



**INFORMATION TECHNOLOGY DIVISION;
CITY OF AURORA, IL**

**DATA SHIELD MANAGED SECURITY SERVICES
CHANGE ORDER**

**Client Contact: Leela Karumuri, Dir. Of Cyber &
Technology Risk**

MSSTC: 20190213-10-DS

Order Form: 20190213-01-003 DS

Change Order Number: 003

Change Order Date: April 11, 2023

**DD Security Operations Director, Delivery: Ben
Graveline**

Introduction

This Managed Security Services Change Order (MSSTC) Request is Appended to the Managed Security Services Terms & Conditions for services by and between Data Defenders and City of Aurora, IL Information Technology Division (COA) dated May 18, 2021 ("Agreement").

Order Form: 003

Effective Date: May 18, 2021

This MSSTC Change Order Request is governed by the above referenced Agreement, the terms and conditions of which are hereby incorporated into this MSSTC Change Order Request by this reference. The terms of this MSSTC Change Order Request shall control if there is a conflict with the terms of the Agreement. The following defines the MSSTC Change Order Request to be provided by Data Defenders.

Project Name	Data Shield Managed Security Services
Requested By	City of Aurora, IL
Presented To	Leela Karumuri, Director of Cyber & Technology Risk
Change Name	Order Form Scope Change
Change Number	003
Date of Request	February 15, 2023

Description of Change

This Change Order describes the changes to be made to Data Shield Order Form MSSTC No. 20190213-01-003 DS at the request of the COAs Senior IT Leadership. The scope of changes will include the following service items, service components, tasks(s), and/or Hours redistribution between service tasks:

The scope of change will include the following service items, products, and/or tasks(s):

- 1. Qualys Patch Management Software Annual Subscription Add-on**
- 2. CrowdStrike Data Loss Prevention Software Annual Subscription Add-on**
- 3. Keeper Security Password Management Annual Software Subscription**

Reason for Change

City of Aurora, IL (COA) is requesting expansion of Data Defenders services to include delivery of MSS service components to add on the following point solutions & products to COA's current Data Defenders DataShield® managed security services subscription.

Statement of Work for Change Order

Data Defenders is being engaged by CoA to provide the following annual subscription software product add-ons to the DataShield® MSS subscription. Specifically, Data Defenders will provide the following services:

PRODUCT #1 – Qualys Patch Management Software Annual Subscription Add-on

Data Defenders will acquire an annual software subscription add-on of the Qualys Patch Management module as part of the current Data Defenders DataShield® MSS Vulnerability Management service to expand the vulnerability and patch management capabilities. This add-on will enable Data Defenders and COA to implement more effective remediation of COA endpoints as vulnerabilities are identified through the current Qualys vulnerability scanning module in place. This add-on will enable more efficient management and oversight of the remediation process which support the objective of hardening COA endpoints to reduce the risk of successful cyberattacks against COA's technology infrastructure and data.

PRODUCT #2 – CrowdStrike Data Loss Prevention Software Annual Subscription Add-on

Data Defenders will acquire an annual software subscription add-on of the CrowdStrike Data Loss Prevention module as part of the current Data Defenders DataShield® MSS Endpoint Detection and Response service to expand the endpoint protection and management capabilities. This software add-on will enable Data Defenders and COA to implement effective data loss prevention capabilities to enhance data protection capabilities for COA.

PRODUCT #3 – Keeper Security Password Management Annual Subscription

Data Defenders will acquire an annual software subscription add-on for the Keeper Security Password Management SaaS solution as part of the current Data Defenders DataShield® MSS Privilege Access Management service. This software add-on will enable Data Defenders and COA to implement privilege access management solution to provide an enhance endpoint and application security functions to protect COA's technology infrastructure and data and to more efficiently manage and enforce password standards across the COA technology enterprise.

Change of Project Scope Benefits

The addition of these annual software subscription add-ons will enable additional endpoint device security, protections, and management capabilities to the COA cybersecurity program. As threats become advanced and persistent, Data Defenders has advised COA Senior IT leadership that it is prudent and necessary to implement enhanced point solutions that advance COA cybersecurity program to continuously mitigate threats against COA technology enterprise. An assessment COA's overall cybersecurity program identified area of improvement addressed by the point solutions that are being proposed in this change order that would further enhance COA's cybersecurity

Effect on Deliverables (Including a List of Any Affected Deliverables)

No effect on the current deliverables for the service.

Effect on Project Schedule (Including Estimated Completion Date for This Change)

There will be no impact on the overall service delivery schedule for CY 2023, CY 2024, and CY 2025.

Effect on Project Cost

This section provides a detailed explanation of the cost associated with the tasks defined in this Change Order. Please note the following: The costs provided in the table below include pricing for Year 3 of the DataShield® MSS contract and pricing for the two 1-year renewals.

Item Description	Contract Year Costs			
	CY 2023	CY 2024	CY 2025	Total Cost
Qualys Patch Management Add-On (1,300 Endpoints)	\$ 17,175.00	\$17,175.00	\$17,175.00	\$ 51,525.00
CrowdStrike Device Control (1,500 Devices)	\$ 4,500.00	\$ 4,500.00	\$ 4,500.00	\$ 13,500.00
Keeper Security Enterprise Base Plan (1,200 Endpoints)	\$ 47,767.00	\$ 47,767.00	\$ 47,767.00	\$ 143,297.00
Sub-Total Cost Change Order #003				\$ 208,322.00
Original Total Order Form DS-003 Cost (Pre-Change)				\$ 1,841,677.20
Total New Order Form 003 Cost w/Change				\$ 2,049,999.20
Total DataShield® MSS Cost				\$ 3,747,234.20

ACCEPTANCE / AUTHORIZATION

DATA DEFENDERS, LLC.

☐ Approved Signature: _____

☐ Rejected Title: _____ Date: _____

CITY OF AURORA, IL

☐ Approved Signature: _____

☐ Rejected Title: _____ Date: _____

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