

Extended Services Quote Information	
Quote #:	1021580455108

Customer Information	
Date:	May 26, 2016
Company Name:	CITY OF AURORA
Dell Customer # :	5626602
DOMS Quote # :	729402187

Dell Contact Information
Scott Seale <i>APOS Services Consultant</i>
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Dell Extended Services Details

Current Equipment Information				
Service Tag #	Model	Service Contract Type	Ship Date	Service Contract Expiration
5ZHMWR1	EQUALLOGIC PS4100	S9 + GD	12/9/2011	12/9/2016
5ZHNWR1	EQUALLOGIC PS4100	S9 + GD	12/9/2011	12/9/2016
339Q4V1	EQUALLOGIC PS6100	ND + SV	6/13/2012	6/13/2017
2431FZ1	EQUALLOGIC PS6100	S9 + GD	1/17/2014	1/17/2017
8Q3LCY1	EQUALLOGIC PS6100	S9 + GD	10/21/2013	10/21/2016
9MJ8XV1	EQUALLOGIC PS6100	S9 + GD	10/30/2012	10/30/2017

Extended Service Information				
Service Contract Type	New Contract End Date	Service Extension	Reinstatement Fee	Total Price
S9+PSPMC	12/9/2018	\$ 6,876.82	\$ -	\$ 6,876.82
S9+PSPMC	12/9/2018	\$ 6,876.82	\$ -	\$ 6,876.82
ND+PSP	6/13/2019	\$ 7,448.84	\$ -	\$ 7,448.84
S9+PSPMC	10/31/2019	\$ 17,455.24	\$ -	\$ 17,455.24
S9+PSPMC	10/31/2019	\$ 17,455.24	\$ -	\$ 17,455.24
S9+PSPMC	10/30/2019	\$ 17,444.34	\$ -	\$ 17,444.34

Contract Descriptions	
6H	ProSupport 2HR 7x24 Onsite/6HR Resolution
S1/S9	ProSupport 4HR 7X24 Onsite
8H	ProSupport 8HR 7x24 Onsite
S4	BASIC 4HR 5x10 Onsite
NO	Next Business Day Onsite Resolution
ND	Next Business Day Onsite
NP	BASIC Next Business Day Parts Only
SP	BASIC Same Day Parts Only
AE	Advanced Exchange
RR	Return to Depot
FR	Rapid Return for Repair
R5	Retail Next Business Day Onsite + 5 Peripherals
SR	Retail 4HR 7x24 + 5 Peripherals
PS	ProSupport Technical Support
PSMC	ProSupport Mission Critical Technical Support
PSPMC	ProSupport Plus Mission Critical Technical Support
PSP	ProSupport Plus Technical Support
PY	ProSupport Plus EUC
EPS	Enterprise ProSupport Technical Support
EPSMC	Enterprise ProSupport Mission Critical Technical Support
RS	Retail Technical Support
LT	Limited Technical Support
CC	Accidental Damage/Complete Care
KK	Keep Your Hard Drive
SH	SATA Hard Drive Service
IE	IT Advisory Services Essential Package
IS	IT Advisory Services Strategic Package
DL	Optimize

Extended Services Subtotal	\$ 73,557.30
Reinstatement Fees	\$ -
Parts	\$ -
Subtotal:	\$ 73,557.30
Discounts Applied	\$ 18,389.32
Total:	\$ 55,167.98

Pricing does not include sales tax where applicable.
This quotation is valid for 30 days.

Purchase Order Requirements
Please remember to include the following information:
- Billing address
- Shipping address, including a contact name & phone number
- Terms stated as 'Net 30'
- A total dollar amount
- An authorizing signature (if required)
Please attach a copy of your Dell quote, or reference the Dell quote

Software	
Z2	Data Prog Base
Z3	Data Prog Exp
Z8	Enter Mgr Chargeback
ZB	Fast Track Base
ZC	Fast Track Exp
ZD	Live Vol Base
ZE	Live Vol Exp
ZF	Multi Controller
ZG	Remote In Replay Base
ZH	Remote In Replay Exp
ZI	Replay Mgr Enter License
ZK	Replay Mgr MS
ZL	Stor Ctr Core Base Bundle
ZM	Upgrade Replay Mgr Enter License
ZO	Live Volume + RIRA Base
ZP	Live Volume + RIRA Exp
ZQ	Vmware
ZR	Stor Ctr Core Exp Bundle
ZU	zNAS High Availability Cluster
ZV	zNAS Base
ZW	zNAS Exp
Legacy Contracts (No longer available)	
SV/GD/PL	Silver/Gold/Platinum
TS	Client Gold Technical Support
IPS	IT ProSupport
IPSMC	IT ProSupport Mission Critical

number(s) on the purchase order.

[Questions about Services? Click here.](#)

[Support Questions? Click here.](#)