



2633 Camino Ramon, Suite 500
San Ramon, CA 94583

Proposed by: Becky O'Brien
Contact Phone: (925) 359-3334
Contact Email: robrien@accela.com
Quote ID: Q-14561
Valid Through: 11/29/2019
Currency: USD

RENEWAL ORDER FORM

Address Information

Bill To:

City of Aurora
44 E Downer PL
Aurora, Illinois, 60507
United States

Ship To:

City of Aurora
44 E Downer PL
Aurora, Illinois, 60507
United States

Billing Contact: Sylvia Salinas
Billing Phone: (630) 256-3460
Billing Email Address: ssalinas@aurora-il.org

Services


Services	Start Date	End Date	Term (Mths)	Unit Price	Quantity	Total Price
Accela CRM Tier 3 Unit (1 unit=25,000 Population)	12/29/2019	12/28/2020	12	\$3,539.15	3.00	\$10,617.45
Accela CRM Tier 3 Base - 100K - 250K population	12/29/2019	12/28/2020	12	\$24,774.04	1.00	\$24,774.04
					Total	\$35,391.49

Terms / Information

General Information	
Governing Agreement(s)	This Order Form is governed by the applicable terms found at: https://accela.box.com/v/AccelaTerms .

Order Terms	
Order Start Date	<p>Unless otherwise specified in the Special Order Terms:</p> <ul style="list-style-type: none"> • Software Licenses & Subscriptions start on the date of delivery by Accela; • Hosting and Support start on Accela’s delivery of the software hosted and/or supported;
Order Duration	<p>Unless otherwise specified in the Special Order Terms:</p> <ul style="list-style-type: none"> • Subscriptions continue from the Order Start Date through the number of months listed in this Order Form (or if not listed, twelve (12) months). Thereafter Subscriptions automatically renew annually as calculated from Order Start Date of Customer’s first Subscription purchase. • Any Software Licenses or Hardware are one-time, non-refundable purchases. • Hosting and Support continue from the Order Start Date through the number of months listed in this Order Form (or if not listed, twelve (12) months). • Professional Services continue for the duration as outlined in the applicable Statement of Work, Exhibit or the Governing Agreement, as applicable.
Special Order Terms	<p>This Order Form replaces all previous order forms for the terms listed above and will govern the Software, Maintenance, and/or Services items listed on Page 2 of this Order Form.</p> <ul style="list-style-type: none"> • In the event of an inconsistency between this Order Form, any governing agreement, purchase order, or invoice, the Order Form shall govern as it pertains to this transaction. • For Software Licenses, Accela may terminate this Order Form in the event the Software is phased out across Accela’s customer base. In such event, Accela will provide Customer sufficient advance notice and the parties will mutually agree to a migration plan for converting Customer to another Accela generally-available offering with comparable functionality.

Payment Terms	
Currency	USD
Invoice Date	Unless otherwise stated in the Special Payment Terms, Invoice for the Grand Total \$ above will be issued on the Order Start Date.
Payment Due Date	Unless otherwise stated in the Special Payment Terms or the Governing Agreement(s), all payments are due on the Invoice Date and payable net 30 days .
Special Payment Terms	None unless otherwise specified in this section.
Purchase Order	<p>If Customer requires PO number on invoices, it must be provided to the right and Customer must provide a copy of the PO prior to invoice issuance. If no PO number provided prior to invoice issuance date, invoices issued on this Order Form will be valid without a PO reference.</p> <p style="text-align: right;">PO#</p>

Accela	Customer
By:  <small>E80D6BC95D52449...</small> _____ <i>(Signature)</i>	By: _____ <i>(Signature)</i>
_____ Mitch Knight _____ <i>(Print Name)</i>	_____ _____ _____ <i>(Print Name)</i>
Its: VP of Sales _____ <i>(Title)</i>	Its: _____ _____ <i>(Title)</i>
Dated: 11/1/2019 _____ <i>(Month, Day, Year)</i>	Dated: _____ _____ <i>(Month, Day, Year)</i>