



**INMATE TELEPHONE SYSTEM**  
**City of Aurora Police Department Jail**  
**RFP No. 21-75**

**City of Aurora**  
**Purchasing Division**  
**44 East Downer Place**  
**Aurora, IL 60507**

**Due Date and Time:**  
**Friday, November 12, 2021, at 4:00 P.M.**



**PRICE PROPOSAL**



**INMATE  
KIOSKS**



**REMOTE  
VISITATION**



**INMATE  
MESSAGING**



**INMATE  
PHONE CALLS**

**NCIC.com | 800-943-2189**

**William L. Pope**

**President**

**Bill.Pope@ncic.com**



**CITY OF AURORA  
PROPOSAL FORM  
21-75  
INMATE TELEPHONE SYSTEM  
AT THE CITY OF AURORA POLICE DEPARTMENT JAIL**

The undersigned, having become familiar with the local conditions affecting the cost of the work, and with the contract documents, including the Request for Proposal, Proposal Certification, Tax Certification, Instructions to Proposers, Specifications for Proposal, and the Contract, hereby proposes to perform the work and to provide and furnish all labor, materials, necessary tools, expendable equipment, and all services necessary to perform and complete in a workmanlike manner all of the work required for installation and service of an Inmate Telephone System at the City of Aurora Police Department Jail located at 1200 E. Indian Trail, Aurora, Illinois owned by the City of Aurora, for the sum set forth in the following bidding schedule:

**TOTAL COMMISSION RATE      \$ 50% of Gross Call Revenue**

It is further understood and agreed by the undersigned that if awarded a contract on the basis of this proposal, if changing of phone systems is required work will be started within 1 calendar days of the Notice to Proceed and will be completed within 60 days after the date of such notice.

No additional charges over base bid price will be accepted without written approval of the Purchasing Director.

Do not add state, federal or local taxes. Municipalities are exempt. Exemption Certification Permit No. Illinois E9996-0842-07.

When required by State Law, please be advised that all bids must comply with the Illinois Prevailing Wage Act and the Prevailing Rate of Hourly Wages in the City of Aurora where the work is to be performed is to be paid to all persons on the project.

The City of Aurora reserves the right to reject any or all Proposals, or parts thereof, and to waive any technicality, informality or irregularity in the Bids received, and to disregard all nonconforming or conditional Bids or counter-proposals and to hold the best Bids for ninety (90) days from the opening date set forth above. The City further reserves the right to award the Bid to the lowest responsible Bidder whose offer best responds in quality, fitness and capacity to the requirements of the proposed Work or usage and therefore is in the best interest of the City.

***PROPOSAL SUBMITTED BY***

**COMPANY** NCIC Inmate Communications

**ADDRESS** 607 East Whaley Street

**CITY, STATE, ZIP** Longview, TX 75601

**PREPARER'S NAME** William L. Pope, President

Please Type

**CONTRACT PERSON** William L. Pope, President

Please Type

**AUTHORIZED SIGNATURE**

William L. Pope

President  
Title

**PHONE #** (903) 757-4455 **FAX #** (903) 757-4899 **DATE** November 10, 2021

“AFFIDAVIT: I (We) hereby certify and affirm that my (our) proposal was prepared independently on this work, that it contains no fees or amounts other than for the legitimate execution of the work as specified, and that it includes no understandings or agreements in restraint of trade.”

(If an Individual)

Signature of Bidder \_\_\_\_\_ (SEAL)

Business Address \_\_\_\_\_  
\_\_\_\_\_

(If a Co-partnership)

Firm name \_\_\_\_\_ (SEAL)

Signed by \_\_\_\_\_ (SEAL)

Business Address \_\_\_\_\_  
\_\_\_\_\_

Insert Names \_\_\_\_\_ and Addresses \_\_\_\_\_ of \_\_\_\_\_ all  
Members \_\_\_\_\_ of the Firm \_\_\_\_\_

(If a Corporation)

Corporate Name NCIC Communications International Corp, dba NCIC Inmate Communications

Signed by William Pope, President

Business Address 607 East Whaley, Longview, TX 75601  
\_\_\_\_\_



Insert (President) William L. Pope

CORPORATE SEAL Names of (Secretary) William L. Pope

Officers (Treasurer) Jay D. Walters

ATTEST:

William Pope  
Secretary

(Note: Bidders should not add any conditions or qualifying statements to this bid for the bid may be declared irregular as being not responsive to the advertisement for bids.)

### PROPOSED CALLING RATES, FEES and COMPENSATION

CALL TYPE	PREPAID COLLECT		CARDLESS DEBIT / DEBIT CARDS	
	CONNECTION FEE	PER MINUTE	CONNECTION FEE	PER MINUTE
ALL CALLS WITHIN THE UNITED STATES:	\$0.00	\$0.16	\$0.00	\$0.16
MEXICO & CANADA:	\$0.00	\$0.25	\$0.00	\$0.25
CUBA:	\$0.00	\$0.99	\$0.00	\$0.99
ALL OTHER INTERNATIONAL:	\$0.00	\$0.35	\$0.00	\$0.35
COMMISSION AMOUNT:	50% of TRUE Gross Call Revenue (Including Interstate Call Traffic)			
<u>INMATE COMMUNICATION SYSTEM - FEES</u>				
<u>CHARGE/FEE NAME</u>			<u>AMOUNT</u>	
LIVE OPERATOR TRANSACTION FEE:			\$5.95	
AUTOMATED OPERATOR TRANSACTION FEE:			\$3.00	
WEB TRANSACTION FEE:			\$3.00	

\*Proposed calling rates do not include applicable pass-through government taxes.

NCIC Inmate Communications expects to generate considerably more calling revenue than the current Provider, based on the much lower, per-minute calling rates being proposed. Under the current rate structure, inmates (and their friends and families) are subject to an exorbitant 'First Minute' rate followed by additional per-minute rates which are excessive. By lowering the calling rates to only \$0.16/Minute (for *all* minutes of the call), overall call volume will increase as the users of the system realize that they're receiving much better "value for money." Additionally, NCIC is not proposing any of the exorbitantly priced "Single Payment" calls which are often peddled by other Providers in our industry, which only serve to confuse consumers and erode the commissionable calling revenue for the Agency.