

July 25, 2023

Joshua Ream
City of Aurora, IL
Director, Building & Permits
44 E Downer Place
Aurora, IL 60505

Dear Mr. Ream,

This letter is to confirm that Selectron Technologies, Inc. (Selectron) is the only organization authorized to provide maintenance services, code modifications, new system functionality, and version updates to the ***Relay Utility, Parking and Miscellaneous Receivable*** IVR solutions installed at the City of Aurora. Selectron developed the IVR solutions based on specific requirements set forth by the City of Aurora.

Organizations other than Selectron performing maintenance services or code modifications to the IVR solution would void the existing System Warranty and Maintenance agreement currently established between Selectron and the City of Aurora. Additionally, Selectron is the sole provider and manufacturer of the IVR system.

Sincerely,



Todd A. Johnston
President, CEO
Selectron Technologies, Inc.