

TABLE OF CONTENTS – Pricing Catalog

STATE OF ILLINOIS GOVERNMENT		
Section Name	Plan/Contents	Page
Qualifications & Discounts		
	Monthly Access Fee Discount	2
Verizon Wireless Voice and Data Plans		
	State of Illinois Regional Flat Rate	3
	State of Illinois Nationwide Flat Rate	3
	State of Illinois Custom Push to Talk Calling Plan	3
	State of Illinois Custom Regional Calling Plans	4
	State of Illinois Custom Voice Only Calling Plans	5
	State of Illinois Custom Voice and Data Calling Plans	6
	State of Illinois Blackberry/PDA Calling Plan	7
	State of Illinois Global Blackberry/PDA Calling Plan	7
	Government and Personal Email – Smartphones/Blackberry	8
	Personal Email and Web - Blackberry	8
	State of Illinois Global Custom Voice and Data Calling Plans	9
	State of Illinois Custom Mobile Broadband Data Plan and Features	10
	State of Illinois Nationwide for Government Calling Plans	11
	Unlimited Nationwide Calling Plans	11
	Nationwide Small Business SharePlans	12
	State of Illinois Nationwide Email for Government Calling Plans	12
	State of Illinois Nationwide GlobalEmail for Government Calling Plans	13
	Global Email Data Plan and Features	13
	Global Data Optional Features	14
	Verizon Wireless Fleet Administrator	15
Calling Plan Optional Features & Terms and Conditions		
	Verizon Wireless Voice and Data Calling Plan Terms and Conditions	16
	Calling Plan Optional Features	17
	Wireless Priority Service (WPS) Access	19
	Wireless Phone Insurance Packages	21
Machine to Machine Plans		
	Custom 3G/4G Machine to Machine Plans	22
	3G/4G Machine to Machine Mobile Broadband Plans	22
	Custom 5GB Machine to Machine 3G/4G Mobile Broadband Plan	23
	Custom 4G Mobile Broadband Machine-to-Machine (M2M) Megabyte SharePlan	23
Maps		
	Verizon Wireless Coverage Maps	25

Verizon Wireless' Pricing Offer

The pricing contained herein is based on the State of Illinois fulfilling its Wireless Service needs within the State of Illinois through Verizon Wireless as the Primary Vendor where Verizon Wireless meets the needs of the State.

State of Illinois' Subscribers must activate service via the Verizon Wireless Extranet or through the Verizon Wireless Government Sales Channel to qualify for the proposed rates.

This pricing is offered on condition of the State's intent to procure the estimated number of lines stated in Section 4.3.1 of the Statewide Wireless Services Master RFP #08-33559-1, including lines activated by the State's JPP subscribers. All State of Illinois properly enrolled and coded Government Subscriber ("Qualifying Subscriber") voice and/or VZAccess lines throughout all of Verizon Wireless' licensed Areas will contribute to the total count of lines activated under this Agreement.

Monthly Access Fee Discount Schedule

Government Subscribers are eligible for monthly access fee discounts on select business calling plans as indicated on such calling plan exhibits included herein. In addition, Government Subscribers qualify for monthly access fee discounts on eligible consumer voice and NationalAccess/Mobile Broadband calling plans throughout Verizon Wireless' Areas with monthly access fees of \$34.99 and higher. Future Verizon Wireless consumer voice and NationalAccess/Mobile Broadband calling plans with monthly access fees of \$34.99 and higher may also qualify to receive the monthly access fee discount. State of Illinois acknowledges that the access fee discount may not be applied to any Subscriber's line having less than a full month's access fee charge in any given month in certain markets due to billing system limitations. Please see the discount schedule below for the Qualifying Subscriber discount percentages:

State of Illinois, University, and Joint Purchasing Program Government Subscriber Monthly Access Fee Discount*

21%

Note: The discounts above apply to both select promotional and non-promotional voice and NationalAccess/Mobile Broadband calling plans as applicable and are based on the Qualifying Subscriber line attainment, subject to any limitations as indicated elsewhere in this Agreement and any Exhibits. *Qualifying data features \$24.99 or higher will also receive a discount of 21% off the monthly access for the data feature for Government Subscribers. Verizon Wireless has applied a 25% discount on State of Illinois Custom Voice and Date Bundle Plans for Government Subscribers. Please see the included herein for details.
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Equipment Pricing: Handset equipment pricing is based on a 50% discount off of the Manufacturer's Suggested Retail Price or the Verizon Wireless National Equipment Pricing Matrix at the 10,000 attainment line tier whichever is lower. The State of Illinois may take advantage of standard lower priced Verizon Wireless equipment offered by Verizon Wireless retail locations, which may become generally available for government customers during the term of this Agreement. State JPP subscribers and State universities will be offered equipment at Verizon Wireless' 10,000 tier matrix pricing.

Unless otherwise stated in Exhibit 3 (Verizon Wireless - State of Illinois - Current Accessory Price List), accessories are discounted at 25% off retail price. See your Account Management team for details.

**State of Illinois, University, and Joint Purchasing Program Government Subscriber
Regional Flat Rate**

The State of Illinois Regional Flat Rate Calling Plan is **not** eligible for monthly access fee discounts

Monthly Access Fee	General Airtime Allowance	Per Minute Rate	Nationwide Roaming Rate (includes Long Distance)	Verizon Wireless Long Distance	Home Calling Area*
\$0.00	0	\$0.06	\$0.50	Included for Domestic Long Distance Calls Made from Home Calling Area	State of Illinois

Note: * This plan includes a home airtime area that encompasses the State of Illinois only. Please see State of Illinois map for more information. Verizon Wireless reserves the right to disconnect any non-emergency Subscriber line on this Flat Rate plan that has no usage for three (3) consecutive months. The State of Illinois will notify Verizon Wireless of emergency lines activated on this plan. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. The only Push to Talk feature that can be added to this rate plan is the \$10.00 Push To Talk feature. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

**State of Illinois, University, and Joint Purchasing Program Government Subscriber
Nationwide Flat Rate**

The State of Illinois Nationwide Flat Rate Calling Plan is **not** eligible for monthly access fee discounts.

Monthly Access Fee	Government Subscribers - \$9.00
Anytime Minutes	0
Per Minute Rate	\$0.06
Domestic Long Distance	Included
Mobile to Mobile Calling Minutes	Unlimited
Night and Weekend Minutes	Unlimited

Notes: This plan includes a home airtime area that is nationwide. Please see the Nationwide map below. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. *Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. \$5.00 Push To Talk feature may be added to rate plan. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

**State of Illinois, University, and Joint Purchasing Program Government Subscriber
Custom Push to Talk Calling Plan**

The State of Illinois Push to Talk Calling Plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$19.99
Home Airtime Minutes*	0
One to One Push to Talk	Unlimited
Mobile Web [†]	Included
Data Sent or Received**	\$1.99/ MB

Note: Current coverage details can be found at www.verizonwireless.com. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Push to Talk terms and conditions apply. *Subscribers to the Push to Talk Unlimited Calling Plan cannot place or receive regular cellular wireless calls other than to 611 and 911. (These calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, subscribers will be charged \$0.25 per minute for non-Push to Talk voice calls. [†]Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. Unless the line subscribes to a V CAST VPack, V CAST Mobile TV Select Package, or a Nationwide Premium Calling Plan, megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. **Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte. These plans are not eligible for discounts on month to month activations.

State of Illinois Custom Regional Voice Plans: State of Illinois, University, and Joint Purchasing Program Government Subscribers

The State of Illinois Custom Regional Voice Plans are **not** eligible for monthly access fee discounts.

	Illinois 100 Voice Plan	Illinois 100 Share ¹ Plan	Illinois 200 Voice Plan	Illinois 200 Share ¹ Plan	Illinois 500 Voice Plan	Illinois 500 Share ¹ Plan	Illinois 700 Voice Plan	Illinois 700 Share ¹ Plan	Illinois 900 Voice Plan	Illinois 900 Share ¹ Plan	Illinois 1200 Voice Plan	Illinois 1200 Share ¹ Plan
Standard Monthly Access Fee	\$19.99	\$22.99	\$21.99	\$24.99	\$31.99	\$34.99	\$39.99	\$42.99	\$46.99	\$49.99	\$56.99	\$59.99
Monthly Airtime Minutes	100	100	200	200	500	500	700	700	900	900	1200	1200
Text Messages Included**	200	200	200	200	500	500	500	500	500	500	500	500
Text Message Overage Rate	\$0.15 per message/ per address											
Mobile to Mobile minutes[†]	Unlimited											
Night and Weekend Minutes	Unlimited											
Per Minute Rate (over allowance)	\$0.35 per minute											
Verizon Wireless Long Distance Rate	Included (for Domestic calls made within the 50 States)											
Nationwide Roaming Rate	\$0.50 (includes Long Distance)											

Note: These plans include a home airtime area that encompasses the State of Illinois only. Please see State of Illinois map for more information. Please see Calling Plan Features for included and additional features; Verizon Wireless Calling Plan Terms and Conditions apply. Long distance charges will apply when making or receiving calls outside the United States. Charges for International calls while Roaming domestically are billed separately as roaming and at the applicable international rate. International long distance (where available) will vary. International dialing and Directory Assistance calls will be categorized together and not detailed out on the monthly invoice. Charges for features will be categorized together, billed as other charges and not detailed. Employee Subscribers of the State of Illinois and the Joint Purchasing Program Employees are not eligible to select these rate plans. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

[†]Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber line while in the Mobile to Mobile area. Mobile to Mobile minutes are per line and can not be shared among multiple Government Subscribers within their market that are activated on the same account. Mobile to Mobile is not available to customers whose current wireless exchanges restrict the delivery of Caller ID. ¹-Share Option: Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Illinois, University, and Joint Purchasing Program Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. ** If Subscriber selects a text message feature, the included text messages will no longer be available with these plans. Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte.

State of Illinois Custom Voice Plans: State of Illinois, University, and Joint Purchasing Program Government Subscribers

The State of Illinois Custom Voice Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Voice Plan	Government 400 Voice Share Plan ¹	Government 600 Voice Plan	Government 600 Voice Share Plan ¹	Government 1000 Voice Plan	Government 1000 Voice Share Plan ¹
Standard Monthly Access Fee	\$35.88	\$38.45	\$52.55	\$55.12	\$67.94	\$70.50
Monthly Access Fee Discount Less 21% Discount	\$28.35	\$30.38	\$41.52	\$43.55	\$53.68	\$55.70
Monthly Airtime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	N/A	N/A	Included up to 10 numbers per account (not per user)			
Mobile to Mobile minutes[†]	Unlimited					
Night and Weekend Minutes	Unlimited					
Per Minute Rate (over allowance)	\$0.25 per minute					
Verizon Wireless Long Distance Rate	Included (for Domestic calls made within the 50 States)					

Note: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. Please see Calling Plan Features for included and additional features; Verizon Wireless Calling Plan Terms and Conditions apply. Long distance charges will apply when making or receiving calls outside the United States. Charges for International calls while Roaming domestically are billed separately as roaming and at the applicable international rate. International long distance (where available) will vary. International dialing and Directory Assistance calls will be categorized together and not detailed out on the monthly invoice. Charges for features will be categorized together, billed as other charges and not detailed. Please see Calling Plan Features for included and additional features; Verizon Wireless Calling Plan Terms and Conditions apply. Employee Subscribers of the State of Illinois and the Joint Purchasing Program Employees are not eligible to select these rate plans. Qualifying data features \$24.99 or higher will receive a discount of 21% off the monthly access for the data feature for Government Subscribers.

[†]Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber line while in the Mobile to Mobile area. Mobile to Mobile minutes are per line and can not be shared among multiple Government Subscribers within their market that are activated on the same account. Mobile to Mobile is not available to customers whose current wireless exchanges restrict the delivery of Caller ID.

1-Share Option: Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Illinois, University, and Joint Purchasing Program Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. Data sent or received using Mobile Web (including advertising), *Get it Now*, and other applications will be aggregated at the end of each month, rounded up to the nearest whole megabyte, and billed at \$1.99 per megabyte.

State of Illinois Custom Voice and Data Bundle Plans - State of Illinois, University, or Joint Purchasing Program Government Subscribers

The State of Illinois Custom Voice and Data Bundle Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Voice and Data Plan	Government 400 Voice and Data Share Plan ¹	Government 600 Voice and Data Plan	Government 600 Voice and Data Share Plan ¹	Government 1000 Voice and Data Plan	Government 1000 Voice and Data Share Plan ¹
Standard Monthly Access	\$72.49	\$74.99	\$88.74	\$91.24	\$103.74	\$106.24
Monthly Access Fee Discount Less 25% Discount	\$54.37	\$56.25	\$66.56	\$68.43	\$77.81	\$79.68
Monthly Airtime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	Included up to 10 numbers per account (not per user)					
Overage Rate	\$0.25 per minute					
Mobile to Mobile Minutes	Unlimited					
Night and Weekend Minutes	Unlimited					
Domestic Long Distance	Included					
Text Messages[†]	Included (Unlimited)					
MB Allowance	Unlimited					

Notes: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

[†]Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry or Smartphone device. Employee Subscribers of the State of Illinois and the Joint Purchasing Program Employees are not eligible to select these rate plans. **1-Share Option:** Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Illinois, University, and Joint Purchasing Program Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage.

State of Illinois, University, and Joint Purchasing Program Government Subscriber BlackBerry/PDA Calling Plan

A discount has been applied and this plan is not eligible for any further discounts.

BlackBerry/PDA Calling Plan	
Discounted Monthly Access Fee	\$35.99
Domestic MB Allowance	Unlimited
Home Airtime/Min. Rate	\$0.12
Mobile to Mobile Calling	Unlimited
Domestic Text Messages	Unlimited
Domestic Long Distance ¹	Included
Overage Rate Per KB	n/a
National-Access Roaming [†]	\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)

NOTE: Subject to the NationalAccess/Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. Mobile Broadband is available only in specific markets; please see www.verizonwireless.com for current availability. NationalAccess is available in the National Enhanced Services rate and coverage area; see map for details. [†]Roaming, toll, and long distance charges may apply when making and receiving calls outside of the NationalAccess home airtime rate and coverage area and in CDMA countries, see International Roaming terms and conditions. Per minute roaming applies to Voice calls and Quick 2 Net. ¹Domestic long distance is included when placing calls in the Nationwide home airtime rate and coverage area. ^{†††}Long distance charges will apply when making or receiving calls outside the United States.

State of Illinois, University, and Joint Purchasing Program Government Subscriber Global BlackBerry/PDA Calling Plan

The State of Illinois, University, and Joint Purchasing Program Global Blackberry/PDA Plan has been discounted and is not eligible for additional monthly access fee discounts.

BlackBerry/PDA Calling Plan	
Standard Monthly Access	\$67.49
Monthly Access Fee Discount Less 25% Discount	\$50.62
Domestic MB Allowance	Unlimited
Home Airtime/Min. Rate	\$0.12
Mobile to Mobile Calling	Unlimited
Domestic Text Messages	Unlimited
Domestic Long Distance ¹	Included
Overage Rate Per KB	n/a
National-Access Roaming [†]	\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)

NOTE: Subject to the NationalAccess/Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. Mobile Broadband is available only in specific markets; please see www.verizonwireless.com for current availability. NationalAccess is available in the National Enhanced Services rate and coverage area; see map for details. [†]Roaming, toll, and long distance charges may apply when making and receiving calls outside of the NationalAccess home airtime rate and coverage area and in CDMA countries, see International Roaming terms and conditions. Per minute roaming applies to Voice calls and Quick 2 Net. ¹Domestic long distance is included when placing calls in the Nationwide home airtime rate and coverage area. ^{†††}Long distance charges will apply when making or receiving calls outside the United States.

Government and Personal Email Wireless Sync for smartphones or BlackBerry Solution

Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts.

Government and Personal Email Plans and features are eligible for monthly access fee discounts and promotions, when available.

	As a feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan
Monthly Access Fee	\$24.99	\$44.99
Monthly Access Fee less 21% Discount	\$19.74	\$35.54
MB Allowance	10 MB	Unlimited
Rate After Allowance	\$0.005/ KB (\$5.12/ MB)	N/A
Per Minute Rate ^{††}	Per the Voice Calling Plan	\$0.25 per minute
Domestic Long Distance		Included
NationalAccess Roaming		\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Data access is always available on smartphone devices. PDA/Smartphone subscribers who do not select an Email plan or feature may 1) choose a \$0.00 access fee feature with 0MB and \$0.015 per KB overage/ \$15.36 per MB (Wireless Sync not included, but can be added for \$5.00 monthly fee) or 2) select the data block feature. A data plan or feature is required to use a BlackBerry device. ^{††}Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. These plans are not eligible for discounts on month to month activations.

Personal Email Email and Web for BlackBerry

Includes BlackBerry internet service compatible with POP3, and IMAP email accounts only, excluding BES. The Personal Email Plan and feature are eligible for monthly access fee discounts and promotions, when available.

	As a feature added to an eligible Calling Plan [†]	As a Stand-Alone Calling Plan
Monthly Access Fee	\$29.99	\$ 49.99
Monthly Access Fee less 21% Discount	\$23.69	\$39.49
MB Allowance	Unlimited	
Per Minute Rate ^{††}	Per the Voice Calling Plan	\$0.25 per minute
Domestic Long Distance		Included
NationalAccess Roaming		\$0.002 per KB (Canada)/ \$0.005 per KB (Mexico)

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. [†]Data access is always available on smartphone devices. PDA/Smartphone subscribers who do not select an Email plan or feature may 1) choose a \$0.00 access fee, pay as you go feature with 0MB and \$0.015 per KB overage/ \$15.36 per MB or 2) select the data block feature. A data plan or feature is required to use a BlackBerry device. ^{††}Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. These plans are not eligible for discounts on month to month activations.

State of Illinois Global Custom Voice and Data Bundle Plans - State of Illinois, University, or Joint Purchasing Program Government Subscribers

The State of Illinois Custom Voice Plans have been discounted and are not eligible for additional monthly access fee discounts.

	Government 400 Global Voice and Data Plan	Government 400 Global Voice and Data Share Plan ¹	Government 600 Global Voice and Data Plan	Government 600 Global Voice and Data Share Plan ¹	Government 1000 Global Voice and Data Plan	Government 1000 Global Voice and Data Share Plan ¹
Standard Monthly Access	\$92.49	\$94.99	\$108.74	\$111.24	\$123.74	\$126.24
Monthly Access Fee Discount Less 25% Discount	\$69.37	\$71.24	\$81.56	\$83.43	\$92.81	\$94.68
Anytime Minutes	400	400	600	600	1000	1000
Friends & Family (Up to 10 numbers)	Included up to 10 numbers per account (not per user)					
Overage Rate	\$0.25 per minute					
Mobile to Mobile Minutes	Unlimited					
Night and Weekend Minutes	Unlimited					
Domestic Long Distance	Included					
Text Messages[†]	Included (Unlimited)					
Global MB Allowance	Unlimited					

Notes: These plans include a home airtime area that encompasses the Verizon Wireless Nationwide network. Our Nationwide network includes Verizon Wireless' network and the network of select roaming partners. Please see Nationwide map below for more information. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options.

[†]Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages. A data plan or feature is required to use a BlackBerry device. Employee Subscribers of the State of Illinois and the Joint Purchasing Program Employees are not eligible to select these rate plans. ¹-Share Option: Sharing on these calling plans is for voice anytime minutes only. Customer must maintain a minimum of five (5) State of Illinois, University, and Joint Purchasing Program Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all Subscribers if the 5 Subscriber minimum is not met at any time. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage.

State of Illinois Custom Mobile Broadband Calling Plans and Features - State of Illinois, University, and Joint Purchasing Program Government Subscribers

	Mobile Broadband			Mobile Broadband Connect Features		
	With a PC Card or USB Modem, or notebook with Mobile Broadband Built-In			With a smartphone		With a Mobile Broadband Connect – capable handset
	Domestic (United States) Only	Domestic (United States) Only	Domestic (United States) Only	Domestic (United States) Only	Domestic (United States) Only	Domestic (United States) Only
Monthly Access Fee	\$24.99	\$39.99	\$37.99	\$10.00* Smartphone with Voice and Data	\$30.00** Smartphone with Data only, no Voice	\$49.99*** Voice only, no Data
Monthly Access Fee less 21% Discount	\$19.75	\$31.59	N/A	N/A	\$23.70**	\$39.49***
Monthly Allowance	20 MB	250 MB	Unlimited	Unlimited	5 GB	
Per Minute Rate	\$0.25 per minute			\$0.25 per minute		
Per MB Rate After Allowance	\$0.25	\$0.10	N/A	\$0.05		
National Access Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)					
Domestic Long Distance	Included					

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Verizon Wireless Voice and Data Calling Plan Terms and Conditions for important information about calling plans, features and options. Mobile Broadband Connect is currently available on select voice and data devices, and provides Mobile Broadband/National Access service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth® is not supported with Mobile Broadband Connect. *Can be added to the State of Illinois Flat Rate plan that has a VZEmail feature attached or State of Illinois Custom Regional Voice Plans with a VZEmail feature attached, available for all other calling plans that have a data feature included. ** With unlimited Email plan or Web and Email for Blackberry/PDA plan or feature. ***With any qualifying voice calling plan. These plans are not eligible for discounts on month to month activations. ††Unlimited Messaging is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included.

State of Illinois Nationwide for Government Calling Plans - State of Illinois, University, or Joint Purchasing Program Government Subscribers

State of Illinois Nationwide for Government Calling Plans include:

Unlimited National Mobile to Mobile Calling Minutes No Domestic Roaming or Long Distance Charges		Unlimited Night & Weekend Minutes Unlimited Text Messages for Talk & Text Plans			
Monthly Anytime Voice Minutes	Talk	Talk & Text		Friends & Family (Up to 10 numbers)	Per-Minute Rate After Allowance
	Monthly Access Fee				
450	\$39.99	\$59.99		Included w/ Share* Included*	\$0.25
900	\$59.99	\$79.99			
1350	\$79.99	\$99.99			
2000	\$99.99	\$119.99			
4000	\$149.99	\$169.99			
6000	\$199.99	\$219.99			
Share Option	\$5 additional monthly access per line, added to any of the above plans.				
Data Sent or Received	\$1.99/ MB or per data package*				

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Friends & Family eligibility varies on selected calling plan. *3G Smartphones and 3G Multimedia Phones require a data package. These plans are not eligible for discounts on month to month activations.

Unlimited Nationwide Calling Plans

Unlimited Nationwide Calling Plans are not eligible for monthly access fee discounts and promotions (when available) and include:

Unlimited National Mobile to Mobile Calling Minutes No Domestic Roaming or Long Distance Charges		Unlimited Night & Weekend Minutes Unlimited Text Messages for Talk & Text Plans		
Monthly Anytime Minutes	Talk	Talk & Text		Per-Minute Rate After Allowance
	Monthly Access Fee			
Unlimited**	\$69.99	\$89.99		N/A
Data Sent or Received	\$1.99/ MB or per data package**			

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Friends & Family eligibility varies on selected calling plan. **3G Smartphones and 3G Multimedia Phones require a data package. These plans are not eligible for discounts on month to month activations. ** Nationwide Unlimited Anytime Minute Plans are not eligible for monthly access fee discounts.

Nationwide Small Business SharePlans

Nationwide Small Business SharePlans are eligible for monthly access fee discounts and promotions (when available) and include:

**Unlimited National Mobile to Mobile Calling Minutes
No Domestic Roaming or Long Distance Charges**

**Unlimited Night & Weekend Minutes
Unlimited Text Messages for Talk & Text Plans**

Shared Monthly Anytime Voice Minutes	Talk	Talk & Text	Maximum # of Lines	Per-Minute Rate After Allowance	Friends & Family (Up to 10 numbers)
	Monthly Access Fees are for two lines of service ⁽¹⁾				
700	\$69.99	\$99.99	5	\$0.45	Not Included
1400	\$89.99	\$119.99	5	\$0.40	Included*
2000	\$99.99	\$129.99	5	\$0.35	
3000	\$149.99	\$179.99	5	\$0.25	
4000	\$199.99	\$230.99	8	\$0.25	
6000	\$274.99	\$305.99	10	\$0.25	
7500	\$424.99	\$455.99	15	\$0.25	
10000	\$544.99	\$575.99	20	\$0.25	
15000	\$804.99	\$835.99	30	\$0.25	
20000	\$1084.99	\$1115.99	40	\$0.25	
30000	\$1609.99	\$1640.99	50	\$0.25	
Add a Line**	\$9.99	\$9.99 or \$15.99			
Data Sent or Received	\$1.99/ MB or per data package*				

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Only primary lines are eligible for monthly access fee discounts. These plans are not eligible for discounts on month to month activations. ⁽¹⁾ Monthly Access Fees are for two lines of service. If the maximum number of lines associated with the Shared Monthly Anytime Minutes tier is exceeded, Customer will automatically be migrated to the lowest Shared Monthly Anytime Minutes tier that supports their number of lines. *Friends & Family eligibility varies on selected calling plan. **All additional lines on a Talk & Text Plan with a Shared Monthly Anytime Minute allowance for 3,000 minutes or less are \$9.99 each, for 4,000 minutes or more adding a line is \$15.99 each. *3G Smartphones and 3G Multimedia Phones require a data package.

State of Illinois Nationwide Email for Government Calling Plans - State of Illinois, University, and Joint Purchasing Program Government Subscribers

Nationwide Calling Plans are eligible for monthly access fee discounts and promotions (when available) and include:

**Unlimited National Mobile to Mobile Calling Minutes
No Domestic Roaming or Long Distance Charges**

**Unlimited Data Allowance for email
Unlimited Night & Weekend Minutes**

Monthly Anytime Voice Minutes	Email Plan ✓ Voice and email	Email Plan less 21% discount	Email & Messaging Plan ✓ Voice, email, and messaging unlimited text, picture and video messaging	Email & Messaging Plan less 21% discount	Friends & Family ((Up to 10 numbers per account, not per user))	Per-Minute Rate After Allowance
	Monthly Access Fee					
450	\$79.99	\$63.19	\$99.99	\$78.99	Included w/ Share*	\$0.25
900	\$99.99	\$78.99	\$119.99	\$94.79	Included*	
1350	\$109.99	\$86.11	\$129.99	\$102.69		
2000	\$129.99	\$102.69	\$149.99	\$118.49		
4000	\$169.99	\$134.29	\$189.99	\$150.09		
Share Option	\$5 additional monthly access, added to any of the above plans, per line					

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. These plans are not eligible for discounts on month to month activations. *Friends & Family eligibility varies on selected calling plan. ***The \$5.00 share option would qualify for the 21% discount when added to the above plans.

State of Illinois Nationwide GlobalEmail for Government Calling Plans - State of Illinois, University, and Joint Purchasing Program Government Subscribers
Nationwide GlobalEmail for Business Calling Plans are eligible for monthly access fee discounts and promotions, when available.

Unlimited National Mobile to Mobile Calling Minutes No Domestic Roaming or Long Distance Charges			Unlimited Data Allowance for email Unlimited Night & Weekend Minutes			
Monthly Anytime Voice Minutes	GlobalEmail Plan Voice and email	GlobalEmail Plan less 21% discount	GlobalEmail & Messaging Plan Voice, email and messaging ✓ Unlimited Text, Picture and Video Messaging	GlobalEmail & Messaging Plan less 21% discount	Friends & Family (Up to 10 numbers per account, not per user)	Per-Minute Rate After Allowance
	Monthly Access Fee					
450	\$99.99	\$78.99	\$119.99	\$94.79	Included w/ Share*	\$0.25
900	\$119.99	\$94.79	\$139.99	\$110.59	Included*	
1350	\$129.99	\$102.69	\$149.99	\$118.49		
2000	\$149.99	\$118.49	\$169.99	\$134.29		
4000	\$189.99	\$150.49	\$209.99	\$165.89		
Share Option	\$5 additional monthly access per line***					
International Calling	GlobalPhone rates apply for calls made while traveling internationally. See the Calling Plan and Feature details section. International long distance calling rates from the United States vary by destination.					

Notes: Current coverage details can be found at www.verizonwireless.com. The Unlimited Data allowance applies in the United States, Canada, Mexico, and the rest of the world where coverage is available. See attached Calling Plan and Feature Details for important information about calling plans, features and options. These plans are not eligible for discounts on month to month activations. *Friends & Family eligibility varies on selected calling plan. ***The \$5.00 share option would qualify for the 21% discount when added to the above plans.

GlobalEmail Data Plan and Feature Global smartphones or Global BlackBerry
Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts.
Government and Personal Email Plans and features are eligible for monthly access fee discounts and promotions, when available.

	As a feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan	Pay as you Go
Monthly Access Fee	\$64.99	\$69.99	n/a
Monthly Access Fee less 21% Discount	\$51.34	\$55.29	N/A
Monthly Data Allowance			
United States	Unlimited for e-mail		n/a
Canada			\$0.002 per KB or \$2.05 per MB
Mexico			\$0.005 per KB or \$5.12 per MB
Rest of the World			\$0.02 per KB or \$20.48 per MB
Voice Usage			
Domestic Voice ^{††}	Per the voice calling plan	25¢ per minute for calls within Nationwide Rate and Coverage Area	Per the voice calling plan
International Voice	Global Phone, and CDMA roaming rates for calls made while traveling internationally		

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. [†]Requires Nationwide Email Plan. No Line Term extension required. ^{††}Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. Data access is always available on smartphone devices. A data plan or feature is always required to use a BlackBerry device. These plans are not eligible for discounts on month to month activations.

Global Data Optional Features

The Global Data Optional Feature is eligible for monthly access fee discounts and promotions, when available.

Monthly Access Fee	Monthly Access Fee less 21% discount	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico and Rest of the World)
\$30.00	N/A	50MB	\$2.05 per MB	\$5.12 per MB
\$75.00	\$59.25	150MB	\$2.05 per MB	\$5.12 per MB
\$125.00	\$98.75	300MB	\$2.05 per MB	\$5.12 per MB

Pay Per Use

Monthly Access Fee	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico)	Rate After Allowance (Rest of the World)
N/A	N/A	\$2.05/MB	\$5.12/MB	\$20.48/MB

Notes: Current coverage details and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan Optional Features section for important information about calling plans, features and options. *Applies to all phones and internet devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot. Only one 3G or 4G Global Data Feature is allowed per line (Smartphone Subscribers utilizing the device as either a tethered modem or mobile hotspot will require an additional feature). Must be added to a domestic 3G or 4G Mobile Broadband calling plan with domestic 3G or 4G Mobile Broadband Connect/Mobile Hotspot. *4G devices require Pay Per Use subscription to roam outside of the U.S. and Canada. International Eligibility is required to roam in many countries. The "Rest of the World" list of countries, as well as pricing, is subject to change. Please visit www.verizonwireless.com for details

Global Voice *

Canada	\$0.69/min
Mexico	\$0.99/min
Caribbean and Europe	As low as \$1.29/min
Standard Rates for Other Countries	As low as \$1.29/min
Global Value Plan Rates	As low as \$0.99/min

Notes: Current coverage details and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

Global Messaging *

Global Text Messaging

Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan
Other Countries	\$0.50 per recipient per message sent and \$0.05 per message received

Global Picture and Video Messaging

Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus global data roaming charges.
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus global data roaming charges. Visit verizonwireless.com/internationalmms for supported countries.

Notes: Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/global. See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

Verizon Wireless Fleet Administratorsm - State of Illinois, University, and Joint Purchasing Program Government Subscribers

Verizon Wireless Fleet Administrator qualifies for monthly access fee discounts.

Standard Monthly Access Fee	\$49.99
Standard Monthly Access Fee less 21% Discount	\$39.49
MB Allowance	2 MB
Overage Rate Per KB	\$0.015

NOTE: Subject to the NationalAccess terms and conditions. NationalAccess is available in the National Enhanced Services rate and coverage area. See map for details. TXT message terms and conditions apply. Employee Subscribers of the State of Illinois and the Joint Purchasing Program Employees are not eligible to select these rate plans

NationalAccess: A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that results from Customer's Equipment. Megabyte NationalAccess data sessions need to be reinitiated after 24 hours. NationalAccess data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

Fleet Administrator: Billing period begins 2 days after ordering service. Requires Fleet Administrator approved Equipment installed by Verizon Wireless or its agent. Customer must provide additional information to facilitate installation via the Verizon Wireless Fleet Administrator webpage. Customer must provide access to vehicles for purposes of installation/de-installation of devices. After hours installation may be subject to an additional fee. Customer will have 30 days to return Equipment for a full refund A de-installation fee of \$75.00 applies. Equipment return period begins when Equipment is installed or 15 days after billing period begins whichever is earlier. Customer consents to the tracking of vehicles and must obtain any necessary consent to tracking from vehicle drivers and passengers. Customer agrees not to tamper with or remove or replace the devices after installation. No guarantee of accuracy of location information. Internet access required. Customer must install Fleet Administrator desktop software.

Verizon Wireless Voice and Data Calling Plan Terms and Conditions

Calling Plans and Associated Charges: Verizon Wireless will bill the State of Illinois on a monthly basis for all government subscriber charges and for any applicable taxes, surcharges, and fees. Monthly access fees and features are generally billed for current month's services, while airtime overage and other usage rates or charges are usually billed in arrears. Government Subscribers may activate Wireless Service on the calling plans included with this Agreement, as well as eligible Verizon Wireless consumer/retail calling plans, subject to the terms of this Agreement. Employee Subscribers may activate Wireless Service on eligible Verizon Wireless consumer/retail calling plans, as well as any calling plan included with this Agreement that specifically allows Employee Subscribers. On Family SharePlan® calling plans, monthly access fee discounts apply only to the primary line of service. Subscribers may take advantage of promotions or purchase Equipment at Government pricing, but this may require a Line Term extension after initial activation. Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access and any activation fees are payable in advance and will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free; however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets. The State of Illinois, University, and Joint Purchasing Program Government Subscriber Nationwide Flat Rate plan, the \$10.00 Unlimited Push-to-Talk feature and the \$5.00 Unlimited Push-to-Talk feature added on to the Regional and National Flat Rate plans are being made available based on the State's and JPP entities' intent to procure and maintain approximately forty thousand (40,000) active Government Subscriber lines under this Agreement. The estimated forty thousand (40,000) Government Subscriber lines are defined as all government liable lines activated by the State of Illinois, University, and Joint Purchasing Program customers.

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or PDA devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the calling plan's rate and coverage area, unless otherwise specified in the calling plan.

Customer's Cell Phone Number and Caller ID: Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

Premium Plans: The Premium Plan includes Unlimited Messaging, VCast VPak, VZ Navigator, and Mobile Email. Compatible device required for certain features on in the Premium Plan. VZ Navigator and Mobile Email software must be downloaded to the device from Get it Now. Additional terms and conditions to these software programs apply. If these applications are not downloaded to the device, or if the device is not compatible, if the applications are deleted from the device, the monthly access fee will not be reduced. If the device is replaced, the software downloads are required on the replacement device. If the calling plan is changed from the Nationwide Premium Plan to another calling plan, the software, service, and monthly subscription fee for VZ Navigator and Mobile Email (if these applications were downloaded) will be charged until the subscriptions are canceled from the device.

Unlimited Messaging: Unlimited Messaging, included with the Select, Connect and Premium Plans, is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages.

Friends & Family: Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For any qualifying plan, subscribers can add up to five (5) or ten (10) Friends & Family numbers per account, not per user. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Verizon Wireless Calling Plan Included Features ¹	
Call Waiting ^{2,7}	Three Way Calling ^{2,7}
Call Forwarding ^{2,7}	No Answer/ Busy Transfer ⁷
Caller ID ^{3,7}	Basic Voice Mail ^{2,4,7}
411 Search ^{5,7}	Basic Text Messaging ⁶
Mobile Web ^{2,7,8}	International Calling/ Roaming ⁹

¹ Not available in some areas.

² Airtime charges apply to all calls simultaneously and to forwarded/ transferred calls even if the call is sent to another wireless phone. Voice mail boxes not initiated within 60 days of activation are cancelled.

³ When making a call, subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside the rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

⁴ Airtime charges apply to message retrieval.

⁵ 411 Search, directory assistance with automatic call completion is subject to a per call fee plus airtime and text charges if applicable. Directory assistance with automatic call completion is \$1.25 per call plus airtime charges. Directory assistance rates are subject to change.

⁶ Text Messaging offered at the prevailing rate, \$0.02 per inbound and \$0.10 per outbound message charge applies, excluding the Custom State of Illinois Plans, which Text Messaging is offered at the prevailing rate of \$0.15 per message sent or received. TXT Messaging terms and conditions below apply. \$0.25 for picture messages. Text message charges are subject to change.

⁷ Feature not included on NationalAccess and Mobile Broadband Plans at no charge, but are available at the prevailing Verizon Wireless rates.

⁸ Mobile Web Alerts are sent as Text Messages and are subject to Text Messaging pricing, terms and conditions. Mobile web is not available on smartphones or the Email and Web for BlackBerry Plans. Unless the a V Cast, or Mobile TV Select Package, or a Nationwide Premium Calling Plans is subscribed to megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com.

⁹ International Calling/ Roaming prices start at \$.49 a minute (plus airtime). For complete terms and conditions for International Calling/ Roaming please visit verizonwireless.com/international.

Calling Plan Optional Features (State of Illinois, University, and Joint Purchasing Program Government Subscribers Only)				
Push to Talk	\$5.00/ Monthly Access Fee*			
	\$10.00/Monthly Access Fee on the State of Illinois Flat Rate Plan**	\$5.00/Monthly Access Fee on the Nationwide Flat Rate Plan**		
Text, Picture, & Video Messaging	Optional Feature Access Fee	Included Messages	Overage Rate	
	\$0.99	100	\$0.15 per message/ per address	
	\$1.99	300	\$0.15 per message/ per address	
	\$10.00	1000	\$0.10 per message/ per address	
	\$12.00	Unlimited	N/A	
Pay as You Go Text Messaging offered at the prevailing rate, currently \$0.02 per inbound and \$0.10 per outbound message per address and \$0.25 for picture/video messages.				
VZNavigator	Unlimited	Daily	Weekly	
	\$9.99	\$2.99	\$4.99	
Please see your Account Manager or visit www.verizonwireless.com for information.				
V Cast VPak	\$15.00			
V Cast Mobile TV	V Cast Mobile TV Select	V Cast Mobile TV Basic	V Cast Mobile TV Limited	
	\$25.00	\$15.00	\$13.00	
GSM International Roaming Global Phone	Rates are available at www.VerizonWireless.com			
Mobile to Office Connection***	Included			
Premium Voice Mail	No Charge per month			
Detailed Billing	No Charge per month			
Verizon Wireless International Long Distance Value Plan	\$3.99 plus applicable airtime and long distance charges			
Field Force Manager	Monthly Access per Handset			
	Limited	Basic	Premium††	
	\$19.99 per user	\$29.99 per user	\$49.99 per user	
		Less 21% Discount \$23.69	Less 21% Discount \$39.49	
	Limited (Data Plan Required)	Basic (Data Plan Required)	Pro†† (Data Plan Required)	
	\$15.00 per user	\$20.00 per user	\$25.00 per user	
	Limited	Basic	Premium††	
			\$30.00 per user	
			Less 21% Discount \$23.70	
	\$15.00 per user	\$20.00 per user		
	Monthly Access per Advanced Device†			
	Limited (Data Plan Required)	Basic (Data Plan Required)	Pro†† (Data Plan Required)	Push to Talk / FFM Bundle (Data Plan Required)
	\$15.00 per user	\$20.00 per user	\$25.00 per user	\$20.00 per user
Field Force Manager Only (no voice) - Limited	Field Force Manager Only (no voice) - Basic	Push to Talk / FFM Bundle		
\$24.99 per user	\$34.99 per user	\$45.00 per user		

Optional Feature rates and packages are subject to change. Other Optional Features may be available please see your Account Manager or visit www.verizonwireless.com for information. *The Push to Talk Feature is available when combined with any calling plan with a monthly access fee of \$19.99 or higher. **Not eligible for any monthly access fee discounts. † Requires Unlimited Email Plan or Feature. †† Field Force Manager Premium is not available on all devices ***Subscribers to State of Illinois Calling Plans can choose Mobile to Office Connection. With this feature, airtime charges to the Mobile to Office Connection numbers (Springfield 217-524-4400 and Chicago 312-814-4400) will deduct from the mobile to mobile Calling minutes. The Mobile To Office Connection numbers are predetermined and cannot be modified. This is only available to State of Illinois Government Liable subscribers.

Wireless Priority Service (WPS) Access

WPS Access Feature Initiation Fee	\$0.00
WPS Access Monthly Access Charge	\$0.00
WPS Access Per Minute Charge	\$0.75

Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the \$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.

Visual Voice Mail: Visual Voice Mail is only available in the national Enhanced Services Coverage Area and only on select devices. Basic Voice Mail required. Not compatible with Text Messaging Block. Data charges apply during application download and standard messaging rates apply for messages initiated from the application. Accessing Voice Mail, Call Forwarding, Call Return, Personal Operator and other features are subject to airtime, long distance, roaming charges and taxes and Mobile to Mobile Calling minutes do not apply.

Push to Talk: Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers, and only from the National Enhanced Services Rate and Coverage Areas. For optimal Push to Talk performance, all callers on a Push to Talk session must have an EV-DO Rev. A capable device and be receiving EV-DO service. A Push to Talk call is terminated by pressing END or will automatically time out after ten (10) seconds of inactivity. You cannot prevent others who have your wireless phone number from entering you into their Push to Talk contact list. Only one person can speak at a time during Push to Talk calls. When using your phone keypad to make a Push to Talk call, you must enter the ten-digit phone number of the called party. Presence information may not be available for all Push to Talk contacts. The timeliness of presence information may be impacted by the network registration status of a Push to Talk contact. Your Push to Talk service cannot be used for any applications that tether your phone to computers or other devices for any purpose. Push to Talk-capable phone and feature required. Push to Talk subscribers cannot use Push to Talk or other data products and services (i.e. Picture Messaging, Mobile Web, Get It Now, Mobile Broadband Connect, etc) while roaming on other carriers' networks at this time.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) to fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the VZGlobal® services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.*

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*

*NOTE: If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

Text Messaging: Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 25¢ per message sent and 20¢ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using Text Messaging or Enhanced Text Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.

Mobile to Mobile Messaging: Cannot be combined with any other package that includes a Text or Picture & Video message allowance. Mobile to Mobile Messaging applies only to Text/ Picture/ Video messages sent to and received from other Verizon Wireless subscribers' wireless phones while both wireless subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ Text Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, and Text/Picture/Video messages sent to non-Verizon Wireless customers, and these messages will be decremented from the subscriber's Additional Message allowance or billed as overage. Additional Messages may not be applied toward International Text Messaging, which costs 25¢ per message sent and 20¢ per message received; please see www.vtext.com for additional details and countries.

Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes picture and video messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition, MMS messages are \$0.25 per message, per address. In addition to the MMS per message charges, MMS uses calling plan Anytime Minutes or kilobytes. Canceling an MMS message after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS message, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS message unless received. An MMS message that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.

V Cast VPak: Subscription to V Cast VPak requires V Cast capable Equipment. Subscriber may download or stream video clips in the Mobile Broadband service area and download 3D games in the NationalAccess and Mobile Broadband service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, ESPN MVP, and unlimited MBs for V Cast Video, V Cast Music, Mobile Web 2.0 and Get It Now. Application fees apply for all other Get It Now applications, 3-D games, and music. Premium music clips and video clips are available for an extra charge. V Cast Alerts are sent as Text Messages and are subject to Text Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks, or for (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now® and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com.

V Cast Mobile TV: Subscription to V Cast Mobile TV requires V Cast Mobile TV capable Equipment. The V Cast Mobile TV Select and Basic packages include unlimited access to ESPN Mobile TV, NBC News2Go, CBS Mobile, MTV, Nickelodeon, Comedy Central, and Fox Mobile Channel. Parental controls are available. The V Cast Mobile TV Select package also includes a V Cast VPAK. The V Cast Mobile TV Limited package includes Fox Mobile Channel, NBC News2Go, and CBS Mobile. These terms and conditions are in addition to and subject to the V CAST terms and conditions. V CAST Mobile TV coverage required. Service may be

interrupted or restricted without notice. Verizon Wireless is not responsible for and does not assume liability for content, including, without limitation, any defamation, obscenity or profanity you may encounter using this service. Content providers, program schedules, menu order, program and channel availability and service functionality may change without notice. Content may not be recorded, stored or redirected to any device other than your phone. Content may include advertisements.

International Long Distance (I-DIAL): International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator-assisted calls. Current international long distance rates can be found at www.verizonwireless.com and are subject to change.

Verizon Wireless International Long Distance Value Plan: I-DIAL required to call most countries. Value Plan feature is not available on all Calling Plans. Rates are subject to change without notice. Standard International Long Distance rates apply only on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls made from your Calling Plan's Rate and Coverage Area. If a subscriber's Calling Plan's Rate and Coverage Area includes Canada, calls made from that area to Canadian phone numbers, as applicable, will be billed per the Calling Plan. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming (Global Phone/ GlobalAccess/ GlobalEmail): International roaming requires digital or tri-mode CDMA phone with current software. Global Phone requires CDMA/GSM- capable phones and compatible SIM card. I-Dial required for GSM roaming, and for CDMA roaming in many destination. Rates, terms and conditions apply only when roaming on participating GSM and CDMA networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. Premium text messaging programs that are accessible domestically are also accessible when roaming internationally and charges will be in addition to text messaging roaming charges. Where available calls placed to directory assistance, entertainment lines and any third-party services are billed (along with applicable toll charges) in addition to roaming rates. Message waiting indicator service is not available where text messaging is not available. Availability of services and features, including the ability to make and receive international calls, varies by serving carrier and location and may be restricted without notice. See www.verizonwireless.com/international for rates and destinations, which are subject to change without notice. Existing subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the subscriber's MTN or to 000-000-0086. Taxes, surcharges and other regulatory fees may apply and may vary by country. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: CDMA Roaming rates are available at www.verizonwireless.com. Roaming in CDMA countries is only available in "CDMA" mode where service is available. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received, and applies when roaming in most foreign countries. Text messaging rates are subject to change. An update to Equipment software is required to roam in S. Korea. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area.

Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. Text messages cannot be sent to e-mail addresses.

Field Force Manager (FFM): FFM is only available within the National Enhanced Services Rate and Coverage Area. Activation may be subject to a twenty-four hour delay and billing begins 2 days after ordering this service. Monthly access includes unlimited data usage for Field Force Manager. Limited Monthly Access plan and Basic Monthly Access plan for advanced devices are not eligible for business discounts. Field FFM available only to Government Subscribers is intended for authorized employees/users in the course of legitimate Government business. Unauthorized or improper use could be a violation of law and may carry civil and criminal penalties. By subscribing to and/or using this service Customer agrees, represents and warrants that: 1) use of FFM by its Government Subscribers will be solely for lawful use and for no other purpose, 2) Verizon Wireless is authorized to access, collect, gather, use and disclose personal location information for all devices with FFM in order to deliver the services, and 3) all disclosures and/or consents from individual Government Subscribers in possession of the devices being tracked and/or monitored will be obtained as required by applicable law, regulation or policy (including but not limited to those relating to individual privacy rights). FFM requires a supported GPS enabled wireless device, specified Calling Plan or Data Plan, downloadable application, valid e-mail address and Internet access for activation and use. Data usage for FFM is included in the monthly subscription fee. FFM may prevent use of other features and services; any incompatible features and services must be cancelled in order to use FFM. Verizon Wireless does not guarantee the accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Always use caution when displaying and disseminating personally identifiable information about yourself or your location to third parties. Do not attempt to enter or change information while driving. Please observe the Verizon Wireless "Drive Responsibly" policy, which can be found at www.verizonwireless.com. From time to time customers with Limited or Basic service may inadvertently be able to access, view and/or use certain features associated with Basic and/or Premium features of FFM, in order to utilize these features on a regular and ongoing basis, fees associated with the Basic or Premium plan shall apply. Downloading the Field Force Manager application will require approximately 2 MB of data. Data sent or received will be aggregated each month, rounded up to the next megabyte and billed at \$1.99/MB. Megabyte charges will not be incurred for using the application after download to the device. FFM is available on select devices only.

VZAccess and Wireless Email

VZAccess and Wireless Email Plans and Features: VZAccess includes NationalAccess (IXRTT) and Mobile Broadband plans. Wireless Email includes PDA/Smartphone and BlackBerry plans. VZAccess and Wireless Email usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. Monthly Megabyte allowances apply only to NationalAccess and Mobile Broadband data transmissions. Other data (Quick 2 NetSM or dial-up) transmissions and voice calls will be billed at the per-minute overage rate according to the VZAccess plan. For optional data features, "other data" will be billed as Anytime Minutes or at the per-minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. Mobile Broadband data sessions require Mobile Broadband capable Equipment and must be placed within Mobile Broadband service area. PDA/Smartphone and BlackBerry users that move to another calling plan from a Wireless Email plan or feature or a Nationwide Email for Business Plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will

need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and Mobile Broadband service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on VZAccess Plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable plan. Voice calls are not available with Mobile Broadband. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, error-checking characters and retransmissions of user-data messages that are received in error. Wireless Email plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC, with the exception of the Mobile Broadband Connect Features. In order to use some Wireless Email features and applications, subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or Good Mobile Messaging) installed. If Equipment is turned off or if the subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the subscriber's request.

Permitted Uses: Wireless Email and VZAccess Plans and Features may be used for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing Government intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Prohibited Uses: While most common uses for Internet are permitted by a subscriber's Data Plan, there are certain uses that cause network capacity issues and interference with the network. These are not uses intended for Data Access plans and are therefore prohibited. Examples of prohibited uses include the following: (i) server devices or host computer applications, including, but not limited to, continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing applications that are broadcast to multiple servers or recipients such as they could enable "bots" or similar routines (as set forth in more detail in (iii) below) or otherwise denigrate network capacity or functionality; (ii) as a substitute or backup for private lines or dedicated data connections; (iii) "auto-responders," "cancel-bots," or similar automated or manual routines which generate amounts of net traffic that could disrupt net user groups or email use by others; (iv) generating "spam" or unsolicited commercial or bulk email (or activities that facilitate the dissemination of such email); (v) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless Services or other parties' Internet-based resources, including the generation or dissemination of viruses, malware, or "denial of service" (DoS) attacks; (vi) accessing, or attempting to access without authority the information, accounts or devices of others, or to penetrate, or attempt to penetrate, security measures of Verizon Wireless' or another entity's network or systems; or (vii) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time. This means, by way of example only, that using these Data Plans or Features for P2P file-sharing services, web broadcasting, or for the operation of servers, telemetry devices and/or Supervisory Control and Data Acquisition devices is prohibited. If usage on a Data Plan or Feature that does not include a specific monthly megabyte allowance or that is not billed on a pay-as-you-use basis exceeds 5 gigabytes per account line during any billing period, we reserve the right to reduce throughput speed to a maximum of approximately 200 kilobits per second for up to thirty days. You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service. Mobile Broadband and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless subscriber has Mobile IP (MIP) capable Equipment. Verizon Wireless reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to deny, modify or terminate service, with or without notice, to anyone we believe is using Data Plans or Features in a manner that adversely impacts our network. We may monitor your compliance, or the compliance of other users, with these terms and conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy.]

Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and Mobile Broadband data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

Wireless Email Server Software (Good Mobile Messaging Server, and BlackBerry Enterprise Server (BES)): Please contact a Verizon Wireless sales representative for current Server Software Pricing. Verizon Wireless is not the licensor of the Good Mobile Messaging Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Good Mobile Messaging Server is manufactured by and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Good Mobile Messaging, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a subscriber is related to the, Good Mobile Messaging or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, you may be charged for an incoming Text Message every time you receive an email or other update. To avoid Text Messaging charges, you can set up timed synchronization or manually initiate synchronization. Wireless Sync software updates will be sent to subscriber devices and will be charged as a data call.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com. NationalAccess roaming is available (i) in the Canadian Broadband and Canadian Enhanced Service Rate and Coverage Areas, and (ii) in the Mexican Enhanced Services Rate and Coverage Areas.

GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess subscribers will need a NationalAccess or Mobile Broadband PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install GlobalAccess VZAccess ManagerSM and run the OTA wizard. GlobalAccess subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalAccess internet browsing, email, or intranet access applies to Mobile Broadband and NationalAccess usage within the United States and Canada as well as an allowance of 100MB (\$0.005/KB overage rate) in Tier 1 Countries, and an allowance of 0MB (\$0.030/KB) in Tier 2 Countries. Subscribers to NationalAccess and Mobile Broadband Plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at \$0.002/KB in Canada, \$0.020/KB in Tier 1 Countries, and \$0.030/KB in Tier 2 Countries.

GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalEmail subscribers

must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Text messaging billed at standard domestic and international Text Messaging rates. Existing Verizon Wireless subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

GlobalAccess and Global Email SIM Cards: SIM Cards are available for use only with your Global PC Card, Global PDA, or Global Phone, and only for the purposes of speeds to a maximum of approximately 200 kbps. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your GlobalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.

Nationwide for Business: (NOTE: Subscribers to Nationwide for Business can share voice minutes across these plans and price points subject to some billing system limitations, **these plans share minutes with certain America's Choice share plans.**) Sharing on these calling plans is for voice Anytime Minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all subscribers if the 5 Government Subscriber minimum is not met at any time. Each sharing subscriber's unused Anytime Minutes will pass to other sharing subscribers that have exceeded their Anytime Minutes during the same monthly billing period (Mobile to Mobile Calling minutes and Night and Weekend minutes do not share). Each sharing subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on Nationwide for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing subscribers activated in more than one Verizon Wireless billing system. Sharing among subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing subscriber to the total minutes needed by all sharing subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

Government Email/ Mobile Broadband Share Plans: Sharing is available only among Government Subscribers to the Wireless Email/ VZAccess Megabyte Plans choosing the Share Option, or on a Share Plan. Sharing is only available for data usage (no voice). Each sharing subscriber's unused kilobytes will pass to other sharing subscribers that have exceeded their MB allowance during the same monthly billing period. Customer must maintain a minimum of one hundred (100) Government Subscribers choosing the Share Option or on a Government Email and/ or Mobile Broadband Share Plan at all times to qualify, otherwise Verizon Wireless reserves the right to remove the Share Option from all subscribers and/ or cease offering the share plan. Unused kilobytes will be distributed proportionally as a ratio of the kilobytes needed by each applicable subscriber to the total kilobytes needed by all sharing subscribers. Plan changes may not take effect until the billing cycle following the change request. Sharing accounts require set up that may take thirty (30) to sixty (60) days.

MONTHLY PREMIUMS			
	EXTENDED WARRANTY	WIRELESS PHONE PROTECTION	TOTAL EQUIPMENT COVERAGE
Basic Phones	\$1.99	\$5.18	\$6.99
Advanced Devices	\$1.99	\$8.18	\$9.99
Apple® iPhone® 4/4S	\$1.99	\$8.18	\$9.99
Tablets*	\$1.99	\$8.18	\$9.99
Apple® iPad® 2/new iPad	\$1.99	\$8.18	\$9.99
DEDUCTIBLES – LOST, STOLEN OR DAMAGE CLAIMS			
Extended Warranty	No deductible		
Basic Phones	\$45 deductible for Basic Phones with a \$400 claim limitation		
Advanced Devices	\$99 deductible for advanced devices with a \$1500 claim limitation		
Apple iPhone 4/4S	\$169 deductible for 8 & 16 GB iPhone 4/4S with a \$1500 claim limitation \$199 deductible for 32 & 64 GB iPhone 4/4S with a \$1500 claim limitation		
Tablets*	\$149 deductible for tablets with a \$1500 claim limitation		
iPad 2/new iPad	\$149 deductible for tablets with a \$1500 claim limitation		

* Please note all Motorola tablets are not eligible for Extended Warranty or Total Equipment Coverage.

Vehicle Installation Services – State of Illinois and University Government Subscribers

Verizon Wireless is not a direct provider of Vehicle Installation Services. Please contact your Verizon Wireless Account Manager for pricing and further details.

Machine to Machine Plans

Custom 3G/4G Machine to Machine Plans

Machine to Machine Plans with monthly access fees \$34.99 or higher are eligible for the M2M Monthly Access Fee Discounts.

Monthly Access Fee	Monthly Access Fee Less 21% Discount	Mobile Broadband/ NationalAccess Allowance	Share Option Monthly Access Fee	Share Tier	Overage Rate per MB	Share Option*	NationalAccess Roaming per KB (Canada)
\$5.00	N/A	1 MB	Included	Tier 1	\$3.00	Tier 1: Lines on 1MB through 50MB plans may share data at no charge.	\$0.002
\$7.00	N/A	5 MB	Included				
\$10.00	N/A	25 MB	Included				
\$15.00	N/A	50 MB	Included				
\$35.00	\$27.65	250 MB	Included	Tier 2	\$0.03	Tier 2: Lines on 250MB through 5GB plans may share data at \$10.00/line monthly fee	
\$60.00	\$47.40	5 GB	Included				
\$25.00	N/A	250 MB	N/A	N/A			
\$50.00	\$39.50	5 GB	N/A				

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. *Customer must maintain a minimum of 5 lines on the Machine to Machine plans in order to share data. Sharing among M2M lines is available only among lines active on plans in the same sharing tier. Each sharing Line's unused KBs will pass to other sharing Lines that have exceeded their data allowance, during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines. Some accounts may require special handling, which may take 1 to 2 bill cycles, before sharing is available. Plan changes may not take effect until the billing cycle following the change request.

3G/4G Machine to Machine Mobile Broadband Plans

The Machine to Machine Mobile Broadband Plan is eligible for monthly access fee discounts.*

	Mobile Broadband	
Monthly Access Fee	\$80.00	\$50.00
Monthly Access Fee less 21% Discount	\$63.20	\$39.50
MB Allowance	10GB	5GB
Overage Rate	\$10.00 per GB	
NationalAccess Roaming per KB (Canada)	\$0.002	

Notes: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. Typical 4G speeds: 5 to 12 Mbps download, 2 to 5 Mbps upload. When traveling in the 3G Coverage Area, you can expect download speeds of 600 Kbps to 1.4 Mbps and upload speeds of 500 to 800 Kbps. When traveling in the Extended 3G Coverage Area, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Outside the Mobile Broadband Rate and Coverage Area, the NationalAccess network allows connections at typical speeds of 60 to 80 Kbps. See the Calling Plan and Feature Details in the Agreement or contact your Verizon Wireless sales rep for important information about calling plans, features and options. *Monthly Access Fee discounts on this Plan is available for Government Subscribers liability lines only.

Custom 5GB Machine to Machine Mobile 3G/4G Broadband Plan

This plan has been discounted and is not eligible for any additional discounts or promotions.*

	Mobile Broadband
Monthly Access Fee	\$37.99
MB Allowance	5GB
Overage Rate	\$10.00 per GB
Rate Per Minute (Voice)	\$0.25
NationalAccess Roaming per KB (Canada)	\$0.002

Notes: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. Typical 4G speeds: 5 to 12 Mbps download, 2 to 5 Mbps upload. When traveling in the 3G Coverage Area, you can expect download speeds of 600 Kbps to 1.4 Mbps and upload speeds of 500 to 800 Kbps. When traveling in the Extended 3G Coverage Area, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Outside the Mobile Broadband Rate and Coverage Area, the NationalAccess network allows connections at typical speeds of 60 to 80 Kbps. See the Calling Plan and Feature Details in the Agreement or contact your Verizon Wireless sales rep for important information about calling plans, features and options. *The Custom 5GB Machine to Machine Mobile Broadband Plan is available for Government Subscribers only.

Custom 4G Machine to Machine (M2M) High Use SharePlan: Government Subscribers Only

This Custom 4G Machine to Machine (M2M) High Use SharePlan IS eligible for Monthly Access Fee Discounts

Monthly Access Fee	\$90.00
Monthly Access Fee Less 21% Discount	\$71.10
MB Allowance	10GB
Share Option Monthly Access Fee	Included
Overage Rate	\$10.00 per GB

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks This plan requires a 4G device. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. Typical 4G speeds: 5 to 12 Mbps download, 2 to 5 Mbps upload. When traveling in the 3G Coverage Area, you can expect download speeds of 600 Kbps to 1.4 Mbps and upload speeds of 500 to 800 Kbps. When traveling in the Extended 3G Coverage Area, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Outside the Mobile Broadband Rate and Coverage Area, the NationalAccess network allows connections at typical speeds of 60 to 80 Kbps. This Custom Machine to Machine (M2M) High Use SharePlan is restricted to Verizon Wireless network use only; domestic roaming not available. Current data coverage details can be found at www.verizonwireless.com. Lines on this Custom Machine to Machine (M2M) High Use SharePlan may only share unused KB's with other Lines on this Custom Machine to Machine (M2M) High Use SharePlan. Each sharing Line's unused KBs will pass to other sharing Lines that have exceeded their data allowance, during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines.

Machine to Machine Data Plan Terms and Conditions

Machine-to-Machine ("M2M") refers to the transmission of data using the Wireless Service between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision. All terms and conditions of the Agreement apply to M2M service, which shall be deemed a "Wireless Service," and M2M Lines, except as modified below.

Eligible M2M Plans: Verizon Wireless M2M plan with a monthly access fee of \$34.99 or higher unless such plan specifies that discounts are not applicable. M2M plans can be activated on a 12-month Line Term.

M2M Line: An individual line of Wireless Service used for Machine-to-Machine transmission.

M2M Equipment: Customer must provide its own M2M equipment, which must be listed on Verizon Wireless' approved device list at the time of activation, when activating service on a Verizon Wireless M2M Plan. Unless otherwise approved, customer may not activate equipment purchased from Verizon Wireless on M2M plans.

M2M Management Center: The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. The M2M Management Center may be provided by Verizon Wireless' third party supplier nPhase. The set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless and nPhase retain full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof. The limitation of liability, limitation of damages and disclaimer of warranties sections of the Agreement apply to nPhase and to services provided hereunder by nPhase.

M2m Plan Details. A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. " Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

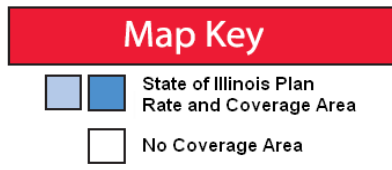
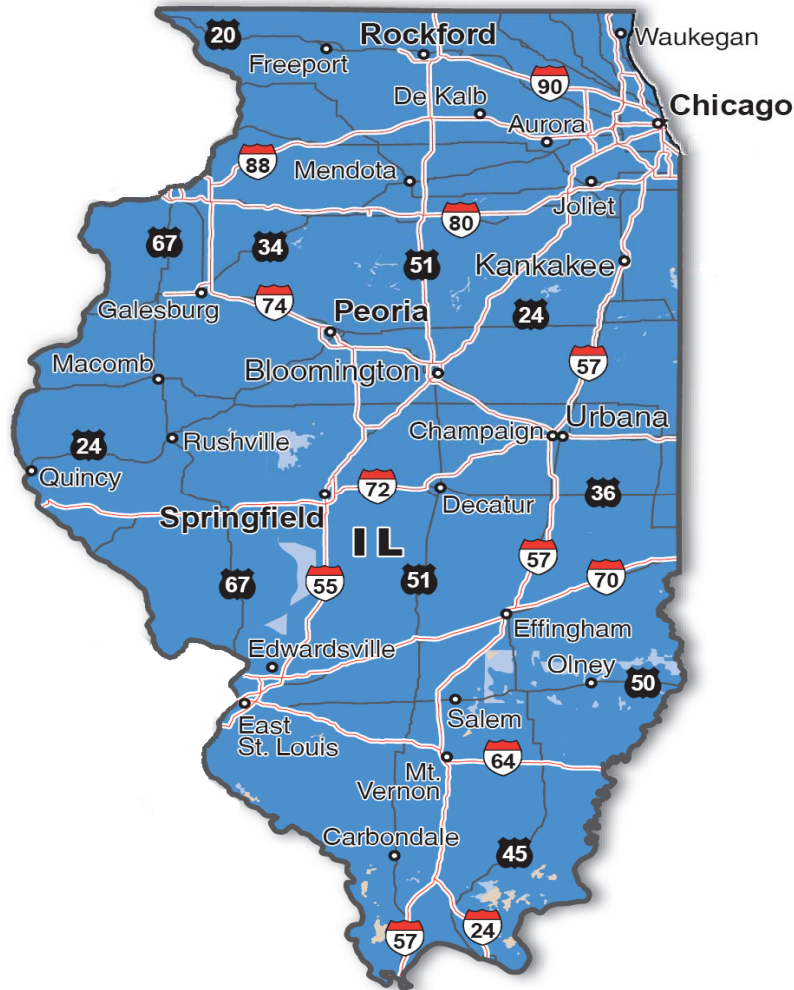
Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is \$0.69 per minute plus the servicing carrier's long distance charges, toll charges, surcharges and taxes, which are billed on a pass-through basis. Roaming rates in Canada and Mexico may vary. Roaming in CDMA countries is only available in "CDMA" mode where service is available. An update to Equipment software is required to roam in S. Korea.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$51.2/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/narooming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

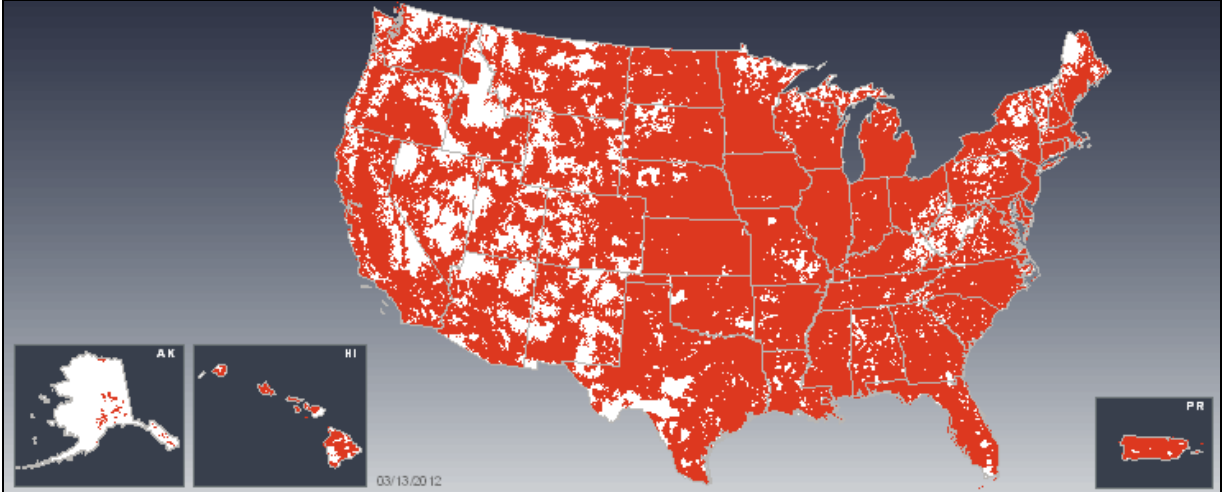
State of Illinois





Important Map Information:

This map is not a guarantee of coverage and may contain areas with no service. This map reflects a depiction of predicted and approximate wireless coverage. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to buildings, foliage, and weather, that may impact service. An all-digital device will not operate or be able to make 911 calls when digital service is not available. The State of Illinois Plan and extended national enhanced services rate and Coverage Areas include networks run by other carriers; some of the coverage depicted is based on their information and public sources and we cannot ensure its accuracy.

National Voice and Messaging Coverage Area



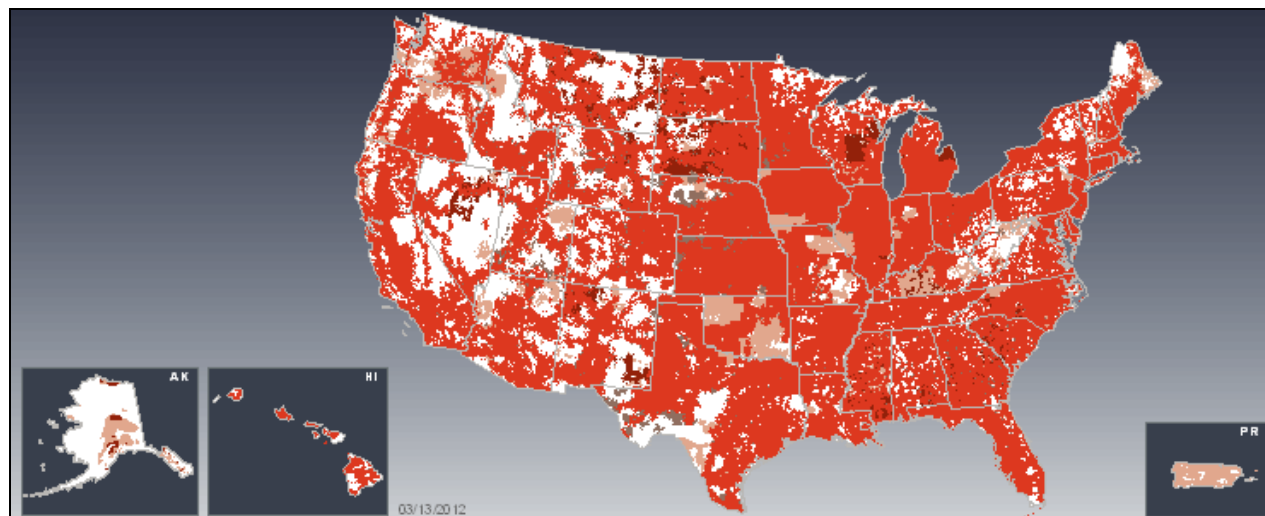
	Digital Coverage
	No Coverage








Roaming charges will apply in the Canada Coverage area unless you subscribe to the Nationwide Plus Canada Plan.

Roaming charges will apply in the Mexico Coverage area unless you subscribe to the Nationwide Plus Mexico Plan.

These Coverage Locator maps depict predicted and approximate wireless coverage. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to buildings, foliage, and weather that may impact service. Some of the Coverage Areas include networks run by other carriers, the coverage depicted is based on their information and public sources, and we cannot ensure its accuracy. Maps depicting the location of Verizon Wireless cell towers, switching centers and other network elements are proprietary and confidential. However, for detailed information regarding our network coverage in your key locations, please consult the enclosed network coverage maps or visit verizonwireless.com/coveragelocator.

Data Coverage Area



	Verizon Wireless 3G		Extended 1X Data
	Verizon Wireless 1X		Canadian 3G
	Extended 3G Data		Canadian 1X
	No Coverage		

Roaming charges apply in Canada Broadband and Canada Enhanced Services areas.

If you have a Nationwide Calling Plan: Picture/Video Messaging, Mobile Web and Mobile Email works in both the Enhanced Services and Extended Enhanced Services coverage area; Push to Talk, VZ Navigator and Family Locator work in only the Enhanced Services coverage area.

If you have an America's Choice Calling Plan: Picture/Video Messaging, Mobile Web, Mobile Email, Push to Talk, VZ Navigator and Family Locator work in only the Enhanced Services coverage area.

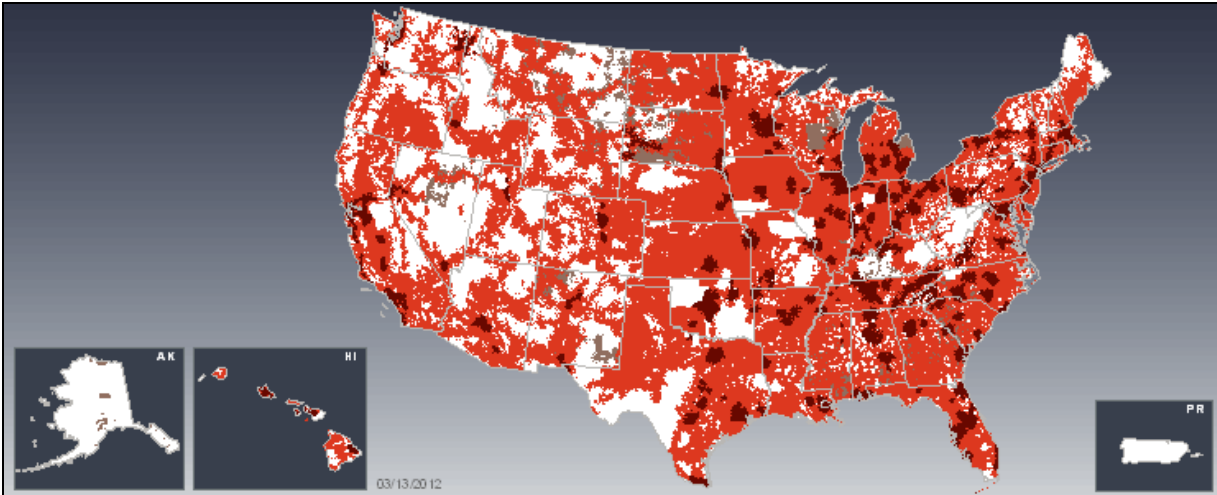
These Coverage Locator maps depict predicted and approximate wireless coverage. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to buildings, foliage, and weather that may impact service. Some of the Coverage Areas include networks run by other carriers, the coverage depicted is based on their information and public sources, and we cannot ensure its accuracy.

Handset Banner Information






When your banner displays "Extended Network" or "Roaming", Included Features and Optional Services may not be available; standard Text/Picture/Video Messaging rates apply when available. When your banner displays "Verizon Wireless", Optional Services, including Unlimited Text/Picture/Video IN Messaging if purchased, are available. V CAST is available if the "EV" indicator is displayed.

Maps depicting the location of Verizon Wireless cell towers, switching centers and other network elements are proprietary and confidential. However, for detailed information regarding our network coverage in your key locations, please consult the enclosed network coverage maps or visit verizonwireless.com/coveragelocator.

4G Data Coverage Area



Map Legend

-  4G LTE Coverage Area *
-  Verizon Wireless 3G
-  Extended 3G Data
-  Canadian 3G
-  3G/4G Coverage Not Available

Access the 4G LTE network within the Coverage Area.

** Access the 4G LTE network within the Extended Coverage Area; certain conditions may cause your service to connect to 3G in this Area.

Roaming charges apply in Canada Broadband and Canada Enhanced Services areas.

These Coverage Locator maps depict predicted and approximate wireless coverage. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to or inside buildings, foliage, and weather that may impact service. Some of the Coverage Areas include networks run by other carriers, the coverage depicted is based on their information and public sources, and we cannot ensure its accuracy.

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