



# ERICA M. PACKER

## PROFILE

Experienced operations liaison with a passion for connecting people with information to further their goals. Motivated at the intersection of data, community and process. Ability to cultivate meaningful connections while navigating changing priorities.

## SKILLS

- Attention to Detail
- Thorough Research & Analysis
- Pattern Recognition
- Logistics & Planning
- Communication
- Leadership & Advocacy
- Training & Facilitation
- Program Development
- Project Management
- Public Speaking

## SPECIAL INTERESTS

- Disability & Mental Health
- Suicide Prevention
- Youth, Teens & Seniors
- Food Insecurity
- Community Interdependence
- Self Determination
- Small Business Development

## EDUCATION

Illinois State University  
B.S. Entrepreneurship & Small Business Management

## CONTACT



## COMMUNITY EXPERIENCE

Aurora Mutual Aid	2024 - PRESENT
Alive Teen Center Aurora	2025 - PRESENT
Aurora Farmer's Market and City Events Vendor	2021-2023
Aurora Mobile Market Food Distributions	2021-2023
Aurora Homeowner Ward 8	2005-2018
Aurora Interfaith Food Pantry Distribution	2008-2010



## PROFESSIONAL EXPERIENCE

**Northern Illinois Food Bank** 2021-2023

Mobile Market

- Coordinate, schedule, manage and order 40-60 customized mobile market distributions per month.
- Facilitate weekly drive-thru mobile market distributions throughout DuPage, Kane, Will, Kendall, DeKalb, Stephenson, McHenry, Lake, Kankakee counties.
- Develop and maintain strong relationships with partners and agencies to provide culturally inclusive food at mobile markets.

**Cedarstone** 2018-2021

Donor Services

- Manage six clients, including the firm's most complex client, with annual donations ranging from \$500,000 to \$5 million per year.
- Process donations and donor communications, ensuring efficient allocation and processing while optimizing CRM data.

**NoStigmas** 2017-2019

Program Manager (Program Coordinator)

- Evaluate program activity and work in collaboration with the community coordinator to grow Ally Member engagement.
- Build partnerships with agencies and allies to support initiatives and grow programming.
- Lead workshops, outreach and community engagement events.

**7-Eleven** 2003-2008

Retail Information Systems Manager (Field Consultant)

- Collaborate with division leadership, field consultants, corporate managers, franchise owners and store staff to implement initiatives and strategies.
- Review data to identify trends, customer patterns and develop plans.
- Monitor division-wide implementation, troubleshoot & escalate as needed.



## SPECIAL INTEREST EXPERIENCE

Mutual Aid (Community Fridge, Jail Support, HESED, Charity Blooms, Destiny Rescue Thailand, Chicago Alliance Against Sexual Exploitation, Medical Trip Haiti)

Entrepreneurship Club President (Conference & Entrepreneurship Day)

Alternative Spring Break Site Facilitator (Youth, Homelessness, Seniors)

Upward Bound Participant (Low income pre-college program)