

## HENRY THOMPSON

### PROFESSIONAL SUMMARY

Accomplished operations and facilities management leader with extensive experience in government, healthcare, and manufacturing environments. Adept at overseeing large-scale projects, managing multi-disciplinary teams, and optimizing operational processes. Known for driving efficiency, ensuring safety compliance, and maintaining cost-effective strategies while delivering exceptional customer service. Strong communicator, with a proven track record of achieving organizational goals and fostering positive working relationships across diverse groups. Highly adaptable, resourceful, and committed to excellence in every project.

### CORE COMPETENCIES

- Government & Healthcare Operations Management
- Facilities & Building Management
- Budgeting & Financial Oversight
- Project Management & Capital Planning
- Safety & Compliance (Joint Commission, OSHA)
- Team Leadership & Staff Development
- Process Optimization & Resource Allocation
- CMS (Computerized Maintenance Management Systems) Administration
- Client Relationship Management & Customer Satisfaction
- Union Workforce Management
- Technical Proficiency: Maximo, CMMS, Kronos, Axiom, New World, MS Office Suite

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### PROFESSIONAL EXPERIENCE

#### **Director of Facilities, Safety, and Biomedical Engineering**

*La Rabida Children's Hospital* | June 2024 – Present

- Directed the Facilities Operations Department, including budget development, staffing, and training for all facility-related functions.
- Served as the Hospital Safety Officer and chaired the Emergency Operations and Emergency Preparedness committees, ensuring compliance with regulatory standards and operational safety.
- Managed all capital projects, overseeing budgeting, timelines, and execution of facility improvements.
- Played a key role in ensuring the hospital's successful Joint Commission accreditation in 2021 through proactive involvement in the survey preparation and process.
- Managed Biomedical Engineering operations, maintaining essential equipment and ensuring a safe and functional clinical environment.
- Led in a unionized environment, balancing staff relations with operational goals and performance.

### **Chief Operations Officer - Building Management**

*Kane County Government* | August 2022 – June 2024

- Lead the management of a multi-million-dollar budget, overseeing operations of the county's facilities, including five million dollars in operational expenses and ten million dollars in annual capital projects.
- Develop and manage the county's five-year capital plan, ensuring timely and cost-effective completion of projects.
- Administer the CMS program, streamlining work orders and preventive maintenance for all county facilities.
- Chair the Kane County Master Plan Committee, contributing to long-term infrastructure strategy and planning.
- Supervise a team of over 40 professionals, including directors, managers, and operational staff, ensuring high levels of performance, efficiency, and morale.

### **Director of Facilities, Safety, and Biomedical Engineering**

*La Rabida Children's Hospital* | May 2019 – August 2022

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### **Building Manager/Lead Engineer**

*University of Chicago Hospitals* | August 2006 – May 2019

- Managed operations for six million square feet of hospital, lab, and office space, ensuring facilities met safety, operational, and regulatory standards.
- Supervised a team of 25 union tradesmen, coordinating daily maintenance and repair tasks for hospital buildings.
- Utilized Maximo and CMMS to generate work orders, track assets, and ensure preventative maintenance schedules were met.
- Monitored and documented life safety systems, ensuring compliance with hospital accreditation and safety standards.
- Managed time and attendance for staff using Kronos, ensuring accurate tracking and adherence to schedules.