

HACH SERVICE PARTNERSHIP QUOTATION	Page : Partnership Number :	1 of 11 HACH51211
Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593



Partnership Number:

HACH51211

Version:

0.40

Quotation Date

18-NOV-21

Expiration Date :

17-JAN-22

**Hach Company** 

Contact

Angiello, Domenick M

Service Partnership Phone

Service Partnership

Email

dangiell@hach.com

**Customer Ref Customer Phone:**  RENEWAL QUOTE

630-256-3262

Customer Fax:

Customer Contact:

LUERS, MEGAN

Customer Email: MLuers@aurora-il.org

Bill-To	Account # 072527	Ship-To	Account # 072527

(Donny)

Customer Name

CITY OF AURORA

Customer

CITY OF AURORA

**Payment Terms:** 

Net 30

Address4

Name Address4

WATER PRODUCTION

**Billing Method:** 

Annual-Invoices on

Address1

44 E DOWNER PL

Address1

1111 AURORA AVE

START Date

Address2

Currency:

USD

Address2 Address3 PURCHASING DIVISION

AURORA-IL-60505-3302

Address3

City,State,

AURORA-IL-60505-9731

City,State, PostalCode Province/ Country

US

Postalcode Province/

US Country

Line	Service Name					Line Total
	Covered Produ	uct	Start Date	End Date	Description/Serial Number	
1	FSPCA610		20-JAN-22	19-JAN-24	Fld Svc-2V CA610 Fluoride:20-JAN-2022:19-JAN-202 4	10,077.60
	1.1	5740000		42	CA610 FLUORIDE ANLYZR W/KITS; 160500545416	
	1.2	5740000		YMGW	CA610 FLUORIDE ANLYZR W/KITS; 160500545417	
2	PMP-SS6-1V		20-JAN-22	19-JAN-24	PMP-SURFACE SCATTER 6 TURB-1V (FRV 2:20-JAN-2022:19-JAN-2024	902.50
	2.1	4500000		Blend	oo SS6 TURBIDIMETER FINAL ASSY ; 901201565	
3	PMP-EC310-1V		20-JAN-22	19-JAN-24	PMP-EC310 pH-1V (FRV 2):20-JAN-2022:19-JAN-2024	5,021.70

HACH	HACH SERVICE PARTNERSHIP QUOTATION	Page : Partnership Number :	2 of 11 HACH51211
CERTIFIED PROGRAMS	Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
	Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

	3.1	5510000		42	oo PH CONTROLLER, EC310 ; 011000001651	
	3.2	5510000		05	oo PH CONTROLLER, EC310 ; 011000001652	
	3.3	5510000		RC3	oo PH CONTROLLER, EC310 ; 020200001945	
4	PMP-GLPHORP	?-1V	20-JAN-22	19-JAN-24	PMP-GLI pH ORP PROBE-1V (FRV 1):20-JAN-2022:19-JAN-2024	1,789.80
	4.1	DPD1P1		Pow	Digital pH Sensor, PEEK, Convertible ; 1212432280	
	4.2	DPD1P1		Bornes	Digital pH Sensor, PEEK, Convertible ; 1212432281	
	4.3	D3422C3		Panel	Digital Conductivity Sensor, 1.00 K ; 001404530745	
5	PMP-2100N-1V		20-JAN-22	19-JAN-24	PMP-2100N LAB TURB-1V (FRV1):20-JAN-22:19-JAN-24	670.70
	5.1	4700062	D. D.	OCCUPATION OF THE PARTY OF THE	oo 2100N LAB TURB, INSTRUMENT ONLY; 980600004653	
6	FSP1720E		20-JAN-22	19-JAN-24	Fld Svc-4V 1720E Turb Sensor:20-JAN-2022:19-JAN-2024 Field Service includes: All parts, labor, and travel for on-site repairs, 4 on-site calibrations per year, factory recommended maintenance (including required parts), unlimited technical support calls, and free firmware updates. Please see service terms and conditions for additional details on our service plans, and to ensure you have an opportunity to review our environmental and safety requirements.	22,501.70
	6.1	LPV417.99.00002		F2	1720E LR TURBIDITY SENSOR, HACH; 041200005651	
	6.2	LPV417.99.00002		FY	1720E LR TURBIDITY SENSOR, HACH ; 050200007249	
	6.3	LPV417.99.00002		FT	1720E LR TURBIDITY SENSOR, HACH ; 050400008608	

HACH SERVICEPLUS	HACH SERVICE PARTNERSHIP QUOTATION	Page : Partnership Number :	3 of 11 HACH51211
CERTIFIED PROGRAMS	Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
	Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

	6.4	LPV417.99.00002		EM	1720E LR TURBIDITY SENSOR, HACH; 050400008835	
	6.5	LPV417.99.00002		15	1720E LR TURBIDITY SENSOR, HACH ; 050500009406	
	6.6	LPV417.99.00002		68	1720E LR TURBIDITY SENSOR, HACH ; 051100013356	
	6.7	LPV417.99.00002		Fle	1720E LR TURBIDITY SENSOR, HACH ; 091200345630	
	6.8	LPV417.99.00002		F10	1720E LR TURBIDITY SENSOR, HACH; 110908201657	
	6.9	LPV417.99.00002		< \	1720E LR TURBIDITY SENSOR, HACH; 110908201658	
	6.10	LPV417.99.00002		(-11	1720E LR TURBIDITY SENSOR, HACH; 110908201661	
	6.11	LPV417.99.00002		F12	1720E LR TURBIDITY SENSOR, HACH; 110908201664	
	6.12	LPV417.99.00002		F9	1720E LR TURBIDITY SENSOR, HACH; 110908201665	
	6.13	LPV417.99.00002		42	1720E LR TURBIDITY SENSOR, HACH: 110908201666	
7	PMP-CL17 NEW	-2V	20-JAN-22	19-JAN-24	PMP-CL17 NEW CHLRN ANLZR-2V (FRV 2):20-JAN-2022:19-JAN-2024 For use with CL17 part number 5440000.	21,454.80
	7.1	5440000		SRIF	oo CL17 FINAL ASSEMBLY W/KITS; 011100003686	
	7.2	5440000		MPS STEFT	oo CL17 FINAL ASSEMBLY W/KITS; 021200006310	
	7.3	5440000		MPS STEF	oo CL17 FINAL ASSEMBLY W/KITS; 040100009055	
	7.4	5440000		3R 11	oo CL17 FINAL ASSEMBLY W/KITS ; 040500009661	
	7.5	5440000		SPE	oo CL17 FINAL ASSEMBLY W/KITS; 040500009736	
	7.6	5440000		HP	oo CL17 FINAL ASSEMBLY W/KITS; 040500009778	

HACH	HACH SERVICE PARTNERSHIP	Page :	4 of 11
	QUOTATION	Partnership Number :	HACH51211
SERVICEPLUS® CERTIFIED PROGRAMS	Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389  Purchase Orders	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693  Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

	7.7	5440000		91	238	oo CL17 FINAL ASSEMBLY W/KITS; 040900010869	
	7.8	5440000		Ţ	201	oo CL17 FINAL ASSEMBLY W/KITS; 061100017272	
	7.9	5440000			ec1	oo CL17 FINAL ASSEMBLY W/KITS ; 061100017328	
	7.10	5440000		4.	3P21	oo CL17 FINAL ASSEMBLY W/KITS; 130500475037DUP	
	7.11	5440005			PR.	000 CL17 FINAL ASSY W/PRESS REG INSTALL ; 192870029305	
	7.12	5440005	<i>\</i>	17	State	oo CL17 FINAL ASSY W/PRESS REG INSTALL; 193460030400	4 220 50
8	PMP-SC100-1V		20-JAN-22	19-JAN-	24	PMP-SC100-1V (FRV 1):20-JAN-2022:19-JAN-2024	1,320.50
	8.1	LXV401.52.02002		B	lend	oo aa SC100, Hach, Modbus 486 ; 930957002	
	8.2	LXV401.52.02002		(	01	oo aa SC100, Hach, Modbus 486 ; 10090C1378	
	8.3	LXV401.52.02002			(3	oo aa SC100, Hach, Modbus 486 ; 10090C1375.	
	8.4	LXV401.52.02002			C2	oo aa SC100, Hach, Modbus 486 ; 0504570237.	
	8.5	LXV401.52.00002			C4	oo SC100, Hach ; 06110C1395	
9	FSPCLX10		20-JAN-22	19-JAN-	24	Fld Svc-2V CLx10 (free or total):20-JAN-2022:19-JAN-2024 Field Service Partnership includes all parts, labor, and travel for on-site repairs, 2 on-site calibrations per year, factory recommended maintenance (including required parts), unlimited technical support calls, and free firmware updates. Coverage does not include the sc200 or optional pH probe.	8,772.30
	9.1	9150300		Chi	1ch	oo SENSOR, TOTAL CHLORINE, CLT10 sc; 15140014501	
	9.2	9150300		5	iel	oo SENSOR, TOTAL CHLORINE, CLT10 sc; 16295028501	

HACH	HACH SERVICE PARTNERSHIP	Page :	5 of 11
	QUOTATION	Partnership Number :	HACH51211
CERTIFIED PROGRAMS	Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389 Purchase Orders	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693  Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

	9.3	9150300		21:11:25	oo SENSOR, TOTAL CHLORINE,	
				1 1/11.3	CLT10 sc; 12131011201	550.70
10	FSPSC1000		20-JAN-22	19-JAN-24	Fld Svc-1V SC1000	556.70
					Controller:20-JAN-2022:19-JAN-20	
				ower !	24	
	10.1	LXV418.99.50002		+ Dav	db UVAS sc PROBE, 5mm;	
	10.1	2,1110.00.00002		A Co.	1486591	
11	FSPUVASPRB		20-JAN-22	19-JAN-24	Fld Svc-2V UVAS	2,722.70
					Sensor:20-JAN-2022:19-JAN-2024	
		1207440 00 50000		x = 101 .	db UVAS sc PROBE, 5mm;	
	11.1	LXV418.99.50002		Fire Jane	1486591	
12	FSPLDO2		20-JAN-22	19-JAN-24	Fld Svc LDO2 - 1	803.70
12	F3FLDO2		20-0/114-22	10 0/111 24	visit:20-JAN-2022:19-JAN-2024	0-0-0-0-0-0-0
					Field Service Partnership provides	
				( )	full coverage, including one on-site	
				V - 750	annual preventative	
				12.	maintenance/calibration service	
				/ / /	and probe replacement upon	
				DAJ	failure.	
	10.1	9020000		Kr	ASSY, PROBE, LDO MODEL 2,	
	12.1	3020000			HACH; 132050000041	
13	FSP5500SC AM	IC	20-JAN-22	19-JAN-24	Fld Svc 5500sc AMC 2	7,316.90
					VST:20-JAN-2022:19-JAN-2024	
					Field Service includes: All parts,	
					labor, and travel for on-site repairs,	
			\	111	2 on-site calibrations per year, factory recommended maintenance	
				\$ 1/1 ,	(including required parts), unlimited	
			1 M		technical support calls, and free	
			\		firmware updates.	
					minimals apacies.	
	13.1	5500.AMC.AC.2.U			5500sc AMMONIA	
	13.1	S			MONOCHLORAMINE ANALYZER,	
					AC, 2 CH, US (9560000 FOR	
	F0000000		20 1411 22	19-JAN-24	DWG); 152740300001	3,750.60
14	FSPSC200		20-JAN-22	19-JAN-24	Fld Svc-1V SC200 Controller:20-JAN-2022:19-JAN-20	3,730.00
					24	
	14.1	LXV404.99.00552		788	sc200 CONTROLLER, AC-DC, 2	
	1 1.1			£ 14-	DIG, HACH; 1703C0153043	
		1 3/1/40/4 00 00550		186	sc200 CONTROLLER, AC-DC, 2	
	14.2	LXV404.99.00552		F541	DIG, HACH; 1703C0169251	
				1	515, 117, 11 5550 10520 1	
	14.3	LXV404.99.00552		ca H	sc200 CONTROLLER, AC-DC, 2	
	17.5			451	DIG, HACH; 1703C0153050	



HACH SERVICE PARTNERSHIP
QUOTATION
Headquarters

Purchase Orders

Headquarters
P.O. Box 389
5600 Lindbergh Drive
Loveland, CO 80539-0389

Page : Partnership Number :

6 of 11 HACH51211

WebSite: www.hach.com Remittand

For CL17 p/n 5440000 only. Field Service includes all parts, labor, and travel for on-site repairs, two

Remittance 2207 Collections Center Dr Chicago, IL 60693

Wire Transfers
Bank of America
231 S. LaSalle St.
Chicago, IL 60604
Account: 8765602385
Routing (ABA): 026009593

	14.4	LXV404.99.00502		F132	sc200 CONTROLLER, AC-DC, DIG,HACH; 100359000362	
	14.5	LXV404.99.00502		KN	sc200 CONTROLLER, AC-DC, DIG,HACH; 110859000897	
	14.6	LXV404.99.00552		८ १३	O <sub>sc200</sub> CONTROLLER, AC-DC, 2 DIG, HACH; 1110C0024656	
	14.7	LXV404.99.00552		FIIB	<sup>1</sup> sc200 CONTROLLER, AC-DC, 2 DIG, HACH; 1703C0169254	
15	BSPPLUSDR60	000	20-JAN-22	19-JAN-24	BenchPlus-DR6000:20-JAN-2022:1 9-JAN-2024 The Bench Service Plus Partnership includes repairs at the Hach Service Center, one on-site start-up or preventative maintenance/calibration visit, unlimited technical support calls, and free software upgrades.	3,021.00
	15.1	LPV441.99.00012			db DR 6000 UV VIS SPECTROPHOTOMETER W RFID TECHNOLOGY ; 1844064	
16	FSP1720E	**	20-JAN-22	19-JAN-24	Fld Svc-4V 1720E Turb Sensor:20-JAN-2022:19-JAN-2024 Field Service includes: All parts, labor, and travel for on-site repairs, 4 on-site calibrations per year, factory recommended maintenance (including required parts), unlimited technical support calls, and free firmware updates. Please see service terms and conditions for additional details on our service plans, and to ensure you have an opportunity to review our environmental and safety requirements.	3,461.80
	16.1	LPV417.99.00002		48	1720E LR TURBIDITY SENSOR, HACH; 120708210982	
	16.2	LPV417.99.00002		63	1720E LR TURBIDITY SENSOR, HACH; 050200007253	
17	FSPCL17		20-JAN-22	19-JAN-24	aa Fld Svc-2V CL17 (current version):20-JAN-2022:19-JAN-202 4	28,486.70



HACH SERVICE PARTNERSHIP	Page :	7 of 11
QUOTATION	Partnership Number :	HACH51211
Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389  Purchase Orders	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693  Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

					preventative maintenance visits per year (including required parts), unlimited technical support calls, and free firmware updates.	
	17.1	5440005		EN.Y	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 171790010976	
	17.2	5440005		UNOS	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 180470015514	
	17.3	5440005		1/8	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 180510015552	
	17.4	5440005		tu	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 180520015579	
	17.5	5440005		1 Ment	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 180520015580	
	17.6	5440005		42	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 183360022347	
	17.7	5440005		W	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 183380022402	
	17.8	5440005		5	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 183380022404	
	17.9	5440005		FW SRI	oo CL17 FINAL ASSY W/PRESS REG INSTALL ; 192610028646	
	17.10	5440005		HW	oo CL17 FINAL ASSY W/PRESS REG INSTALL; 193430030288	
	17.11	5440005		4 M	6 CL17 FINAL ASSY W/PRESS REG INSTALL; 180500015526	
18	FSPCA610		20-JAN-22	19-JAN-24	Fld Svc-2V CA610 Fluoride:20-JAN-2022:19-JAN-202	5,038.80
	18.1	5740000		FW	CA610 FLUORIDE ANLYZR W/KITS : 151200538482	
19	PMP-GLPHOF	PMP-GLPHORP-1V		19-JAN-24	PMP-GLI pH ORP PROBE-1V	7,755.80
				1	(FRV 1):20-JAN-2022:19-JAN-2024	
	19.1	9181500		Jam!	PHD, RYTON, pH-WIDE RANGE, 6 FOOT CABLE w/ADAPTER; 1811435492	



20

# HACH SERVICE PARTNERSHIP QUOTATION

Headquarters
P.O. Box 389
5600 Lindbergh Drive
Loveland, CO 80539-0389

Purchase Orders

Page : Partnership Number :

service terms and conditions for additional details on our service plans, and to ensure you have an opportunity to review our environmental and safety

8 of 11 HACH51211

WebSite: www.hach.com Remittance

2207 Collections Center Dr Chicago, IL 60693

Wire Transfers
Bank of America
231 S. LaSalle St.
Chicago, IL 60604
Account: 8765602385
Routing (ABA): 026009593

19.2	9181500		EN	PHD, RYTON, pH-WIDE RANGE, 6 FOOT CABLE w/ADAPTER; 1811435097	
19.3	9181500		013	PHD, RYTON, pH-WIDE RANGE, 6 FOOT CABLE w/ADAPTER; 1811435491	
19.4	DPS1.99			Digital pH Sensor, Stainless; 1410441835	
19.5	DPD1P1		de	Digital pH Sensor, PEEK, Convertible ; 1808445821	
19.6	DPD1P1		C3	Digital pH Sensor, PEEK, Convertible ; 1802449522	
19.7	DPD1P1		ed	Digital pH Sensor, PEEK, Convertible ; 1410434835	
19.8	DPD1P1		Auro	Digital pH Sensor, PEEK, Convertible ; 1711430409	
19.9	DPD1P1		parl	Digital pH Sensor, PEEK, Convertible; 1808445819	
19.10	DPD1P1		C2	Digital pH Sensor, PEEK, Convertible; 1611441509	
19.11	DPD1P1		PCI	Digital pH Sensor, PEEK, Convertible ; 1410441054	
19.12	DPD1P1		48	Digital pH Sensor, PEEK, Convertible ; 1507440349	
19.13	DPD1P1		CI	Digital pH Sensor, PEEK, Convertible ; 1808445859	
FSPFP360		20-JAN-22 1	9-JAN-24	Fld Svc-1V FP360 Oil-in-Water Probe:20-JAN-2022:19-JAN-2024 Field Service includes: All parts, labor, and travel for on-site repairs, 1 on-site calibrations per year, factory recommended maintenance (including required parts), unlimited technical support calls, and free firmware updates. Please see	7,320.70



	Page :	9 of 11
HACH SERVICE PARTNERSHIP	Partnership Number:	HACH51211
QUOTATION		
Headquarters	WebSite: www.hach.com	Remittance
P.O. Box 389		2207 Collections Center Dr
5600 Lindbergh Drive		Chicago, IL 60693
Loveland, CO 80539-0389		
		Wire Transfers
Purchase Orders		Bank of America
		231 S. LaSalle St.
		Chicago, IL 60604
		Account: 8765602385
		Routing (ABA): 026009593

					requirements.	
	20.1	LXV441.99.11302			FP360sc, 500ppb, SS, 1.5M, W/O CLEAN; 11300604	
21	FSPSOLITAX		20-JAN-22	19-JAN-24	Fld Svc-2V Solitax Sensor:20-JAN-2022:19-JAN-2024	4,769.00
	21.1	LXV423.99.00100		Parel	db TS-LINE sc/IMMERSION 50g/l WIPER SS ; 1310174DUP1	
	21.2	LXV423.99.00100		Pord	db TS-LINE sc/IMMERSION 50g/l WIPER SS ; 143397	
22	ADMIN_HANDLING_MYA		20-JAN-22	19-JAN-24	price increase for year 2	1,505.00 🗸
	22.1				CONTRACT SPECIAL ITEM	

Sub Total:

149,021.00

Tax: Total:

149,021.00 4

Partnership Notes: 173,758.00 YEAR 1@\$73,005.50 YEAR 2@\$74,510.50 TOTAL COST \$149,021.00 MZ 11/18/21 which are amended and attached,

All purchases of Hach Company products and/or services are expressly and without limitation subject to Hach Company's Terms & Conditions of Sale ("Hach TCS"), incorporated herein by reference and published on Hach Company's website at www.hach.com/terms . Hach TCS are incorporated by reference into each of Hach's offers or quotations, order acknowledgments, and invoice and shipping documents. The first of the following acts shall constitute an acceptance of Hach's offer and not a counteroffer and shall create a contract of sale ("Contract") in accordance with the Hach TCS, subject to Hach's final credit approval: (i) Buyer's issuance of a purchase order document against Hach's offer or quotation; (ii) Hach's acknowledgement of Buyer's order; or (iii) commencement of any performance by Hach in response to Buyer's order. Provisions contained in Buyer's purchase documents that materially alter, add to or subtract from the provisions of these Terms and Conditions of Sale shall be null and void and not considered part of the Contract

Customer Name : CITY OF AURORA

Customer P.O. Number :

**Customer Reference Number :** 

# TERMS & CONDITIONS OF SALE FOR HACH COMPANY PRODUCTS AND SERVICES

This document sets forth the Terms & Conditions of Sale for goods manufactured and/or supplied, and services provided, by Hach Company of Loveland, Colorado ('Hach'), and sold to the original purchaser thereof ('Buyer'). Unless otherwise specifically stated herein, the term 'Hach' includes only Hach Company and none of its affiliates. Unless otherwise specifically stated in a previously-executed written-purchase agreement signed by authorized representatives of Hach and Buyer, these Terms & Conditions of Sale establish the rights, obligations and remedies of Hach and Buyer which apply to this offer and any resulting order or contract for the sale of Hach's goods and/or services ("Products").

1. APPLICABLE IERMS & CONDITIONS:
These Terms & Conditions of Sale are contained directly and/or by reference in Hach's offer, order acknowledgment, and invoice documents. The first of the following acts constitutes an acceptance of Hach's offer and not a counteroffer and creates a Conditions of Sale are contained directly and/or by reference in Hach's offer, order acknowledgment, and invoice documents offer; (ii) acknowledgment of Buyer's order by Hach; or (iii) commencement of any performance by Hach pursuant to Buyer's order. Provisions contained in Buyer's purchase documents (including electronic commerce interfaces) that materially alter, add to or subtract from the provisions of these Terms & Conditions of Sale are not a part of the Contract.

2. CANCELLATION:

By a may cancel goods orders subject to fair charges for Hach's expenses including handling, inspection, restocking, freight and invoicing charges as a policiable, provided that Buyer effurns such goods to Hach at Buyer's expense within 30 days of delivery and in the same condition as received. Buyer may cancel service orders on ninety (90) day's prior watten notice and refunds will be charges as a policiable, provided that Buyer effurns such goods to Hach at Buyer's expense within 30 days of delivery and in the same condition as received. Buyer may cancel service orders on ninety (90) day's prior watten notice and refunds will be



nent fees may apply upon cancellation or expiration of service programs. Seller may cancel all or part of any order prior to delivery without liability if the order includes any prorated based on the duration of the service plan. Inspections and reinstalt Products that Seller determines may not comply with export, safety, local ce cation, or other applicable compliance requirements

Delivery will be accomplished FCA Hach's facility located in Ames, lowa or overland, Colorado, United States (Incoterms 2010). For orders having a final destination within the U.S., legal title and risk of loss or damage pass to Buyer upon transfer to the first carrier. For orders having a final destination outside the U.S., legal title and risk of loss or damage pass to Buyer when the Products enter international waters or airspace or cross an international frontier. Hach will use commercially reasonable efforts to deliver the Products ordered herein within the time specified on the face of this Contractor, if no time is specified, within Hach's normal lead-time necessary for Hach to reland, Colorado, United States (Incoterms 2010). For orders having a final destination within the U.S., legal title and risk of loss or damage pass to dditional charge, Hach will deliver the Products on an expedijed basis. Standard service delivery hours are 8 am – 5 pm Monday through Friday, deliver the Products sold hereunder. Upon prior agreement with Buyer and for a excluding holidays.

#### 4. INSPECTION:

conform to any applicable specifications, Buyer will promptly notify Hach of such nonconformance any Products delivered hereunder and to have waived any such nonconformance in the event such Buyer will promptly inspect and accept any Products delivered pursuant to this Contract after recommendation. Hach will have a reasonable opportunity to repair or replace the nonconforming product a a written notification is not received by Hach within thirty (30) days of delivery. t of such Products. In the event the Products do no its option. Buyer will be deemed to have accept

#### 5. PRICES & ORDER SIZES:

prokerage fees; sales, use, inventory or excise taxes; import or export duties; special financing fees; VAT, sale, distribution, or delivery of Products. Buyer will either pay any and all such charges or provide Hach with All prices are in U.S. dollars and are based on delivery as stated above. Prices do not include any charges income or royalty taxes imposed outside the U.S.; consular fees; special permits or licenses; or other charge acceptable exemption certificates, which obligation survives performance under this Contract. Hach reserves osed upon the production ight to establish minin n order sizes and will advise Buyer accordingly

orth at <a href="https://www.nach.com">www.nach.com</a>. Invoices for all other orders are due and payable NET 30 DAYS from date of the body address or by wire transfer to the account stated on the front of Hach's invoice, or for customers with no established credit, Hach timely mafner, Hach may, in addition to all other remedies provided at law, either: (a) declare Buyer's performance in breach and shippings no a cash-with-order or cash-in-advance basis even after the delinquency is cured; (d) charge interest on the delinquency energy hayment plus applicable storage charges and/or inventory carrying charges; (e) repossess the Products for which payment boverfights and remedies as is practicable and permitted by Jus. Buyer is prohibited from setting off any all monies owed under civin with Hach or any of its affiliates. Should Buyer's financial responsibility become unsatisfactory to Hach in its reasonable stated in a finite as reasonable grounds for repudiation of this Contract, in which case reasonable cancellation charges shall be due furtify interest bout only if such payments could not be considered an avoidable transfer under the U.S. Bankruptcy Code or other the existence of Buyer, constitutes a default under this Contract and affords Hach all the remedies of a secured party under the 6. PAYMENTS:
All payments must be made in U.S. dollars. For Internet orders, the purchase price is due at the time and manner set orth invoice without regard to delays for inspection or transportation, with payments to be made by check to Hach at the above may require cash or credit card payment in advance of delivery. In the event payments are not made or not made in a time terminate this Contract for default; (b) withhold future shipments until delinquent payments are made; (c) deliver future ship at a rate of 1-1/2% per month or the maximum rate permitted by law, if lower, for each month or part thereof of delinquench has not been made; (f) recover all costs of collection including reasonable attorney's teets; or (g) combine any of the above this from any other sums, whether liquidated or not, that are or may be due Buyer, which arise out of a different transactify discretion, Hach may require cash payment or other security. If Buyer fails to meet these requirements, Hach may treat/su Hach. Buyer grants Hach a security interest in the Products to secure payment in full, which payment reseases the segority applicable laws. Buyer's insolvency, bankruptcy, assignment for the benefit of creditors, or issolution or termination of the U.C.C., as well as the remedies stated above for late payment or onn-payment.

#### 7. LIMITED WARRANTY:

1. LIMITED WANKAN IT:

Hach warrants that Products sold hereunder will be free from defects in material and workmanship and will, when used in accordance with the manufacturer's operating and maintenance instructions, conform to any express written warranty pertaining to the specific goods purchased, which for most Hach instruments is for a period of twelve (12) months from delivery. Hach warrants that services furnished hereunder will be free from defects in workmanship for a period of ninety (90) days from the completion of the services. Parts provided by Hach in the performance of services may be new or refurbished parts functioning equivalent to newhoarts. Any non-functioning parts that are repaired by Hach shall become the property of Hach. No warranties are extended to consumable items such as, without limitation, reagents, batteries, mercury yells, and light bulbs. All other guarantees warranties, conditions and representations, either express or implied, whether arising under any statute, law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose, are hereby excluded. The sole remedy for Products not meeting this Limited Warranty is replacement, credit or refund of the purchase price. This remedy will not be deemed to have failed of its essential purpose so long as Hach is willing to provide such replacement, credit or refund.

#### 8. INDEMNIFICATION:

Indemnification applies to a party and to such party's successors-in-interest, assignees, affiliages, directors, officers, and employees ("Indemnified Parties"). Hach is responsible for and will defend, indemnify and hold harmless the Buyer Indemnified Parties against all losses, claims, expenses or damages which may result from accident, injury, damage, or death due to Hach's breach of the Limited Warrahy. This indemnification is provided on the condition that the Buyer is likewise responsible f and will defend, indemnify and hold harmless the Hach Indemnified Parties against all losses, claims, expenses or damages which may result from accident, injury, damage, or death due to the negligence or misuse or tach is responsible for and will defend, indemnify and hold harmless the Buyer Indemnified by. This indemnification is provided on the condition that the Buyer is likewise responsible for

9. PATENT PROTECTION:
Subject to all limitations of liability provided herein, Hach will, with respect to any Products of Hach's design or manufacture, indemnify Buyer from any and all damages and cost infringement of any U.S. patent (or European patent for Products that Hach sells to Buyer for end use in a member state of the E.U.) that has issued as of the delivery day, sole hereunder and from reasonable expenses incurred by Buyer in defense of such four sole hereof, provided that Buyer promptly notifies that defense of such suit when Products of Hach only are involved, or (ii) the right to participate in the defense of such suit when products other than those of Hach are also involved, solely out of the inherent operation of the Products according to their applications as envisioned by Hach's pecifications. In case the Products are in such suit held to constitute expense and at its option, either procure for Buyer the right to continue using such Products or replace them with non-infringing products, or modify them so they become non-by for depreciation) and the transportation costs thereof. The foregoing states the entire liability of Hach for patent infringement by the Products. Further, to the same extent as set indemnify and hold harmless Hach for patent infringement related to (x lany goods manufactured to the Buyer's design, (y) services provided in accordance with the Buyer's institutives, parts or software not provided by Hach hereunder. and costs as finally determined by a court of competent jurisdiction in any suit for the solely by reason of the sale or normal use of any Products sold to Buyer's Yach of such suit and offers Hach either (i) full and exclusive control of the nxolved. Hach's warranty as to use patents only applies to infringement arising institute infringement and the use of the Products is enjoined, Hach will, at its own e non-byfringing, or remove the Products and refund the purchase price (prorated as set forth in Hach's above obligation to Buyer, Buyer agrees to defend, yer's instructions, or (z) Hach's Products when used in combination with any other

10. TRADEMARKS AND OTHER LABELS: Buyer agrees not to remove or alter any indicia of manufar machined components. during origin or patent numbers contained on or within the Products, including without limitation the serial numbers or trademarks on nameplates or cast, molded or

#### 11. SOFTWARE:

roducts are subject to the separate software license agreement(s) accompanying the software media. In the absence of such terms and for all of provided by Hach with Products purchased hereunder solely as necessary for Buyer to enjoy the benefit of the Products. A portion of the software is distributed. Buyer agrees that it will be bound by any and all such license agreer All licenses to Hach's separately-provided software pronon-exclusive license to access and use the software which Buyer may use under the terms and conditions other software. Hach grants Buyer only a personal, ts. Title to software remains with the applicable licensor(s)

12. PROPRIETARY INFORMATION: PRIVACY:
Proprietary Information' means any information, technical data or know-how in whatever form, whether documented, contained in machine readable or physical components, mask works or artwork, or otherwise, including but not limited to service and mylineheance manuals. Buyer and its customers, employees and agents will keep confidential all such Proprietary Information obtained directly or indirectly from Hach and will hach's prior written consent, or use it for the manufacture, procurement, servicing or calibration of Products or any similar products, or cause such products to be manufactured, serviced or calibrated by or procure or otherwise appropriate it. All such Proprietary Information remains Hach's property. No right or license is granted to Buyer or its customers, employees or agents, expressly or by implication, with respect to the Pright or its customers, employees or agents, expressly or by implication, with respect to the Pright or its customers. se, which Hach considers proprietary, vill not transfer or disclose it without d from any other source, or reproduce rietary Information or any patent



Hach reserves the right to make design changes or improvements to any products of the same general class as Products being delivered hereunder without liability or obligation to incorporate such changes or improvements to Products ordered by Buyer unless agreed upon in writing before the Products' delivery date. Services which must be performed as a result of any of the following conditions are subject to additional charges for labor, travel and parts: (a) equipment alterations not authorized in writing by Hach; (b) damage resulting from improper use or handling, accident, teglect, power surge, or operation in an environment or manner in which the instrument is not designed to operate or is not in accordance with Hach's operating manuals; (c) the use of parts or accessories not provided by Hach; (d) damage resulting from acts of war, terrorism or nature; (e) services outside standard by siness hours; (f) is the prevork not complete per proposal; or (g) any repairs required to ensure proposal; or (g) any repairs required to ensure equipment meets manufacturer's specifications upon activation of a service ac

#### 14. SITE ACCESS / PREPARATION / WORKER SAFETY / ENVIRONMENTAL COMPLIANCE:

14. SITE ACCESS / PREPARATION / WORKER SAFETY / ENVIRONMENTAL COMPLIANCE:
In connection with services provided by Hach, Buyer agrees to permit prompt access to equipment. Buyer assumes full responsibility to back-up of otherwise protect its data against loss, damage or destruction before services are performed. Buyer is the operator and in full control of its premises, including those areas where Hach employees or contractors are performing service, repair and meintenance activities. Buyer will ensure that all necessary measures are taken for safety and security of working conditions, sites and installations during the performance of services. Buyer is solely responsible to arrange for the disposal of any wastes at its own working conditions, sites and installations during the performance of services. Buyer is solely responsible to arrange for the disposal of any wastes at its own expenses, provide Hach employees and contractors working on Buyer's permises with all information and trayling required under applicable safety complications and Buyer's policies. If the instrument to be serviced is in a Confined Space, as that term is defined under OSHA regulations, Buyer is solely responsible to make it available to be serviced in an unconfined space. Hach service technicians will not work in Confined Spaces. In the event that a Buyer requires Hach employees or contractors to attend safety or complicance training programs provided by Buyer, Buyer will pay Hactri the standard hourly rate and expense reimbursement for such training attended. The attendance at or completion of such training does not create or expand any warranty or obligation of Hach and does not serve to atten, amend, limit or supersed any part of this Contract.

#### 15. LIMITATIONS ON USE:

13. LIMITATIONS UN USE:
Buyer will not use any Products for any purpose other than those identified in Hach's catalogs and literature as intended uses. Unless Hach has advised the Buyer in writing, in no event will Buyer use any Products in drugs, food additives, food or cosmelics, or medical applications for humans or animals. In no event will Buyer use in any application any Product that requires FDA 510(k) clearance unless and only to the extent the Product has such clearance. Any warranty granted by Hach is void if any goods covered by such warranty are used for any purpose not permitted hereunder.

16. EXPORT AND IMPORT LICENSES AND COMPLIANCE WITH LAWS:

Unless otherwise specified in this Contract, Buyer is responsible for obtaining any required export or import licenses. Hach represents that all Products delivered hereunder will be produced and supplied in compliance with all applicable laws and regulations. Buyer will comply with all laws and regulations applicable to the installation or use of all Products, including applicable import and export control laws and regulations of the U.S., E.U. and any other country having proper jurisdiction, and will obtain all necessary export licenses in connection with any subsequent export, e-export in the products and technology delivered hereunder. Buyer will not sell, transfer, export or re-export any Hach Products or technology for use in obtain all necessary export licenses in connection with any subsequent export, e-chemical or biological weapons or missiles, nor use Hach Products or technology in any facility which engages in activities relating to such weapons. Buyer will comply with all local, national, and other laws of all jurisdictions globally relating to anti-corruption, bribegy, extortion, kickbacks, or similar matters which are applicable to Buyer's business activities in connection with this Contract, including but not any government official, government employee, or employee of any company owned in part by a government, political party, political party office or political party office or political party office or political party office to induce such organizations or persons to use their authority or influence to obtain or retain an improper business advantage for Buyer or for/fanch, within other within the proper means of obtaining business or any improper advantage, with respect

#### 17. FORCE MAJEURE:

waiver had occurred.

Hach is excused from performance of its obligations under this Contract to the extent caused by acts or omissions that are beyond its control of, including but not limited to Government embargoes, blockages, seizures or freeze of assets, delays or refusals to grant an export or import license or the suspension or revocation thereof or any other acts of any Government; fires, floods, severe weather conditions, or any other acts of God; quarantines; labor strikes or lockouts; riots; strife; insurrections; civil disobedience or acts of criminals or terrorists; war; material shortages or delays in deliveries to Hach by third parties. In the event of the existence of any force majeure circumstances, the period of time for delivery, payment terms and payments under any letters of credit will be extended for a period of time equal to the period of delay. If the force majeure circumstances extend for six months, Hach may, at its option, terminate this Contract without penalty and without being deemed in default or in prescript thereof deemed in default or in breach thereof.

10. NOT A SOISHIMENT AND WANTER.

Buyer will not transfer or assign this Contract or any rights or interests hereunder without Hach's prior written consent. Failure of either party to insist upon strict performance of any provision of this Contract, or to exercise any right or privilege contained herein, or the waiver of any breach of the terms or conditions of this Contract will not be construed as thereafter waiving any such terms, conditions, rights, or privileges, and the same will continue and remain in force and effect as if no

19. LIMILATION OF LIABILITY:

None of the Hach Indemnified Parties will be liable to Buyer under any circumstances for any special, treble, incidental or consequential damages, including without limitation, dargage to or loss of property other than for the Products purchased hereunder; damages incurred in installation, repair or replacement; lost profits, revenue or opportunity; loss of use; losses resulting from or related to downtime of the products or inaccurate measurements or reporting; the cost of substitute products; or claims of Buyer's customers for such damages, howsever caused, and whether based on warranty, conficulting negligence, strict liability or otherwise). The total highlity of the Hach's of highlity of the Hach's obligators in connection with the design, manufacture, sale, delivery, and/or use of Products will in no circumstance exceed in the aggregate assum equal to twice the amount actually paid to Hach for Products

20. APPLICABLE LAW AND DISPUTE RESOLUTION:
The construction, interpretation and performance hereof and all transactions hereunder shall be governed by the laws of the State of Colorado, without regard to its principles or laws regarding conflicts of laws. If any provision of this Contract violates any Federal, State or local statutes or fegulations of any countries having jurisdiction of this transaction, or is illegal for any reason, said provision shall be self-deleting without affecting the validity of the remaining provisions. Unless otherwise specifically agreed upon in writing between theath and Buyer, any dispute relating to this Contract which is not resolved by the parties shall be adjudicated in order of preference by a count of competing lurisdiction (i) in the State of Colorado, U.S.A. if Buyer has minimum contacts with Colorado and the U.S., (ii) elsewhere in the U.S. if Buyer has minimum contacts with the U.S. but not Colorado, or (iii) in a neutral location if Buyer does not have minimum contacts with the United States.

2.1. ENTIRE ACREMINATION AMOUNT LATION:
These Terms & Conditions of Sale constitute the entire agreement between the parties and supersede any prior agreements or representations, whether oral or written. No change to or modification of these Terms & Conditions shall be binding upon the parties and superseded any prior agreements or representative of Hach. Hach rejects any additional or inconsistent terms & Conditions of Sale and signed by an authorized representative of Hach. Hach rejects any additional or inconsistent terms & Conditions of Sale offered by Buyer at any time, whether or not such terms or conditions materially alter the Terms & Conditions herein and irrespective of Hach's acceptance of Buyer's order for the described goods and services.

# Terms & Conditions of Sale for Hach Company Products and Services

This document sets forth the Terms & Conditions of Sale for goods manufactured and/or supplied, and services provided, by Hach Company of Loveland, Colorado ("Hach") and sold to the original purchaser thereof ("Buyer"). Unless otherwise specifically stated herein, the term "Hach" includes only Hach Company and none of its affiliates.

## 1. APPLICABLE TERMS & CONDITIONS:

The Parties (Hach and Buyer) agree that this Document shall serve to override any portions contained in the Hach terms and conditions which are published on Hach's website at <a href="www.hach.com/terms">www.hach.com/terms</a>. To the extent any of these terms or conditions contained in this agreement conflict with any of the terms and conditions contained in the Hach Sales Order Acknowledgment, it is expressly understood and agreed that the terms of this Document shall take precedence over and supersede the terms in the Hach Sales Order Acknowledgment.

# 2. CANCELLATION:

Buyer may cancel goods orders subject to fair charges for Hach's expenses including handling, inspection, restocking and invoicing charges as applicable, provided that Buyer returns such goods to Hach at Buyer's expense within 30 days of delivery and in the same condition as received. Buyer may cancel service orders on ninety (90) day's prior written notice and refunds will be prorated based on the duration of the service plan. Inspections and re-instatement fees may apply upon cancellation or expiration of service programs. Seller may cancel all or part of any order prior to delivery without liability if the order includes any Products that Seller determines may not comply with export, safety, local certification, or other applicable compliance requirements.

### 3. DELIVERY:

Delivery will be accomplished FCA Hach's facility located in Ames, Iowa or Loveland, Colorado, United States (Incoterms 2010). For orders having a final destination within the U.S., legal title and risk of loss or damage pass to Buyer upon transfer to the first carrier. For orders having a final destination outside the U.S., legal title and risk of loss or damage pass to Buyer when the Products enter international waters or airspace or cross an international frontier. Hach will use commercially reasonable efforts to deliver the Products ordered herein within the time specified on the face of this Contract or, if no time is specified, within Hach's normal lead-time necessary for Hach to deliver the Products sold hereunder. Upon prior agreement with Buyer and for an additional charge, Hach will deliver the Products on an expedited basis. Standard service delivery hours are 8 am – 5 pm Monday through Friday, excluding holidays.

### 4. INSPECTION:

Buyer will promptly inspect and accept any Products delivered pursuant to this Contract after receipt of such Products. In the event the Products do not conform to any applicable specifications, Buyer will promptly notify Hach of such nonconformance in writing. Hach will have a reasonable opportunity to repair or replace the nonconforming product at its option. Buyer will be deemed to have accepted any Products delivered hereunder and to have waived any such nonconformance in the event such a written notification is not received by Hach within thirty (30) days of delivery.

#### 5. PRICES & ORDER SIZES:

All prices are in U.S. dollars and are based on delivery as stated above. Prices do not include any charges for services such as insurance; brokerage fees; sales, use, inventory or excise taxes; import or export duties; special financing fees; VAT, income or royalty taxes imposed outside the U.S.; consular fees; special permits or licenses; or other charges imposed upon the production, sale, distribution, or delivery of Products. Buyer will either pay any and all such charges or provide Hach with acceptable

exemption certificates, which obligation survives performance under this Contract. Hach reserves the right to establish minimum order sizes and will advise Buyer accordingly.

### 6. PAYMENTS:

All payments must be made in U.S. dollars. Invoices and payments shall comply with the illinois Local Government Prompt Payment Act, 50 ILCS 505/1. In the event payments are not made or not made in a timely manner, Hach may, in addition to all other remedies provided at law, either: (a) declare Buyer's performance in breach and terminate this Contract for default; (b) withhold future shipments until delinquent payments are made; (c) deliver future shipments on a cash-with-order or cash-in-advance basis even after the delinquency is cured; (d) charge interest on the delinquency at a rate of 1per month or the maximum rate permitted by law, if lower, for each month or part thereof of delinquency in payment plus applicable storage charges and/or inventory carrying charges; (e) repossess the Products for which payment has not been made; (f) recover all costs of collection including reasonable attorney's fees; or (g) combine any of the above rights and remedies as is practicable and permitted by law. Buyer is prohibited from setting off any and all monies owed under this from any other sums, whether liquidated or not, that are or may be due Buyer, which arise out of a different transaction with Hach or any of its affiliates. Should Buyer's financial responsibility become unsatisfactory to Hach in its reasonable discretion, Hach may require cash payment or other security. If Buyer fails to meet these requirements, Hach may treat such failure as reasonable grounds for repudiation of this Contract. Buyer grants Hach a security interest in the Products to secure payment in full, which payment releases the security interest but only if such payments could not be considered an avoidable transfer under the U.S. Bankruptcy Code or other applicable laws. Buyer's insolvency, bankruptcy, assignment for the benefit of creditors, or dissolution or termination of the existence of Buyer, constitutes a default under this Contract and affords Hach all the remedies of a secured party under the U.C.C., as well as the remedies stated above for late payment or non-payment. See ¶20 for further wire transfer requirements.

### 7. LIMITED WARRANTY:

Hach warrants that Products sold hereunder will be free from defects in material and workmanship and will, when used in accordance with the manufacturer's operating and maintenance instructions, conform to any express written warranty pertaining to the specific goods purchased, which for most Hach instruments is for a period of twelve (12) months from delivery. Hach warrants that services furnished hereunder will be free from defects in workmanship for a period of ninety (90) days from the completion of the services. Parts provided by Hach in the performance of services may be new or refurbished parts functioning equivalent to new parts. Any non-functioning parts that are repaired by Hach shall become the property of Hach. No warranties are extended to consumable items such as, without limitation, reagents, batteries, mercury cells, and light bulbs. All other guarantees, warranties, conditions and representations, either express or implied, whether arising under any statute, law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose, are hereby excluded. The sole remedy for Products not meeting this Limited Warranty is replacement, credit or refund of the purchase price. This remedy will not be deemed to have failed of its essential purpose so long as Hach is willing to provide such replacement, credit or refund.

#### 8. INDEMNIFICATION:

Indemnification applies to a party and to such party's successors-in-interest, assignees, affiliates, directors, officers, and employees ("Indemnified Parties"). Hach is responsible for and will defend, indemnify and hold harmless the Buyer Indemnified Parties against all losses, claims, expenses or damages which may result from accident, injury, damage, or death due to Hach's breach of the Limited Warranty.

#### 9. PATENT PROTECTION:

Subject to all limitations of liability provided herein, Hach will, with respect to any Products of Hach's design or manufacture, indemnify Buyer from any and all damages and costs as finally determined by a court of competent jurisdiction in any suit for infringement of any U.S. patent (or European patent for Products that Hach sells to Buyer for end use in a member state of the E.U.) that has issued as of the delivery date, solely by reason of the sale or normal use of any Products sold to Buyer hereunder and TERMS AND CONDITIONS OF SALE FOR HACH® PRODUCTS v. 2018-08-14 2 from reasonable expenses incurred by Buyer in defense of such suit if Hach does not undertake the defense thereof, provided that Buyer promptly notifies Hach of such suit and offers Hach either (i) full and exclusive control of the defense of such suit when Products of Hach only are involved, or (ii) the right to participate in the defense of such suit when products other than those of Hach are also involved. Hach's warranty as to use patents only applies to infringement arising solely out of the inherent operation of the Products according to their applications as envisioned by Hach's specifications. In case the Products are in such suit held to constitute infringement and the use of the Products is enjoined, Hach will, at its own expense and at its option, either procure for Buyer the right to continue using such Products or replace them with non-infringing products, or modify them so they become non-infringing, or remove the Products and refund the purchase price (prorated for depreciation) and the transportation costs thereof. The foregoing states the entire liability of Hach for patent infringement by the Products.

## 10. TRADEMARKS AND OTHER LABELS:

Buyer agrees not to remove or alter any indicia of manufacturing origin or patent numbers contained on or within the Products, including without limitation the serial numbers or trademarks on nameplates or cast, molded or machined components.

## 11. SOFTWARE AND DATA.

All licenses to Hach's separately-provided software products are subject to the separate software license agreement(s) accompanying the software media. In the absence of such express licenses and for all other software, Hach grants Buyer only a personal, non-exclusive license to access and use the software provided by Hach with Products purchased hereunder solely as necessary for Buyer to enjoy the benefit of the Products. A portion of the software may contain or consist of open source software, which Buyer may use under the terms and conditions of the specific license under which the open source software is distributed. Buyer agrees that it will be bound by all such license agreements. Title to software remains with the applicable licensor(s). In connection with Buyer's use of Products, Hach may obtain, receive, or collect data or information, including data produced by the Products. In such cases, Buyer grants Hach a non-exclusive, worldwide, royalty-free, perpetual, non-revocable license to use, compile, distribute, display, store, process, reproduce, or create derivative works of such data, or to aggregate such data for use in an anonymous manner, solely to facilitate marketing, sales and R&D activities of Hach and its affiliates.

## 12. PROPRIETARY INFORMATION; PRIVACY:

"Proprietary Information" means any information, technical data or know-how in whatever form, whether documented, contained in machine readable or physical components, mask works or artwork, or otherwise, which Hach considers proprietary, including but not limited to service and maintenance manuals. Buyer and its customers, employees and agents will keep confidential all such Proprietary Information obtained directly or indirectly from Hach and will not transfer or disclose it without Hach's prior written consent, or use it for the manufacture, procurement, servicing or calibration of Products or any similar products, or cause such products to be manufactured, serviced or calibrated by or procured from any other source, or reproduce or otherwise appropriate it. All such Proprietary Information remains Hach's property. No right or license is granted to Buyer or its customers, employees or agents, expressly or by implication, with respect to the Proprietary Information or any patent right or other proprietary right of Hach, except for the limited use licenses implied by law. Hach will manage

Customer's information and personal data in accordance with its Privacy Policy, located at http://www.hach.com/privacypolicy.

# 13. CHANGES AND ADDITIONAL CHARGES:

Upon written notice to Buyer, Hach has the right to make design changes or improvements to any products of the same general class as Products being delivered hereunder without liability or obligation to incorporate such changes or improvements to Products ordered by Buyer unless agreed upon in writing before the Products' delivery date. Services which must be performed as a result of any of the following conditions are subject to additional charges for labor, travel and parts: (a) equipment alterations not authorized in writing by Hach; (b) damage resulting from improper use or handling, accident, neglect, power surge, or operation in an environment or manner in which the instrument is not designed to operate or is not in accordance with Hach's operating manuals; (c) the use of parts or accessories not provided by Hach; (d) damage resulting from acts of war, terrorism or nature; (e) services outside standard business hours; (f) site prework not complete per proposal; or (g) any repairs required to ensure equipment meets manufacturer's specifications upon activation of a service agreement.

# 14. SITE ACCESS / PREPARATION / WORKER SAFETY / ENVIRONMENTAL COMPLIANCE:

In connection with services provided by Hach, Buyer agrees to permit prompt access to equipment. Buyer assumes full responsibility to back-up or otherwise protect its data against loss, damage or destruction before services are performed. Buyer is the operator and in full control of its premises, including those areas where Hach employees or contractors are performing service, repair and maintenance activities. Buyer will ensure that all necessary measures are taken for safety and security of working conditions, sites and installations during the performance of services. Buyer is the generator of any resulting wastes, including without limitation hazardous wastes. Buyer is solely responsible to arrange for the disposal of any wastes at its own expense. Buyer will, at its own expense, provide Hach employees and contractors working on Buyer's premises with all information and training required under applicable safety compliance regulations and Buyer's policies. If the instrument to be serviced is in a Confined Space, as that term is defined under OSHA regulations, Buyer is solely responsible to make it available to be serviced in an unconfined space. Hach service technicians will not work in Confined Spaces. In the event that a Buyer requires Hach employees or contractors to attend safety or compliance training programs provided by Buyer, Buyer will pay Hach the standard hourly rate and expense reimbursement for such training attended. The attendance at or completion of such training does not create or expand any warranty or obligation of Hach and does not serve to alter, amend, limit or supersede any part of this Contract.

# 15. LIMITATIONS ON USE:

Buyer will not use any Products for any purpose other than those identified in Hach's catalogs and literature as intended uses. Unless Hach has advised the Buyer in writing, in no event will Buyer use any Products in drugs, food additives, food or cosmetics, or medical applications for humans or animals. In no event will Buyer use in any application any Product that requires FDA 510(k) clearance unless and only to the extent the Product has such clearance. Buyer will not sell, transfer, export or re-export any Hach Products or technology for use in activities which involve the design, development, production, use or stockpiling of nuclear, chemical or biological weapons or missiles, nor use Hach Products or technology in any facility which engages in activities relating to such weapons. Unless the "ship-to" address is in California, U.S.A., the Products are not intended for sale in California and may lack markings required by California Proposition 65; accordingly, unless Buyer has ordered Products specifying a California ship-to address, Buyer will not sell or deliver any Hach Products for use in California. Any warranty granted by Hach is void if any goods covered by such warranty are used for any purpose not permitted hereunder.

# 16. EXPORT AND IMPORT LICENSES AND COMPLIANCE WITH LAWS:

Unless otherwise specified in this Contract, Buyer is responsible for obtaining any required export or import licenses. Buyer will comply with all laws and regulations applicable to the installation or use of all Products, including applicable import and export control laws and regulations of the U.S., E.U. and any other country having proper jurisdiction, and will obtain all necessary export licenses in connection with any subsequent export, re-export, transfer and use of all Products and technology delivered hereunder. Buyer will comply with all local, national, and other laws of all jurisdictions globally relating to anti-corruption, bribery, extortion, kickbacks, or similar matters which are applicable to Buyer's business activities in connection with this Contract, including but not limited to the U.S. Foreign Corrupt Practices Act of 1977, as amended (the "FCPA"). Buyer agrees that no payment of money or provision of anything of value will be offered, promised, paid or transferred, directly or indirectly, by any person or entity, to any government official, government employee, or employee of any company owned in part by a government, political party, political party official, or candidate for any government office or political party office to induce such organizations or persons to use their authority or influence to obtain or retain an improper business advantage for Buyer or for Hach, or which otherwise constitute or have the purpose or effect of public or commercial bribery, acceptance of or acquiescence in extortion, kickbacks or other unlawful or improper means of obtaining business or any improper advantage, with respect to any of Buyer's activities related to this Contract. Hach asks Buyer to "Speak Up!" if aware of any violation of law, regulation or our Standards of Conduct ("SOC") in relation to this Contract. See http://danaher.com/integrity-and-compliance and www.danaherintegrity.com for a copy of the SOC and for access to our Helpline portal.

## 17. RELATIONSHIP OF PARTIES:

Buyer is not an agent or representative of Hach and will not present itself as such under any circumstances unless and to the extent it has been formally screened by Hach's compliance department and received a separate duly-authorized letter from Hach setting forth the scope and limitations of such authorization.

## 18. FORCE MAJEURE:

The Parties are excused from performance of its obligations under this Contract to the extent caused by acts or omissions that are beyond its control of, including but not limited to Government embargoes, blockages, seizures or freeze of assets, delays or refusals to grant an export or import license or the suspension or revocation thereof, or any other acts of any Government; fires, floods, severe weather conditions, or any other acts of God; quarantines; labor strikes or lockouts; riots; strife; insurrections; civil disobedience or acts of criminals or terrorists; war; material shortages or delays in deliveries to Hach by third parties. In the event of the existence of any force majeure circumstances, the period of time for delivery, payment terms and payments under any letters of credit will be extended for a period of time equal to the period of delay. If the force majeure circumstances extend for six months, Hach may, at its option, terminate this Contract without penalty and without being deemed in default or in breach thereof.

### 19. NON ASSIGNMENT AND WAIVER:

Buyer will not transfer or assign this Contract or any rights or interests hereunder without Hach's prior written consent. Failure of either party to insist upon strict performance of any provision of this Contract, or to exercise any right or privilege contained herein, or the waiver of any breach of the terms or conditions of this Contract will not be construed as thereafter waiving any such terms, conditions, rights, or privileges, and the same will continue and remain in force and effect as if no waiver had occurred.

### 20. WIRE TRANSFERS:

Buyer and Hach both recognize that there is a risk of wire fraud when individuals impersonating a business demand immediate payment under new wire transfer instructions. To avoid this risk, Buyer

must verbally confirm any new or changed wire transfer instructions by calling Hach at +1-970-663-1377 and speaking with Hach's Credit Manager before transferring any monies using the new wire instructions. Both parties agree that they will not institute wire transfer instruction changes and require immediate payment under the new instructions but will instead provide a ten (10) day grace period to verify any wire transfer instruction changes before any outstanding payments are due using the new instructions.

## 21. LIMITATION OF LIABILITY:

None of the Hach Indemnified Parties will be liable to Buyer under any circumstances for any special, treble, incidental or consequential damages, including without limitation, damage to or loss of property other than for the Products purchased hereunder; damages incurred in installation, repair or replacement; lost profits, revenue or opportunity; loss of use; losses resulting from or related to downtime of the products or inaccurate measurements or reporting;; or claims of Buyer's customers for such damages, howsoever caused, and whether based on warranty, contract, and/or tort. The total liability of the Hach Indemnified Parties arising out of the performance or nonperformance hereunder or Hach's obligations in connection with the design, manufacture, sale, delivery, and/or use of Products will in no circumstance exceed in the aggregate a sum equal to twice the amount actually paid to Hach for Products delivered hereunder.

## 22. APPLICABLE LAW AND DISPUTE RESOLUTION:

The construction, interpretation and performance hereof and all transactions hereunder shall be governed by the laws of the State of Illinois, without regard to its principles or laws regarding conflicts of laws. If any provision of this Contract violates any Federal, State or local statutes or regulations of any countries having jurisdiction of this transaction, or is illegal for any reason, said provision shall be self-deleting without affecting the validity of the remaining provisions. Unless otherwise specifically agreed upon in writing between Hach and Buyer, any dispute relating to this Contract which is not resolved by the parties shall be adjudicated in the Circuit Court of Kane County, Illinois.

### 23. ENTIRE AGREEMENT & MODIFICATION:

These Terms & Conditions of Sale constitute the entire agreement between the parties and supersede any prior agreements or representations, whether oral or written. No change to or modification of these Terms & Conditions shall be binding upon the Parties unless in a written instrument specifically referencing that it is amending these Terms & Conditions of Sale and signed by an authorized representative of either party. Hach rejects any additional or inconsistent Terms & Conditions of Sale offered by Buyer at any time, whether or not such terms or conditions materially alter the Terms & Conditions herein and irrespective of Hach's acceptance of Buyer's order for the described goods and services.