



AT&T HIGH VOLUME CALLING IVSM

\$600 thru \$12,000 MAC

Service Agreement – Pursuant to Standard Tariff or Guidebook

Customer	AT&T
City of Aurora Street Address: 44 E Downer Pl City: Aurora State/Province: IL Zip Code: 60505 Country: USA	AT&T Corp.
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Shanita Thompson Title: Director of IT Operations Street Address: 44 E Downer Pl City: Aurora State/Province: IL Zip Code: 60505 Country: USA Telephone: 630.256.3460 Email: sthompson@aurora-il.org Customer Account Number or Master Account Number:	Name: Glenn Shine Street Address: 4513 Western Avenue City: Lisle State/Province: IL Zip Code: 60532 Country: USA Telephone: 630.718.1569 Email: gs0293@att.com Sales/Branch Manager: Dan Masters SCVP Name: Dino Perone Sales Strata: LED Sales Region: East With a copy (for Notices) to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: _____ Company Name: _____ Agent Street Address: _____ City: _____ State: _____ Zip Code: _____ Telephone: _____ Fax: _____ Email: _____ Agent Code _____	

Customer agrees to purchase the Service identified below in accordance with this Service Agreement and the following documents, which are incorporated by reference: (i) applicable Tariffs, Guidebooks found at att.com/servicepublications; and (ii) the AT&T Business Services Agreement (“BSA”) located <http://www.corp.att.com/agreement/>. AT&T may revise Tariffs, Guidebooks and the BSA (collectively “Service Publications”) at any time and may direct Customer to websites other than listed above. The order of priority of the documents that form this Agreement is: this Service Agreement, and the applicable Service Publications; provided that Tariffs will be first in priority in any jurisdiction where applicable law or regulation does not permit contract terms to take precedence over inconsistent Tariff terms. This Agreement continues so long as Services are provided under this Agreement.

The Effective Date of this Service Agreement is the date signed by the last party.

AT&T reserves the right to reject this Service Agreement if not signed by Customer and submitted to AT&T on or before December 31, 2019.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:



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1. SERVICE, SERVICE PROVIDER and SERVICE PUBLICATION

Service	AT&T High Volume Calling IV SM – an optional calling plan for outbound and inbound long distance services
Service Provider	SBC Long Distance, LLC d/b/a AT&T Long Distance (“AT&T”)
Service Publication	AT&T Long Distance Voice Product Reference and Pricing Guidebook (“Guidebook”) and applicable state tariff or guidebook: http://cpr.att.com/pdf/sbclid/sbclidmain.html

2. SERVICE AGREEMENT TERM and EFFECTIVE DATES

Service Agreement Term	As specified below
Start Date of Service Agreement Term	Upon implementation in the AT&T billing system
Effective Date of Rates and Discounts	Start Date of Service Agreement Term
Rates Following end of Service Agreement Term	Out of term rates per Service Publication as revised from time to time

3. TERM and MAC

Term and MAC: Options for 1 or 2 Year Terms with MAC of \$600, \$2,400, \$6,000, \$9,000 or \$12,000	2 Year Term \$2,400 MAC
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4. RATES and CHARGES

A. High Volume Calling IV – Interstate Switched - Per minute usage rates for outbound calls and inbound TFS based on the selected MAC and Term in Section 3.

MAC	1 Year Term	2 Year Term
\$600	\$0.0450	\$0.0440
\$2,400	\$0.0440	\$0.0430
\$6,000	\$0.0430	\$0.0420
\$9,000	\$0.0425	\$0.0415
\$12,000	\$0.0420	\$0.0410

B. High Volume Calling IV – Intrastate InterLATA and IntraLATA Switched - Per minute usage rates for outbound calls and inbound TFS per State based on the selected MAC and Term in Section 3.

MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
	1 Year Term	2 Year Term	1 Year Term	2 Year Term		Nevada	1 Year Term	2 Year Term	1 Year Term
California									
\$600	\$0.0450	\$0.0440	\$0.0450	\$0.0440	\$600	\$0.0547	\$0.0547	\$0.0547	\$0.0547
\$2,400	\$0.0440	\$0.0430	\$0.0440	\$0.0430	\$2,400	\$0.0547	\$0.0547	\$0.0547	\$0.0547
\$6,000	\$0.0430	\$0.0420	\$0.0430	\$0.0420	\$6,000	\$0.0547	\$0.0547	\$0.0547	\$0.0547
\$9,000	\$0.0425	\$0.0415	\$0.0425	\$0.0415	\$9,000	\$0.0547	\$0.0547	\$0.0547	\$0.0547
\$12,000	\$0.0420	\$0.0410	\$0.0420	\$0.0410	\$12,000	\$0.0547	\$0.0547	\$0.0547	\$0.0547

MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
	1 Year Term	2 Year Term	1 Year Term	2 Year Term		Oklahoma	1 Year Term	2 Year Term	1 Year Term
Texas									
\$600	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$600	\$0.0680	\$0.0680	\$0.0680	\$0.0680
\$2,400	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$2,400	\$0.0680	\$0.0680	\$0.0680	\$0.0680
\$6,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$6,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680
\$9,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$9,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680
\$12,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$12,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680



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MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
Kansas	1 Year Term	2 Year Term	1 Year Term	2 Year Term	Michigan	1 Year Term	2 Year Term	1 Year Term	2 Year Term
\$600	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$600	\$0.0450	\$0.0440	\$0.0450	\$0.0440
\$2,400	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$2,400	\$0.0440	\$0.0430	\$0.0440	\$0.0430
\$6,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$6,000	\$0.0430	\$0.0420	\$0.0430	\$0.0420
\$9,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$9,000	\$0.0425	\$0.0415	\$0.0425	\$0.0415
\$12,000	\$0.0680	\$0.0680	\$0.0680	\$0.0680	\$12,000	\$0.0420	\$0.0410	\$0.0420	\$0.0410

MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
Illinois	1 Year Ter	2 Year Term	1 Year Term	2 Year Term	Indiana	1 Year Term	2 Year Term	1 Year Term	2 Year Term
\$600	\$0.0450	\$0.0440	\$0.0450	\$0.0440	\$600	\$0.0450	\$0.0440	\$0.0450	\$0.0440
\$2,400	\$0.0440	\$0.0430	\$0.0440	\$0.0430	\$2,400	\$0.0440	\$0.0430	\$0.0440	\$0.0430
\$6,000	\$0.0430	\$0.0420	\$0.0430	\$0.0420	\$6,000	\$0.0430	\$0.0420	\$0.0430	\$0.0420
\$9,000	\$0.0425	\$0.0415	\$0.0425	\$0.0415	\$9,000	\$0.0425	\$0.0415	\$0.0425	\$0.0415
\$12,000	\$0.0420	\$0.0410	\$0.0420	\$0.0410	\$12,000	\$0.0420	\$0.0410	\$0.0420	\$0.0410

MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
Ohio	1 Year Term	2 Year Ter	1 Year Term	2 Year Term	Arkansas	1 Year Term	2 Year Term	1 Year Term	2 Year Term
\$600	\$0.0450	\$0.0440	\$0.0450	\$0.0440	\$600	\$0.0787	\$0.0787	\$0.0787	\$0.0787
\$2,400	\$0.0440	\$0.0430	\$0.0440	\$0.0430	\$2,400	\$0.0787	\$0.0787	\$0.0787	\$0.0787
\$6,000	\$0.0430	\$0.0420	\$0.0430	\$0.0420	\$6,000	\$0.0787	\$0.0787	\$0.0787	\$0.0787
\$9,000	\$0.0425	\$0.0415	\$0.0425	\$0.0415	\$9,000	\$0.0787	\$0.0787	\$0.0787	\$0.0787
\$12,000	\$0.0420	\$0.0410	\$0.0420	\$0.0410	\$12,000	\$0.0787	\$0.0787	\$0.0787	\$0.0787

MAC	InterLATA		IntraLATA		MAC	InterLATA		IntraLATA	
Wisconsin	1 Year Term	2 Year Term	1 Year Term	2 Year Term	Missouri	1 Year Term	2 Year Term	1 Year Term	2 Year Term
\$600	\$0.0437	\$0.0437	\$0.0437	\$0.0437	\$600	\$0.0925	\$0.0925	\$0.0925	\$0.0925
\$2,400	\$0.0437	\$0.0437	\$0.0437	\$0.0437	\$2,400	\$0.0925	\$0.0925	\$0.0925	\$0.0925
\$6,000	\$0.0437	\$0.0437	\$0.0437	\$0.0437	\$6,000	\$0.0925	\$0.0925	\$0.0925	\$0.0925
\$9,000	\$0.0437	\$0.0437	\$0.0437	\$0.0437	\$9,000	\$0.0925	\$0.0925	\$0.0925	\$0.0925
\$12,000	\$0.0437	\$0.0437	\$0.0437	\$0.0437	\$12,000	\$0.0925	\$0.0925	\$0.0925	\$0.0925

C. International Rates and Charges (Select One)

<input type="checkbox"/> International – High Volume Calling IV Option C Rates; additional Non-recurring charge: \$9.95 <input checked="" type="checkbox"/> Standard International Rates; No additional Non-recurring charge

5. GENERAL TERMS

- A. Additional Services, Rates and Charges: The rates and charges for the following are not stabilized for the Service Agreement Term: International, International Mobile Termination Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone origination and other third-party pass through charges, regulatory fees, surcharges, and TFS charges. All such rates and charges are as set forth in the then-current Guidebook or Tariffs and are subject to change at any time.
- B. Automatic Dialer Devices. CUSTOMER SHALL NOT USE AUTODIALERS, PREDICTIVE DIALERS OR OTHER DEVICES THAT



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GENERATE AUTOMATED OUTBOUND CALLS IN CONJUNCTION WITH SERVICE OR SERVICE COMPONENTS PROVIDED UNDER THIS SERVICE AGREEMENT IS STRICTLY PROHIBITED. AT&T MAY TERMINATE THIS SERVICE AGREEMENT IMMEDIATELY IF CUSTOMER USES SUCH DEVICES.

- C. **Cancellation.** If Customer is non-responsive or not ready to have AT&T provision/fulfill the Service, AT&T may cancel this Service Agreement: (1) ninety (90) Days after Customer executes this Service Agreement; or (2) if Customer appropriately applies for E-Rate funding, (a) the later of (i) ninety (90) days after July 1st of the applicable E-Rate funding year or (ii) ninety (90) days after the date of the E-Rate Funding Commitment Decision Letter (FCDL)* for the Service in such E-Rate funding year, but, in any event, (b) upon expiration of the last day of such E-Rate funding year.

Upgrade to an existing AT&T Long Distance Agreement



This is an upgrade to an existing AT&T Long Distance Agreement and the guidelines from Section 3.9.7 Revenue and Term Plan Commitments of the Guidebook will apply to such existing agreement.