Hector Ochoa Jr.

Aurora, IL 60505

OBJECTIVE

To be reappointed to the Aurora Hispanic Heritage Advisory Board where I can utilize the knowledge and skills I have gained through my work and education experience and make a difference in the community.

WORK EXPERIENCE Old Second National Bank, Aurora, IL April 1999 - Present

Mortgage Loan Officer May 2013- Present

• responsible for assisting customers in obtaining mortgages for home purchases and refinances and informing clients about the real estate financing process.

Retail Manager/Officer/Relationship Banker May 2007 – Present

- Manage overall branch office operations and decisions, including staffing, delivering excellent customer service and maintenance issues
- Accountable for satisfactory Audit scores
- Manage branch sales through relationships and customer service
- Motivate employees to exceed sales targets by meeting customer needs
- Review staff members for formal performance evaluations. Counsel employees when needed. Coordinate staff training when needed

Retail Banking Supervisor

6/03 - 4/07

• Assisted Branch Manager in daily operations and decisions

Senior Personal Banker 11/01 – 5/03 Personal Banker Floater 10/00 – 10/01

Full Time Teller 6/99 – 10/00

Part Time Teller 4/99 – 6/99

EDUCATION

- 1999- Graduate of Aurora Central Catholic High School
- 2007 Leadership Academy with Aurora Regional Chamber of Commerce
- Ongoing- Courses at Waubonsee Community College

ORGANIZATIONAL AFFILIATIONS

2008- Present- Aurora Hispanic Heritage Advisory Board

2007 - Present – 2nd VP Aurora Evening Lions Club

2014- Present- Board Member of Aurora Historical Society

2014- Present – Advisory Board Member- Family Focus of Aurora

VOLUNTEER ACTIVITIES

- Downtown Aurora Taste
- Fox Valley Midwest Literary Festival
- Downtown Alive
- Fiestas Patrias
- Rebuilding Together Aurora
- Aurora Half Marathon
- Kiwanis Club of Aurora