

Jamil Morales

Skills

Twenty plus years in customer service, both face to face and over phone. Ten years of supervisor experience. Twenty years of cash handling experience.

Experience

October 2013 - February 2023

Harrahs AK Chin Casino, Maricopa, AZ. - Shift Supervisor

- Shift supervisor for 15 employees daily.
- Running the swing shift for my department during the busiest time slot for 10 years.
- Hire/ Terminate employees , corrective action documentations and training.

January 2022- Present

Majestic Tempe 7, Tempe, AZ. - Kitchen Manager

- All Manager duties schedule, coach, train and open close theater.
- Working with team to make sure all policy and procedures/ health guidelines are executed.

February 2017- December 2022

Fast Market Gas Station, Various locations - customer service

- Front line employee, handling all customer disputes and daily task.
- Operate and maintain 17 gas pumps and clean.
- Cashier lotto/register, balancing and doing daily deposits.

Education

December 2000 - June 2021

Quartermaster school, Ft. Lee VA - U.S. Army reserves

92A Automated Logistics Specialist

Awards

Certificate of over 100 hours within a year for community involvement with mentor program Arizona for Children foster care program.