

Layne Christensen Company
(a Granite Construction Company)
Professional Services Agreement

Benefits

Service:

1. 5% discount on published labor rates.
2. 10% discount for specialized well maintenance/repair services.
3. Provide a service technician at NO charge to help troubleshoot well problems.
4. Factory certified as the sole, authorized service provider of Flowserve/Byron-Jackson well pump equipment in Illinois.
5. Provide priority emergency repair utilizing equipment from Layne's Wisconsin, Missouri, and Indiana offices as needed.

Experience/Reliability:

1. Layne maintains an extensive database and records of client information.
2. Three Illinois licensed professional engineers on the Layne – Aurora staff that promote professionalism, expertise, and integrity.
3. Personalized service through an experienced account manager.
4. Layne employs forty operating engineers (Local 150) that average fifteen years of water well supply field service.
5. The Aurora office is a division of the international corporation, Layne Christensen Company (a Granite Construction Company).
6. All labor, workmanship, new Flowserve/Byron-Jackson equipment and new materials are provided with a one year guarantee or warranty.
7. Comprehensive corporate and local safety program.

Community:

1. As a business located in Aurora since 1950, Layne and its employees contribute tax dollars to the City of Aurora.
2. Primary Illinois service and technical support center located at 721 W. Illinois Ave, Aurora, IL.
3. Layne has a long and successful history providing water well supply services to the City of Aurora, dating to the 1930's. Services have included well construction, well rehabilitation, pump repair, testing, and troubleshooting.

Initial Professional Services Agreement, per City Resolution #R12-290, expired in 2017.

An extension was approved in April 2017 and will expire on April 14, 2020.