

# urbancom.net

## Service Agreement - Service Order

Urban Communications, Inc.  
 5320 West 159th Street Suite 503  
 Oak Forest, IL 60452-3335  
 Phone: 708/687-2090  
 Fax: 708/687-8786  
<http://www.urbancom.net>

**Service Activation Date:** 11/01/2021  
**Service Term:** 36 Months

**Customer Name:** City of Aurora (4th Amendment)  
**Install Address:** 44 E. Downer Place  
  
 Aurora, IL 60507  
**Phone & Fax:** 630-256-3421  
**Tech Contact:** Jeff Anderson  
**Tech E-Mail:** janderson@aurora.il.us

**Billing Address:** 44 E. Downer Place  
  
 Aurora, IL 60507  
**Billing Contact:** Jeff Anderson  
**Phone & Fax:** 630-256-3421  
**Billing E-Mail:**

### Urban Communications, Inc. Access Service:

Qty.	Service	Monthly Price	Extended Price
1	Dedicated User Bandwidth 1Gbps/1Gbps (Quarterly)	\$ 1,750.00	\$ 5,250.00
1	10-Gigabit Fiber Ethernet Port Charge (Quarterly)	\$ 150.00	\$ 450.00

### Equipment and Additional Services:

Qty.	Service	Price	Extended	Tax
1	Cisco X2-10GB-ER	\$ 650.00	\$ 650.00	\$ 0.00
1	Customer responsible for compatible Optic on Customer side	\$ 0.00	\$ 0.00	\$ 0.00
1	3.5 hrs. Sr. Network Engineer Setup of L2 Routing for failover	\$ 787.50	\$ 787.50	\$ 0.00

4th Renewal of existing connection at same monthly rate. Additional \$150.00 monthly port charge for providing 2nd 10Gbps port on switch at Orchard Road to provide L2 failover on 2nd fiber from Aurora to Aurora fiber ring. Includes 3.5 hours of Sr. Engineering time at contract rate of \$225.00/hr. for setup of routing and testing. Include Optic for Urbancom side. City of Aurora to provide compatible 10Gbps Cisco optic on their end. This service order incorporates the applicable provisions of the 2007, 2012, 2015 and 2018 prior agreements between the parties.

Access Services	\$ 5,700.00	Additional Services	\$ 1,437.50	Total Initial Charge Due At Signing	\$ 7,137.50
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QUARTERLY CHARGE \$ 5,700.00 BILLING CYCLE:  MONTHLY  QUARTERLY  ANNUAL

All prices subject to required local, state and federal taxes and mandated fees.

CUSTOMER

URBAN COMMUNICATIONS, INC.

I have read and agree to the terms of the attached Master Services Agreement. I have legal authority to enter into this Agreement, and guarantee payment for all amounts due under this Agreement and subsequent Service Orders that may be entered into.

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Printed Name: Edmund G. Urban III  
 Title: President

Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_