# PEDRO M. GONZALES

• Aurora, IL 60506 •

## TARGET: CITY OF AURORA PLANNING COMMISSION

Active Aurora resident, experienced board member, and savvy business executive with a history of success in financial and industrial fields. Varied experience provides valuable perspective to boards, cultivating a sense of partnership while setting vision, focus, and strategies that produce the best possible results.

#### PROFESSIONAL EXPERIENCE

### **Sphere Laser**

Vice President of Operation and Sales

01/2018 - Current

- Develops new distribution channels, representing industrial laser technology machines and parts
- Directs all domestic and international shipping and receiving
- Leads customer relations and product training
- Communicates globally with business partners

#### LeaderOne Financial

Branch Manager

02/2016 - 01/2018

- Met with customers to determine specific financial needs and set goals
- Maintained an active knowledge base of organization's loan products and qualification matrices
- Determined potential borrower risk based on guidelines per HUD, Fannie & Freddie Mac, and other business factors
- Developed and fostered Aurora-area business relationships with realtors, accountants, builders, and local banks
- Worked with local non-for profit agencies conducting new homebuyer seminars and down payment assistance programs

# Fifth Third Bank Charter One J.P. Morgan Chase

Branch Manager (AVP)

7/2003 - 02/2016

- · Met and exceeded sales goals and in all categories (checking accounts, deposit growth, loans, investments, and business banking)
- Coached banking process to personal bankers and teller team
- Drove customer service standards
- Established and maintained a high level of communication with business partners (investment, payroll, merchant services, and business)
- Participated in community outreach programs that focused on the Community Reinvestment Act

#### COMMUNITY INVOLVEMENT

- Serves as the Vice President of Operations for the Aurora Regional Hispanic Chamber of Commerce
- Active member of St. Mark's Lutheran Church
- Participates annually in the Habitat for Humanity Project
- Volunteers for the annual World Language Fair and Career Fair at West Aurora High School

### **EDUCATION**

**Bachelor of Arts in Marketing** Minor in Spanish

North Central College, Naperville, IL

June 1997