon Wireless will limit the data throughput speeds for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage.

Custom State of Illinois Mobile Broadband Data Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Pricing for Tablets, Netbooks, 4G LTE Modems, 3G & 4G LTE Dedicated Mobile Hotspots

Monthly Access Fee	\$19.75	\$31.59
Domestic Monthly Data Allowance	20 MB	250 MB
Domestic Per Minute Rate ¹	\$0.25 per minute	
Domestic Long Distance	\$0.25 Per MB	\$0.10 Per MB

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. ¹Per Minute Rate applies to voice calls and other non-NationalAccess data usage in the United States.

MobileIron Silver On-Premise (Core) Annual Subscription License Bundle per Device with Direct Support is included on these plans. On-premise Installation required and available at an additional cost. See Optional Features/Services for additional details.

Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Fee	\$35.99	\$59.99	\$99.99
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. See attached Calling Plan and Feature Details for important information about calling plans, features and options. **Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share only with each other. For details, please refer to Verizon Wireless Plan and Feature Details.

Business Data Only Plans: Government Subscribers (Up to 25/50/100 Data Only Devices)

Select Device Type

Jetpacks (SFO 77555)	USBs (SFO 77555)	Netbooks/ Notebooks, LTE Internet (SFO 77555, 78045)	4G LTE Broadband Router (SFO 77555)	Verizon 4G LTE Broadband (SFO 79392)	Tablets (including Google Chromebook) (SFO 77567)	Connected Devices (SFO 78303)	
Monthly Line Access Fee							
\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$10.00 per device	\$5.00 per device	
Select Data Amount							
The calling plans below reflect the monthly access fee discount. No additional discounts apply.							
Monthly Account Access		Maximum Number of Devices (per billing account)		Shared Data Allowance		Domestic Data Overage	
\$185.00 \$146.15 (87184)		Up to 25		30 GB		\$15.00 per 1 GB	
\$260.00 \$205.40 (87185)				40 GB			
\$335.00 \$264.65 (87186)				50 GB			
\$410.00 \$323.90 (90430)		Up to 50		60 GB			
\$560.00 \$442.40 (90431)				80 GB			
\$710.00 \$560.90 (90429)				100 GB			
\$1,025.00 \$809.75 (91521)		Up to 100		150 GB			
\$1,400.00 \$1,106.00 (91520)				200 GB			
Domestic Text Messaging		10.00 for 1000 text and multi media Overage: \$0.20 (SMS) Text, \$0.25 (MMS) sent/received					
Optional Cloud Storage		25 GB per line (must be selected)					
Notes: Data-only devices on these plans use the data allowance but do not use the minutes or message allowance unless the device is capable. The Small Business for data-only devices is not available for accounts with Smartphones, basic phones or connected devices with voice. Current coverage details can be found at www.verizonwireless.com . Access Fee discounts applied at the account level only.							
Sharing: Sharing is available only among Government Subscribers to these Business Data Only Plans - Data Only. Calling plan changes may not take effect until the billing cycle following the change request. Text, Picture and Video messages are not eligible for sharing. Data allowances from Business Data Only plans will not share with any non- Business Data Only Plans. Safety Mode, Carryover Data and Data Boost features cannot be added to data-only plans.							
Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.							

Custom State of Illinois 3G/4G Mobile Broadband Government SharePlan For Data Devices

Connected Devices, Tablets, Netbooks, Notebooks, Jetpacks, USBs Mobile Broadband Devices

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$25.00
Domestic Data Allowance*	2 GB
Overage Rate per KB	\$10.00 per GB

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans¹. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan

Custom Flat Rate Mobile Broadband - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$34.99 (99716)
Domestic Data Allowance*	Unlimited
Overage Rate per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans¹. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan

¹For additional terms and conditions, please refer to Verizon Wireless Plan and Feature Details; "Data Services" section.

Custom Mobile Broadband Plan II – Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$44.99 (99717)
Domestic Data Allowance	Unlimited
Overage Rate Per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans¹. Verizon Wireless will limit throughput of data speeds up to 600kbps should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

¹For additional terms and conditions, please refer to Verizon Wireless Plan and Feature Details; "Data Services" section.

5G Business Internet Ultra Wideband Plan (C-Band) for Public Sector***This plan is not eligible for monthly access fee discounts.**

Monthly Access Fee	\$45.00
5G Ultra Wideband (C-Band) Speed Tier Limit (Up to)¹	100 Mbps
5G Ultra Wideband (C-Band) Domestic Data Allowance	Unlimited
Service Rate Plan #	53974

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. These price plans are restricted to the Verizon Wireless 5G Ultra Wideband ® network and 4G network (domestic and international roaming are not available). Service may fall back to the 4G LTE network if the Verizon Wireless 5G Ultra Wideband network becomes temporarily unavailable. Verizon's 4G LTE network is a separate network from Verizon's 5G Ultra Wideband network.

*This plan is for mobile broadband service and can only be activated on select compatible Customer-provided data routers that enable 5G Ultra Wideband (specifically C-Band) service. Customer will be required to purchase or provide a Verizon approved, compatible 5G-enabled C-Band receiver/router, and any necessary installation or connection to the Verizon Wireless network. Customer should contact Customer's account representative to determine if a Customer-provided router is compatible.

¹Speeds represent the maximum download speed but may be lower in the event of network congestion. Uplink speeds may be lower than downlink speeds.

This plan is a fixed location plan, and 5G Ultra Wide service is being provided at the qualified service address that Verizon Wireless approved at the time the Service was activated. Where Customer chooses to use the Service in a mobile environment, Customer acknowledges and agrees that Service may fall back to Verizon's 4G LTE network where Verizon Wireless 5G Ultra Wideband service is not available. In order to protect its network, operations, and other customers, Verizon Wireless may suspend or terminate service to affected lines with prior written notice, deny activation of new lines or, upon Legal Notice, may terminate the Service, if Customer uses the Wireless Service or Devices (a) in an illegal or improper manner (including "spamming" or other abusive messaging or calling); (b) in a manner prohibited by these terms; or (c) in a manner that, in Verizon Wireless's reasonable discretion, has an adverse impact on its network, operations or customers.

LTE Business Internet 10 Mbps Speed Tier Mobile Broadband Plans***plans are eligible for monthly access fee discounts**

Monthly Access Fee¹	\$70.00 (48816)	\$90.00 (48817)	\$140.00 (48818)	\$190.00 (48868)
Speed Tier Limit (Up to)²	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up to)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. These plans are restricted to the Verizon Wireless 5G Nationwide® network and 4G network (domestic and international roaming are not available). For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra Wideband network. *These plans are for mobile broadband service, and only available to select Customer-provided data routers. The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle. Speeds represent the maximum speed but may be lower in the event of network congestion. After the data deprioritization threshold is met on a line during any billing cycle, usage on that line may be prioritized behind other customers in the event of network congestion for the remainder of the then-current billing cycle. These plans cannot be backdated.

¹The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle.

²Speeds represent the maximum speed but may be lower in the event of network congestion.

³After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

⁴If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed of 600Kbps.

Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for messages sent or received.

These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, public/Guest Wi-Fi, and web hosting systems without prior approval from Verizon Wireless.

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LTE Business Internet 50 Mbps Speed Tier Mobile Broadband Plans*

These plans are eligible for monthly access fee discounts.

Monthly Access Fee¹	\$80.00 (48008)	\$100.00 (48011)	\$150.00 (48012)	\$200.00 (48014)
Speed Tier Limit (Up to)²	50 Mbps	50 Mbps	50 Mbps	50 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up to)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com.

These plans are restricted to the Verizon Wireless 5G Nationwide® network and 4G network (domestic and international roaming are not available). For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra Wideband network. *These plans are for mobile broadband service, and only available to select Customer-provided data routers. The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle. Speeds represent the maximum speed but may be lower in the event of network congestion. After the data deprioritization threshold is met on a line during any billing cycle, usage on that line may be prioritized behind other customers in the event of network congestion for the remainder of the then-current billing cycle. These plans cannot be backdated.

¹The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle.

²Speeds represent the maximum speed but may be lower in the event of network congestion.

³After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

⁴If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed.

Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls. Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for messages sent or received.

These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, public/Guest Wi-Fi, and web hosting systems without prior approval from Verizon Wireless.

71300

Machine to Machine Plans

Mobile Broadband Machine to Machine (M2M) Share Group 1 Plans - Low Usage

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans	1 Megabyte	5 Megabytes	25 Megabytes	50 Megabytes	150 Megabytes
Domestic Shared Data Allowance Per Month	1 MB	5 MB	25 MB	50 MB	150MB
Monthly Access Fee	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
Overage Rate Per Megabyte	\$1.00				

Mobile Broadband Machine to Machine (M2M) Share Group 2 Plans - High Usage

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes
Domestic Data Allowance Per Month	250 MB	1 GB	5 GB	10 GB
Monthly Access Fee	\$20.00	\$25.00	\$39.50	\$63.20
Overage Rate Per Megabyte	\$0.015			

Notes: Machine to Machine coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.

Data Sharing: Sharing among M2M Lines is available only among M2M Lines active on plans in the same sharing tier. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. For details, please refer to the Verizon Wireless Plan and Feature Details.

Public Sector Mobile Broadband Machine to Machine (M2M) Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Fee	\$35.99	\$59.99	\$99.99
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per		

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. See attached Calling Plan and Feature Details for important information about calling plans, features and options. **Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Machine to Machine Plans are able to share only with each other. For details, please refer to the Verizon Wireless Plan and Feature Details.

3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan: Government Subscribers Only

The data plan below reflect the monthly access fee discount. No additional discounts apply.

3G/4G M2M Wireless Backup Router Plan	
Monthly Access Fee (non-pooled)	\$10.00 (868473G/868484G)
Domestic Data Allowance Per Month	25 MB
Share Option	N/A
Domestic Overage Rate Per GB	\$10.00 per GB
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)
International Roaming	N/A. Verizon Wireless network only.

Notes: Current coverage details can be found at www.verizonwireless.com. See the attached M2M Data Plan and Feature Details as well as Calling Plan and Feature Details in your Agreement for important information about calling plans, features and options. During an outage of the primary connection, all usage within the billing cycle in excess of the 25 MB allowance will be charged at the overage rate of \$10.00 per GB. Text messaging feature packages may be added to this plan. The Wireless Router Plan is approved for use as a backup solution for business continuity only and is not to be used for primary connectivity. Verizon Wireless reserves the right to move Customer to the standard commercial 5 GB M2M price plan should usage on the lines provisioned on the M2M Wireless Backup Router Plan exceed 1 GB for three (3) consecutive months. M2M Wireless Backup Router Plan may be used with Private Network. M2M router devices must be approved for use on Verizon Wireless' network; no other device types may be activated on this plan. Not eligible for Verizon Wireless Government Equipment Matrix pricing.

Custom Nationwide Machine-to-Machine "Keep Active" Plan: Government Election Lines Only

This Custom Nationwide Machine-to-Machine "Keep Active" Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$0.35*
Data Allowance	0MB
Data Sent or Received	\$6.00/MB

Note: Current coverage details can be found at www.verizonwireless.com. M2M Lines selecting to utilize this plan are doing so with the knowledge that any time/ months a device is active on this rate plan will not decrement the M2M Lines existing Line Term or Line Term extension in any manner. Each billing cycle, Verizon Wireless will review Customer's billed usage for all lines active on this Custom Nationwide Machine-to-Machine "Keep Active" Plan during such billing cycle. Any billing adjustments will be made within 1 to 2 bill cycles after Customer receives its invoice.

Share Option is not included on this Custom Nationwide "Keep Active" Machine-to-Machine Rate Plan.

*A maximum of 300 M2M Lines per profile can be activated on this Custom Nationwide "Keep Active" Machine-to-Machine Rate Plan at a time. Voice calling usage is prohibited for lines activated on this Custom Nationwide Machine-to-Machine "Keep Active" Rate Plan. Verizon Wireless reserves the right to migrate Government Subscriber Lines that do not comply with the terms of use for this plan to then-current commercial M2M pricing after 30 days written notice.

Custom Machine to Machine Tiered Plan: Government Election Lines Only

The Machine to Machine Tiered Data Plan is NOT eligible for discounts.

Monthly Access Fee per Line	Data Usage Tiers (MBs)	Price/MB
\$0.75	<100 MB	\$ 5.50
	100-199 MB	\$ 4.00
	200-299 MB	\$ 3.50
	300-399 MB	\$ 3.00
	400-499 MB	\$ 2.75
	500-999 MB	\$ 2.50
	1,000+ MB	\$ 2.25

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between 102,400KB and 204,800KB). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. Customer must maintain a minimum of 2000 M2M Lines on this plan otherwise all usage on the plan will be charged at \$5.50 per MB.

Public Safety Plans

Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable devices can be activated on this plan.

Monthly Access Charge	\$35.99
Domestic Data Allowance ⁽¹⁾	Unlimited
Rate Plan # (Jetpack, USB, Tablet)	20663
Rate Plan # (Router, Permitted Stationary Device)	53918

NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. ⁽¹⁾ Data usage on this rate plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile and fixed device applications. Dedicated streaming internet connections, streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras, and IoT devices are expressly prohibited on this rate plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 Am. Indian and Alaska Native Tribal Govts
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

1“Actively engaged and deployed” First Responders: Verizon Wireless classifies “actively engaged and deployed” as the government liable/paid wireless lines of service of Fire departments, Police (and Sheriff) departments, Emergency Medical Technician (“EMT”), and Emergency Management Agency (“EMA”). This classification was made to support the many Fire and Police departments procuring their VZW wireless services under State, Commonwealth, or local government accounts. The State and local government Verizon Wireless billing accounts may not have a NAICS code that designates them as a Fire or Police department. Our objective is to not penalize this group of Fire or Police departments and afford them the ability to receive their service plans based on the fact that they are truly Fire and Police Departments versus how their Verizon Wireless billing accounts may be managed by the State, Commonwealth, or local government purchasing teams.

Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$39.99
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance⁽¹⁾	Unlimited
Domestic Messaging Allowance	Unlimited
Optional Features	
Domestic Mobile Hotspot	\$5.00 additional per month (Feature# 76440)
Push-to-Talk	\$2.00 additional per month (Feature# 81129 / 81174)
Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. ⁽¹⁾ Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event a user consumes more than 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced and limited to up to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed¹ fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle.. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP# 16807)	
485111 Mixed Mode Transit Systems (Rail & Buses) 485112 Commuter Rail Systems 621910 Ambulance Services 922110 Courts 922120 Police Protection 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922160 Fire Protection 922190 Other Justice, Public Order, and Safety Activities	923120 Administration of Public Health Programs 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921150 American Indian and Alaskan Native Tribal Governments 921190 Other General Government Support 921110 Executive Offices

¹"Actively engaged and deployed" First Responders: Verizon Wireless classifies "actively engaged and deployed" as the government liable/paid wireless lines of service of Fire departments, Police (and Sheriff) departments, Emergency Medical Technician ("EMT"), and Emergency Management Agency ("EMA"). This classification was made to support the many Fire and Police departments procuring their VZW wireless services under State, Commonwealth, or local government accounts. The State and local government Verizon Wireless billing accounts may not have a NAICS code that designates them as a Fire or Police department. Our objective is to not penalize this group of Fire or Police departments and afford them the ability to receive their service plans based on the fact that they are truly Fire and Police Departments versus how their Verizon Wireless billing accounts may be managed by the State, Commonwealth, or local government purchasing teams.

Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$22.99
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	100MB
Domestic Messaging Allowance	Unlimited
Domestic Data Overage	\$10.00 per GB

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP# 16810)

485111 Mixed Mode Transit Systems (Rail & Buses)	923120 Administration of Public Health Programs
485112 Commuter Rail Systems	928110 National Security
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921150 American Indian and Alaskan Native Tribal Governments
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection	
922190 Other Justice, Public Order, and Safety Activities	

Custom Unlimited Push to Talk Only Plan for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$17.99
Monthly Push to Talk Minutes	Unlimited
Domestic Voice Per Minute Rate	\$0.25

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP#96625/4G Only – PP#96625 3G/4G)

485111 Mixed Mode Transit Systems (Rail & Buses)	923120 Administration of Public Health Programs
485112 Commuter Rail Systems	928110 National Security
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921150 American Indian and Alaskan Native Tribal Governments
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection	
922190 Other Justice, Public Order, and Safety Activities	

Mobile Broadband Priority Feature for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

Monthly Access Fee	\$0.00
Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	923120 Administration of Public Health Programs
485112 Commuter Rail Systems	928110 National Security
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921150 American Indian and Alaskan Native Tribal Governments
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection	
922190 Other Justice, Public Order, and Safety Activities	

Verizon Wireless Preemption Service Feature for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

Monthly Access Fee Per MDN	\$0.00
NOTE: Preemption Service ("Preemption") is a capability that reallocates network resources to customers so that they can connect in emergencies. In those uncommon times when the network is fully utilized, Preemption automatically activates to provide approved personnel uninterrupted access to the network. It helps ensure our national security, public safety, and first responder customers can continue to communicate with each other during times of high network use. Preemption capability is available on the Verizon Wireless 3G and 4G LTE data network. While Preemption capability may also be available on the networks of Verizon Wireless's domestic roaming partners, Verizon Wireless makes no representation of Preemption availability or reliability on such networks. Preemption is limited to select service rate plans and cannot be used in conjunction with devices or service plans utilized with dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited from using this feature. Please note: Calls to 911 are never preempted. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	923120 Administration of Public Health Programs
485112 Commuter Rail Systems	928110 National Security
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922120 Police Protection	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922130 Legal Counsel and Prosecution	921150 American Indian and Alaska Native Tribal Governments
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection (except private)	
922190 Other Justice, Public Order, and Safety Activities	

**Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)
Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]
The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.
Mobile Broadband metered data plans or features only**

Configuration	Cost		
Per Account FES Connect Set-Up (One time fee)	\$1500.00		
	Private Network Only	Private Network with DMNR	Private Network with SBA
Per Account Level Set-Up (One time fee)	Waived	\$250.00	\$250.00
DMNR or SBA (Per build)	\$250.00 (Adding to existing Private Network Only)		
Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fee and the DMNR for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.			
485111 Mixed Mode Transit Systems (Rail & Buses) 485112 Commuter Rail Systems 621910 Ambulance Services 922110 Courts 922120 Police Protection 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922160 Fire Protection (except private)	922190 Other Justice, Public Order, and Safety Activities 923120 Administration of Public Health Programs 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, Utilities 921150 American Indian and Alaska Native Tribal Governments 921190 Other General Government Support 921110 Executive Offices		
Note: Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited metered data plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS. Static IP: The \$500.00 Static IP address fee is waived. Static IP addresses will be available on remote access, Mobile Broadband and metered data plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "aging pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.			
Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.			

**Private Network Core Service for
National Security, Public Safety, and Emergency Preparedness**
Government Liable Subscribers Only

Monthly Access Fee**\$0.00**

Verizon Wireless Private Network Core Service for National Security, Public Safety, and Emergency Preparedness ("Private Core"):
Private Core extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). This service is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:

National Security/ First Responders / Public Safety

- 621910 Ambulance Service
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922150 Parole Offices and Probation Offices
- 922160 Fire Protection
- 922190 Other Justice, Public Order and Safety Activities
- 923120 Administration of Public Health Programs
- 928110 National Security
- 921150 American Indian and Alaskan Native Tribal Governments
- 921190 Other General Government Support
- 921110 Executive Offices

Water

- 924110 Water Infrastructure
- 221320 Sewage Treatment Facilities
- 221310 Water Supply and Irrigation Systems

Transportation

- 482111 Railway Transportation
- 481111 Passenger Air Transportation
- 481112 Freight Air Transportation
- 483111 Shipping Transportation
- 926120 Transportation Administration
- 491110 Postal Service
- 926120 Public Transportation
- 926120 Regulation and Administration of Transportation Programs
- 485111 Mixed Mode Transit Systems (Rail & Buses)
- 485112 Commuter Rail Systems

Information Technology

- 541512 Computer Integration
- 541519 Computer Disaster Recovery

Chemical

- 561612 Protective Services
- 541330, 541690 Chemical Engineering and Consulting
- 239210 Pharmaceutical

Communications

- 517110 Telecommunications, Wired
- 517212 Cellular and other Wireless Telecommunications
- 238210, 334290 and 561620 Alarm Systems

Critical Manufacturing

- 237310 Highway, Street and Bridge Construction
- 811310 Industry Equipment Repair
- 236210 Industrial Building Construction
- 211113 Extraction; 236220 Construction Management
- 926150 Regulation, Licensing and Inspection of Miscellaneous Commercial Sectors

Energy

- 333611 Wind Turbine
- 221111 Hydroelectric Power Generation
- 221122 Electric Power Distribution
- 221118 Other Electric Power Generation
- 221210 Natural Gas Distribution
- 926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities
- 221113 Nuclear Electric Power Generation
- 562211 Hazardous Waste Treatment and Disposal

Healthcare and Public Health

- 621112 Health Care Practitioners
- 923120 Public Health Programs

4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only

Metered Data Pricing only. Not compatible with Unlimited Data Plans

The plans below reflect any applicable discount. No additional discounts apply.

Class of service ("CoS")	Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected.		
Mission Critical CoS Applications	Recommended for video, Voice over IP, interactive services, and other mission critical applications.		
Best Effort CoS Applications	Suitable for best effort applications (e.g. email, web browsing)		
PNTM Service Options:	Enhanced (Entry Level)	Premium (Mid Level)	Public Safety (Highest Level) (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	Waived - \$0.00	Waived - \$0.00	Waived - \$0.00
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

Qualifying Public Safety NAICS: Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

485111 Mixed Mode Transit Systems (Rail & Buses)	923120 Administration of Public Health Programs
485112 Commuter Rail Systems	928110 National Security
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921150 American Indian and Alaskan Native Tribal Governments
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection	
922190 Other Justice, Public Order, and Safety Activities	

Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

Optional Features/Services

Enterprise Messaging (Open Market)

These plans are being offered as Open Market.

Contingent upon execution of a Blanket Purchase Agreement between the parties

Enterprise Gateway for Public Safety		
Enterprise Messaging for Public Safety is NOT eligible for monthly access fee discounts		
# Messages Included	Monthly Access	Per Message Rate After Allowance
Public Safety Unlimited* (83431)	\$0.00 (For Public Safety/First Responders only as defined below*)	N/A
Note: This plan is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.		

*The \$0.00 Monthly Access Unlimited plan is only available to Public Safety/First Responders classified with the following NAICS Codes:

621910 - Ambulance Services

922120 - Police Protection

922140 - Correctional Institutions

922160 - Fire Protection (except private)

928110 - National Security

922110 - Courts

922130 - Legal Counsel & Prosecution

922150 - Parole Offices & Probation Offices

922190 - Other Justice, Public Order & Safety Activities

Enterprise Gateway for Public Sector		
Enterprise Messaging is eligible for monthly access fee discounts		
Text Only (SMS)		
# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (98209)	\$50	\$0.01
100,000 (98212)	\$200	\$0.01
500,000 (98213)	\$975	\$0.01
1,000,000 (98215)	\$1,850	\$0.01
5,000,000 (98233)	\$9,000	\$0.005
Note: This feature is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.		
Text & Multimedia (SMS/MMS)		
# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (98234)	\$100	\$0.02
100,000 (98235)	\$400	\$0.02
500,000 (98236)	\$1,950	\$0.02
1,000,000 (98238)	\$3,700	\$0.02
5,000,000 (98239)	\$18,000	\$0.01

Enhanced Messaging Features		
SMS Only for EMAG Enhanced Features		
Enhanced Messaging Features (SMS Only)		
# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (22041)	\$100	\$0.02
100,000 (22054)	\$625	\$0.02
500,000 (22088)	\$3,000	\$0.015
1,000,000 (22119)	\$5,600	\$0.013
5,000,000 (22127)	\$27,000	\$0.008

4G Smartwatch with NumberShare¹ Unlimited Plan – Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00 (13413)
Domestic Anytime Minutes	Unlimited
Domestic Data Allowance ²	Unlimited
Domestic and International Messaging Allowance ³	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smartwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.

2. Usage may be prioritized behind other customers in the event of network congestion.

3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

Activation Conditions:

Host device (smartphone) must be HD Voice capable (and enabled) and on the same sub-account as the NumberShare extension device. The extension device (watch) must be NumberShare eligible and also be HD Voice capable (and enabled).

Notes:

Non-HD Voice capable or enabled smartphones will not be reflected as an available NumberShare host.

Eligible smartphone must be active on the account before it can be referenced as the host device in a NumberShare order.

4G Business Unlimited Smartwatch Plan (Standalone)

Government Subscribers

This plan is Not eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (32836)
Voice Minutes Allowance	Unlimited
Domestic Data Allowance ¹	Unlimited
Unlimited Domestic Text Messages	Included
International Text Messages while in the U.S.	Included

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only select smartwatch devices can be activated on this plan.

¹After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. If 10 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p.

²Data usage generated in Canada and Mexico will be billed at the rates in the table above and will be aggregated to determine the applicable data usage tier for that month. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

This is a current retail plan and is subject to change or be discontinued, with 60 days' notice to the State. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

International Options Monthly Features: Mexico and Canada

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee (1 Month)*	\$10.00 (SPO 428)*	\$20.00 (SPO 426)*	\$15.00 (SPO 441)*	\$30.00 (SPO 425)*	\$25.00 (SPO 443)*
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.10	\$25.00
International Options Monthly Recurring Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee (Recurring)**	\$10.00 (SPO 427)**	\$20.00 (SPO 446)**	\$15.00 (SPO 434)**	\$30.00 (SPO 424)**	\$25.00 (SPO 442)**
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.10	\$25.00
Voice Overage Rate	Pay Go		\$0.10/minute		\$0.05/minute
Data Allowance ¹	100 MB	250 MB	100 MB	250 MB	1 GB
Data Overage Rate After Allowance ²	\$10.00/100 MB				\$20.00/1 GB
Messaging Allowance ³	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming	500 sent; unlimited incoming
Messaging Overage Rate After Allowance ²	Pay Go		\$0.10/Sent Message		\$0.05/Sent Message

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ¹The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ²The overage rate is not eligible for discounts. ³Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

*This is a monthly feature and will be removed from the account one month after being added to an account.

**This is a recurring feature and will remain on the account until removed.

Global Messaging¹

No additional discounts apply.

Global Text Messaging

Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan
Other Countries	\$0.50 per recipient per message sent and \$0.05 per message received

Global Picture and Video Messaging

Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus global data roaming charges.
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus global data roaming charges. Visit verizonwireless.com/international/mms for supported countries.

Notes: Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

International Options Monthly Features: 140+ Countries

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (1 Month)*	\$25.00 (SPO 431)*	\$50.00 (SPO 433)*	\$40.00 (SPO 445)*	\$85.00 (SPO 423)*
Monthly Access Fee less discount	\$19.25	\$38.50	\$30.80	\$65.45
International Options Recurring Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (Recurring)	\$25.00 (SPO 412)**	\$50.00 (SPO 432)**	\$40.00 (SPO 444)**	\$85.00 (SPO 422)**
Monthly Access Fee less discount	\$19.25	\$38.50	\$30.80	\$65.45
Voice Overage Rate	Pay Go		\$0.25/minute	
Data Allowance ¹	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance ²	\$25.00/100 MB			
Messaging Allowance ³	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance ²	Pay Go		\$0.25/Sent Message	

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ¹The data allowance applies in 140+ countries where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ²The overage rate is not eligible for discounts. ³Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

¹This is a monthly feature and will be removed from the account one month after being added to an account.

²This is a recurring feature and will remain on the account until removed.

Calling Plan Optional Features

State of Illinois Government Subscribers Only

Push to Talk Plus	\$5.00/ Monthly Access Fee ¹		
	\$10.00/Monthly Access Fee on the State of Illinois Nationwide Flat Rate Plans and the \$15.99 Nationwide Share Plan ²		
Text, Picture, & Video Messaging	Optional Feature Access Fee	Included Messages	Overage Rate
	\$0.99	100	\$0.10 per message/ per address
	\$1.99	300	\$0.10 per message/ per address
	\$10.00	1000	\$0.10 per message/ per address
	\$12.00	Unlimited	N/A
Pay as You Go Text Messaging offered at the prevailing rate, currently \$0.02 per inbound and \$0.10 per outbound message per address and \$0.25 for picture/video messages.			
Please see your Verizon Wireless Government Account Manager or visit www.verizonwireless.com for information.			
International Roaming Global Phone	Rates are available at www.VerizonWireless.com		
Main Office Connection³	Included		
Basic Voice Mail⁴	\$0.00		
iPhone Voice Visual Voice Mail^{4,5}	\$0.00		
Voice Mail to Text for iPhone⁴	\$2.99		
Basic VisualVoice Mail⁴	\$0.00		
Premium Visual Voice Mail^{4,5}	\$2.99		
Mobile Hotspot⁶	\$10.00		
Detailed Billing	No Charge		

Optional Feature rates and packages are subject to change. Other Optional Features may be available please see your Verizon Wireless Government Account Manager or visit www.verizonwireless.com for information. ¹The Push to Talk Plus Feature is available when combined with any calling plan with a monthly access fee of \$19.99 or higher. ²Not eligible for any monthly access fee discounts. ³Government Subscribers to State of Illinois Calling Plans can choose Mobile to Office Connection. With this feature, airtime charges to the Main Office Connection numbers (Springfield 217-524-4400 and Chicago 312-814-4400) will deduct from the mobile to mobile calling minutes. The Mobile to Office Connection numbers are predetermined, cannot be modified, and are only available to State of Illinois government liable subscribers. ⁴Please note that Voice Mail services may change with 30 days prior notice. ⁵Data usage will apply. ⁶Mobile Hotspot is only available on eligible plans as noted above.

Wireless Priority Service (WPS) Access

No additional discounts apply.

WPS Access Feature Initiation Fee	\$0.00
WPS Access Monthly Access Charge	\$0.00
WPS Access Per Minute Charge	\$0.00

WPS is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated LTE and CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.

Name ID Features

The features below reflect the monthly access charge discount. No additional discounts apply

Feature	Monthly Access
Share Name ID	\$0.00
Company Name ID	\$1.99 per line
Note: Depending upon the service provider and/or carrier to which the called party is subscribed, the called party (terminating device) may or may not be able to view the caller's name. The Call Filter Plus feature is purchased separately.	
Company Name ID - Allows Government customers to display their agency name, number and logo on outbound calls on a line-by-line basis to Verizon Call Filter Plus subscribers. It may also display on other carrier devices. - The Logo display service is compatible only with Android Devices. - Users must be subscribed to the My Business portal to use this feature.	
Share Name ID - A free service that allows Government customers to personalize their name (as per Account Owner's Billing Name) on outbound calls to Verizon Call Filter Plus subscribers. It may also display on other carrier devices. - Users must be subscribed to the My Business portal to use this feature.	

Call Filter Plus Service Fees

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee ¹	\$0.75
Notes: Additional feature information can be found at www.verizonwireless.com . ¹ This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter. Call filter features are billed separately; however, all supported options will appear and cannot be blocked.	

Call Filter Service

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee ¹	\$0.00
Notes: Additional feature information can be found at www.verizonwireless.com . ¹ This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter. ** 4G LTE GSM/UMTS capable devices, require VoLTE/HD Voice. Call filter features are billed separately; however, all supported options will appear and cannot be blocked.	

Verizon Mobile Device Management (MDM): Government Subscribers Only

Verizon MDM is not eligible for the monthly access charge discount. No additional discounts apply.

Verizon MDM Feature	Access Fee
Broadband Hotspot Management	\$1.49/device per month OR \$15.00 / per device per year
Unified Endpoint Management	\$1.00/device per month OR \$10.00 / per device per year

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently. ¹ Enterprise Firmware Over the Air (FOTA) Management supports Android devices, including Jetpacks and USB devices. ² Device Diagnostics supports Verizon Android devices operating on OS 4.0 and higher excluding Apple IOS and Google Pixel/Nexus Devices. ³ Broadband Hotspot Management currently supports the MiFi 7730L, AC791L, Jetpack MiFi 6620L, and USB730L

VZ MDM Implementation Services

This service does not qualify for additional discounts

A certified VZ Solutions Engineer ("SE") will be assigned to provide a full and complete virtual implementation of the VZ MDM solution, including:

- Facilitate customer through onboarding of mobile devices in the Verizon Mobile Device Enrollment Program (DEP);
- Creation and assignment of policies and groups, ensuring group and policy orientation meets customer's project needs
- Provide portal training;
- Oversee a testing phase with a control group;
- Oversee initial production rollout

SKU#	Description	Term	Cost
VZ_IOT_VZMDM_1-10 (703559)	License Quantity 1-10	One-time fee	\$99.00
VZ_IOT_VZMDM_11-499 (703503)	License Quantity 11-499	One-time fee	\$350.00
VZ_IOT_VZMDM_500-999 (703602)	License Quantity 500-999	One-time fee	\$650.00
VZ_IOT_VZMDM_1000_PLUS (703454)	License Quantity 1000+	One-time fee	\$0.70/ license

Notes: This service can be found under the VZ MDM category in BuSS. Multiple tiers cannot be combined during purchase. Separate configurations may use separate tiers.

This service is to be used in conjunction with one of the following VZ MDM Services:

1. Broadband Management
2. Unified Endpoint Management

Verizon Wireless Field Force Manager

The Field Force Manager Pricing below reflects the monthly access charge discount. No additional discounts apply.

	Field Force Manager Feature (Data plan required)		Field Force Manager Plan Feature Phone
	Feature Phone	Smartphone	
Monthly Access Charge – Limited	\$19.99 per user	\$15.00 per user	\$24.99 per
Monthly Access Charge – Basic	\$23.69 per user	\$20.00 per user	\$27.64 per
Monthly Access Charge – Pro	\$39.49 per user	\$23.70 per user	N/A
Push to Talk Plus/ FFM Basic Bundle	N/A	N/A	\$35.55 per

NOTE: Optional Features may be added onto an eligible calling plan with a monthly access fee of \$34.99 or higher. May not be available on all devices. By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess feature details. Requires 2 MB of data for application download.

MobileIron [Acquired by Ivanti] Secure Unified Endpoint Management (UEM) with Direct Support Bundles: Government Subscribers

The pricing below reflects the monthly access fee discount. No further discounts apply

MobileIron Secure UEM Bundle. Endpoint management for any device (iOS, android, macOS, Windows) Apps@Work, Help@Work, and Sentry.

Optional ADD-ON features: Mobile Threat Defense (MTD) or Mobile Threat Defense Premium (MTD Premium)

SKU	Product Name	Product Description	Monthly Cost Per Unit/ Per Year	Annual Cost Per Unit/ Per Year
MI-UEM-D-1YMC-D	MobileIron Secure UEM	Per Device Cloud Subscription License for 1 Year with Direct Support.	\$3.00 (693472)	\$36.00 (693470)
MI-UEM-U-1YMC-D	MobileIron Secure UEM	Per User (5 Devices/User) Cloud Subscription License for 1 Year with Direct Support.	\$4.50 (693516)	\$54.00 (693517)
MI-UEM-D-1YS-D	MobileIron Secure UEM	Per Device Subscription (On-Premise) License for 1 Year with Direct Support.	\$3.00 (693618)	\$36.00 (693620)
MI-UEM-U-1YS-D	MobileIron Secure UEM	Per User (5 Devices/User) (On-Premise) Subscription License for 1 Year with Direct Support.	\$4.50 (693475)	\$54.00 (693476)

MobileIron Secure UEM Premium Bundle: for UEM, Tunnel, AppConnect, Apps, Conditional Access, ZSO One

The pricing below reflects the monthly access fee discount. No further discounts apply

Optional ADD-ON features: Mobile Threat Defense (MTD), Mobile Threat Defense Premium (MTD Premium), Zero Sign-on (ZSO)

SKU	Product Name	Product Description	Monthly Cost Per Unit/ Per Year	Annual Cost Per Unit / Per Year
MI-UEMP-D-1YMC-D	MobileIron Secure UEM Premium	Per Device Cloud Subscription License for 1 Year with Direct Support.	\$5.63 (693563)	\$67.50 (693562)
MI-UEMP-U-1YMC-D	MobileIron Secure UEM Premium	Per User (5 Devices/User) Cloud Subscription License for 1 Year with Direct Support.	\$9.00 (693511)	\$108.00 (693512)
MI-UEMP-D-1YS-D	MobileIron Secure UEM Premium	Per Device Subscription (On-Premise) License for 1 Year with Direct Support.	\$5.63 (693614)	\$67.50 (693613)
MI-UEMP-U-1YS-D	MobileIron Secure UEM Premium	Per User (5 Devices/User) Subscription (On-Premise) License for 1 Year with Direct Support.	\$9.00 (693464)	\$108.00 (693465)

***Refer to the Additional Requirements below for important information**

MobileIron Zero Sign-On (ZSO) Feature: Cloud

Adaptive security and conditional access for any cloud service or in-house apps

The pricing below reflects the monthly access fee discount. No further discounts apply

SKU	Product Name	Product Description	Monthly Cost Per Unit / Per Year	Annual Cost Per Unit / Per Year
MI-ZSO-U-1YC-D	MobileIron Secure UEM	Per User (5 Devices/User) Subscription License for 1 Year with Direct Support.	\$2.25 (693523)	\$27.00 (693520)

NOTE: This feature is an add-on to **Secure UEM Premium** SKUs only

***Refer to the Additional Requirements below for important information**

Additional Requirements: MobileIron Secure UEM Bundles, MobileIron Secure UEM Premium Bundles, MobileIron Zero Sign-On (ZSO) Feature, MobileIron Threat Defense Features

Purchase Requirements:

- **MobileIron Cloud:** Minimum first time purchase of 25 licenses of Unified Endpoint Management Bundle required
- **MI Core/On premise:** Minimum 500+ Licenses Required for initial order/installation required
- **Deployment services** are required for all first time deployments.
- **Support levels** must match across all products purchased
- **Max of 5 devices/user** for Secure UEM and Secure UEM Premium bundles
- **Customers upgrading** from per Device to per User cannot downgrade
- **Enterprise Support** requires Direct Support

Customer may purchase MobileIron, Inc. [Acquired by Ivanti] ("MobileIron") licenses and services ("MobileIron Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the MobileIron Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. MobileIron Services are manufactured by MobileIron, Inc. Any license for MobileIron Services must be obtained directly from MobileIron either upon purchase or installation of the MobileIron Services. MobileIron Services are subject to MobileIron's terms and conditions and can be viewed here: <https://www.ivanti.com/company/legal?miredirect>, provided, however, that Customer will review and (upon acceptance) approve MobileIron terms and conditions before it completes any purchases of this solution. Verizon Wireless will direct MobileIron to fulfill Customer's MobileIron Services order. Customer support for MobileIron Services must be obtained directly from MobileIron, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to MobileIron Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate MobileIron representatives.

MobileIron incappptic Connect Feature: On-Premise

Self-service portal for Customer's custom app development

The pricing below reflects the monthly access fee discount. No further discounts apply

SKU	Product Name	Product Description	Price Plan ID	Annual Cost (Per 10 Apps)
MI-INCAPPPTIC-BAS-D-1YS-D	MobileIron incappptic Connect	Basic license with support for 10 apps using incappptic Connect, an app lifecycle management solution Subscription License for 1 year with Direct Support.	693468	\$15,000.00
MI-INCAPPPTIC-APP-D-1YS-D	MobileIron incappptic Connect	Extension package with 10 apps, using incappptic Connect Subscription License for 1 year with Direct Support.	693567	\$15,000.00

Note: Statement of Work required.

MobileIron Professional Services - Custom Scope SOW Required

The pricing below reflects the monthly access fee. No discounts apply

SKU	Product Description	Notes	Price Plan ID	Price per Hour
MI-PS-SOW-PUF	Professional Services - Custom defined scope (e.g. multi-site, certificate integration, health checks, follow-on services) provided by MobileIron Customer Success organization professionals. Billed upfront	Rate per hour SOW required Billed Upfront	682954	\$250.00
MI-RESIDENT-ANY	Resident Services - Resource to assist with the management of MobileIron environment. SOW required.	Rate per hour. 3-month period minimum. SOW required	510404	\$130.00

Note: Statement of Work required.

MobileIron Professional Services - Deployment/Implementation Packages

The pricing below reflects the monthly access fee. No discounts apply

MobileIron Professional Services: Deployment

SKU	Product Description	Notes	Price Plan ID	Price per Unit
MI-PS-SECURE-UEM-CORE	Core Deployment for the SECURE UEM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM). See full SKU description.	N/A	693623	\$6,250.00

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

MI-PS-SECURE-UEM-CLOUD	Cloud Deployment for the SECURE UEM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM). See full SKU description.	N/A	693525	\$3,750.00
MI-PS-SECURE-UEM-PREM-CORE	Core Deployment for the SECURE UEM PREMIUM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM, including Email, tunneling, Cloud security for up to 1 IDP and 1 SP). See full SKU description.	N/A	693569	\$15,000.00
MI-PS-SECURE-UEM-PREM-CLOUD	Cloud Deployment for the SECURE UEM PREMIUM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM, including Email, tunneling, Cloud security for up to 1 IDP and 1 SP). See full SKU description.	N/A	693477	\$12,500.00
MI-PS-SECURE-UEM-PREM-ADV-CORE	Core Deployment for the SECURE UEM PREMIUM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM, including Email, tunneling, Cloud security for up to 1 IDP and 5 SP). See full SKU description.	N/A	693524	\$18,750.00
MI-PS-SECURE-UEM-PREM-ADV-CLOUD	Cloud Deployment for the SECURE UEM PREMIUM bundle (iOS, Android, Win10 and MacOSX, management and security through UEM, including Email, tunneling, Cloud security for up to 1 IDP and 5 SP). See full SKU description.	N/A	693478	\$16,250.00

MobileIron Professional Services: Implementation

SKU	Product Description	Notes	Price Plan ID	Price per Unit
MI-PS-PREMIUM-IMP	Premium Implementation Service - Combination of Advisory Services consultant to plan, oversee and provide best practices guidance along with an Implementation Engineer for design, setup and validation of all technical components. Will also include basic strategic alignment sessions to ensure mobile strategy is being satisfied by the implementation results.	Bundled Strategy, Advisory, and Implementation * On-Site Work is required and need a PO for Travel	510397	\$25,000.00
MI-PS-MTD-ENT	MTD Implementation (1000+ devices). Includes MobileIron Core or MobileIron Cloud integration with Zimperium zConsole, zConsole policy configuration, and OS and device vulnerability risk analysis.	Remote implementation Must be purchased with or added to MobileIron Core or Cloud implementation services	693570	\$5,000.00
MI-PS-MTD-SMB	MTD Implementation (up to 1,000 devices). Includes MobileIron Core or MobileIron Cloud integration with Zimperium zConsole and zConsole policy configuration.	Remote implementation Must be purchased with or added to MobileIron Core or Cloud implementation services	693622	\$2500.00

Note: Statement of Work required.

MobileIron Professional Services –Other

The pricing below reflects the monthly access fee. No discounts apply

SKU	Product Description	Notes	Price Plan ID	Price per Unit
MI-PS-EBF-MIGRATOR-DEVICE-LICENSE	Access to EBF Migrator per Device License(s) to support a migration to MobileIron Cloud or MobileIron Core.	50 minimum quantity purchase. Must be purchased with MobileIron Professional Services to assist with the migration (MI-PS-SOW, MI-PS-SOW-PUF, MI-PS-FIXED, MI-PS-HOURS-PUF,	682962	\$7.50

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

		any of the MI-PS-C2C-MIGRATE-XXX SKUs)		
Note: Statement of Work required.				

MobileIron Professional Services –Enterprise Support				
The pricing below reflects the monthly access fee. No discounts apply				
SKU	Product Name	Product Description	Price Plan ID	Price per Unit
MI-PSETERPRISE	MobileIron Professional Services	Enterprise Support and Strategic Account Management (annual fee). Must also have MobileIron Annual Direct Maintenance and Support	682964	\$60,000.00
Note: Statement of Work required.				

MobileIron SKU Mapping for Legacy SKUs		
Current Product	New Product	Add-On
Silver	MobileIron Secure UEM	MTD or MTD Premium
Gold*	MobileIron Secure UEM OR MobileIron Secure UEM Premium	*Dependent upon MI Secure UEM product selected
Platinum	MobileIron Secure UEM Premium	MTD or MTD Premium, ZSO
*Note: Current MobileIron Gold subscriber mapping is dependent upon individual customer requirements. See your account representative for additional details.		

VZ IoT Managed Services			
This service does not qualify for additional discounts			
Private Network Professional Services is a white-glove service for Verizon Wireless Private Network customers which provides remote configuration support for customer premise equipment (CPE) to ensure successful turn-up.			
SKU#	Description	Time	Cost
690957 : VZ-CoE-MPN-ENG-SPRT : ONE TIME	Professional Services	Up to 2 hours	\$500.00
Notes: This service is for Verizon Wireless Private Network Customers and any customers who are interested in general configuration expertise on any of the products specified routers. Customers may purchase additional hours of engineering services in 2 hour blocks for \$500.			

Interoperability			
Interoperability licenses are not eligible for any further discounts.			
Software Sku's			
Sku	Sku Description	Pricing Frequency	Price
U960-985-005-GOV	Public Safety IWS Edge Clients ¹	Monthly	\$139.95
U960-991-001-GOV	Public Safety Multimedia PTT Clients ²	Monthly	\$7.95
U960-610-001-GOV	Public Safety Radio Gateway Interconnection ³	Monthly	\$39.95
U960-240-001-GOV	Public Safety Video Gateway Interconnection ⁴	Monthly	\$46.95
U960-260-001-GOV	Public Safety Telephone Interconnection ⁵	Monthly	\$19.98
U961-985-001-GOV	Public Safety Soft Panic SW ⁶	Monthly	\$112.50
Hardware Sku's One time charge			
Sku	Sku Description	Pricing Frequency	Price
U980-100-001	All Network provisioning	One time	\$795.00
U990-800-001	All Staging Testing	One time	\$300.00
U500-614-001	4 PORT HW RADIO GATEWAY	One Time	\$3,000.00
U500-612-001	2 PORT HW RADIO GATEWAY	One Time	\$2,400.00

U500-610-001	1 PORT HW RADIO GATEWAY	One Time	\$1,995.00
M840-475	VIDEO STREAMING DEVICE	One Time	\$2,100.00
M400-351	SMART CABLE FOR VIDEO SCARPING	One Time	\$399.00

Note: Coverage includes the Verizon Wireless 4G network only. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice-capable smartphones.

Mutualink solution provides the interoperability required when an active incident occurs (robbery, shooting etc.), and there is a need for different public safety agencies, schools, or commercial establishments to work together. Specifically allow all parties to exchange video, files (e.g. floor plans), messages, in addition to instant Push To Talk for voice communication.

Interoperability – Mutualink solution improves collaboration (Audio, Video, Data) during emergencies in real-time. Overcome silos by enabling you to share information, between first responders, schools, and private security personnel, when you need it.

1. IWS Edge Client – Has a way of allowing drag and drop of participants and creating an active incident. Sharing audio/video data.
2. Multimedia PTT Client – Group communication to share audio/video data.
3. Radio Gateway Interconnection – Monthly charge for connecting the radio gateway to the hosted solution
4. Video Gateway Interconnection - Monthly charge for connecting the radio gateway to the hosted solution
5. Telephone Interconnection - Monthly charge for connecting the radio gateway to the hosted solution (Wireline)
6. Soft Panic SW – Allows customer to create an incident with predefined participants automatically

**** The above Sku's are mutually exclusive from one another. They cannot be used on the same MDN at the same time****

Lookout Mobile Endpoint Security

These products do not qualify for further discounts.

Lookout Mobile Endpoint Security helps organizations prevent data loss and leakage through mobile devices by delivering advanced security and comprehensive policy-based protection against the spectrum of mobile risk.

SKU	Description	Term	Price
MES-GOV-C-P-U1Y-PU	GOV Comprehensive - User w Phishing	Annual	\$75.60
MES-GOV-C-P-U1Y-PD	GOV Comprehensive/Dev w Phishing	Annual	\$54.00
GOV-SPT-MES-PRMPLS-U1Y-PD	GOV Prem Plus Support/Device	Annual	\$8.10
GOV-SPT-MES-PRMPLS-U1Y-PU	GOV Prem Plus Support/User	Annual	\$11.34
GOV-SPT-MES-PRM-U1Y-PD	GOV Premium Support/Device	Annual	\$4.50
GOV-SPT-MES-PRM-U1Y-PU	GOV Premium Support/User	Annual	\$6.75

Note: In order to be able to purchase Lookout Mobile Endpoint Security, Customer is required to maintain a minimum of one (1) active and billing Verizon Wireless line of service. Additionally, Customer is required to provide an active corporate email address to complete the activation process.

Verizon provides support for ordering Lookout Mobile Endpoint Security licenses, billing, and will provide Tier one (1) customer support for Lookout.

Lookout will provide Tier two (2) when required through a Verizon Wireless call transfer.

Intrepid Networks®: Government Subscribers

Discount reflected below. No additional discounts apply.

Intrepid Networks provides a real-time situational awareness solution for both public and private organizations. Intrepid Networks solution suite is suited for emergency response agencies within the public sector, as well as any private sector companies that require day-to-day operational efficiencies and tracking needs. The solution provides critical end-user-level situational awareness which substantially improves operational efficiency and reduces the communication loop.

SKU	Name	Description	Price Plan ID	Cost
INT_RESPONSE _LOCATE	INTREPID RESPONSE: LOCATE MODULE ANNUAL SUBSCRIPTION	One year subscription for an Intrepid Response: Locate Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	690053	\$60.75
INT_RESPONSE _CONNECT	INTREPID RESPONSE: CONNECT MODULE ANNUAL SUBSCRIPTION	One year subscription for an Intrepid Response: Connect Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	689460	\$60.75
INT_RESPONSE _ACTIVATE	INTREPID RESPONSE: ACTIVATE MODULE ANNUAL SUBSCRIPTION	One year subscription for an Intrepid Response: Activate Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	689952	\$27.00
INT_RESPONSE _LOCATE+	INTREPID RESPONSE: Locate+	One year subscription for an Intrepid Response: Locate+ Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates. Locate+ contains all the features of Locate plus additional capabilities directed at surveillance, undercover, cell phone tracking and technical operations teams. These include faster GPS ping rates, live cell phone locations, cell tower analytics and finishing tool integrations	689953	\$135.00
INT_RESPONSE _LOCATE_TRIAL	INTREPID RESPONSE: LOCATE MODULE 30 DAY FREE TRIAL	30 DAY trial for an Intrepid Response: Locate Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	689956	\$0.00
INT_RESPONSE _CONNECT_TRIAL	INTREPID RESPONSE: CONNECT MODULE 30 DAY FREE TRIAL	30 DAY trial for an Intrepid Response: Connect Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	689954	\$0.00
INT_RESPONSE _ACTIVATE_TRIAL	INTREPID RESPONSE: ACTIVATE MODULE 30 DAY FREE TRIAL	30 DAY trial for an Intrepid Response: Activate Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time.	689955	\$0.00
INT_RESPONSE _LOCATE+_TRIAL	INTREPID RESPONSE: LOCATE+ MODULE 30 DAY FREE TRIAL	30 DAY trial for an Intrepid Response: Locate+ Module user license, which enables secure user access to the Intrepid Response: Locate mobile capability on a single device and the Intrepid Response: Locate web application on a single device. The same unique credentials can be used for the web application and mobile application at the same time. Includes hosting, standard support, and routine product updates.	690003	\$0.00
TRAINING_AT_C UST	One (1) TRAINING DAY AT CUSTOMER'S SITE ANY PRODUCT(S)	One (1) day of on-site training for any product at client's desired location (U.S. only). Cost includes travel, training materials & instructor.	597972	\$1,875.00
TRAINING_AT_IN TREPID	1 TRAINING DAY AT INTREPID FACILITY ANY PRODUCT(S)	One (1) day of training for any product at Intrepid location. Cost includes training materials & instructor.	597971	\$750.00

Customer may purchase Intrepid Networks licenses and services ("Intrepid Networks Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Intrepid Networks Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Intrepid Networks Services are manufactured by Intrepid Networks®. Any license for Intrepid Networks Services must be obtained directly from Intrepid Networks either upon purchase or installation of the Intrepid Networks Services. Intrepid Networks Services are subject to Intrepid Networks' terms and conditions and can be viewed on the attached document.

Verizon Wireless will direct Intrepid Networks to fulfill Customer's Intrepid Networks Services order. Customer support for Intrepid Networks Services must be obtained directly from Intrepid Networks®. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Intrepid Networks Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Intrepid Networks representatives.

Networkfleet Hardware and Service are only available for existing lines of service until such time as global supply chain challenges and microchip shortages are resolved and additional hardware becomes available.

Networkfleet Service Options for the State of Illinois

The Service Options below have been discounted. No additional discounts apply.
This pricing assumes a commitment of no less than six thousand (6,000) Networkfleet devices.

Service Options	Purchase
5200-GPS Only	\$17.00
5500-Diagnostics + GPS	\$18.95
AssetGuard (BX Non Powered/ PW Powered) Asset Tracking	\$13.00
Connect	\$2.95
Customizable Update Rates ("CUR") 1 Minute	\$0.00
Customizable Update Rates ("CUR") 45 Seconds	\$1.00
Customizable Update Rates ("CUR") 30 Seconds	\$2.00
Customizable Update Rates ("CUR") 15 Seconds	\$3.00
Satellite	\$34.95
Data Services	\$0.00

Notes: Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms & conditions apply to Networkfleet Service that are subject to review by Customer.

Customizable Update Rates (CUR). Authorized registered user may change a device update rate through the Self Service Portal (SSP) to 60 seconds at no additional cost. Please note, if the device update rate is changed to a 45 (CUR45), 30 (CUR30), or 15 (CUR15) second update rate, an additional charge per device would apply per the CUR list price for the selected rate.

Networkfleet Hardware and Service are only available for existing lines of service until such time as global supply chain challenges and microchip shortages are resolved and additional hardware becomes available.

Networkfleet Device/Hardware Options for State of Illinois

The Devices/Hardware Options below have been discounted. No additional discounts apply.

Device/Hardware Options	Purchase
5200-GPS Only	\$0.01
5500-Diagnostics + GPS	\$0.01
AssetGuard (BX Non Powered/ PW Powered) Asset Tracking	\$150.00
Notes: Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice.	
A-PEM001	PEM Port Expansion Module \$140.00
PARTS030	Reinstallation Kit \$3.00
PARTS031	Tamper Resistant Zip Ties (100 per pack) \$50.00
PARTS032	Combination Antenna A (standard) \$30.00
PARTS037	AT-1400 Replacement Battery \$45.00
PARTS039	AT-1400 Bracket \$20.00
PARTS040	Window-Mount GPS Antenna Module (5500/5200) \$35.00
PARTS041	Sensor Input Harness (5500/5200) \$10.00
PARTS042	OBD-II Adapter Kit only including Core Connector & 8 Adapters (5500/5200) \$20.00
PARTS043	6-pin Heavy Duty Harness (5500/5200) \$35.00
PARTS044	9-pin Heavy Duty Harness with Square Flange (5500/5200) \$35.00

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PARTS045	9-pin Heavy Duty Harness with "D" Mount (5500/5200)	\$35.00
PARTS053	Garmin FMI 45 Cable with Traffic for Connect	\$145.95
PARTS054	Garmin FMI Modified Cable	\$55.00
PARTS057	Pelican Micro Case for 5200 w/ 15' Universal Harness	\$74.95
PARTS059	Quick Install Harness	\$9.57
PARTS060	Driver ID Reader	\$15.00
PARTS061	Driver ID Key	\$3.50
A-SAT001	Satellite Modem	\$550.00
PARTSS063	Satellite Antenna	\$50.00
PARTSS064	Satellite Harness	\$50.00
PARTS065	Asset Guard BX Replacement Batter (1)	\$75.00
PARTS066	Asset Guard BX Magnet Mount Kit (set of 4) *See Note	\$75.00
PARTS071	Bluetooth Extension	\$0.00
PARTS087	Audible Driver ID Alert	\$15.00
PARTS090	Alt Power / Ground Adapter (5200/5500)	\$20.00
PARTS095	ID Reader Adapter Install Kit	\$30.00
PARTS097	5000 9-Pin "D" Mount Harness Type 2	\$35.00
PARTS098	5000 9-Pin Square Harness Type 2	\$35.00
PARTS111	USM - 5000 9-pin Heavy Duty Harness "D" Type 2 Pins F-G	\$30.23
PARTS112	USM - 5000 9-pin Heavy Duty Harness "Square" Type 2 Pins F-G	\$30.23
Notes: Asset Guard BX Magnet Mount Kit includes CalAmp 133561 hardware and lanyard & CalAmp 1M101-MMC25 magnets (set of 4).		

Networkfleet Hardware and Service are only available for existing lines of service until such time as global supply chain challenges and microchip shortages are resolved and additional hardware becomes available.

Networkfleet Install Options for State of Illinois			
Item Number	Installation Type	Pricing (per unit)	Notes
I-INSTALL-UNIT	Base Installation – Plug/Play or 3 Wire (*see note)	\$65.00	Base Installation includes 1 Device and 1 Harness
I-INSTALL-AG	Asset Guard Installation (BX/PW)	\$65.00	
I-INSTALL-BTE	Add-On to Base Installation (Bluetooth)	\$35.00	
I-INSTALL-DID	Add-On to Base Installation (Driver ID)	\$35.00	
I-INSTALL-FMI	Add-On to Base Installation (Garmin)	\$35.00	
I-INSTALL-PEM	Add-On to Base Installation (Port Expansion Module)	\$35.00	
I-INSTALL-PMC	Add-On to Base Installation (Pelican Micro Case)	\$35.00	
I-INSTALL-SENSOR	Add-On to Base Installation (Sensor).	\$65.00	Sensor Install is \$65.00 PER SENSOR
I-INSTALL-SAT	Add-On to Base Installation (Satellite)	\$35.00	
I-SWAP-UNIT	Device Swap	\$65.00	
I-TRANSFER-UNIT	Device Transfer	\$65.00	
I-REMOVE-UNIT	Removal	\$65.00	Removal of device.
I-NOSHOW	No Show	\$75.00	Applies per trip if the installer makes the trip and the designated vehicle is not available so the unit cannot be installed.
I-TROUBLESHOOT-UNIT	Troubleshoot; Mileage	\$65.00	PER TRIP
TRAINING-FULL	Full Day Installation Training	\$300.00	
TRAINING-HALF	½ Day Installation Training	\$150.00	

LEGACY PRICING

The following rate plans have been are not available for future service activations. Any existing customer on one of these legacy rate plans may remain on the service plan.

LEGACY: Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Regional Flat Rate

The State of Illinois Regional Flat Rate Calling Plan is **not** eligible for Monthly Access Fee discounts.

Monthly Access Fee	General Airtime Allowance	Per Minute Rate	Nationwide Roaming Rate (includes Long Distance)	Verizon Wireless Long Distance	Home Calling Area*
\$0.00	0	\$0.06	\$0.50	Included for Domestic Long Distance Calls Made from Home Calling Area	State of Illinois

Note: * This plan includes a home airtime rate and coverage area that encompasses the State of Illinois only. Please see State of Illinois map for more information. Upon 30 days notice, Verizon Wireless reserves the right to disconnect any non-emergency Government Subscriber line on this Flat Rate plan that has no usage for 3 consecutive months. The State of Illinois will notify Verizon Wireless of emergency lines activated on this plan. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Media Center*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. The only Push to Talk Plus feature that can be added to this rate plan is the \$10.00 Push To Talk Plus feature. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

LEGACY: Custom State of Illinois, University, and Joint Purchasing Program Government Subscriber Nationwide Flat Rate

The State of Illinois Nationwide Flat Rate Calling Plan is **not** eligible for Monthly Access Fee discounts.

Monthly Access Fee	Government Subscribers - \$9.00
Anytime Minutes	0
Per Minute Rate*	\$0.06
Domestic Long Distance	Included
Mobile to Mobile Calling Minutes	Unlimited
Night and Weekend Minutes	Unlimited

Notes: This plan includes a home airtime rate and coverage area that is nationwide. Please see the Nationwide map below. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Media Center* and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. \$5.00 Push To Talk Plus feature may be added to rate plan. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

Please note: LEGACY Pricing does not apply to DoIT government subscribers lines that have migrated to the current pricing under this contract.

Verizon Wireless Plan and Feature Details

Plans and Associated Charges: Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses **SEND** or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses **END** or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers.

Price Plan Changes: When changing calling plans/features, depending upon the calling plan/feature selected, changes may be:

- Backdated to the beginning of the billing cycle;
- Future dated to the beginning of the next billing cycle; or
- Made effective that day and therefore prorated based on the number of days the service is provided, rather than billing for the entire bill cycle.

Please note: Backdating is recommended when the customer has exceeded the existing plan/feature allowance or wants the benefit of the new allowance in the current bill cycle. System logic restricts backdating in the following scenarios: moving down in plan access charge; changing from a data plan to a voice plan; or if the plan is not available on the first day of the bill cycle, as may be the case with a new pricing launch. Under these scenarios, changes are either processed on demand or with future dating.

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

Unlimited Messaging: Unlimited Messaging is included with the certain plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. **Friends & Family:** Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the global services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID And (viii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

Nationwide for Business Share Option: The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. **Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan.** Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk Plus information.

International Eligibility: International Eligibility requires a minimum payment history and credit approval; a contract term and security deposit may also be required. Failure to maintain these requirements may result in suspension of International Eligibility without notice. You can remove International Eligibility at any time by calling Customer Service. You are responsible for any unauthorized use of your SIM Card and will safeguard security codes. Upon termination of service, destroy your SIM Card. See verizonwireless.com/global for details. **International Long Distance:** You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizonwireless.com/global

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details.

Verizon Wireless International Long Distance Value Plan: International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long

Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming: Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using Global Phone, or Global Data services, or if you subscribe to a Nationwide Plus Canada or Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause, upon 60 days written notice, if less than half of your voice or data usage over three consecutive billing cycles on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See verizonwireless.com/global for rates and destinations, which are subject to change without notice. International Eligibility required for GSM roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit verizonwireless.com/narooming. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in GSM countries: GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers.

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the **SEND** or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless is implementing optimization and transcoding technologies in our network to transmit data files in a more efficient manner to allow available network capacity to benefit the greatest number of users. These techniques include caching less data, using less capacity, and sizing the video more appropriately for the device. The optimization process is agnostic to the content itself and to the website that provides it. While Verizon Wireless invests much effort to avoid changing text, image, and video files in the compression process, and while any change to the file is likely to be indiscernible, the optimization process may minimally impact the appearance of the file as displayed on your device. For a further, more detailed explanation of these techniques, please visit verizonwireless.com/vzwoptimization. Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. For a further more detailed explanation of these techniques please visit www.verizonwireless.com/networkoptimization. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto- responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. **Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law.** [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as Mobile Broadband Access, BroadbandAccess and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include,

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without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 25 GB to 200 Kbps up and 200 Kbps down in a given billing cycle, and reserve the right to deny or terminate service, with 60 days notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 25 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle. We also reserve the right to terminate service upon 60 days notification to the customer.

Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess and VZEmail services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited

VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. In other available countries, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/international.

Global Data Optional Features: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and Global Data Optional Features subscribers will need a NationalAccess or Mobile Broadband PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install Global Data Optional Features VZAccess ManagerSM and run the OTA wizard. Global Data Optional Features subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles.

Global Email SIM Cards: SIM Cards are available for use with your Global PC Card, Global Smartphone, or Global Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your GlobalEmail SIM in any other non-BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/narooming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

M2M Data Plan Share Options

Share Options: Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans **on the same billing account, in the same usage group** (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines **on the same billing account** that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans **on the same profile, in the same usage group**. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines **on the same profile**. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Note: ¹A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts

Verizon Wireless Private Network Terms and Conditions

Verizon Wireless Private Network Service ("Private Network"): Private Network extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). Customer's use of Private Network is subject to the Private Network terms and conditions.

Customer Minimum Line Requirement: Customer must maintain a minimum of 100 Machine-to-Machine lines at all times during the term of its Agreement in order to remain eligible for Private Network. If Customer falls below the 100-line minimum, Verizon Wireless reserves the right to discontinue Private Network for non-use.

Connection to Verizon Wireless Facility: Customer must establish a direct-connect circuit from its facilities to Verizon Wireless's facilities by the use of Virtual Private Network, Verizon Private IP, or Fixed End System connections. Customer is solely responsible for making arrangements with a local access provider for installation and ongoing maintenance of such a connection, with sufficient data throughput to meet Customer's anticipated data needs. Customer is also responsible for all charges incurred directly or through a third party associated with establishing the connection, as well as for accessing Private Network, including Internet access fees, hardware, software, license fees, and telecommunications charges.

Customer Provided Equipment ("CPE"): Customer must procure routers and any other CPE that meet Verizon Wireless requirements for Private Network connectivity. Customer is responsible for ensuring any CPE meets its data capacity and throughput needs.

IP Addresses: Customer is responsible for procuring private IP addresses, which must be communicated to Verizon Wireless during implementation. Private Network currently supports static and dynamic addressing for 1X service and/or EVDO service; 4G LTE service; and Internet addressing system Internet Protocol version 4. Direct Internet access requires static IP addressing.

Dynamic Mobile Network Routing ("DMNR"): DMNR allows configuration of Private Network for dynamic routing to the subnets it serves (up to eight) to other devices on Customer's network and as support for mobile or stationary routers. DMNR is based off Mobile IPv4-based Network Mobility protocol and requires the router to be configured to support this capability. Customer is responsible for any charges associated with the customization of its CPE to support DMNR.

Verizon Wireless Private Network Traffic Management

Private Network Traffic Management (PNTM): PNTM allows Customer to configure its Private Network to allow differentiated Quality of Service (QoS) by application over Verizon Wireless's LTE network using standards-based IP packet marking. Customer can identify applications on its 4G LTE devices to get priority QoS over its Private Network. Verizon Wireless makes no guarantee of PNTM bandwidth allocations, which are subject to the limitations of wireless service availability as detailed in the Agreement. Customer is responsible for any charges associated with the customization of its CPE to support PNTM.

PNTM for Public Safety: Eligible public safety accounts can take advantage of priority access to a data channel over the Wireless Service for its data traffic during times of heavy network demand. While PNTM for Public Safety enables a dedicated data channel, Verizon Wireless makes no guarantee of Wireless Service availability, which is subject to the limitations of wireless service availability as detailed in the Agreement. PNTM for Public Safety is only available to Customers approved by Verizon Wireless that qualify as Public Safety Entities classified by the following NAICS codes: a) 621910 Ambulance Services; b) 922110 Courts; c) 22120 Police Protection; d) 922130 Legal Counsel and Prosecution; e) 922140 Correctional Institutions; f) 922150 Parole Offices and Probation Offices; g) Fire Protection; h) 922190 Other Justice, Public Order, and Safety Activities or i) National Security.

Customer Private Network Contact: Customer must designate a Private Network representative and provide contact information, including a phone number and email address. The Private Network contact will work with the Verizon Wireless solution engineer through the Private Network implementation and testing processes detailed below. The contact shall be available during business hours and any other time period that Customer utilizes Private Network for the purpose of assisting to resolve service problems and trouble shooting.

Private Network Implementation and Testing: Verizon Wireless will implement Customer's Private Network, which requires Customer to a) provide any information (e.g., account numbers, IP address ranges, router/CPE information) necessary to complete the Private Network Connectivity Form; b) participate in a Private Network turn-up call to ensure that CPE is properly configured to support the Private Network connection; and c) participate in a Solution Validation call to confirm that Private Network is working properly from Verizon Wireless to Customer's applications.

Wireless Devices/Network Access: Customer must use Private Network-compatible end-user Equipment and at Customer's expense must submit any devices not identified as Private Network compatible to Verizon Wireless, for network testing and Private Network certification. Private Network functionality is available on the Verizon Wireless 3G and 4G data network, subject to the limitations defined in this Addendum. While Private Network functionality may also be available on the networks of Verizon Wireless' domestic and international roaming partners, Verizon Wireless makes no representation of Private Network availability or reliability on such networks.

Permitted Use/Fraud: Customer shall use Private Network only for lawful purposes and shall not send or enable via the Private Network connection, by way of example, any SPAM, viruses, worms, trap doors, back doors or timers, nor shall Customer engage in any mail-bombing or spoofing via Private Network. Customer is responsible for the security of its network and end-user devices and is responsible for any unauthorized access to the Private Network. Verizon Wireless will treat any traffic over the Private Network as authorized by Customer. Verizon Wireless reserves the right but is not obligated to filter fraudulent usage.

Maintenance/Service Changes/Termination of Private Network Service: Verizon Wireless may limit access to Private Network in order to perform maintenance to the service and will use reasonable efforts to provide Customer with prior notice of such maintenance. With reasonable advance notice, Verizon Wireless has the right to modify and reconfigure Private Network as it deems necessary to enhance Customer's experience or to safeguard the Verizon Wireless network. In addition, VERIZON WIRELESS CAN WITHOUT NOTICE LIMIT, SUSPEND OR CANCEL CUSTOMER'S ACCESS TO OR USE OF PRIVATE NETWORK IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS ADDENDUM OR FOR GOOD CAUSE. Good cause includes (a) breach of the terms of this Addendum or the Agreement; (b) unlawful use of Private Network; (c) using Private Network in a way that adversely affects the Verizon Wireless network or Verizon Wireless' customers; (d) breach of an obligation of Customer to comply with any applicable federal, state and local government laws, rules and regulations, industry practices, third-party guidelines, or other applicable policies and requirements; (e) the suspension or termination by any governmental body of competent jurisdiction of Customer's service or the institution of a requirement, ruling or regulation that conflicts with this Addendum; or (f) for operational or governmental reasons.

No Warranties: Verizon Wireless makes no warranties, express or implied, with respect to Private Network, which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of Private Network cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY. The foregoing limitations, exclusions and disclaimers shall apply to the maximum extent permitted by applicable law. Verizon Wireless makes no representation that it supports any service levels with respect to the availability, performance, capacity, uptime or any similar metrics of Private Network.

The terms of Private Network supplement the Agreement. The terms of Private Network are applicable to Customer's use of Private Network. If there are any inconsistencies between the terms of Private Network and the Agreement, the terms of Private Network shall control with respect to Private Network.

Networkfleet Terms and Conditions

The terms and conditions govern the purchase and use by Customer ("Customer" or "You") pursuant to Verizon Wireless' Contract CMS693372P with the State of Illinois for Networkfleet products and services set forth below (hereinafter referred to as the "Agreement" or the "Terms and Conditions"). If you do not agree to these Terms and Conditions you may not order Networkfleet products or services

1. DEFINITIONS. In these Terms and Conditions, the following terms, when capitalized, shall have the meaning set forth below:

"Customer Website Pages" means the web pages on the Networkfleet Website designated by Networkfleet for use by Customer.

"Devices" means the Networkfleet wireless device(s) identified on an accepted order.

"Networkfleet Services" means the services ordered hereunder including, but not limited to: (a) collection of diagnostic and/or location information from a Vehicle;

(b) any proprietary data feed or elements thereof or any APIs provided by Networkfleet; (c) analysis, delivery and posting of Vehicle information to the Networkfleet Website; (d) notification to Customer and/or a designated third party by e-mail of certain events or Vehicle information; (e) Customer access and usage of Customer Website Pages; and (f) Device installation services.

"Networkfleet Website" means the Networkfleet website currently located at www.networkfleet.com.

"Network Fleet" is a wholly owned subsidiary of Verizon Communications, Inc. and an affiliate of Cellco Partnership, d/b/a Verizon Wireless which is the "Contractor" under the State of Illinois Contract.

"Service Partners" means the entities that Verizon Wireless works with, from time to time, to provide the Networkfleet Services, including, but not limited to, installers, website operators, mapping data providers and licensors.

"Vehicle" means any vehicle equipment equipped with a Device and owned or under the control of Customer.

2. NETWORKFLEET LICENSE. During the time that Customer is entitled to receive Networkfleet Services hereunder, the Customer shall have a non exclusive, non transferable license to (i) use the Networkfleet Services in the United States and such other countries as may be approved by Verizon Wireless in writing, (ii) access and use the Customer Website Pages, and (iii) use the firmware and software included in the Devices, solely for use in connection with the Networkfleet Services, and as provided in these Terms and Conditions. Redistribution or resale of this information by the Customer is prohibited without prior written consent.
3. INSTALLATION SERVICES. If Verizon Wireless accepts an order for Device installation services, such services may be performed by Service Partners who will install the Device at a mutually agreed location, in accordance with Networkfleet's Installation Policy, located at http://info.networkfleet.com/rs/networkfleet/images/Installation_Policy.pdf, as it may be amended from time to time, which is available at the Networkfleet Website. Customer acknowledges and agrees that installation of the Device may involve drilling holes, rewiring and other similar alterations to the Vehicle and that Verizon Wireless is not obligated to restore the Vehicle after removal of the Device.
4. CUSTOMER OBLIGATIONS. Customer shall limit its use of the Devices, Networkfleet Services, Networkfleet Website, and Customer Website Pages to their intended purposes and shall comply, and cause its employees and agents to comply with all applicable laws and regulations and with Networkfleet's Website Acceptable Use Policy, Privacy Policy and all other policies that Networkfleet may establish from time to time, which are, or will be available, on the Networkfleet Website. Customer shall inform its drivers of Vehicles that such Vehicle has been enabled for Networkfleet Services and that the Networkfleet Services include the collection of data points associated with the Vehicle's location and manner of operation.
5. LIMITED WARRANTY. (a) Verizon Wireless warrants to Customer that a Device purchased hereunder (other than an Asset Tracker device) will be free from defects in material and workmanship that prevent the Device from functioning in accordance with its specifications for a period of three (3) years following the initial activation of a Device. The period may be extended through the same period of time as the Customer has continuously paid for Networkfleet Services for the Device; (b) Verizon Wireless warrants to Customer that an Asset Tracker device which has been purchased new from Networkfleet by Customer, will be free from defects in material and workmanship that prevent it from functioning in accordance with its specifications for a period of three (3) years from initial activation, excluding the battery. (c) Verizon Wireless warrants to Customer that all accessories that are purchased new from Networkfleet by Customer will be free from defects in material and workmanship that prevent them from functioning in accordance with their specifications for a period of one (1) year from the date of shipment, (d) Verizon Wireless warrants to Customer that installation services will be free from defects in workmanship for a period of one (1) year from completion of any such installation services (unless Customer has purchased an extended installation warranty). Verizon Wireless warrants that extended warranty installation services will be free from defects in workmanship for a period of one (1) year following completion of such services. The period may be extended through the same period of time as the Customer has continuously paid for such extended warranty installation service. (e) Warranty claims must be made by notifying Verizon Wireless in writing promptly after Customer learns of the facts supporting a warranty claim, as specified in Networkfleet's then-current applicable warranty policy. The warranty policy can be found at <http://info.networkfleet.com/rs/networkfleet/images/Warranty.pdf>. Verizon Wireless will, at its discretion, either repair or replace any non-complying Device with a Device of equivalent functionality, and if applicable, remedy any defects in installation of the Device. (f) THE REMEDIES IN THIS SECTION ARE THE SOLE OBLIGATIONS AND REMEDY FOR BREACH OF ANY WARRANTY.
6. EXCLUSIONS. The Limited Warranty does not cover repair, replacement or correction of any defect, damage or malfunctions caused by: (i) failure to properly install the Devices as described in the Networkfleet installation guides (if installation is not performed by Networkfleet); (ii) accident, negligence, theft, vandalism, operator error, misuse or acts of Nature; (iii) failure of the facilities Customer uses to access the Networkfleet Website or to conform to Networkfleet specifications; (iv) modifications, attachments, repairs or unauthorized parts replacements performed by Customer or any third party not authorized by Networkfleet; or (v) use by Customer of hardware or software not provided or approved by Networkfleet. Customer and Verizon Wireless shall agree in advance to costs and occurrence of Support Services provided to Customer under this section. Such Services shall be subject to the limitations and requirements of the Illinois Procurement Code (30 ILCS 500).
7. DISCLAIMER OF WARRANTIES. EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 5, VERIZON WIRELESS MAKES NO WARRANTY OR GUARANTEE OF ANY KIND WITH RESPECT TO THE DEVICES AND THE NETWORKFLEET SERVICES. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, VERIZON WIRELESS DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO: IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. VERIZON WIRELESS DOES NOT WARRANT THAT THE RECEIPT OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM THE DEVICES WILL BE AVAILABLE AT ALL TIMES, AT ALL GEOGRAPHIC LOCATIONS, UNINTERRUPTED OR ERROR-FREE, OR THAT THE TRANSMISSION OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM NETWORKFLEET TO CUSTOMER OR TO THE CUSTOMER WEBSITE PAGES WILL ALWAYS BE ACCURATE, TIMELY OR COMPLETE.
8. LIMITATION OF LIABILITY. (a) NEITHER PARTY WILL BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS OR LOST DATA, EVEN IF THAT PARTY IS INFORMED THAT THOSE DAMAGES MAY OCCUR. EXCEPT FOR VERIZON'S INDEMNIFICATION OBLIGATIONS IN THE STATE CONTRACT AND DAMAGE TO PERSONS AND PROPERTY, VERIZON WIRELESS' CUMULATIVE LIABILITY UNDER ANY LEGAL THEORY SHALL NOT EXCEED THE AMOUNT PAID TO VERIZON WIRELESS. (b) WITHOUT LIMITING THE FOREGOING, VERIZON WIRELESS AND THE SERVICE PARTNERS ARE NOT RESPONSIBLE FOR LIABILITIES OF ANY KIND

RESULTING FROM DELAYS IN DELIVERY, INSTALLATION OR PROVIDING NETWORKFLEET SERVICES OR OTHER SERVICES, REGARDLESS OF THE CAUSE OF THE DELAY. CUSTOMER UNDERSTANDS AND AGREES THAT VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM AN ALLEGED OR ACTUAL LACK OF SECURITY RELATING TO CUSTOMER'S USE OF THE NETWORKFLEET SERVICES. (c) CUSTOMER UNDERSTANDS AND AGREES THAT: (i) THE DEVICE IS A WIRELESS DEVICE AND THAT WIRELESS COMMUNICATIONS NETWORKS ARE USED TO CONNECT THE DEVICES WITH NETWORKFLEETS DATA CENTER AND BY USING GPS (GLOBAL POSITIONING SYSTEM) TO DETERMINE A VEHICLE'S LOCATION; (ii) THE NETWORKFLEET SERVICES WILL NOT OPERATE UNLESS A VEHICLE IS IN AN AREA THAT HAS ADEQUATE WIRELESS COMMUNICATIONS COVERAGE AND, EVEN IF A VEHICLE IS IN SUCH AREA, THE NETWORKFLEET SERVICE IS SUBJECT TO WIRELESS SERVICE NETWORK AND TRANSMISSION LIMITATIONS AND MAY BE ADVERSELY AFFECTED BY TERRAIN, SIGNAL STRENGTH, WEATHER AND ATMOSPHERIC CONDITIONS, OR OTHER THINGS THAT VERIZON WIRELESS DO NOT CONTROL; AND (iii) INFORMATION ABOUT A VEHICLE'S LOCATION WILL NOT BE AVAILABLE UNLESS THE DEVICE IN THE VEHICLE IS ABLE TO RECEIVE GPS SIGNALS.

9. **PROPRIETARY RIGHTS.** Customer acknowledges and agrees that the Devices, the Networkfleet Service and the Networkfleet Website may include patent, copyright, trademark, service mark, trade secrets, or other intellectual property rights (collectively "Proprietary Rights") of Networkfleet, its affiliates or the Service Partners (including, with respect to the Networkfleet Website, materials that may be proprietary to Service Partners and suppliers, and that Networkfleet, its affiliates, including Verizon Wireless and/or the Service Partners retain title to and ownership of those Proprietary Rights and any and all improvements, modifications, fixes or enhancements made by or for Networkfleet, its affiliates and/or the Service Partners to the Devices, the Networkfleet Service or the Networkfleet Website and grant such Customers a limited license for purposes of utilizing the services for the purposes outlined in this agreement. Customer will not copy, modify, reverse-engineer, disassemble or decompile any software or firmware included in any Device or the Networkfleet Website or otherwise provided to Customer by or on behalf of Networkfleet, and will not disclose such software or provide access to the Devices, such software or any Networkfleet Services to any third party for such a purpose. Customer agrees that with respect to the Networkfleet Services, it shall not, nor shall it permit any third party to (a) assign, transfer, lease, rent, sell, distribute or import such Networkfleet Services to any third party; (b) except with the express written consent of Verizon Wireless, combine, embed or incorporate the Networkfleet Services into any other product or service other than any Customer-owned or developed interface for purposes of receiving the data feed delivered from the Networkfleet Devices; (c) reverse engineer, translate, convert, decompile the Networkfleet Services; (d) remove or alter any proprietary notices in the Networkfleet Services; (e) use the Networkfleet Services in connection with the transmission, sale, license, or delivery of any infringing, defamatory, offensive, or illegal products, services, or materials; (f) use the Networkfleet Services in any manner that threatens the integrity, performance, or availability of the Networkfleet Service; or (g) use the Networkfleet Service in any manner that violates local, state or federal laws, regulations or orders. The Networkfleet Website includes aerial, satellite imagery from Digital Globe, one of the Service Partners, as a mapping option. Customer agrees to comply with the terms of use contained in Digital Globe's End User License Agreement attached to the State Contract as Exhibit 8.
10. **MODIFICATIONS; WEBSITE MAINTENANCE.** Networkfleet may alter or modify all or part of the Devices, the Networkfleet Services or the Networkfleet Website from time to time; provided such changes do not materially adversely affect Customer's use of the Networkfleet Services or Networkfleet Website. Subject to the foregoing, such changes may include, without limitation, the addition or withdrawal of features, information, products, services, software or changes in instructions. Networkfleet reserves the right to perform scheduled maintenance for the Networkfleet Services and Networkfleet Website from time to time. This may include application and database maintenance as well as general website maintenance and may or may not involve Networkfleet Website and Networkfleet Services unavailability.
11. **DATA.** Customer represents that it has all rights and authority with respect to the data Verizon Wireless, Networkfleet, and the Service Partners acquire and transmit through Customer's use of the Devices, the Networkfleet Services and the Networkfleet Website ("Business Data") and grant the rights and approvals set forth in this Agreement and further grants to Verizon Wireless, Networkfleet, its affiliates and the Service Partners the nonexclusive, license and right to collect, access and use Business Data for performing the Networkfleet Services and to analyze, measure and optimize the performance of the Devices and the Networkfleet Services; provided, however, that except as may be required under law or court order, Networkfleet will not disclose or distribute Business Data to a third party in a form that permits identification of Customer.
12. **EXPORT CONTROL.** Customer understands and agrees that: (i) the software used in connection with the Service is controlled by US export control laws; (ii) further transfer or export of the software may be subject to US export control laws or similar laws of other countries; (iii) Customer will abide by such laws; and (iii) Customer will not re-export or divert the software to a country or activity in contravention of U.S. law. Customer represents and warrant that: (i) Customer is not now located in, does not maintain an office or residence in, is not a citizen of, nor does Customer intend to travel to (without agreeing to follow any specific federal regulatory parameters on such travel), any of the following countries: Cuba, Iran, North Korea, Sudan, Syria, or other locations where the United States or other governments may have restrictions; and (ii) Customer is not, nor does Customer anticipate being, listed on any U.S. Government, United Nations or other country's prohibited parties list (including, but not limited to the U.S. Department of Commerce Denied Persons List or Entity List and the U.S. Treasury Department's Specially Designated Nationals, Terrorists or Narcotics Traffickers List).
13. **OWNERSHIP AND ACCEPTANCE.** Title transfer and acceptance of products and services occur upon shipment or provision of service. **GENERAL.** (a) No amendment, change, modification or waiver to any provision of any accepted order or these Terms and Conditions will be binding unless signed by an authorized representative of each party. (b) The parties' respective rights and obligations under Sections 7. **DISCLAIMER OF WARRANTIES**, 9. **PROPRIETARY RIGHTS**, and 11. **DATA** survive termination of an order.

One TalkSM and Message+ from Verizon - Government Terms of Service

One Talk from Verizon, together with its related devices, software and applications ("Service" or "One Talk"), is a commercially available business telephone solution that brings together the functions of office phones and mobile devices (smartphones and tablets) into a unified system, with all devices sharing the same communication features. (See <https://www.verizonwireless.com/support/one-talk-features/> for a listing of features currently available with the Service.)

The following terms of service apply to the One Talk Service. "Customer" means the eligible entity purchasing the One Talk service under the Contract along with any Customer end users using the Service.

Customer Agreement. Customer's use of the Service is subject to all Contract terms. This applies regardless of whether the end user device is on the Customer's account or paid for by the end user (e.g. a Bring Your Own Device arrangement between Customer and end user).

How the Service Works. For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. Each One Talk phone number can be shared between devices with the following limits: (a) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, a single LTE Desk phone and a single standard desk phone or (b) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, two standard desk phones and a single smartphone using One Talk. You may only make voice and/or video calls with up to three (3) devices per One Talk phone number

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

at the same time. The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

Customer is solely responsible for managing its end user access to the One Talk Service, management of end user devices and management of information transmitted via the Service. Addition of devices and associated Service features is managed and administered by the Customer through Verizon Wireless' web portal.

A. One Talk Components

One Talk Dialers. If available, the One Talk Dialers (Basic, Enhanced, and Native) add various business features to a compatible device's native dialer, which on a compatible smartphones (see <https://www.verizonwireless.com/support/compatible-one-talk-devices/> for a current list of supported devices.) With One Talk in Dialer mode, Customer's One Talk phone number will be the same as its Verizon Wireless phone number. Customer can obtain access to One Talk features by dialing numeric codes. Other devices that you select will share the same One Talk phone number.

One Talk Mobile App. The One Talk Mobile App is available for smartphone and tablets either from the Google Play™ Store for devices with Android™ 6.0 or higher or from the Apple® App Store for devices with iOS 10.0 or higher. To use the Service, Customer must add a One Talk phone number to the Mobile App and end users must use the Mobile App to make voice and video calls and to send and receive messages. You can also obtain access to One Talk features through the Mobile App. With the Mobile App, the device will have two phone numbers – one for its original native dialer (if available), and the other for the One Talk number. Other associated devices will share the same One Talk number. Users may install the One Talk Mobile App on a compatible device, including devices receiving service from other carriers. In such circumstances, One Talk phone numbers must be added to their devices, and the users will be Verizon Wireless subscribers for purposes of the Service only, even if they continue to use a different carrier for their original mobile telephone numbers. In order to use messaging through the One Talk Mobile App, the customer also must add the Message + App.

Message+ App. The Message+ App provides an integrated and customized messaging experience across an end user's mobile phone, tablet, PC, and other devices, and an integrated calling experience across a user's mobile phone and tablet. (Note that integrated calling is not part of the One Talk Service.) An end user can also send group, location and other multimedia messages ("MMS") in addition to traditional text messages. The Message+ App includes an Integrated Messaging feature that lets users send and receive text and multimedia messages on an end user's smartphone, tablet, computer or the web using a user's Verizon One Talk mobile telephone number. The service syncs up to 90 days of messages across an end user's devices.

One Talk Desk Phones. Each One Talk Desk Phone is a device that must be approved by and purchased from Verizon Wireless. At your location, you will need separate AC power and connectivity (e.g., through cellular service, broadband service, Ethernet or Wi-Fi). Check with your Verizon Wireless sales representative for the availability of desk phones under the Contract.

Auto Receptionist; Hunt Group. In order to utilize either of these features, Customer must activate a new Verizon Wireless line or port in a line from another carrier. The settings for the line must be configured using the One Talk section of the My Business web portal.

B. Charges

For each One Talk line, you will be charged a monthly recurring fee for the Service, in addition to the charges for data, voice, and messaging based on your service plan. Charges for international use may apply. You may be assessed additional 911 surcharges if required by law, for up to a maximum of three devices on each mobile phone number during the applicable billing cycle.

Desk Phones. Voice and video calls to and from One Talk desk phones will consume data on your existing broadband, cellular, or Wi-Fi connection.

The following applies if you use the VZW network to connect to the Service:

One Talk Dialers (Basic, Enhanced, and Native). Adding the One Talk feature to a smartphone does not consume any data. If you have a device that supports video calling, the voice portion will be billed as minutes of use and the video portion will be billed as data. Voice calls will be billed as minutes of use only.

One Talk Mobile App. Your download of the One Talk Mobile App will consume approximately 30 MB of data. Your use of the Service (including your download of the One Talk Mobile App) will be billed as data.

One Talk Desktop App. Your download of the One Talk Desktop App will consume approximately 110 MB of data. Voice and video calls to and from the One Talk Desktop App will consume data on your existing broadband connection.

Desk Phones. Voice and video calls to and from One Talk desk phones will consume data on your existing broadband connection.

Auto Receptionist; Hunt Group. You will be charged a monthly recurring fee for each Auto Receptionist and Hunt Group line in your company's profile.

Integrated Calling Charges (Message+). Integrated Calling does not have a separate monthly service fee, but data usage charges will be incurred in accordance with Customer's service plan. If a call is transferred among connected devices, each transfer will be billed as a separate call. Also, depending on the service address, Customer may be assessed an additional 911 charge if required by law. Any call made from a tablet to a U.S. number will be treated as a domestic call, no matter where the call originates. Any call made from a tablet to a non-U.S. number will be treated as an international long distance call that originates in the U.S., which is subject to U.S. taxes (as applicable), fees and Verizon surcharges, no matter where the call actually originates. These calls will be billed in accordance with Customer's international calling plan and/or international Contract rates.

Emergency 911 Calls. End users can make a 911 call over a Wi-Fi connection when using the Service, but whenever possible, end users should avoid doing so because 911 calls over a WiFi connection will not work if there is a failure of your broadband connection or electrical power, or if the 911 system doesn't recognize the address. In addition, when using a One Talk desk phone, voice functionality (including the ability to make and receive 911 calls) will not be available during a power outage, connection failure or other service disruption. Before any desk phone can be activated or the Service can be activated on any device, Customer must enter the U.S. address where Customer wants emergency services to be sent if end users call 911. It is not necessary to use the same address for all devices. It is very important that Customer updates its 911 address whenever Customer changes its location for any of these devices because this is the location that will be given to emergency services when end users dial 911. End users can go to their mobile device's Settings and change their 911 address at any time. Customer can change the 911 address for a desk phone on the One Talk section of the My Business web portal. Note: With a device using the One Talk Mobile App or the One Talk Desktop app, emergency services will use the 911 address you entered only if you use Wi-Fi to make the 911 call; otherwise, your device's built-in capabilities will provide the location of your device.

Integrated Messaging Text Message Feature. To send and receive SMS messages, Mobile devices associated with either One Talk Basic Dialer (if available) or One Talk Mobile App must download the Message+ App to the device. The Integrated Messaging functionality of Message+ enables you to synchronize messages across multiple devices, including smartphones, tablets and the web. Text messages sent and received while using the Service are separate from the native texting app (dual numbers) and are only temporarily retained on the One Talk message platform in the cloud. End users with access to the Service on a Smartphone or the Mobile Client can retrieve/download any text message sent or received using the Service.

HIPAA. Integrated Messaging is not designed for secure transmission or storage of personal healthcare information. Therefore, Customer agrees not to use Service to store or transmit Protected Health Information (PHI) as defined in the Health Insurance Portability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). Covered Entities and Business Associates (as defined by HIPAA) will not use Integrated Messaging to store or transmit PHI. Customers that do not want its end users to save messages to the cloud (including all Covered Entities and Business Associates, as defined by HIPAA), must have an authorized representative block Integrated Messaging. For further information, go to <https://web.vma.vzw.com/BusinessProduct>. To learn more about HIPAA, go to:

Verizon Wireless offers this pricing utilizing the terms and conditions of the State of Illinois Contract CMS 793372P. Alternatively, you may contact your local Verizon Government Sales representative for additional information. [Exhibit 1] ©Verizon 2022

<http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>.

Third Party Products

- A. **General.** If Customer uses any third party products or applications with One Talk, you authorize us to share information with third parties that is necessary for these services to operate. Some information from those third party products or applications may be transmitted into your account with us if you authorize such transmissions (Third Party Account Information) and any such Third Party Account Information transmitted to our applications or services will then be covered by our Privacy Policy. You may opt not to disclose such information to us from third party products or applications, but keep in mind some information may be needed in order for you to take advantage of some or all of the applications' or products' intended features.
- B. **Google Services.** When you provide Google Account credentials to sign into Google services or applications, Verizon will not use any Third Party Account Information in any way except to present it to the user. VZW will retain the minimal amount of information necessary in log files for 30 days to troubleshoot any reported issues with the application. Verizon will not have access to any email content. Use or transfer of any Third Party Account Information received from Google accounts will adhere to the Google API Services User Data Policy, including Limited Use Requirements.
- C. **Disclaimer.** With respect to all third party products and applications, you agree that: (1) We disclaim all warranties, express or implied, (2) We are not responsible and shall have no liability for such products or applications, and (3) you are solely responsible and liable for your use of such products and applications.
- C. **Service Limitations.** The Service is not compatible with fax machines, credit card machines or certain security systems. Your Verizon Wireless representative can suggest other possible solutions for some of these functions. Please check with your provider to confirm the compatibility requirements of your security system.
- D. **Important Service Disclosures.** CUSTOMER ACKNOWLEDGES AND AGREES THAT THE SERVICE IS IMPLEMENTED WITHOUT SPECIFIC CONTROLS THAT MAY GENERALLY BE REQUIRED OR CUSTOMARY FOR CUSTOMERS IN ANY PARTICULAR INDUSTRY AND ARE NOT DESIGNED TO SATISFY ANY SPECIFIC LEGAL OBLIGATIONS. CUSTOMER IS SOLELY RESPONSIBLE FOR DETERMINING THAT THE SERVICE SATISFIES ANY LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS CUSTOMER MAY HAVE. CUSTOMER AGREES TO USE THE SERVICES IN ACCORDANCE WITH ALL APPLICABLE LAWS AND NOT TO USE THE SERVICES IN ANY MANNER THAT MAY IMPOSE LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS ON VERIZON WIRELESS, OTHER THAN THOSE WITH WHICH WE HAVE EXPRESSLY AGREED TO COMPLY IN THIS ADDENDUM.
- E. **CUSTOMER IS ON NOTICE THAT ANY TEXT MESSAGES DELIVERED TO A DEVICE USING THE SERVICE WILL REMAIN ON THAT DEVICE, EVEN AFTER THE MESSAGING FEATURE IS REMOVED OR END USER IS DEREGISTERED AND NO LONGER HAS ACCESS TO THE SERVICE. END USERS CONTROL THE DELETION OF MESSAGES RECEIVED ON THEIR DEVICES.**
- F. **Software.** In connection with the Service, Verizon Wireless will provide software that is owned by us, our affiliates or third-party licensors ("Software"). Verizon Wireless may update the Software from time to time and Customer and/or end user failure to install any update may affect Customer's Service and/or use of the Software. Customer may use the Software only as part of, or for use with, the Service as authorized in this Addendum. Verizon Wireless grants Customer a limited, non-exclusive, non-transferable license to use the Service and the Software solely as authorized in this Addendum. All rights regarding use of the Service and Software not expressly granted in this Addendum are reserved by Verizon Wireless and/or any third-party licensors. The Software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code; which are available for download at www.verizon.com/opensource. Software was developed solely at private expense, and Customer has no other rights in software than those set forth herein. As such, customer may not adapt, alter, modify, reverse engineer, de-compile, disassemble, translate, attempt to derive source code from or create derivative works of the Service or Software, or otherwise tamper with or modify any security features or other Service components for any reason (or allow or help anyone else to do so). Customer also agrees to follow all rules and policies applicable to the Service, including the installation of required or automated updates, modifications and/or reinstallations of Software and obtaining available patches to address security, interoperability and/or performance issues.
- G. **Disclaimer of Warranty.** THE SERVICE AND SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VERIZON WIRELESS, OUR AFFILIATES, OFFICERS, EMPLOYEES, LICENSORS, CONTRACTORS, AND AGENTS (TOGETHER, THE "VERIZON PARTIES"), INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE VERIZON PARTIES AND ANY THIRD PARTY MOBILE APPLICATION STORE OPERATORS FROM WHICH YOU DOWNLOAD THE ONE TALK MOBILE APP WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY LOSSES OR DAMAGES OF ANY KIND OR ANY SECURITY ISSUES THAT MAY RESULT FROM YOUR USE OF THE SERVICE. NO ADVICE OR INFORMATION GIVEN BY THE VERIZON PARTIES SHALL CREATE ANY WARRANTY HEREUNDER.

Call Filter Service Attachment to Verizon Wireless Agreement

This Call Filter Service Attachment ("Call Filter Attachment") to the Agreement between Customer and Verizon Wireless sets forth the terms and conditions specific to the Call Filter Service (described below) to be provided by Verizon Wireless to Customer hereunder. If there are any inconsistencies between this Call Filter Attachment and the Agreement, this Call Filter Attachment shall control with respect to the Call Filter Service functionality or operation. Any capitalized but undefined terms used in this Call Filter Attachment shall have the meanings given such terms in the Agreement.

1. **Call Filter Service Overview.** Verizon Wireless's Call Filter Service allows Customer to take manage its calls (the "Service").
2. **Call Filter and Call Filter Plus Service Description.** Call Filter is available to Customer for no additional monthly charges, and provides spam protection (spam alerts, blocking and reporting). Call Filter Plus provides added protection with caller ID and other premium features for a monthly charge, which are set forth in Exhibit A attached hereto. Call Filter utilizes network-based functionality to provide spam alerts and caller ID information on Customer's devices, and will not require the Call Filter application for these features. Spam blocking and other enhanced spam protection tools require the Call Filter application and a compatible

device. Availability of certain features will vary depending on the device. For a full list of compatible devices and available features by device, click on Supported Devices at <https://www.verizonwireless.com/solutions-and-services/call-filter/>. Basic phones will receive network-based spam protection. Call Filter requires Verizon Wireless's 4G LTE network; limited features of the Service may be available if Customer is roaming on a VoLTE network outside of Verizon Wireless's 4G coverage area.

3. **Call Filter Limitations.** Call Filter is not available for incoming calls from restricted or unlisted numbers. Call Filter does not detect spam calls from international numbers, but Customer may choose to block calls from international numbers. Call Filter utilizes analytics and databases that are continually evolving, including spam reporting by customers. Call Filter may not work with some of our other services like NumberShare or eSIM lines.
4. **Spam Protection and the Call Filter Application.** Call Filter will alert Customer when Customer receives potential spam calls and allows Customer to turn on the spam filter to automatically block (send directly to voicemail) spam calls based on Customer's preferred risk level (as determined by Customer in the Call Filter application). If Customer enrolls in Call Filter through the Call Filter application, Verizon will automatically turn on Customer's spam filter to block all high-risk spam calls, but Customer can always turn off or adjust the blocking within the Call Filter application. Call Filter Plus, provides additional protection with caller ID for unknown numbers, access to a risk assessment meter for each spam call, reverse spam number lookup, and additional categories of spam alerts including "Robo Caller" or "Potential Fraud." With Call Filter Plus, depending upon Customer's device, Customer may also be able to view a list of callers that have been identified as spam or blocked, and block and un-block specific numbers. Call Filter's spam detection and block management may inadvertently mislabel or block legitimate callers including those to whom Customer may have given consent to communicate with via Customer mobile number. Customer should check Customer voicemail to determine if the caller is legitimate (if they left a voice message and if Customer have voicemail enabled). Verizon Wireless does not guarantee that all calls that are spam will be detected. Customer's spam settings such as spam filters and personal block and spam lists will be permanently deleted once Customer changes devices, uninstalls the Call Filter application, unsubscribes or downgrades the Service, or in the case of Android users, disables the Call Filter application or clear application cache or data.
5. **Caller ID.** Caller ID, available with Call Filter Plus, displays the name, phone number, city and state of a caller's phone number, if these details are available and supported by Customer's device. Some devices may only display the caller's name as the Call Filter may not be available on all devices. Some devices also allow identification of text messages when using an eligible messaging application. Android users may also see the caller's uploaded photo if available.
6. The caller's identity may not show if they are labelled as Robo Caller, Potential Spam or Potential Fraud on certain operating systems. Customer's saved contact names will show instead of the caller identification (so if a call would normally show as a Robo Caller with the Service, but is in Customer's list of contacts, that contact name will show instead). If Customer uploads a photo, Customer's photo will be seen by other Verizon Wireless customers that use the Service but will not override a Customer's contact photo (uploading is not available for all devices).
7. **Data Charges.** Subject to the Agreement, data charges may apply for download of the application and use of the Service. Call Filter does not operate on Wi-Fi, so data charges may apply when using the Service even if Customer device is also connected to Wi-Fi. If Customer's device is eligible for the uploading or receiving of a picture, data charges apply to such uploading and also for receiving pictures. Such data charges will be billed to Customer's Verizon Wireless account according to Customer's data plan. The Service will automatically renew every month unless canceled. For Call Filter Plus, Customer will be billed a Monthly Access Fee as specified in Exhibit A.
8. **Privacy.** Verizon Wireless may use information about Customer's activity in the Service, subject to our Privacy Policy, which can be found at <http://www.verizon.com/about/privacy/>. In order to provide the Service to Customer, Verizon Wireless will access the following information: MTN, contacts, call log, and messages (Android devices only). Verizon Wireless does not share information for any other purposes other than to render the Service. While a Customer end user can review or turn off these permissions at any time in the device settings, without access to that information, the Service will not be provided to that device.
9. **Licenses and Restrictions.** Call Filter is the property of Verizon Wireless or its licensors. Call Filter software and any application installed on Customer devices are licensed and not sold to Customer. Verizon Wireless and its licensors grants to Customer a limited, non-exclusive, revocable, non-transferable, personal, non-commercial license to use the Service for its intended use, in the United States.

10. **Restrictions on Use.** Customer will not, or permit anyone else to, sell, resell, distribute, sublicense, loan, lease, otherwise transfer, alter, modify, merge, adapt, copy, delete, record, translate, publish, upload, transmit, export, create derivative works of, make any commercial use of, reverse engineer, decompile, attempt to derive the source code, or disassemble the Service of any software that forms part of the Service. Customer may not use the Service or any part of it for any improper use (including infringement of copyright or other intellectual property rights) and must follow all laws. Customer will not alter, disable, or circumvent any features embedded in the software. All rights not expressly granted to Customer herein are reserved. Verizon Wireless may revoke this license at any time without notice.
11. **Branding.** All trademarks, service marks, trade names, logos, domain names, and any other features of Verizon Wireless's brand are the sole property of Verizon Wireless and Verizon Wireless does not grant any rights to such branding to Customer for any use at all. Customer may not remove or alter any copyright, trademark, or other intellectual property notices of the Service.
12. **User Content.** For certain eligible devices, the Service allows Customer to upload a photo to display. Customer may choose to attach a photo from Customer own photo gallery, a new photo that Customer take, or a photo available for use from an Internet search that Customer conducts. Customer is responsible for any content that Customer uploads to the Service. Verizon Wireless does not monitor or control the content Customer chooses to send via the Service and, Verizon Wireless disclaims all responsibility for such content. Photos that Customer did not take may be subject to copyright protection which limits or prohibits their copying, transmission and/or use. Customer agrees that Customer will not attach copyrighted content in a way that infringes any copyright, and that Customer is wholly responsible for any copyright infringement resulting from Customer's conduct. If Customer is unsure about whether Customer's conduct is lawful, Customer should not attach the content.
13. **Digital Millennium Copyright Act Notice.** If Customer believe that Customer content has been improperly used in the Service in a way that constitutes copyright infringement please contact Verizon at the address below. Pursuant to Title II of the DMCA, all claims alleging copyright infringement for material that is believed to be residing on Verizon's system or network should be promptly sent in the form of written notice to Verizon's Designated Agent. The Designated Agent for DMCA Notice is:

Verizon Copyright Department
 1320 North Courthouse Road, Floor 9
 Arlington, Virginia 22201, U.S.A.
 Fax 703.351.3669
 Email DMCA@verizon.com

NOTE: No other notices or communications should be sent to the Designated Agent, who is appointed solely for the purpose of receiving notices of claims alleging copyright infringement under the DMCA. Specific requirements for proper notification of claimed infringement are set forth in the DMCA (see 17 U.S.C. § 512(c)(3)). Valid notification must be a written communication that includes all of the following elements:

1. Signature of copyright owner or person authorized to act on behalf of the owner;
2. Identification of copyrighted work claimed to be infringed;
3. Identification of the material claimed to be infringing or to be the subject of infringing activity and information reasonably sufficient to permit the service provider to locate the material;
4. Information reasonably sufficient to permit the service provider to contact the complaining party (address, phone number and, if available, email address);
5. A statement that the complaining party has a good faith belief that use of the material in the manner complained is not authorized by the copyright owner, its agent, or the law; and
6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of the exclusive right allegedly being infringed.

It is the policy of Verizon that upon receipt of a valid DMCA notice Verizon will remove or disable access to allegedly infringing material. There are substantial penalties for false claims (see 17 U.S.C. § 512(f)).

14. **Open Source and Third Party Licenses.** Customer's use of the Service is subject to open source licenses that form part of the Service. Certain software or technical information is licensed from third parties, and may be covered by one or more U.S. Patents, pending U.S. patent applications, and pending counterpart European and international patents. The open source licenses that form part of the Service are as follows:

- <https://realm.io/legal/developer-license-terms/>

- <https://github.com/CocoaLumberjack/CocoaLumberjack/blob/master/LICENSE>
- https://developer.apple.com/library/archive/samplecode/GenericKeychain/Listings/LICENSE_txt.html#//apple_ref/doc/uid/DTS40007797-LICENSE_txt-DontLinkElementID_8
- https://developer.apple.com/library/archive/samplecode/Reachability/Listings/LICENSE_txt.html#//apple_ref/doc/uid/DTS40007324-LICENSE_txt-DontLinkElementID_3
- <https://github.com/rnapierr/RNPinnedCertValidator/blob/master/LICENSE>
- <https://github.com/scalessec/Toast/blob/master/license>
- <http://www.apache.org/licenses/LICENSE-2.0>
- <https://Mozilla.org/MPL/2.0/>
- <https://github.com/RestComm/jain-sip/blob/master/licenses/NIST-CONDITIONS-OF-USE.txt>
- <https://github.com/RestComm/Jain-Sip/blob/master/licenses/JSIP%20Spec%20license.pdf>

15. **Termination.** Subject to the dispute resolution provision in the Agreement, Verizon may limit, suspend, terminate or discontinue the Service, or certain features or functions of the Service, at any time without notice, including if Customer breaches this Call Filter Attachment. Customer may terminate Customer's use of the Service at any time by unsubscribing to the Service.
16. **DISCLAIMER OF WARRANTIES.** THE SERVICE AND ANY INCLUDED APPLICATION IS PROVIDED BY VERIZON OR ITS LICENSORS 'AS IS', WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OR CONDITIONS OF ANY KIND, INCLUDING FOR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. CUSTOMER USES THE SERVICE AT ITS OWN RISK. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS MAKE NO WARRANTY, EITHER EXPRESS OR IMPLIED, AS TO THE ACCURACY, AVAILABILITY, COMPLETENESS, USEFULNESS, SECURITY, RELIABILITY, INTEROPERABILITY, OR THAT THE SERVICE WILL BE UNINTERRUPTED, VIRUS FREE, OR COMPATIBLE WITH YOUR DEVICE OR THAT THE SERVICE WILL MEET YOUR EXPECTATIONS AT ALL OR AS TO THE IDENTIFICATION, LABELING, SPAM OR BLOCK MANAGEMENT, OR BLOCKING OF CALLS. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS DO NOT PROVIDE ANY WARRANTY (EXPRESS OR IMPLIED) OR GUARANTEE THAT ALL SPAM, ROBOCALLER AND FRAUDULENT CALLERS WILL BE IDENTIFIED, LABELED CORRECTLY OR BLOCKED. THE SERVICE COULD CAUSE DAMAGE TO CUSTOMER, ITS DATA, DEVICES, SOFTWARE OR HARDWARE.
17. **LIMITATIONS OF LIABILITY.** TO THE MAXIMUM EXTENT ALLOWED BY LAW, THE LIABILITY OF VERIZON WIRELESS OR ITS LICENSORS, AND VENDORS FOR MONETARY DAMAGES FOR ANY CLAIMS, THAT CUSTOMER MAY HAVE UNDER THESE TERMS ARE LIMITED TO NO MORE THAN THE PROPORTIONATE AMOUNT OF THE SERVICE CHARGES ATTRIBUTABLE TO THE AFFECTED PERIOD, AND THE MAXIMUM IN DAMAGES RECOVERABLE SHALL BE TEN (\$10) U.S. DOLLARS. UNDER NO CIRCUMSTANCES ARE VERIZON WIRELESS, ITS LICENSORS, AND VENDORS LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, MULTIPLE, OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST DATA, REPUTATION, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES ON ANY THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE SERVICE OR THE INABILITY TO USE THE SERVICE IN ANY WAY WHETHER FORESEEABLE OR NOT OR WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES, COSTS OR PENALTIES (DIRECT OR INDIRECT) AS A RESULT OF MIS-IDENTIFICATION, MIS-MANAGEMENT OR BLOCKING OF A CALLER OR FAILURE TO PROPERLY IDENTIFY, MANAGE OR BLOCK A CALLER.
18. **[Reserved]**
19. **Export Control.** Use of the Service may be subject to the export and import laws of the United States and other countries. Customer agrees to comply with all applicable export and import laws and regulations. By using the Service and/or by downloading the applicable Application, Customer agrees that Customer are not located in, under the control of, or a resident or national of any country, or person, on the United States Treasury Department's list of Specially Designated Nationals or the United States Commerce Department Table of Deny Orders. Customer also agrees that Customer are not located in a country that is subject to the U.S. government embargo, or that is designated by the U.S. as a terrorist supporting country and Customer are not listed on any U.S. government list of prohibited or restricted parties. Customer agrees also not to attempt to export or import any encrypted information, materials, hardware or software.
20. **Safety.** Customer must not endanger either Customer or others by using the Service while driving or engaging in any other activity that requires Customer's full attention.



State of Illinois Business Enterprise Program for Minorities, Women, and Persons with Disabilities Utilization Plan

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART I: COMMITMENT AND SIGNATURE

The undersigned Vendor submits this Utilization Plan as part of its bid or offer in accordance with the requirements of solicitation # [CMS793372P](#) and the requirements of the Business Enterprise Program (BEP). The solicitation contains a goal that 22.00 % of the value of the contract will be performed by BEP certified vendors as defined by the Department of Central Management Services (CMS). The solicitation contains a goal that 3.00 % of the value of the contract will be performed by Veteran Small Business certified vendors (VSB) as defined by the Department of Central Management Services.

The Utilization Plan consists of the following parts, each of which must be completed and returned as instructed in this Commitment. No alterations of these forms will be permitted. One set of Parts I-IV must be completed for the BEP goal and one set must be completed for the VSB goal:

Part I: Vendor Commitment (with Signature)

Part II: Subcontractor Participation Agreement(s)

Part III: Good Faith Effort (Checklist, Contact Log, and Documentation)

Part IV: Utilization Plan Terms and Conditions (These terms and conditions apply to all options below but do not need to be returned.)

The undersigned Vendor acknowledges that (1) Vendor has read, understands, and agrees to BEP policies, rules, and procedures as defined in the Terms and Conditions in Part IV of this document, and (2) Vendor hereby affirms (**select one** of the options below):

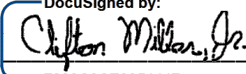
- ☐ Vendor is a BEP certified firm and plans to fully meet the goal through self-performance or Vendor is a VSB certified firm and plans to fully meet the VSB goal through self-performance. (Return this Part I Signature Page only.)
- ☒ Vendor has identified BEP and VSB certified subcontractor(s) to fully meet the established BEP and VSB goals. Only BEP certified subcontractors may be used to meet the BEP goal and only VSB certified subcontracts may be used to meet the VSB goal if Vendor intends to meet the established goal in whole or in part through the use of subcontractors. Subcontractors that are both BEP and VSB certified may only be counted towards the BEP or VSB goal. (Return this Part I Signature page and signed Part II Subcontractor Participation Agreement(s) to equal or exceed the goal.)
- ☐ Vendor cannot fully meet the goal but has made Good Faith Effort towards meeting the goal, and hereby requests a waiver or reduction of the goal to _____% based on the completed Good Faith Effort. (If requesting a waiver, return this Part I Signature Page and completed Part III Good Faith Effort. If requesting a reduction, return this Part I Signature Page, Part II signed Subcontractor Participation Agreement(s), and completed Part III Good Faith Effort.)

The undersigned Vendor understands that all subcontractors identified in this Utilization Plan and Participation Agreement(s) must be certified with the Illinois Department of Central Management Services (CMS) BEP at the time of submission of all bids/offers and shall perform commercially useful functions as defined in Part IV of this Utilization Plan. **We understand that compliance with this Utilization Plan is a mandated part of this solicitation and that this Utilization Plan will become a**

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

part of the contract, if awarded. Failure to carry out the requirements of this Utilization Plan is a material breach of the resulting contract, which may result in the termination of the contract or such other remedy as the Agency/University deems appropriate.

Vendor Name and d/b/a: Cellco Partnership dba Verizon Wireless

DocuSigned by:
Signature:  Print: Clifton Miller, Jr. Title: Dir.-Cont. Mgmt.
Email Address: charlie.chavez@verizonwireless.com Telephone: (714) 293-7854

*The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART II: PARTICIPATION AGREEMENT (Letter of Intent)

Instructions: The Prime Vendor is required to submit a separate, signed and **fully completed Participation Agreement** from each Business Enterprise Program (BEP) certified vendor or Veteran Small Business certified vendor (VSB). **Once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a mandated part of the contract, if awarded.** The Prime Vendor shall not prohibit or otherwise limit the BEP/VSB certified vendor(s) from providing subcontractor quotes to other potential bidders/offers.

Project Name: CMS793372P **Project/Solicitation Number:** CMS793372P

Name of Prime Vendor: Cellco Partnership dba Verizon Wireless
Address: One Verizon Way
City, State and Zip: Basking Ridge, NJ 07920
Telephone: (714) 293-7854 **Fax:** (240) 280-3686 **Email:** charlie.chavez@verizonwireless.com

Vendor's Contact responsible for compliance with this Participation Agreement:

Charlie Chavez

Name of BEP/VSB Certified Vendor: ARQ LLC dba ARQ
Type of Certified Vendor: ☒ BEP ☐ VSB
Address: 3002 Dow Avenue Suite 524
City, State and Zip: Tustin, CA 92780
Telephone: (562) 397-0587 **Fax:** 888-846-8294 **Email:** khinduja@arqwireless.com

BEP/VSB Vendor's Contact responsible for compliance with this Participation Agreement:

Kunal Hinduja

Type of Agreement: ☐ Services ☐ Supplies ☒ Both Services and Supplies

(a) Proposed % of Contract to be performed by the BEP/VSB Certified Vendor 15.00 %

NOTE: The Prime Vendor must indicate the percentage of the estimated contract award that will be subcontracted to the certified BEP/VSB Vendor.

(b) Anticipated start date of the Certified BEP/VSB Vendor: 10/3/2022.

(c) This participation agreement shall have a term of 10/3/2022 to 10/2/2025, with a total period of 3 years and _____ months, including renewals, change orders or extensions to the underlying contract.

(d) Description of work to be performed or goods/equipment to be provided by the BEP certified vendor. **This description must include identified Institute for Public Procurement (NIGP) Class or Class Item codes.** All Participation Agreements shall be subject to Agency/University approval. Any changes involving or affecting the identified BEP/VSB certified vendor, scope(s)

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

of work and NIGP Code(s) will not be permitted without notification to the soliciting Agency/University and BEP/VSB Compliance, in writing, and approval of the soliciting Agency/University. *(If more space is needed to fully describe BEP/VSB certified firm's proposed scope of work and/or payment schedule, attach additional sheets)*

The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

ARQ will provide the professional services and equipment related to enhanced cellular coverage in facilities owned or occupied by the State of Illinois.

NGIP 91579

THE UNDERSIGNED PARTIES FURTHER AGREE that once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a material part of the contract, and the BEP/VSB certified vendor will perform the scope of work for the percentage as indicated above. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

Cellco Partnership dba Verizon Wireless

Vendor (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 3:36 PM PDT
732009CE2851417
Name (Signature) Date

Clifton Miller, Jr.

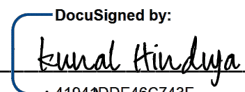
Name (Print)

Director - Contract Management

Title

ARQ LLC dba ARQ

Certified BEP/VSB (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 3:13 PM PDT
41941DDE46C743F...
Name (Signature) Date

Kunal Hinduja

Name (Print)

President

Title

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART II: PARTICIPATION AGREEMENT (Letter of Intent)

Instructions: The Prime Vendor is required to submit a separate, signed and **fully completed Participation Agreement** from each Business Enterprise Program (BEP) certified vendor or Veteran Small Business certified vendor (VSB). **Once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a mandated part of the contract, if awarded.** The Prime Vendor shall not prohibit or otherwise limit the BEP/VSB certified vendor(s) from providing subcontractor quotes to other potential bidders/offers.

Project Name: CMS793372P **Project/Solicitation Number:** CMS793372P

Name of Prime Vendor: Cellco Partnership dba Verizon Wireless

Address: One Verizon Way

City, State and Zip: Basking Ridge, NJ 07920

Telephone: (714) 293-7854 Fax: (240) 280-3686 Email: charlie.chavez@verizonwireless.c

Vendor's Contact responsible for compliance with this Participation Agreement:

Charles Chavez

Name of BEP/VSB Certified Vendor: Ficek

Type of Certified Vendor: ☒ BEP ☐ VSB

Address: 12 Gunia Drive, P.O. Box 1456

City, State and Zip: LaSalle, IL 60301

Telephone: (815) 223-2775 Fax: 815-224-5097 Email: jbias@ficekelectric.com

BEP/VSB Vendor's Contact responsible for compliance with this Participation Agreement:

Jennifer Bias

Type of Agreement: ☐ Services ☐ Supplies ☒ Both Services and Supplies

(a) Proposed % of Contract to be performed by the BEP/VSB Certified Vendor 2.00 %

NOTE: The Prime Vendor must indicate the percentage of the estimated contract award that will be subcontracted to the certified BEP/VSB Vendor.

(b) Anticipated start date of the Certified BEP/VSB Vendor: 10/3/2022.

(c) This participation agreement shall have a term of 10/3/2022 to 10/2/2025, with a total period of 3 years and 0 months, including renewals, change orders or extensions to the underlying contract.

(d) Description of work to be performed or goods/equipment to be provided by the BEP certified vendor. **This description must include identified Institute for Public Procurement (NIGP) Class or Class Item codes.** All Participation Agreements shall be subject to Agency/University approval. Any changes involving or affecting the identified BEP/VSB certified vendor, scope(s)

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

of work and NIGP Code(s) will not be permitted without notification to the soliciting Agency/University and BEP/VSB Compliance, in writing, and approval of the soliciting Agency/University. *(If more space is needed to fully describe BEP/VSB certified firm's proposed scope of work and/or payment schedule, attach additional sheets)*

The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

Ficek will provide professional services including project management, technical support, installation services and dispatch services related to various in-building solutions installed in buildings owned and/or occupied by the State of Illinois.

NIGP

28506, 28517, 28546, 28550, 28569, 28576, 28595, 34016, 55088, 65595, 68032, 83828, 83829, 83835, 83912.

THE UNDERSIGNED PARTIES FURTHER AGREE that once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a material part of the contract, and the BEP/VSB certified vendor will perform the scope of work for the percentage as indicated above. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

Cellco Partnership dba Verizon Wireless

Vendor (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 12:22 PM PDT
Name (Signature) Date

Clifton Miller, Jr.

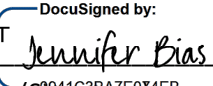
Name (Print)

Director - Contract Management

Title

Ficek

Certified BEP/VSB (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 1:36 PM PDT
Name (Signature) Date

Jennifer Bias

Name (Print)

President/CEO

Title

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART II: PARTICIPATION AGREEMENT (Letter of Intent)

Instructions: The Prime Vendor is required to submit a separate, signed and **fully completed Participation Agreement** from each Business Enterprise Program (BEP) certified vendor or Veteran Small Business certified vendor (VSB). **Once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a mandated part of the contract, if awarded.** The Prime Vendor shall not prohibit or otherwise limit the BEP/VSB certified vendor(s) from providing subcontractor quotes to other potential bidders/offers.

Project Name: CMS793372P **Project/Solicitation Number:** CMS793372P

Name of Prime Vendor: Cellco Partnership dba Verizon Wireless

Address: One Verizon Way

City, State and Zip: Basking Ridge, NJ 07920

Telephone: (714) 293-7854 Fax: (240) 280-3686 Email: charlie.chavez@verizonwireless.c

Vendor's Contact responsible for compliance with this Participation Agreement:

Charlie Chavez

Name of BEP/VSB Certified Vendor: Fidelity Print Communications

Type of Certified Vendor: ☒ BEP ☐ VSB

Address: 2829 S. 18th Avenue

City, State and Zip: Broadview, IL 60155

Telephone: (708) 343-6833 Fax: _____ Email: bernard.williams@fidelityprint.co

BEP/VSB Vendor's Contact responsible for compliance with this Participation Agreement:

Bernard Williams

Type of Agreement: ☐ Services ☐ Supplies ☒ Both Services and Supplies

(a) Proposed % of Contract to be performed by the BEP/VSB Certified Vendor 5.00 %

NOTE: The Prime Vendor must indicate the percentage of the estimated contract award that will be subcontracted to the certified BEP/VSB Vendor.

(b) Anticipated start date of the Certified BEP/VSB Vendor: 10/3/2022.

(c) This participation agreement shall have a term of 10/3/2022 to 10/2/2025, with a total period of 3 years and 0 months, including renewals, change orders or extensions to the underlying contract.

(d) Description of work to be performed or goods/equipment to be provided by the BEP certified vendor. **This description must include identified Institute for Public Procurement (NIGP) Class or Class Item codes.** All Participation Agreements shall be subject to Agency/University approval. Any changes involving or affecting the identified BEP/VSB certified vendor, scope(s)

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

of work and NIGP Code(s) will not be permitted without notification to the soliciting Agency/University and BEP/VSB Compliance, in writing, and approval of the soliciting Agency/University. *(If more space is needed to fully describe BEP/VSB certified firm's proposed scope of work and/or payment schedule, attach additional sheets)*

The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

Fidelity will provide professional printing services, and potentially digital marketing associated with, but not limited to, SoIL customer outreach and marketing, SoIL Event Support (ex. IWIN Conference), training materials, and special project print, warehousing, and shipping.

NIGP: 96603; 96607; 96625; 96631; 96635; 96637; 96650 ; 96657; 96658; 96659; 96660;
96661; 96662; 96663; 96664; 96675; 96676

THE UNDERSIGNED PARTIES FURTHER AGREE that once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a material part of the contract, and the BEP/VSB certified vendor will perform the scope of work for the percentage as indicated above. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

Cellco Partnership dba Verizon Wireless

Vendor (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 12:22 PM PDT
Name (Signature) Date

Clifton Miller, Jr.

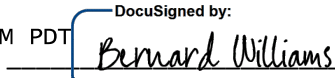
Name (Print)

Director - Contract Management

Title

Fidelity Print Communications

Certified BEP/VSB (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 5:41 PM PDT
Name (Signature) Date

Bernard Williams

Name (Print)

President & CFO

Title

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

**UTILIZATION PLAN PART III: DEMONSTRATION OF GOOD FAITH EFFORTS TO
ACHIEVE GOAL AND REQUEST FOR WAIVER**

If the BEP/VSB participation goal will not be achieved in whole or part, the Good Faith Efforts Procedures outlined in Parts III and IV of this document will be used to evaluate submitted Utilization Plans. A Vendor providing Good Faith Effort documentation and a request for waiver must complete and submit Part III of this Utilization Plan in its entirety in addition to its bid/offer. Failure to submit the Good Faith Effort Contact Log, checklist, and supporting documentation in its entirety shall render Vendor's bid or offer non-responsive and cause it to be rejected.

Below is a checklist of actions that will be used to evaluate a Vendor's Demonstration of Good Faith Efforts and Request for Waiver. **Please check the actions which you have completed.** If any of the following actions are not completed, please attach a detailed written explanation indicating why such action was not completed. If any other efforts were made to obtain BEP certified vendor participation, in addition to the items listed below, attach a detailed description of such efforts.

- ☐ Utilize the website: <https://cms.diversitycompliance.com> to identify BEP/VSB certified vendors within the respective NIGP Class or Class Item code(s) on the solicitation documents. At a minimum, email all listed vendors with project specifications sufficient to build a quote, then solicit quotes from all vendors who express an interest with follow-up emails and telephone calls. Documentation of these efforts must be submitted as evidence, including copies of all e-mails sent.
- ☐ Solicit through all reasonable and available means (e.g., attendance at a vendor conference, advertising, written notices) the interest of BEP/VSB certified vendors that have the capability to perform the work of the contract. Vendor must solicit this interest with sufficient advance time to allow the BEP/VSB certified vendors to respond to the solicitation. Vendor must determine with certainty if the BEP/VSB certified vendors are interested by taking appropriate steps to follow up initial solicitations and encourage them to submit a bid or proposal, providing them with adequate information about the plans, specifications, and requirements of the contract in a timely manner to assist them in responding promptly to the solicitation.
- ☐ Select portions of the work to be performed by BEP/VSB certified vendors to increase the likelihood that the goal will be achieved. This includes, where appropriate, unbundling contract work items into economically feasible units to facilitate BEP/VSB certified vendor participation, even when Vendor might otherwise prefer to perform these work items with its own forces.
- ☐ Make a portion of the work available to BEP/VSB certified vendors by selecting portions of the work or needed material based on the availability of BEP/VSB vendors.

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

☐ Negotiate in good faith with interested BEP/VSB certified vendors. Evidence of such negotiation must include the contacted names, mailing addresses, email addresses, and telephone numbers of BEP/VSB certified vendors that were considered; a description of the information provided regarding the plans and specifications for the work selected for subcontracting; and evidence as to why additional agreements could not be reached for BEP certified vendors to perform the work. A Vendor using good business judgment may consider many factors in negotiating with BEP/VSB certified vendors and may take a firm's price and capabilities into consideration. The fact that there may be some additional costs involved in finding and using BEP/VSB certified vendors may not, in itself, be a sufficient reason for a Vendor's failure to meet the goal, as long as such costs are reasonable. Vendors are not required to accept higher quotes from BEP/VSB certified vendors if the price difference is excessive or unreasonable.

☐ Thoroughly investigate the capabilities of BEP/VSB certified vendors and do not reject them as unqualified without documented reasons. BEP/VSB certified vendors' memberships in specific groups, organizations, associations or political/social affiliations are not legitimate causes for the rejection or non-solicitation of bids and proposals in Vendor's efforts to meet the goal.

☐ Where subcontractor capacity and/or access to capital prevents participation, make efforts to assist in obtaining available resources such as State of Illinois lending programs and the prime's lending, capital and bonding networks.

☐ Make efforts to assist interested BEP/VSB certified vendors in obtaining necessary equipment, supplies, materials, and related assistance or services.

☐ Follow best practices when conducting a Good Faith Effort. Best practices can be found on the BEP website at https://www2.illinois.gov/cms/business/sell2/bep/Pages/Business_Resources.aspx.

STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN

GOOD FAITH EFFORTS CONTACT LOG

Use this log, if you are requesting a Good Faith Effort waiver, to document **all** contacts and responses (i.e., telephone, email, fax, etc.) regarding the solicitation of BEP/VSB certified vendors for the scope of work within the specific NIGP Class Item commodity/service code(s) selected. It is not necessary to show contacts with BEP certified vendors who are identified on the Participation Agreement(s). **Keep and submit copies of all emails sent and received from prospective BEP/VSB vendors. Include a copy of the NIGP Class and Class Item commodity/service code list and/or scope of work you used to solicit prospective BEP/VSB vendors to perform.** Duplicate this Log as necessary. Do not limit your contacts to the number of spaces shown below. **The Agency/University established the BEP/VSB goal in the solicitation using NIGP Class and Class Item commodity/service code(s) representing the scope of work. All BEP/VSB certified vendors identified by these NIGP Class and Class Item commodity/service code(s) must be contacted by email and phone to satisfy the Good Faith Effort requirements.** Vendors are found in the NIGP Class and Class Item commodity/service code(s) search on the BEP/VSB Vendor Database located at <https://cms.diversitycompliance.com>.

Agency/University Supplied NIGP Class and Class Item Codes (Required):	*Other NIGP Class and Class Item Codes Utilized by Vendor (Optional):

*“Other NIGP Class and Class Item Codes Utilized by Vendor” may only be utilized to obtain a Participation Letter, **not** Good Faith Effort Documentation.

Certified BEP/VSB Vendor Name	Name of Person Contacted	Date	Contact Method	Scope of Work Solicited/ NIGP Class and Class Item Commodity/ Service Code(s)	Reason Agreement Was Not Reached



State of Illinois Business Enterprise Program for Minorities, Women, and Persons with Disabilities Utilization Plan

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART I: COMMITMENT AND SIGNATURE

The undersigned Vendor submits this Utilization Plan as part of its bid or offer in accordance with the requirements of solicitation # [CMS793372P](#) and the requirements of the Business Enterprise Program (BEP). The solicitation contains a goal that 22.00 % of the value of the contract will be performed by BEP certified vendors as defined by the Department of Central Management Services (CMS). The solicitation contains a goal that 3.00 % of the value of the contract will be performed by Veteran Small Business certified vendors (VSB) as defined by the Department of Central Management Services.

The Utilization Plan consists of the following parts, each of which must be completed and returned as instructed in this Commitment. No alterations of these forms will be permitted. One set of Parts I-IV must be completed for the BEP goal and one set must be completed for the VSB goal:

Part I: Vendor Commitment (with Signature)

Part II: Subcontractor Participation Agreement(s)

Part III: Good Faith Effort (Checklist, Contact Log, and Documentation)

Part IV: Utilization Plan Terms and Conditions (These terms and conditions apply to all options below but do not need to be returned.)

The undersigned Vendor acknowledges that (1) Vendor has read, understands, and agrees to BEP policies, rules, and procedures as defined in the Terms and Conditions in Part IV of this document, and (2) Vendor hereby affirms (**select one** of the options below):

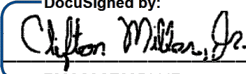
- ☐ Vendor is a BEP certified firm and plans to fully meet the goal through self-performance or Vendor is a VSB certified firm and plans to fully meet the VSB goal through self-performance. (Return this Part I Signature Page only.)
- ☒ Vendor has identified BEP and VSB certified subcontractor(s) to fully meet the established BEP and VSB goals. Only BEP certified subcontractors may be used to meet the BEP goal and only VSB certified subcontracts may be used to meet the VSB goal if Vendor intends to meet the established goal in whole or in part through the use of subcontractors. Subcontractors that are both BEP and VSB certified may only be counted towards the BEP or VSB goal. (Return this Part I Signature page and signed Part II Subcontractor Participation Agreement(s) to equal or exceed the goal.)
- ☐ Vendor cannot fully meet the goal but has made Good Faith Effort towards meeting the goal, and hereby requests a waiver or reduction of the goal to _____% based on the completed Good Faith Effort. (If requesting a waiver, return this Part I Signature Page and completed Part III Good Faith Effort. If requesting a reduction, return this Part I Signature Page, Part II signed Subcontractor Participation Agreement(s), and completed Part III Good Faith Effort.)

The undersigned Vendor understands that all subcontractors identified in this Utilization Plan and Participation Agreement(s) must be certified with the Illinois Department of Central Management Services (CMS) BEP at the time of submission of all bids/offers and shall perform commercially useful functions as defined in Part IV of this Utilization Plan. **We understand that compliance with this Utilization Plan is a mandated part of this solicitation and that this Utilization Plan will become a**

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

part of the contract, if awarded. Failure to carry out the requirements of this Utilization Plan is a material breach of the resulting contract, which may result in the termination of the contract or such other remedy as the Agency/University deems appropriate.

Vendor Name and d/b/a: Cellco Partnership dba Verizon Wireless

DocuSigned by:
Signature:  Print: Clifton Miller, Jr. Title: Dir.-Cont. Mgmt.
Email Address: charlie.chavez@verizonwireless.com Telephone: (714) 293-7854

*The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

UTILIZATION PLAN PART II: PARTICIPATION AGREEMENT (Letter of Intent)

Instructions: The Prime Vendor is required to submit a separate, signed and **fully completed Participation Agreement** from each Business Enterprise Program (BEP) certified vendor or Veteran Small Business certified vendor (VSB). **Once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a mandated part of the contract, if awarded.** The Prime Vendor shall not prohibit or otherwise limit the BEP/VSB certified vendor(s) from providing subcontractor quotes to other potential bidders/offers.

Project Name: CMS793372P **Project/Solicitation Number:** CMS793372P

Name of Prime Vendor: Cellco Partnership dba Verizon Wireless

Address: One Verizon Way

City, State and Zip: Basking Ridge, NJ 07920

Telephone: (714) 293-7854 Fax: (240) 280-3686 Email: charlie.chavez@verizonwireless.c

Vendor's Contact responsible for compliance with this Participation Agreement:

Charlie Chavez

Name of BEP/VSB Certified Vendor: PC Net Services

Type of Certified Vendor: ☐ BEP ☒ VSB

Address: 8 Crestview Drive

City, State and Zip: Oswego, IL 60543

Telephone: (815) 545-4439 Fax: _____ Email: k.pyles@comcast.net

BEP/VSB Vendor's Contact responsible for compliance with this Participation Agreement:

Kelly Pyles

Type of Agreement: ☐ Services ☐ Supplies ☒ Both Services and Supplies

(a) Proposed % of Contract to be performed by the BEP/VSB Certified Vendor 3.00 %

NOTE: The Prime Vendor must indicate the percentage of the estimated contract award that will be subcontracted to the certified BEP/VSB Vendor.

(b) Anticipated start date of the Certified BEP/VSB Vendor: 10/3/2022.

(c) This participation agreement shall have a term of 10/3/2022 to 10/2/2025, with a total period of 3 years and _____ months, including renewals, change orders or extensions to the underlying contract.

(d) Description of work to be performed or goods/equipment to be provided by the BEP certified vendor. **This description must include identified Institute for Public Procurement (NIGP) Class or Class Item codes.** All Participation Agreements shall be subject to Agency/University approval. Any changes involving or affecting the identified BEP/VSB certified vendor, scope(s)

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

of work and NIGP Code(s) will not be permitted without notification to the soliciting Agency/University and BEP/VSB Compliance, in writing, and approval of the soliciting Agency/University. *(If more space is needed to fully describe BEP/VSB certified firm's proposed scope of work and/or payment schedule, attach additional sheets)*

The value of the Contract for purposes of the Business Enterprise Program (BEP) and Veteran Small Business (VSB) certified vendor goals means Dollars Subject to the Goal (amount remaining after exemptions are subtracted), which the State, including the Department of Innovation and Technology (DoIT), the BEP Council, and the Council on Equity and Inclusion, determined is eight percent (8%) of the total DoIT purchases during the Second Renewal, with remaining amounts being exempt from the Dollars Subject to the Goal. At the time of the Second Renewal, the estimated Dollars Subject to the Goal is three million two hundred thousand Dollars (\$3,200,000), which is eight percent (8%) of the total estimated DoIT purchases (\$40M) during the Second Renewal. The total required BEP and VSB spend during the Second Renewal is accordingly estimated at \$704,000 (22% of Dollars Subject to the Goal) and \$96,000 (3% of Dollars Subject to the Goal) respectively.

PC Net will provide the professional services and equipment related to the installation of Network Extenders, signal boosters, and similar equipment in facilities owned and/or occupied by the State of Illinois.

NIGP

83833 - Communications: Networking, Linking, Fiber Modems, Power Over Ethernet, Wireless;

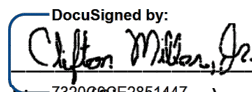
91871 - IT Consulting, (Not Otherwise Classified); 91895 - Telecommunications Consulting;

92040 - Programming Services, Computer, Including Mobile Device Applications

THE UNDERSIGNED PARTIES FURTHER AGREE that once signed and submitted with the bid/offer, this Participation Agreement, along with the other Parts of this Utilization Plan, will become a material part of the contract, and the BEP/VSB certified vendor will perform the scope of work for the percentage as indicated above. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

Cellco Partnership dba Verizon Wireless

Vendor (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 12:22 PM PDT
Name (Signature) Date

Clifton Miller, Jr.

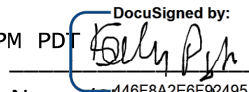
Name (Print)

Director - Contract Management

Title

PC Net Services

Certified BEP/VSB (Company Name and d/b/a):

DocuSigned by:
 9/21/2022 | 2:30 PM PDT
Name (Signature) Date

Kelly Pyles

Name (Print)

President

Title

**STATE OF ILLINOIS BUSINESS ENTERPRISE PROGRAM
UTILIZATION PLAN**

**UTILIZATION PLAN PART III: DEMONSTRATION OF GOOD FAITH EFFORTS TO
ACHIEVE GOAL AND REQUEST FOR WAIVER**

If the BEP/VSB participation goal will not be achieved in whole or part, the Good Faith Efforts Procedures outlined in Parts III and IV of this document will be used to evaluate submitted Utilization Plans. A Vendor providing Good Faith Effort documentation and a request for waiver must complete and submit Part III of this Utilization Plan in its entirety in addition to its bid/offer. Failure to submit the Good Faith Effort Contact Log, checklist, and supporting documentation in its entirety shall render Vendor's bid or offer non-responsive and cause it to be rejected.

Below is a checklist of actions that will be used to evaluate a Vendor's Demonstration of Good Faith Efforts and Request for Waiver. **Please check the actions which you have completed.** If any of the following actions are not completed, please attach a detailed written explanation indicating why such action was not completed. If any other efforts were made to obtain BEP certified vendor participation, in addition to the items listed below, attach a detailed description of such efforts.

- ☐ Utilize the website: <https://cms.diversitycompliance.com> to identify BEP/VSB certified vendors within the respective NIGP Class or Class Item code(s) on the solicitation documents. At a minimum, email all listed vendors with project specifications sufficient to build a quote, then solicit quotes from all vendors who express an interest with follow-up emails and telephone calls. Documentation of these efforts must be submitted as evidence, including copies of all e-mails sent.
- ☐ Solicit through all reasonable and available means (e.g., attendance at a vendor conference, advertising, written notices) the interest of BEP/VSB certified vendors that have the capability to perform the work of the contract. Vendor must solicit this interest with sufficient advance time to allow the BEP/VSB certified vendors to respond to the solicitation. Vendor must determine with certainty if the BEP/VSB certified vendors are interested by taking appropriate steps to follow up initial solicitations and encourage them to submit a bid or proposal, providing them with adequate information about the plans, specifications, and requirements of the contract in a timely manner to assist them in responding promptly to the solicitation.
- ☐ Select portions of the work to be performed by BEP/VSB certified vendors to increase the likelihood that the goal will be achieved. This includes, where appropriate, unbundling contract work items into economically feasible units to facilitate BEP/VSB certified vendor participation, even when Vendor might otherwise prefer to perform these work items with its own forces.
- ☐ Make a portion of the work available to BEP/VSB certified vendors by selecting portions of the work or needed material based on the availability of BEP/VSB vendors.

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☐ Negotiate in good faith with interested BEP/VSB certified vendors. Evidence of such negotiation must include the contacted names, mailing addresses, email addresses, and telephone numbers of BEP/VSB certified vendors that were considered; a description of the information provided regarding the plans and specifications for the work selected for subcontracting; and evidence as to why additional agreements could not be reached for BEP certified vendors to perform the work. A Vendor using good business judgment may consider many factors in negotiating with BEP/VSB certified vendors and may take a firm's price and capabilities into consideration. The fact that there may be some additional costs involved in finding and using BEP/VSB certified vendors may not, in itself, be a sufficient reason for a Vendor's failure to meet the goal, as long as such costs are reasonable. Vendors are not required to accept higher quotes from BEP/VSB certified vendors if the price difference is excessive or unreasonable.

☐ Thoroughly investigate the capabilities of BEP/VSB certified vendors and do not reject them as unqualified without documented reasons. BEP/VSB certified vendors' memberships in specific groups, organizations, associations or political/social affiliations are not legitimate causes for the rejection or non-solicitation of bids and proposals in Vendor's efforts to meet the goal.

☐ Where subcontractor capacity and/or access to capital prevents participation, make efforts to assist in obtaining available resources such as State of Illinois lending programs and the prime's lending, capital and bonding networks.

☐ Make efforts to assist interested BEP/VSB certified vendors in obtaining necessary equipment, supplies, materials, and related assistance or services.

☐ Follow best practices when conducting a Good Faith Effort. Best practices can be found on the BEP website at https://www2.illinois.gov/cms/business/sell2/bep/Pages/Business_Resources.aspx.

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UTILIZATION PLAN

GOOD FAITH EFFORTS CONTACT LOG

Use this log, if you are requesting a Good Faith Effort waiver, to document **all** contacts and responses (i.e., telephone, email, fax, etc.) regarding the solicitation of BEP/VSB certified vendors for the scope of work within the specific NIGP Class Item commodity/service code(s) selected. It is not necessary to show contacts with BEP certified vendors who are identified on the Participation Agreement(s). **Keep and submit copies of all emails sent and received from prospective BEP/VSB vendors. Include a copy of the NIGP Class and Class Item commodity/service code list and/or scope of work you used to solicit prospective BEP/VSB vendors to perform.** Duplicate this Log as necessary. Do not limit your contacts to the number of spaces shown below. **The Agency/University established the BEP/VSB goal in the solicitation using NIGP Class and Class Item commodity/service code(s) representing the scope of work. All BEP/VSB certified vendors identified by these NIGP Class and Class Item commodity/service code(s) must be contacted by email and phone to satisfy the Good Faith Effort requirements.** Vendors are found in the NIGP Class and Class Item commodity/service code(s) search on the BEP/VSB Vendor Database located at <https://cms.diversitycompliance.com>.

Agency/University Supplied NIGP Class and Class Item Codes (Required):	*Other NIGP Class and Class Item Codes Utilized by Vendor (Optional):

*“Other NIGP Class and Class Item Codes Utilized by Vendor” may only be utilized to obtain a Participation Letter, **not** Good Faith Effort Documentation.

Certified BEP/VSB Vendor Name	Name of Person Contacted	Date	Contact Method	Scope of Work Solicited/ NIGP Class and Class Item Commodity/ Service Code(s)	Reason Agreement Was Not Reached