Connect - Bigbelly's System as a Service Subscription Includes

Bigbelly Hardware

Customized fleet of High Capacity compacting stations, Standard Capacity non-compacting stations, and Bigbelly station accessories.

System Software

Unlimited CLEAN software licenses for both desktop and mobile devices for waste operation management, monitoring, and reporting.

Logistics & Installation

Bigbelly's trained personnel and service providers coordinate logistics, install and provision your stations, and verify system operation.

Training Assistance

Bigbelly provides training documentation & videos; assistance by Bigbelly Customer Support is available

Active Fleet Monitoring

Bigbelly's technical support team actively monitors your system and initiates and coordinates any needed maintenance or repairs with your staff.

Annual Cleaning & PM

Bigbelly performs comprehensive station cleaning, multi-point station inspection, and preventative maintenance - annually.

Connect Standard Limited Warranty ☑

To keep your Bigbelly fleet functioning under normal use conditions, you're protected by **Bigbelly's Limited Warranty for Connect™ Services Customers located in the US and Canada** throughout the Term of the Connect Services.

☑ **What's Covered:** *Functional components that fail under normal use*

- ✓ Compactor components, interior bin, door lock & key, hopper, handle and foot pedal
- ✓ Electronics, battery, solar panel
- ✓ Mouse, rat, squirrel ingress damage
- ✓ Rainwater ingress damage

❌ **What is Not Covered:** *Damage from misuse, external or environmental factors*

- External trauma such as vehicle strikes, vandalism, graffiti and mishandling
- Fire, flooding and storm damage
- External animal damage
- Dents, scratches, fading or crazing of external metal and plastic components
- Wraps, liner bags, hopper liners, and odor masks

The customer shall first attempt to respond to routine maintenance & repair issues.
Consult Bigbelly's Limited Warranty for details, inclusions, exclusions, and other terms and conditions.