

## Brown Aviation response:

**From:** Kyla Shokunbi <[kyla@brown-aviation.com](mailto:kyla@brown-aviation.com)>

**Sent:** Wednesday, March 29, 2023 9:26 PM

**To:** Harris, Ruthy <[HarrisR@aurora.il.us](mailto:HarrisR@aurora.il.us)>

**Cc:** Alcaraz, Josue <[AlcarazJ@aurora.il.us](mailto:AlcarazJ@aurora.il.us)>

**Subject:** Re: Total Property Management

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Ruthy,

Here are the responses to your questions. Please let me know if you need anything else.

- 1) What was his scope of work while working for the Brown Aviation?
  - a. Brown Aviation's scope of work included:
  - b. Lawn maintenance, mowing, weed trimming, debris disposal and tree removal for vacant parcels and airfield operation areas.
  - c. Total Property Management also provided pesticide, weed control and fertilization in the turf and the Rights of Ways.
  - d. Total Property Management also contributed to Wildlife Hazard Management by providing proper landscaping to deter animals away. This includes keeping drainage systems free and clear of overgrown and intrusive weeds and providing fencing around the perimeter of the properties.
  
- 2) Was he responsive?
  - a. Maurice and the entire Total Property Management team have always been very responsive and easy to communicate with.
  
- 3) Was he reliable?
  - a. Maurice and the entire Total Property Management team have always been very reliable and dependable
  
- 4) Where there any complaints against Total Property Management by city staff or citizens?
  - a. I have no knowledge of any complaints against Total Property Management. If there were any questions with scope, deadlines, budgets, etc, Maurice and the team have always been responsive, gotten clarity and things have been resolved.