

# Sal Khan

## Entrepreneur

Talented Owner with excellent marketing, customer service and facility oversight skills and more than 17 years of experience. Highly effective and comfortable working with people at all levels in organization. Strategic-thinking individual experienced in sales and operations. Owner of Nexgen Networks for more than 17 years. Offering engaging and pleasant personality with expertise improving customer relationships.

Enthusiastic business leader with dynamic experience planning, leading and improving activities to support successful business operations. Strategic in developing policies, managing staff and developing new revenue streams. Focused on motivating staff and working with diverse personality types to drive improvements.

Determined Business Owner with commitment to excellence. Effective collaborator promoting leaders in the community.



## Work History

**2019-03 -  
Current**

### Smallcakes Owner

*Smallcakes, Aurora, Orland Park And Buffalo Grove, IL*  
Own and manage 3 Smallcakes franchise locations in Aurora, Orland Park and Buffalo Grove. We started with Aurora as our first flag-ship store and we managed to acquire 2 more stores during Covid-19 and turning them around to be very successful stores!

**2004-12 -  
Current**

### CEO

*Nexgen Networks, Aurora, IL*  
We take small businesses to the next level with Nexgen Networks. In today's digital age, it's essential you have the technology and security to stay productive and protected online. And that's exactly what we deliver – comprehensive managed IT, robust data protection, high-speed internet and emergency repairs. Discover more at [nexgennetworks.com](http://nexgennetworks.com). We provide proactive maintenance services through flat-rate IT Support Service. Designed to reduce your costs, increase your profits and mitigate your business risks, we partner with you as your Virtual CIO and IT



## Contact

### Address

Aurora, IL, 60502

### Phone

[REDACTED]

### E-mail

[REDACTED]  
[REDACTED]

### LinkedIn

[REDACTED]  
[REDACTED]



## Skills

Change and Growth  
Management

Excellent

Department, allowing you to focus on running your business, not your technology

1999-04 -  
2012-08

**Sr. Systems Administrator**

*AT&T, Arlington Heights, IL*

- Planned and implemented complex internet and intranet applications on multiple platforms.
- Worked as a Sr. IT systems/network administrator managing 1000's of Windows servers in Tier 1 Data centers.



**Education**

1999-09 -  
2002-07

**Computer Science**

*College of DuPage - Glen Ellyn, IL*

**Computer And Information Sciences**

*DePaul University - Chicago, IL*

Leadership and People Development



Integrity and Transparency



Operational Analysis



Business Consulting



Community Outreach



Solution Innovation

